

# spa opportunities

14-27 SEPTEMBER 2018 ISSUE 302

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## Mexico's Solaz Resort offers thalassotherapy spa

Marriott's Luxury Collection brand has opened a new resort in Los Cabos, Mexico with a 10,000sq ft (929sq m) spa. The 128-bedroom Solaz, a Luxury Collection Resort, Los Cabos, is perched on 34 acres overlooking the Sea of Cortez, and includes five swimming pools, including two 50m infinity pools.

The Ojo de Liebre Spa offers eight private treatment rooms and two double VIP rooms, along with a range of services including halotherapy in a Himalayan salt igloo. The spa is also the only one in Baja California to offer thalassotherapy.

Mexican architectural firm Sordo Madaleno designed the resort with an aim to blend the destination's landscape, where the desert meets the sea. Cascading terraces mix desert vegetation with quarry stone, granite, marble and wood. The resort also includes a sustainable, lush "dry jungle" featuring only endemic flora.



The resort has been designed by Sordo Madaleno architects

The resort features original artwork throughout the property — all created by famed Mexican artist César López-Negrete, who travelled throughout Baja for years studying the region's land, water, history and folklore. El Gabinete "Del Barco" is the resort's indigenous gallery, showcasing rare regional artifacts,

such as a 43-foot-long whale skeleton and a historical map collection.

"A top resort destination, Los Cabos is rich in culture and acts a gateway for our Global Explorers to connect with the indigenous offerings of Mexico," said Anthony Ingham, global brand leader, The Luxury Collection. "The Luxury Collection's guests seek destinations with enriching qualities and there is a magnetic attraction to this Baja oasis. As the seventh Luxury Collection hotel in Mexico, Solaz Resort showcases the brand's commitment to expanding its footprint and enhancing its offerings for discerning travelers to the destination."

All of the resort's restaurant menus have been developed to incorporate stories of local farmers that grow organic produce, fishermen that supply sustainable seafood, and local artisans who specialise in traditional cheeses.

**Details:** [http://lei.sr?a=G8U9t\\_S](http://lei.sr?a=G8U9t_S)

### APPOINTMENTS



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SEE PAGE 18

## California says no to animal-testing

California lawmakers have unanimously approved Senate Bill 1249, the California Cruelty-Free Cosmetics Act, sending the bill to Governor Jerry Brown's desk for his signature.

Co-sponsored by the Physicians Committee for Responsible Medicine and Social Compassion in Legislation, SB 1249 would make it unlawful for cosmetic manufacturers to sell any cosmetic in California if the final product or any component of the product was knowingly tested on animals after January 1, 2020, with some exceptions for regulatory requirements. The EU, Switzerland, India, Israel and Guatemala have all banned or restricted animal testing on cosmetics.

"Passing 1249 will alter testing practices across the globe," said Kristie Sullivan,



Animal-testing for cosmetics will be banned

vice president of research policy for the Physicians Committee. "The use of non-animal testing methods available today will surge, encouraging the development of even more human-relevant testing methods — methods that are applicable to safety testing beyond the area of cosmetics."

**Details:** [http://lei.sr?a=g7H9D\\_S](http://lei.sr?a=g7H9D_S)

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## Hyatt spa inspired by Muisca people

The first Grand Hyatt in Colombia has opened in the capital city of Bogota, and includes one of the largest urban spas in Latin America.

The 372-bedroom Grand Hyatt Bogota is located in the heart of Ciudad Empresarial Sarmiento, and its Zaitania Spa has 11 treatment rooms spread over 32,000sq ft (3,000sq m).

The spa, located on the hotel's third floor, features three hydrotherapy pools, a steam room, dry sauna, relaxation room, beauty salon, indoor swimming pool and a fully equipped fitness centre. Treatments will highlight native products from Colombia, with product lines including Sisley, Loto del Sur and Sothys.

In the mythology of the Muisca people, Zaitania was the era in which the world was created, when the god Chibchacum breathed life into a quinoa seed and another of corn, creating Sua, the sun god, and Chie, the moon goddess. Sua and Chie have inspired two signature treatments: a four-hour Sua morning treatment begins with chia and lemon water, followed by foot reflexology; Turkish bath and



The hotel is located in Colombia's capital city of Bogota

sauna; a water circuit accompanied by a therapist; body exfoliation with oil, sea salt and macerated quinoa; massage; mini-facial and a light lunch.

The three-hour Chie evening treatment starts with a chica of corn, a sacred fermented drink used by the Muisca people, followed by a milk and citrus body bath, hot and cold stone massage, facial or scalp and head massage, and dinner at the Ushin restaurant or room service.

"We are confident that Grand Hyatt Bogota will exceed expectations of all who visit the hotel," said Myles McGourty, senior vice president, Latin America & Caribbean, Hyatt.

Details: [http://lei.sr?a=a4w2f\\_S](http://lei.sr?a=a4w2f_S)

## Six Senses opens 1,079sq m Balinese spa

The latest Six Senses resort has opened in Bali, with a 12,000sq ft (1,079sq m) spa.

Owned by owned by PT Cahaya Warna Prima, Six Senses Uluwatu, Bali is set atop a cliff, sharing ocean views with the island's famed Uluwatu Temple. The resort is home to 28 Sky Suites, 62 one-bedroom villas and seven two-bedroom villas.

Centrally located within the 30-acre (12-hectare) property, the 12,000sq ft (1,079sq m) Six Senses Spa Uluwatu, Bali features eight treatment rooms and a relaxation lounge plus two single bale (thatched-roof pavilions) on the second floor with outdoor relaxation areas and a shared bathtub.

The spa features locally inspired specialty treatments together with an extensive menu of signature therapies. The resort will offer multi-day wellness programmes, rejuvenation and detox therapies, as well as a selection of activities and complimentary morning yoga.

In addition to the Six Senses



Six Senses Uluwatu, Bali is set dramatically atop a cliff

Spa, on-site facilities include a vast central pool and a state-of-the-art gym.

There are also two restaurants, a pool bar, a restaurant with a Chef's Table and cooking school. An extensive organic garden is also planned.

The resort has its own Balinese temple, and an Experiences Centre can arrange sightseeing excursions, cultural events and underwater activities.

Details: [http://lei.sr?a=9U7E9\\_S](http://lei.sr?a=9U7E9_S)



# W Hotels makes Malaysian debut

Marriott International's W Hotels brand has opened a destination in Kuala Lumpur, marking its first foray into Malaysia.

Owned by Tropicana Corporation Berhad, W Kuala Lumpur includes 150 guest rooms and suites, as well as a 1,100sq m (11,840sq ft) Away Spa with five treatment rooms.

The spa offers massages and treatments, vitality pools, chromatherapy steam baths and bio infrared saunas. A Beauty Bar offers manicures and pedicures as well as hair and eyelash extension services, and a Fit gym features state-of-the-art equipment and views of the city skyline.

"Kuala Lumpur is one of the most modern cities in Asia. Skyrocketing from its humble heritage as a mining town to a skyline punctuated by skyscrapers, it's clear that, like W, the city has a passion for embracing what's new and next in the world – a natural fit for the W Hotels brand," said Anthony Ingham, global brand leader, W Hotels Worldwide.

W Kuala Lumpur combines a mix of old and new colours, aromas and sounds. A



The hotel includes 150 guest rooms and a 1,100sq m Away Spa

distinct design feature at W Kuala Lumpur is the pixel – or dot. It is integrated throughout the hotel and is used to create a bigger picture inspired by a broader multicultural Malaysia made up of many ethnicities.

Upon arrival, guests are welcomed by larger-than-life traditional batik motifs, a nod to the ancient artwork of the region, blended with sleek metal accents.

The city's abundant plant life is pulled into the space via bamboo-inspired chandeliers set against an ever-changing wall of lights, a representation of the new technology that is enhancing the cityscape.

*Details: [http://lei.sr?a=u2K8d\\_S](http://lei.sr?a=u2K8d_S)*

# Japanese Hyatt has wellness focus

The Hyatt Regency Seragaki Island Okinawa has opened on the private island of Seragaki in the southernmost region of Japan.

The 344-bedroom hotel features a wide range of wellbeing and recreational programmes focused on self-discovery and wellness, as well as an on-site spa. This includes programmes curated by free-diving world record holder, Sayuri Kinoshita. Activities include diving, morning and sunset

yoga, karate, and fun-filled competitions from beach flags to tug-of-war at the ocean's edge as well as walking and cycling tours.

The Spa Hanari offers personalised wellness programs for the mind and body. Along with a separate cabana and private treatment rooms, the spa includes steam saunas, an outdoor pool with a poolside bar, and an ocean-side lagoon.

Hotel interiors from Tokyo-based Hashimoto Yukio Design Studio draw from the hotel's waterfront surroundings and the



The hotel includes programmes curated by a free-diving record holder

rich traditions of Okinawan culture. "We are delighted to celebrate the opening of Hyatt Regency Seragaki Island Okinawa, the first Japanese beach resort in Hyatt's portfolio," said David Udell, group president, Asia-Pacific, Hyatt Hotels Corporation. "With the debut of Hyatt Regency Seragaki Island Okinawa, our twelfth Hyatt property in Japan, we are excited to offer guests an energizing seaside retreat in the country's sunshine isles."

*Details: [http://lei.sr?a=w3X7c\\_S](http://lei.sr?a=w3X7c_S)*



Carden Park Spa is expected to open next summer in Cheshire, England

## Carden Park Hotel reveals first look at new £10m spa

Carden Park Hotel, in Cheshire, UK, has released the first images of its new £10m spa. The project, which broke ground in June this year, has already completed its first major milestone, the completion of the site preparation, meaning that construction can begin.

The spa – which is being created by spa consultant Nicki Kurran, alongside HB Architects, Pave Always Building Contractors and Barr & Wray Interior Design – is expected to open next year and promises to deliver 'world class spa experiences'.

It will feature a wide variety of indoor and outdoor facilities, including a vitality pool, ice fountain, snow shower, experience showers, foot baths and heated loungers.

*Details: [http://lei.sr?a=m4R8G\\_S](http://lei.sr?a=m4R8G_S)*

## Gifted to You acquires spa gift voucher provider Lavish

Gifted to You, a B2B gifts and experiences supplier, has acquired spa gift voucher provider Lavish. The acquisition will see the brand expand into the corporate market, with a particular focus on the incentive and reward space, as part of the Gifted To You range. In addition, the spa experiences offered through Lavish gift vouchers will be promoted to the business community across the UK and Ireland, in a move that Gifted To You managing director Wendy Carter says will give spa owners the opportunity to reach a market of over 15 million customers.

"Our acquisition of Lavish will allow us to work with our spa and salon partners to offer spa experiences, combined with unique physical gifts. This will make us the ultimate 'all in one' gifting solution for businesses looking for something special and memorable," said Carter.

*Details: [http://lei.sr?a=b2D4P\\_S](http://lei.sr?a=b2D4P_S)*



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# Visionary Award goes to Hutchinson

The 2018 ISPA Visionary Award will be presented in memory of Lori Hutchinson at the general session between 8:30 and 10:00 a.m. on Monday, 24 September at ISPA. The award is presented each year to someone in the spa industry who has made significant contributions to both the definition and positive movement of health and wellness over the lifetime of their career.



Lori Hutchinson died in 2016 after a battle with cancer

“Lori’s energetic spirit was a bright light as she served on countless task forces throughout the years and made an impact on the spa community both personally and professionally,” said ISPA president Lynne McNeas. “We are so honoured to be able to celebrate her life and the impact she made on so many in the spa industry.”

Hutchinson began her career at San Francisco’s Stanford Court Hotel in 1978, and in 1982 she opened Campton Place Hotel as director of human resources.

She founded Hutchinson Consulting in 1993 and shaped it into a global leader in hospitality management recruiting. One of her first

recruits was her husband, where together they worked to expand their business into new areas – principally the worldwide spa industry – and develop the team that now represents their brand.

Hutchinson served as a member of the board for the International SPA Association from 2007 to 2010. She died in 2016 after a battle with cancer.

“What set Lori apart in all aspects of her life was her genuine, unfeigned, expansive love of people. She reached out, she made connections and she absolutely adored small world stories,” said Bill Hutchinson.

*Details: [http://lei.sr?a=q5e9M\\_S](http://lei.sr?a=q5e9M_S)*

# Muchemu to get Tabacchi scholarship

Christine Muchemu from Ithaca, New York, will be awarded the Mary Tabacchi Scholarship onstage during this year’s ISPA Expo.

Muchemu will receive US\$5,000 to offset her education expenses; a complimentary registration, travel stipend and hotel accommodations to attend the 2018 ISPA Conference & Expo; a one-year ISPA student membership and will be assigned a one-year mentor to help navigate her career aspirations.

Muchemu is in her second year in the Master of Business Administration program at Cornell University, where her concentration is in business management. Upon her expected graduation in May 2019, Muchemu plans to establish a family-owned, clean label hair and beauty brand. “Words cannot express the awe-inspiring gratitude I feel for having been honoured as a recipient of the Mary Tabacchi Scholarship,” said Muchemu. “This scholarship represents an immense opportunity for me to



Christine Muchemu hopes to establish a clean label beauty brand

network with and be mentored by leaders in the health and wellness industry.”

“We are incredibly honoured to be able to recognise a student like Christine as the ISPA Foundation Mary Tabacchi Scholarship recipient,” said ISPA Foundation chair Frank Pitsikalas. “Christine’s educational background and strong work ethic are the exact qualities the scholarship committee looks for when selecting a recipient.”

*Details: [http://lei.sr?a=v7s8e\\_S](http://lei.sr?a=v7s8e_S)*

## John to receive humanitarian award

Business leader and entrepreneur Daymond John will receive the ISPA Alex Szekely Humanitarian Award during the general session on Wednesday, 26 September at ISPA. The award honours individuals who contribute to the overall wellbeing of others and encourage the renewal of mind, body and spirit. John is receiving the award because he has been an advocate for improving the lives of others through socially conscious entrepreneurship.

In 1992, John founded FUBU, a fashion brand created to target African-American consumers ignored by traditional fashion brands. Since then, the company has earned over US\$6bn (€5.2bn, £4.5bn).

In 2009, he became a cast member on US television programme Shark Tank, where he listens to business pitches from aspiring entrepreneurs, offers feedback and invests his own money to help these entrepreneurs turn their dreams into reality. Among the companies that John has invested in is Bombas, a sock manufacturer who donates a pair of socks for every pair sold.



Daymond John founded fashion brand FUBU

John's books and inspirational speeches have helped countless entrepreneurs and everyday people improve their lives and careers. He recently built a 17,000sq ft (1,600sq m) creative incubator and workspace, Blueprint + co, to continue helping aspiring business leaders accomplish their dreams.

"Through his business successes and philanthropic efforts, Daymond has positively changed countless lives," said ISPA President Lynne McNees, adding that John "embodies the spirit of giving" that defines the spa industry.

The award was named to honour spa industry pioneer Alex Szekely.

*Details: [http://lei.sr?a=r2u3T\\_S](http://lei.sr?a=r2u3T_S)*

## Jeff Kohl named Dedicated Contributor

Jeff Kohl, former CEO of Spa & Club Ideations, will receive the 2018 ISPA Dedicated Contributor Award on Tuesday, 25 September.

"Jeff has dedicated countless hours of service to the International SPA Association not only in his volunteer work, but through his career," said ISPA president Lynne McNees. "His leadership and contributions continue to benefit ISPA members today. We are grateful he has and continues to be a dedicated leader of the ISPA community."

Kohl, now with Barrett Business Services, Inc. (BBSI), has more than 25 years of experience in luxury hospitality and spa operations. His roles within the industry have included business development consultant to the Mayo Clinic, where he was a key player in its initiative to provide a blend of traditional spa treatments and the Clinic's medical and aesthetics services to the community, as well as COO at Elizabeth Arden Red Door Spas,



Kohl has worked in the spa industry for more than 25 years

where he directed global operations, built strategic partnerships and manage 30 full-service spa and salon properties. In 2001, Kohl and his wife Michele established Spa & Club Ideations as a resource to industry businesses seeking guidance in their efforts to expand, transform and streamline their operations. Kohl most recently served as chair of the ISPA Foundation. He has been continually active with ISPA, serving as chair and treasurer.

*Details: [http://lei.sr?a=t4F9d\\_S](http://lei.sr?a=t4F9d_S)*



The Arizona Diamondbacks will play the Los Angeles Dodgers during the Farewell party

## Farewell party to take place during a MLB game

This year's VIP Farewell Celebration will take place at Chase Field on Wednesday, 26 September during the Arizona Diamondbacks versus Los Angeles Dodgers baseball game. The Diamondbacks compete in Major League Baseball as a member of the National League West division.

Shuttles will run from the Sheraton Grand Phoenix to Chase Field every 15 minutes, starting at the end of the trade show at 5:15. The party will begin at 6:40.

ISPA's private party space will encompass two levels of the venue, including executive suites, networking terrace areas, a five-star restaurant and plenty of seats for those who'd like to enjoy the game. All full-conference attendees receive one ticket with their registration.

*Details: [http://lei.sr?a=m4R8G\\_S](http://lei.sr?a=m4R8G_S)*

## Sally Hogshead to detail the 'Fascination Advantage'

Bestselling author, National Speakers Association Hall of Fame speaker, chief executive officer of How to Fascinate (Fascinate, Inc) and former advertising executive Sally Hogshead will deliver the keynote speech on Tuesday, 25 September.

Hogshead has created a method to identify how each person is able to captivate their listeners.

The Fascination Advantage is the first communication assessment that measures how others perceive you.

After researching over one million professionals, her algorithm can pinpoint your most valuable differentiating traits.

The science of fascination is based on Hogshead's decade of research with dozens of Fortune 500 teams, hundreds of small businesses, and more than a thousand C-level executives.

*Details: [http://lei.sr?a=b2D4P\\_S](http://lei.sr?a=b2D4P_S)*

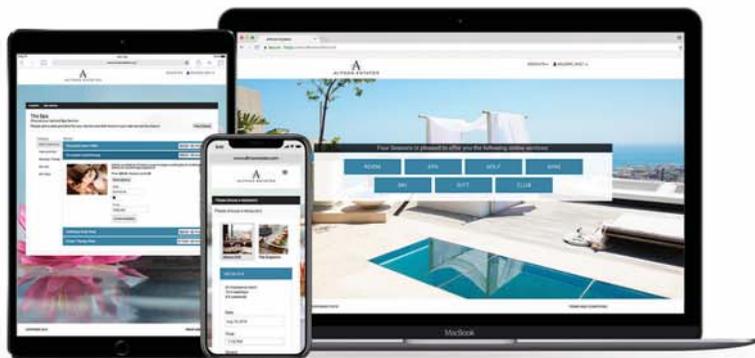
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**'A complete, multi-sensorial experience': Sammy Gharieni on innovation in hydrotherapy treatments**

Hydrotherapy is having something of a resurgence at the moment, and Gharieni's HydroSpa collection has completely reinvented the experience. Sammy Gharieni tells us more



**What are the benefits of water therapies, and why are they such a key spa trend at the moment?**  
Water therapy is an integral practice in traditional ancient medicine, with roots dating back to the Romans. The sacred method of rehabilitation has been used over centuries and is still highly valued in modern-day healing.

The healing power of hydrotherapy is recommended for both physical and emotional health, and today's spa clients are looking for unique treatments that address both those things. Hydrotherapy can help with various aches and pains, arthritis, sore muscles, and poor circulation – and can also revitalise by reducing stress and stimulating blood flow. Water therapies can also create opportunities to socialise with friends and family, where groups can gather, relax and talk – just like in Roman times.

**What experiences can spas offer with Gharieni's HydroSpa collection?**  
Cutting-edge in design, the HydroSpa collection creates a new water experience with products like the Libra Edge K or the

PediSpa series. All items of the collection are designed for wet areas and incorporate high-tech elements such as chromo and sound therapies, steam encapsulation, and scented capsules in the equipment.

**What are the benefits of the HydroSpa collection?**  
The Libra Edge K reinvents the Vichy shower, taking it to the next level, where it is a complete, multi-sensorial experience that incorporates touch, sound, smell, vision and hearing. The integrated and interactive control panel provides a unique choreography of varying water temperatures and pressure, which is programmable or is preset for balancing, stimulating or relaxing effects while clients are in a relaxed supine position on a heated treatment table that is fully adjustable in height and length.

All treatments can be combined with salt scrubs, body masks or wraps. Its focus is to rinse different spa products gently off the body,



Gharieni's new Libra Edge K treatment table

*Bringing a modern vision to hydrotherapy is part of our mission to always be at the forefront of innovation*

inducing a soothing and relaxing effect, while simultaneously circulating the recently absorbed products through the system, enhancing the overall benefits.

Bringing a modern – even futuristic – vision to hydrotherapy is part of our mission to always be at the forefront of innovation.

**Why is it important to create equipment that offers experiences?**  
We strive to create an unparalleled and memorable experience for clients.

Taking wellness to the next level, we want to create a distinctive guest journey that integrates the mechanics of superior equipment with the practiced touch of the provider – and truly reflects the authenticity and messaging of each and every client's brand identity.

Today, spa-goers are becoming increasingly sophisticated and demanding. Therefore, Gharieni continually strives to offer supreme comfort, as well as unexpected features that offer an element of surprise and delight, such as built-in sound or scent diffusers, vibro-massage, and much more.

[www.gharieni.com](http://www.gharieni.com)

The Hydrospa Collection was awarded the "Favourite Hydrotherapy Manufacturer" by American Spa Magazine in 2017



# CALENDAR

## 22-23 September 2018 World Wellness Weekend

Locations worldwide

A global event with local activities in more than 400 properties in 50 countries across all continents. Coordinated by Jean-Guy de Gabriac, founder and CEO of Tip Touch International.

[www.world-wellness-weekend.org](http://www.world-wellness-weekend.org)

## 24-26 September 2018 ISPA

Phoenix, Arizona, US

This global gathering includes speaker presentations an Expo filled with the latest spa products. This year, ISPA moves from Las Vegas to Phoenix, Arizona, where it will be held at the Convention Center. The farewell party this year will be a baseball game between the Arizona Diamondbacks and the Los Angeles Dodgers at Chase Field in Phoenix.

[www.attendispa.com](http://www.attendispa.com)

## 30 September - 1 October 2018 Olympia Beauty

London

Now in its fourteenth year, Olympia Beauty brings over 500 of the biggest beauty brands to London. In 2017, Olympia Beauty saw over 18,500 industry professionals descend on the Olympia Exhibition Centre London. The event features live stages, seminars, interactive features, competitions and awards.

[www.olympiabeauty.co.uk](http://www.olympiabeauty.co.uk)

## 6-8 October 2018 Global Wellness Summit

Technogym Headquarters  
Cesena, Italy

An invitation-only international gathering that brings together leaders and visionaries to positively impact and shape the future of the US\$3.7tr global wellness economy. The 2018 Summit's theme is "Shaping the Business of Wellness".

[www.globalwellnesssummit.com](http://www.globalwellnesssummit.com)

## 7-8 October 2018 Professional Beauty Ireland

Dublin, Ireland

Showcasing the latest innovations in spa and beauty and unveiling next year's beauty trends for Ireland. Includes four live stages, seminars and lectures, exhibitions, and a dedicated event for hair professionals.

[www.professionalbeauty.co.uk/ireland](http://www.professionalbeauty.co.uk/ireland)



The event will be held at the Glenwood Hot Springs, the world's largest mineral hot springs

## 7-9 November 2018 US Hot Springs Conference

Glenwood Springs, Colorado

The first-ever US Hot Springs Conference is designed for hot springs owners, operators, GMs and facilities directors. Attendees will gather at the historic

Glenwood Springs, Colorado – home to the world's largest mineral hot springs, vapor caves and new facilities – to share industry trends, best practices, new technology, marketing tips, wellness practices and treatments.  
[www.hotspingsconnection.com](http://www.hotspingsconnection.com)

## 16-17 October 2018 Independent Hotel Show

Olympia, London

A curated collection of more than 300 product and service providers from across the hotel supply chain.

[www.independenthotelshow.co.uk](http://www.independenthotelshow.co.uk)

## 22-26 October 2018 Bali wellness study tour

Various locations

Organised by the Asian Pacific Spa and Wellness Coalition in cooperation with the Bali Spa & Wellness Association, this educational five-day tour is designed for those in the spa industry. It will delve into some of the lesser-known traditional and cultural healing and spiritual practices that make Bali so unique, while at the same time showcasing some of the island's leading retreats, spas and wellness offerings.

[www.apswc.org](http://www.apswc.org)

## 3-5 November 2018 Spa and Wellness International Congress

Ritz-Carlton Moscow

Over 200 delegates will attend this annual event addressing managers and owners of spa and wellness facilities in Russia and Eastern Europe.

[www.lswic.ru](http://www.lswic.ru)

## 4-7 November 2018 Spatec Fall North America

Four Seasons Westlake Village, California  
An event that brings together spa operators from the US to meet with suppliers for one-on-one meetings. Throughout the event, attendees meet fellow spa owners and directors, as well as suppliers during meals and other planned networking activities. The aim is to foster communication and cross-sharing of ideas, best practices and future business relationships.  
[www.spatecevents.com](http://www.spatecevents.com)

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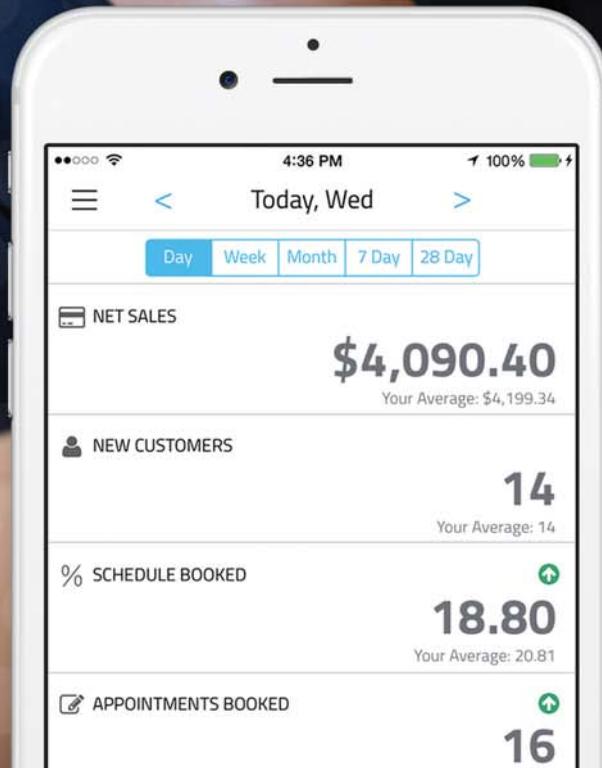
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## Sothys combines beauty and exercise with new range

Sothys has launched a new Athletics range that is designed to prepare and repair the skin before and after exercise.

Sothys Athletics consists of two body treatments: Smoothing/Warming and Nutri-relaxing Modelling, and a two-piece product line, a Smoothing Warming Gel and a Nutri-relaxing Oil.

The products incorporate active ingredients, including camphor, cypress essential oil, vitamin F to soothe, nourish and tone the skin, as well repair the skin, following a workout.

“Customers who enjoy bodycare and those who practice sports, either as a hobby or at an elite level, often share the same types of concerns,” says Sothys CEO Christian Mas.

**KEYWORD: SOTHYS**



# Supplier Spotlight

Industry suppliers tell *Spa Opportunities*' Lauren Heath-Jones about their latest product, treatment and equipment launches.



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## Thalion launches exclusive colour-change mask

Marine skincare brand Thalion has launched a brand new face mask, which features patented technology to signify when it needs to be removed.

A professional peel-off mask, the Chrono-Colour Youth Mask contains active marine ingredients, including Sea Age 3A, vitamin C and Palmaria Palmate algae to hydrate the skin, smooth fine lines and wrinkles, as well

as reduce the appearance of inflammation and encourage collagen production.

It uses natural colour change technology, a Thalion exclusive, to change the mask to a light pink colour, serving as a time indicator for the therapist, letting them know that the ingredients have been absorbed into the skin and the treatment is over.

**KEYWORD: THALION**



## Ila founder creates vibration therapy music

Ila founder Denise Leicester has collaborated with composer Tom Simenauer to create Soul Medicine, a series of vibrational therapy music tracks designed to promote wellbeing and cellular balance, as well as decrease stress levels and boost resilience.

Consisting of four tracks: Being Held, Being Present, Being Loved and Being Lifted, Soul Medicine enables listeners to choose the vibrational remedy best suited to their needs. The tracks are based on 432Hz tuning.

**KEYWORD: SOUL MEDICINE**

## Elemis partners with Lily & Lionel for Breast Cancer Care

Elemis has partnered with luxury British fashion house Lily & Lionel to create a new limited edition version of its Pro-Collagen Cleansing Balm to support Breast Cancer Care, a UK-based charity which provides care, information and support to people affected by breast cancer.

Marking 18 years of Elemis' involvement with the charity, the new Pro-Collagen Cleansing Balm features an exclusive rose print designed by Lily and Lionel, and has undergone a reformulation to include the addition of rose extracts from more than 17 different varieties of English roses, as well as rare extracts taken from a range of different varieties from around the world.

Other ingredients include Mimosa and



Rose Flower wax to dissolve make-up and dirt and deeply cleanse the skin, Starflower oil and Padina Pavonica, a type of algae, to maintain the skin's moisture levels, while Elderberry oil and Rosehip Seed oil smooth and replenishes the skin's lipid barrier.

**KEYWORD: ELEMIS**



### Thin Waters Design creates visual relaxation experience

Swiss design company, Thin Waters Design has launched the Wave Dream Multicolour (WDM); a visual relaxation experience that displays calming images of water on the walls and ceiling.

Designed for relaxation rooms the WDM consists of a projection lamp positioned beneath a water basin. Using a high-powered LED bulb the projector illuminates the surface of the water from beneath and projects it around the room, while a system of coloured LEDs located on the border of the water basin creates a soft ambience in the room.

**KEYWORD:** DORNBRACHT

### Yon-Ka combines aromachology and wellness with new treatments

Yon-Ka has developed a range of aromatherapy treatments and products inspired by the provinces of France.

Designed to deliver a sensory experience, Aroma-Fusion is a customisable therapy that combines an aromatic concentrate with a body scrub and massage.

Consisting of four rituals - Getaway to Provence, A Walk in the Forest, Corsican Delight and Polynesian Journey - guests can choose to experience the treatments as they



are, alternatively they can create a bespoke treatment, by selecting the concentrate, scrub and massage technique used.

**KEYWORD:** YON-KA



### Deep Nature debuts skincare range

Spa consultancy firm Deep Nature has developed a range of skincare using proven active ingredients to target a range of different skincare concerns.

Exclusive to Deep Nature properties, the four-piece collection consists of DIY face masks, with a copper mixing bowl and whisk, and a body scrub. The

masks were developed using Brazilian clay, Japanese Bincho-Tan charcoal, and seaweed sourced from the Iroise Sea, to detoxify, clarify and soften the skin, while the body scrub is formulated with Icelandic volcanic powders to naturally exfoliate and cleanse.

The copper mixing bowl and whisk were designed to encourage users to mix and match the products in order to create their own bespoke skincare routines.

**KEYWORD:** DEEP NATURE



### Tudelu launches innovative room separation system

Tudelu, a New York-based creator of bespoke room partitions, has developed the Double Wall System, an innovative electronic room separator.

Recently installed at The Solace Spa in Tewksbury, Massachusetts, the Double Wall System features two retractable walls that disappear into the ceiling. It is designed to enable operators to optimise and adapt the

space they have at just the touch of a button.

For The Solace Spa project the company was tasked with creating a system that would separate the reception and treatment areas, and would ensure privacy, whilst also being flexible enough that operators could open up the space for events, as well as being attractive to look at.

**KEYWORD:** TUDELU



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## DEPARTMENT FOR COMMUNITIES

Sport & Leisure - Based in Sport & Leisure Management Office, Carmarthen Leisure Centre

### Actif Operations Manager

£45,602- £50,204 (Grade M) Ref.: 019054

Actif Sport & Leisure, Carmarthenshire County Council's in-house operation, aspires to be sector-leading in all areas. Significant progress has been made towards this aspiration with the last 5 years having seen an income increase circa 25%, capital investment, service and customer experience improvement and member increase.

We want a confident and experienced person to join us as our Operations Manager – a brand new position within our organisation – with the capability and drive to take us to the next level!

The Operations Manager will be responsible for the financial and operational performance of our 8 facilities and community teams, developing and implementing operational strategies and working closely with business development leads to ensure effective implementation of business strategies through robust business planning and delivery.

In addition, planning for the brand new £200m Llanelli Wellness and Life Sciences Village is underway – destined to be one of the most pioneering facilities in the country and housing a brand new state of the art leisure centre. The successful candidate will play a key role in its development, delivery and future management, with expected completion 2021/22.

If that's you, we want to receive your application!

A basic knowledge of Welsh is required to accomplish this post. Support can be provided on appointment to reach this level.

For an informal discussion please contact Carl Daniels on 01554 744231.

**Closing Date: 30th September 2018**

## YR ADRAN CYMUNEDAU

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### Rheolwr Gweithrediadau Actif

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Nod Chwaraeon a Hamdden Actif, sef gwasanaeth mewnol Cyngor Sir Caerfyrddin, yw arwain y sector ym mhob maes. Gwnaed cynnydd sylweddol o ran cyrraedd y nod hwn oherwydd yn y 5 mlynedd diwethaf gwelwyd incwm yn cynyddu tua 25%, buddsoddiad cyfalaf, gwella gwasanaethau a chynyddu nifer yr aelodau.

Rydym yn chwilio am rywun profiadol a hyderus i ymuno â ni fel ein Rheolwr Gweithrediadau – swydd newydd sbon yn ein sefydliad – ac sydd â'r gallu a'r cymhelliant i'n codi i'r lefel nesaf!

Bydd y Rheolwr Gweithrediadau yn gyfrifol am berfformiad ariannol a gweithredol ein 8 tîm cyfleusterau a chymunedau, gan ddatblygu a gweithredu strategaethau a gweithio'n agos gydag arweinyddwyr datblygu busnes i sicrhau bod strategaethau busnes effeithiol ar waith drwy gynllunio busnes a darpariaeth gadarn.

Yn ogystal, mae'r gwaith o gynllunio'r Pentref Llesiant a Gwyddor Bywyd newydd sbon gwerth £200m yn Llanelli yn mynd rhagddo – sy'n debygol o fod yn un o'r cyfleusterau mwyaf arloesol yn y wlad ac a fydd yn cynnwys canolfan hamdden newydd o'r radd flaenaf. Bydd yr ymgeisydd llwyddiannus yn chwarae rôl allweddol yn y broses o ddatblygu'r Pentref, ei wireddu a'i reoli yn y dyfodol, a disgywylir y bydd wedi'i gwblhau yn 2021/22.

Os taw chi yw'r un, rydym am eich cais!

Mae angen dealltwriaeth sylfaenol o'r Gymraeg i gyflawni'r swydd hon. Gellir estyn cymorth ar ôl y penodiad i gyrraedd y lefel hon.

Am drafodaeth anffurfiol cysylltwch â Carl Daniels ar 01554 744231.

**Dyddiad Cau: 30ain Medi 2018**

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*In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of the eligibility will be required from candidates as part of the recruitment process.*

*The Celtic Manor Resort is an equal opportunity employer and would welcome interest from applicants of all ages.*



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*We are recruiting a new Team for a 1,600m2 new spa hotel currently under construction in Iver, Buckinghamshire, due to open in autumn 2018.*

The former country estate of the Duke of Marlborough is being renovated to create a world-class five-star hotel and spa, set in the heart of the Buckinghamshire countryside.

We are building a state of the art facility, sympathetically blended into the original estate.

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## Spa Therapists

circa £20,000 plus benefits scheme (Full time/Part-Time/Casual)

### Essential Attributes :

- Experience of working in a similar business.
- A passion for customer service excellence.
- Beauty Therapy qualification NVQ Level 3 or equivalent.
- Exceptional treatment standards.
- Ability to work as part of a team.
- Reliable, efficient and pro-active.
- Keen for personal development and learning.
- Experience of working with Premier Core and further beauty qualifications are an advantage.

### In addition, we offer the following benefits:

- |                                |   |
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| ● Bonus Scheme                 | ● Pension Scheme  |
| ● 28 days holiday              | ● Discounted hotel and F&B rates for Marriott globally (the hotel will be a member of one of the world's leading luxury hotel brands) |
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### Spa Sales and Reservationist

In this role you will be responsible for meeting and greeting our guests and members whilst also making repeat and new bookings. You will be responsible for maximising the revenue of the Spa through effective scheduling, treatment room bookings and product sales.

### Spa Attendant

In this role you will be responsible for meeting and greeting our guests and members whilst also making repeat and new bookings. You will be responsible for maximising the revenue of the Spa through effective scheduling, treatment room bookings and product sales.

### Senior/Spa Therapists

Spa Therapists are responsible for delivering exceptional treatments to guests of the spa, in line with ESPA and Hotel brand standards, whilst maintaining the excellent five-star client care, cleaning standards and grooming. Responsible for revenue generation through retail, up-selling and cross sales to other business centres in the spa.

**Did we mention the fabulous benefits we offer too? See below for just some of them...**

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- Service Charge
- My Bulgari Rewards Discount Scheme
- Private Health Insurance
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All our colleagues demonstrate our core values in the service they deliver... Radiance, Grace, Authenticity, Pure Presence, Integrity and Tradition of Excellence... is this you? If you think it is and you would like to join our team please send your CV and letter of application below.

**We look forward to hearing from you!**

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# Spa Therapist

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Spa Therapist is responsible for the delivery of a wide array of luxurious spa treatments to both our hotel guests and visitors. They also look after our Hydro Suite facilities ensuring the wellbeing of clients at all times.

## Duties and Responsibilities

- Performing all spa treatments as per product and spa guidelines to include, head and body massages, facials, manicure, pedicure, hot stone treatments etc.
- Full and proper use of all Spa equipment as per treatment guidelines and training.
- Delivery of exceptional client care at all times.
- Outstanding cleanliness and hygiene across all areas of the spa.
- Up-selling spa products where possible and carry out Spa reception duties if required.
- Assist with demonstrations as and when required.
- Maintaining all equipment and work areas, including key security and comply with Health and Safety guidelines.

## Skills & Experience

- Recognized Beauty Therapy Level 3 qualification (e.g. NVQ3 BTEC/CIDESCO/CIBTAC/BABTAC or similar) is preferred
- Previous experience in 5\* spa environment would be an advantage
- Capable and dedicated to delivering high levels of guest care
- A smart, polished and professional appearance
- A positive attitude and excellent communication skills
- Willingness to drive treatment & products sales
- Previous knowledge of ESPA products and treatments would be an advantage

## What we offer:

- Staff uniform provided
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- 28 days annual leave (pro rata for part-time)
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## Mandarin Oriental to open in Phuket

Mandarin Oriental will manage a new luxury resort on Phuket Island in Thailand, scheduled to open in 2022.

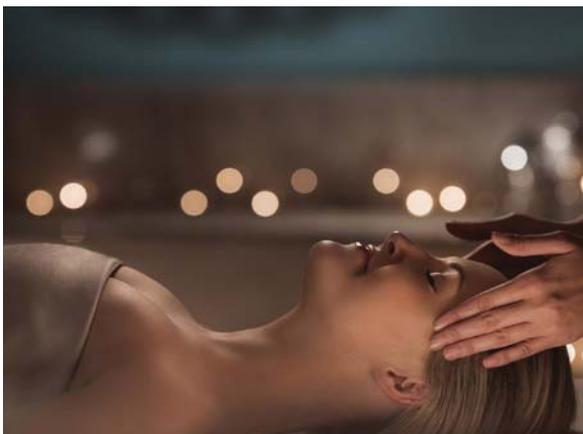
The 105-bedroom Mandarin Oriental, Phuket will be located on one of the few undeveloped beachfront sites still to be found on 'Millionaire's Mile' on the west coast of Phuket island.

It will occupy 9.5 hectares of land in the secluded Laem Singh Bay.

A robust spa and wellness offering will be available at the hotel, with the group's signature wellness therapies and treatments provided in a spacious Spa at Mandarin Oriental.

There will also be a well-equipped fitness centre and two outdoor swimming pools.

"Phuket is one of Asia's leading leisure destinations and we are delighted to have found such a special site on which to develop our resort," said James Riley, group CEO. "The Group's established reputation and experience



The resort will include a robust spa and wellness offering

in delivering award-winning service and facilities at Mandarin Oriental, Bangkok, when combined with this stunning new property, will provide guests a unique proposition for a luxury visit to the entrancing Kingdom of Thailand. We look forward to working with our partners to create this."

The project ownership is represented by Grand Larn Luang Co., Ltd.

Details: [http://lei.sr?a=s3s9d\\_S](http://lei.sr?a=s3s9d_S)

## New medical director at Lanserhof Lans

Dr Katharina Sandtner has been appointed medical director at Lanserhof Lans in Austria, effective January 2019. As the new medical director, Sandtner will focus on further advancing the Lans Med Concept, building on research pioneered by the team of specialists at Lanserhof to develop a unique health concept designed to support the natural healing process and promote physical well-being and inner balance.

Sandtner will take over the medical management of Lanserhof Lans from Dr Georg Kettenhuber, who will take a personal break; however, Dr Kettenhuber will remain connected to Lanserhof ongoing.

Dr Sandtner grew up in Lans, Austria, and has a connection to the resort that goes back to her childhood.

Sandtner later completed her medical studies at the Medical University of Innsbruck, where she received her doctorate in human medicine. During her studies, she worked at Lanserhof Lans in the medical night service, getting to much about the resort Lanserhof Lans.



Dr Katharina Sandtner has been deputy medical director since 2015

After graduating in 2008, Sandtner completed an apprenticeship in the practice of Dr Andreas Pfretschner. Afterwards, Sandtner completed her rotation at the University Hospital Innsbruck and returned to Lanserhof Lans. Since then, she has worked as a general practitioner at Lanserhof Lans and has been deputy medical director since 2015. During her time with Lanserhof, she obtained a diploma in diagnostics and therapy according to Dr. F.X. Mayr, received a diploma in neural therapy and a diploma in orthomolecular medicine.

Details: [http://lei.sr?a=k5C4r\\_S](http://lei.sr?a=k5C4r_S)

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Brazilian Spas Association

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Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

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China Spa Association

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Association of Spas of the Czech Republic

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The Day Spa Association (US)

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French Spa Association (SPA-A)

W: [www.spa-a.com](http://www.spa-a.com)

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Salt Therapy Association

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Spa & Wellness Africa Association

W: [www.spaassociationofafrica.com](http://www.spaassociationofafrica.com)

Spa & Wellness International Council (SWIC)

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Taiwan Spa Association

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