

# spa opportunities

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## Refocused Eaton to mix 'wellness and social change'

Katherine Lo, daughter of Langham Hospitality Group chair Ka Shui Lo, has transformed the group's Eaton brand into Eaton Workshop – a global lifestyle business including a wellness component. Lo used her background in activism, anthropology and film to create Eaton Workshop, which includes four distinct parts: hotel, house, media and wellness.

The first hotel is set to open in Washington DC early this year, with locations to follow in Hong Kong, San Francisco and Seattle.

Each Eaton Workshop will offer the physical resources of a hotel, modern-day social working club, radio station, cinema, wellness centre, restaurants and bar, retail, art gallery, event spaces and more.

"The brand is the manifestation of me 'following my bliss' so others can follow theirs," said Lo. "Beyond the eco-minded design and community-oriented offerings, through the



Lo used her background in activism and film to create Eaton Workshop

power of our programming and content, we'll take a moral stance and catalyse productive, positive change through dialoguing, following the recent examples of tech companies refusing to serve extremist violent racist ideologies."

Each site's aesthetic is designed to tell the specific story of the site's history, heritage,

neighbourhood and location – such as an indoor Redwood forest park at the San Francisco Eaton Workshop.

The brand will focus on sustainability, creating partnerships with organic bath products and organic mattress companies, installing rooftop organic gardens and wind turbines, and practising aerobic food waste decomposition.

The 209-bedroom hotel will include a wellness centre with yoga, meditation and alternative treatments, as well as an event space, coworking club for 370 members, rooftop bar, restaurant and cinema.

Wellness programming is inspired by new-age practices and experiential learning traditions, including community-building yoga and meditation classes, alternative therapies reiki and acupuncture, and sensory experiences such as infrared saunas and sound baths.

*Details: [http://lei.sr?a=f2Z3B\\_S](http://lei.sr?a=f2Z3B_S)*

## Agua Spas launch 'Little White Book'

Hospitality group sbe has developed an online service to help its London-spa brand Agua Spa focus on customer aftercare. Launching at the end of January, the 'Little White Book' is a digital tool offering Agua Spa customers treatment aftercare and wellbeing at home.

There are two Agua Spas in London, both operating at sbe-owned hotels – Mondrian London and The Sanderson.

Little White Book incorporates a Q&A section, featuring skincare and wellbeing scenarios which are answered by the spas' brand experts.

*Details: [http://lei.sr?a=b9K3b\\_S](http://lei.sr?a=b9K3b_S)*

## Aman opens forest conservation resort

Luxury hotel operator Aman is set to open its fourth location in China on Monday (8 January) – the culmination of an ambitious 15-year conservation initiative which saw the relocation of an entire forest and the reconstruction of a historic village.

Kerry Hill Architects have restored 50 disassembled antique houses in order to create Amanyangyun, integrating contemporary comfort into the 400-year-old fabric of the buildings. The story began in the city of Fuzhou in the province of Jiangxi, where construction of a new reservoir threatened the existence of thousands of camphor trees and homes dating back to the Ming and Qing dynasties.

Over the course of a decade, Fuzhou-born entrepreneur Ma Dadong and Aman worked



The resort's name means 'nourishing cloud'

together to transport and replant 10,000 trees – including a 17m tall, 80-tonne Emperor Tree, one of the tallest in China – and stone-by-stone disassemble and rebuild the houses 27km (17 miles) southwest of Shanghai.

Many of the antique pavilions still bear ornate stone carvings and inscriptions.

*Continued on back cover*

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## Nordic spa for Kananaskis resort

The newly renovated Kananaskis Delta Lodge in Alberta, Canada, will soon be home to a Nordic spa with a Canadian spin.

Set to open in February and spanning 50,000sq ft (4,645sq m), the Kananaskis Nordic Spa will be set deep in Alberta's Kananaskis County, surrounded by forest and mountains, and is designed as a Canadian perspective on the wellbeing lifestyle of Scandinavian countries.

The spa will feature a relaxation lodge, five outdoor pools, six sauna and steam cabins, an exfoliation room, saltwater float pool, outdoor heated hammocks, a meditation labyrinth, heated lounge chairs with music stations, a dream lounge, 30-person yoga studio with silk yoga hammocks, eight treatment rooms, and the Prospector Bistro.

"We wanted the spa to feel Canadian from its core," said Jennifer Buckler, vice president of spa and development. "We've taken the philosophy of Nordic wellness and created an original design out of it. This space reflects our location and the Canadian way of life."



The indoor/outdoor spa will feature hot and cold contrast hydrotherapy

A modern-rustic, three-storey, Spa Lodge will stand within the outdoor spa area, surrounded by a series of hot, saltwater and cold plunge pools.

There will be three different sauna types: a barrel sauna, banya sauna and Finnish sauna, as well as a eucalyptus and alchemist steam cabin infused with aromatherapy oils. The exfoliation cabin is a space inspired by the traditional Turkish hammam and will have a selection of salts for self-exfoliation.

The treatment menu will offer deep tissue, relaxation and hot stone massages.

Details: [http://lei.sr?a=a7u2f\\_S](http://lei.sr?a=a7u2f_S)

## Viejas to open 'resort within a resort'

The Viejas Band of Kumeyaay Indians, which owns the Viejas Casino & Resort near San Diego, California, has confirmed the opening date for its wellness-focused extension. Called The Willows Hotel & Spa, the new property will open to the public in February.

Completing the third phase of a large redevelopment plan for the property, the extension has been designed as a resort within a resort, focusing on a holistic approach to promoting wellness.

Housing 159 suites, the extension will be marketed as an adults-only, tranquil retreat featuring wellness amenities including a new saltwater pool, a luxurious spa, salon and a health and fitness club.

Facilities at the Willows Spa include seven treatment rooms, a tranquillity garden, salt sauna, steamroom and two outdoor treatment cabanas. The spa's salt pool will also have a dedicated space for meditation and a range of poolside massage treatments.



Housing 159 suites, the extension is marketed as an adults-only resort

"We're thrilled to add the adults-only pool and spa to this facility," said Viejas tribal chair Robert J Welch Jr.

"Our spa will be world class and will attract a distinguished clientele from all parts of the western US to experience this modern, luxurious yet inviting concept."

As well as the wellness areas and 159 suites, the tower will house three new restaurants and expanded gaming space.

Details: [http://lei.sr?a=d8v8F\\_S](http://lei.sr?a=d8v8F_S)



## Avani Hotels to make Laotian debut

Avani Hotels & Resorts will open a location in the ancient city of Luang Prabang, a UNESCO World Heritage Site in northern Laos, in March.

The 53-bedroom hotel will be located on a narrow peninsula at the joining of the Nam Khan and Mekong Rivers and features French neoclassical architectural design in the style of the grand villas found in Luang Prabang.

The AvaniSpa offers two single and two double treatment rooms with a communal relaxation area.

The AvaniSpa concept adopts an individual approach to wellness; problematic body zones are assessed and a treatment recommended from one of four results-driven options: Boost, Balance, Calm or Purify. AvaniFit focuses on lifestyle elements that promote a healthy body and healthy mind, and the hotel's gym will offer a range of cv and strength equipment.

Daily yoga classes will also be offered and there will be a 25m pool and pool bar serving smoothies, fresh juices and shared-platters.

"Luang Prabang has long been a bucket-list destination for travellers throughout Southeast



The hotel will include an AvaniSpa with four treatment rooms

Asia with its ancient temples, beautiful French UNESCO listed architecture and stunning riverside scenery," said Alejandro Bernabe, VP operations at Avani Group Hotel Operations.

The Avani Luang Prabang is the ninth Avani property in Southeast Asia – the portfolio already includes five properties in Thailand, two in Vietnam and one in Malaysia.

Avani Hotels & Resorts – a division of Minor Hotels – currently operates 21 properties in Asia Pacific, the Middle East, Africa and Europe, most recently debuting in both Australia and New Zealand. Details: [http://lei.sr?a=k3p7z\\_S](http://lei.sr?a=k3p7z_S)

## UK's first gin spa opens in Scotland

Following the success of their gin bars, the team behind Gin71 have opened The Gin Spa in Glasgow.

The spa will use the team's knowledge of natural Scottish botanicals and their properties, gained from the growth of the craft gin movement in Scotland, to reach a new market. Paul Reynolds, managing director of Gin71 and The Gin Spa, describes his vision for the spa as "the perfect storm of great service, exceptional treatments and, of course, gin".

A variety of massages, facials, manicures and pedicures are inspired by the botanical properties of gin. Guests begin their treatment by choosing a botanical aromatherapy oil for their treatment, followed by a series of inspiration cards with messages such as "be adventurous" or "your mind affects your body".

While traditional tea is served before a treatment, afterwards, guests can unwind in the relaxation room with drinks from a complimentary gin and tonic trolley.



Paul Reynolds has been named managing director of The Gin Spa

The Gin Spa will also be pairing with both Gin71 and its sister business Cup Tea Rooms to offer packages featuring afternoon teas and gin experiences. The spa is using Scottish botanicals range JustBe, founded by aromatherapist Gail Bryden.

"Every product is lovingly handmade in Scotland using purely natural ingredients with the sole purpose of making you feel consciously alive," said Bryden. Details: [http://lei.sr?a=p4u8E\\_S](http://lei.sr?a=p4u8E_S)



Microbeads are often used in spa and beauty products, such as exfoliating scrubs

## UK introduces ban on microbeads in products

A ban has come into effect in the UK to stop manufacturers making products containing microbeads. Microbeads, which are often used in products like exfoliating scrubs and toothpastes, have been proven to make their way into the water cycle and oceans, where they can be ingested by marine life and enter the food chain.

Environment minister Theresa Coffey said the ban is part of a wider plan to cut down on plastic pollution.

"We know that any plastic in the marine environment is not good and we know that animals consume this," she told Sky News.

"They can be ingested directly into the fish and while we're still looking for extra evidence on the impact on human health, the point is that they don't need to be there."

Details: [http://lei.sr?a=M2e6k\\_S](http://lei.sr?a=M2e6k_S)

## Fusion rebrands Cam Ranh resort as family spa retreat

Fusion Resorts has repositioned its coastal resort near Cam Ranh, Vietnam as an inclusive spa resort for families.

The move is part of a rebrand of the 72-bedroom property, which has seen the former Fusion Resort Nha Trang being renamed as Fusion Resort Cam Ranh.

The fresh family focus includes a new spa menu featuring a family-orientated activity schedule, which includes additions such as anti-gravity yoga, yoga for children and daily meditation and Tai Chi sessions.

For mums-to-be, the new spa menu offers prenatal treatments that include body therapies and a lotus body polish. For men, a new 'Gentleman's Facial' treatment targets ingrown hairs and clogged pores.

Founded in 2008, Fusion Resorts currently operates five wellness resorts across Vietnam.

Details: [http://lei.sr?a=m7s4M\\_S](http://lei.sr?a=m7s4M_S)



Rock Om was created with yoga brand Manduka

## Hard Rock launches yoga with musical twist

Hard Rock Hotels has launched an in-room yoga experience which uses the 'power of music' to help guests re-energise.

The new Rock Om yoga sessions have been created in partnership with global yoga brand Manduka and have been made available at all 24 Hard Rock Hotels around the world.

Marketed for guests who want to "play hard and purify harder", Rock Om combines Manduka's yoga expertise and equipment with original tracks mixed by producer and musical director DJ Drez. The classes are led by yogi and instructor Marti Nikko.

Rock Om will consist of three individual, in-room yoga videos that will play on Hard Rock's television systems across the brand's portfolio. They will also be made available via a Rock Om page on the Hard Rock website.

*Details:* [http://lei.sr?a=M6S4e\\_S](http://lei.sr?a=M6S4e_S)

## Tadao Ando-designed W Hotel to open in Osaka

Marriott International has secured a deal to open and manage a 337-room luxury hotel in Japan's second-largest city, Osaka.

Designed by architect Tadao Ando, the 27-floor property will be operated by Marriott's subsidiary W Hotels Worldwide.

Scheduled to open in 2021, the property is owned by real estate giant and house builder Sekisui House and will be the first-ever W-branded hotel in Japan.

Facilities include a large Away Spa and a health club, Fit. Details of the spa are yet to be confirmed but treatments will follow the Away recipe for rejuvenating body journeys, facials and beauty therapies.

According to Anthony Ingham, W Hotels' global brand leader, the opening of W Osaka will look to benefit from a predicted increase in interest in Japan as a tourism destination following the 2020 Olympic Games.

*Details:* [http://lei.sr?a=x2g5M\\_S](http://lei.sr?a=x2g5M_S)

# Minor takes Anantara to S. America

Minor Hotels will open its first Anantara-branded resort in South America this year, with the launch of the Anantara Marau Bahia Resort in the Bay of Camamu in Brazil.

Minor, which is based in Thailand, has taken over the former Kiaroa Eco-Luxury Resort and is redeveloping the property.

Slated to open in the middle of the year, the resort will initially house just 30 guest rooms, suites and bungalows, but will be expanded later with the introduction of suites and bungalows in beachfront and garden settings – some featuring a private pool.

Exact details of the resort's Anantara Spa are still to be confirmed, but it will offer traditional Thai treatments, mixed with spa journeys influenced by local wellness practices.

Other facilities at the resort will include a beachfront, Bahian restaurant offering fine dining, swimming pool, tennis courts, health club and a range of leisure activities on the beach – from beach volleyball to horseback riding.

A statement from Anantara said the resort "embodies castaway luxury". The opening is part of Minor's plans to establish the



The Anantara resort replaces the former Kiaroa Eco-Luxury Resort and facilities include a large spa

Anantara brand in emerging and growing luxury markets around the globe.

In December 2016, it announced plans to open a beachfront spa resort in the Arab Emirate of Sharjah.

Also in 2017, Minor opened two Anantara resorts in Oman, one in China and revealed plans for a, Anantara waterfront wellness resort in Zanzibar, Tanzania.

*Details:* [http://lei.sr?a=q2b6p\\_S](http://lei.sr?a=q2b6p_S)

# Hilton opens Lake Como spa hotel

Hilton Worldwide has opened its first spa hotel in the Italian lakes region, following a deal with property firm the Limonta Group.

The 170-room Hilton Lake Como is located within a mixed-use development adjacent to the historic Via Olmo.

Hilton will manage the hotel on behalf of GBH Spa, an affiliate of the Limonta Group, which has a strong track record of development in the region.

Facilities at the hotel include an Eforea Spa featuring five treatment

rooms – some of which are double suites for couples – and an indoor wet area housing a sauna, steam room and spa pool. There is also a rooftop infinity pool, an outdoor spa pool and a 24-hour health club. The treatment menu features deep-tissue, hot stone, sports and Swedish massages, as well as aromatherapy.

"Como is a well-established leisure resort which has become synonymous with style and has captured the attention of international travellers, attracting more than 500,000 visitors last year," said Rob Palleschi, global head of Hilton Hotels & Resorts.



Hilton Lake Como has 170 rooms and suites and an eforea-branded spa

"The Limonta Group's extensive development experience in the region makes them an excellent partner for our brand."

The facility becomes the 21st Hilton Worldwide hotel trading across Italy, of which seven operate under the flagship brand.

Hilton Worldwide currently operates 14 hotel brands, comprising more than 5,100 properties, with nearly 838,000 rooms in 103 countries and territories.

Hilton introduced the Eforea spa brand in 2010, with the first site opening in the US.

*Details:* [http://lei.sr?a=w2e5V\\_S](http://lei.sr?a=w2e5V_S)



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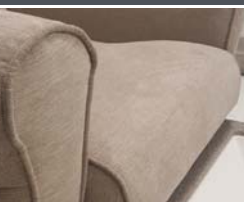
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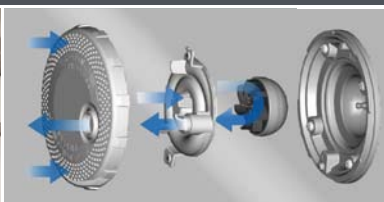
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Comfortable and stylish enough for an afternoon tea in a beautiful Surrey drawing room, L-E-C's handcrafted Melrose™ pedicure chair has the undeniable Victorian-era styling that remains popular, generation after generation. At the same time, this luxurious space-age foot spa offers pipeless hydrotherapy, whisper-quiet motors, digital adjustments, a power drain, electronic overflow protection, and of course, heat and massage. Offered with premium bespoke finishes, it's designed to withstand years of commercial use.



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Spa consultant Peigin Crowley has worked on the curriculum for the new course

## Business management course for Irish spa sector

Spa Business School has joined forces with spa consultant Peigin Crowley to provide a business management programme designed specifically for the Irish spa market. The partnership has created an advanced business acceleration training programme, which will “enable and empower” those working in management positions in the spa and wellness industry.

The first training programme, sponsored by skincare brand Elemis, will take place in March 2018 and will include a series of online tutorials and activities as well as an intensive residential element.

According to research in 2017 by Phorest Salon Software, there are around 4,000 salons and spas in Ireland, contributing around €540m (US\$661m, £480m) annually to the Irish economy.

Details: [http://lei.sr?a=u6d3G\\_S](http://lei.sr?a=u6d3G_S)

## Four Seasons launches new ‘surrender’ massage

The Spa at Four Seasons Hotel Los Angeles, US, has introduced a signature massage created in collaboration with six top therapists and consultant Jean-Guy de Gabriac.

The Surrender Massage is designed for guests to “surrender completely into blissful relaxation” and uses subtle techniques to unlock tension and powerful strokes to melt knots.

“All too often, treatment protocols are dictated by product brands remotely, but this signature massage was birthed out of the expertise of our senior-level massage therapists, with the guidance of spa consultant Jean-Guy de Gabriac,” said Michael Newcombe, general manager of the Four Seasons Hotel Los Angeles at Beverly Hills and head of the global spa and wellness task force team for Four Seasons.

The massage releases deep tensions on physical, emotional and mental levels.

Details: [http://lei.sr?a=6Q6u5\\_S](http://lei.sr?a=6Q6u5_S)

# Roundtable on human resources

Human resource has been revealed as the theme for this year’s Asia Pacific Spa & Wellness Coalition’s (APSWC) roundtable, to be held in Singapore from 15 to 16 March. The two-day, invitation-only event will cover four areas of interest – mentoring, job seekers’ perception of spa and wellness, human resource management practices and career paths.

Following the event, APSWC will publish a white paper based on the discussions, to act as a guide on human resource management for the region’s spa sector.

Titled *A Personnel View for Asia’s Spa and Wellness Industry*, the paper will be distributed among the region’s government authorities, the media and industry stakeholders.

“Acting as a roadmap, the collective voice of the APSWC will help define the industry’s future, and what steps need to be taken by



The event will result in a white paper on human resources and training

industry stakeholders and government to achieve it,” said a spokesperson for APSWC.

The organisations taking part include resorts operator Six Senses; Balinese massage centre Jarin Menari; Thailand-based M-Spa International; and the Kamalaya Health Resort.

Founded in 2006, the APSWC is a not-for-profit organisation, set up to improve and promote the spa industry for the benefit of all.

Details: [http://lei.sr?a=P6D4X\\_S](http://lei.sr?a=P6D4X_S)

# New leadership for Hutchinson

Michael Tompkins will head up a new leadership team at Hutchinson Consulting after Bill Hutchinson announced his retirement following 25 years in hospitality recruitment. Hutchinson is handing over the reins to partners Tompkins, Kristine Huffman and Carol Stratford.

Founded in 1993 by Hutchinson’s late wife, Lori Hutchinson, Hutchinson Consulting specialises in hotel, spa and restaurant talent recruitment.

“After 25 years of serving an industry I love, this is a bittersweet moment,” said Hutchinson.

“Michael Tompkins joined us in 2016 and has brought new levels of expertise to the business. While I move on to new ventures, I know Lori’s vision is being realised and I’m thrilled about the new partners and the team’s ongoing growth of Hutchinson Consulting.”

Hutchinson Consulting will continue its primary focus on hospitality, wellness and spa recruiting, managed by Tompkins.

Additional recruitment services will include pre-employment testing, resume writing and executive coaching. The firm will also offer marketing services managed by Stratford.



Michael Tompkins joined Hutchinson Consultancy in 2016

Meanwhile, Huffman will manage hospitality design construction consulting; resort, medical and wellness spa consulting; brand development; financial forecasting and business plan development.

“Lori and Bill Hutchinson have created a revered company, and I feel honoured to be merging the brands Michael, Carol and I have created with the Hutchinson legacy,” said Huffman, commenting on the changes.

“We’re looking forward to offering leading hotels, spas and restaurants an umbrella of services to help grow brands both in the US and internationally.”

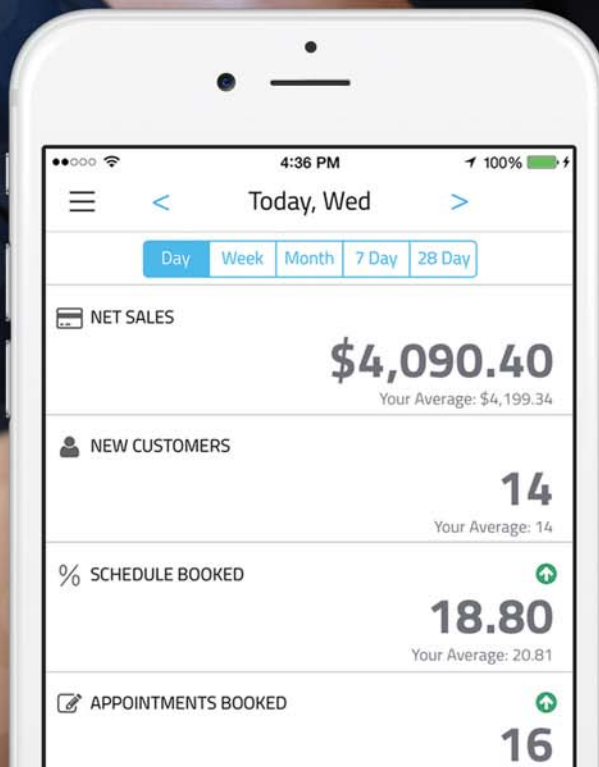
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# CALENDAR

**5-6 February 2018**

**Professional Beauty GCC**

The Meydan, Dubai, UAE

Professional Beauty is one of world's leading trade expos with eight shows across four countries. The Dubai edition is the key exhibition for the industry in the GCC region and attracts around 3,000 visitors.  
[www.professionalbeauty.ae](http://www.professionalbeauty.ae)

**25-26 Feb 2018**

**World Spa & Wellness Convention**

ExCeL London, United Kingdom

The convention is a leading networking event for CEOs and owners of spas, hotels and wellness centres.  
[www.professionalspawellness.com](http://www.professionalspawellness.com)

**5-6 March 2018**

**Healing Summit**

Hotel de Rome, Berlin, Germany

The summit is a two-day global conference designed to share wisdom and experiences about what healing can do for the wellness industry and its customers.  
[www.healingsummit.org](http://www.healingsummit.org)

**6 March 2018**

**Women in Wellness Leadership Conference**

New York, US

Curated by *American Spa*, the event is for female leaders and women who aspire to leadership in the wellness industry.  
<http://lei.sr?a=J7f3m>

**9-11 March 2018**

**Beauty Düsseldorf**

Düsseldorf Exhibition Centre, Germany

The event showcases the latest wellness trends and beauty products – and attracts professionals from all over the world.  
[www.beauty-duesseldorf.com](http://www.beauty-duesseldorf.com)

**11-14 March 2018**

**Green Spa Network Congress**

Carmel Valley Ranch, California, US

Now in its 10th year, the congress covers sustainability in the spa industry.  
Tel: +1 800 275 3045  
[www.greenspanetwork.org](http://www.greenspanetwork.org)

**15-16 March 2018**

**APSWC Round Table 2018**

Singapore

The event is being marketed as Asia's only roundtable event to tackle the issues in the Spa & Wellness Industry.  
[www.apswc.org](http://www.apswc.org)



The HOTel&SPA event, held for the 11th time this year, includes a number of keynote talks and sessions

**7 Jun 2018**

**Forum HOTel&SPA**

Four Seasons Hotel George V  
Paris, France

This year marks the 11th edition of the annual HOTel&SPA and the focus will be on the theme of looking to the future.

The two goals of the convention are to: bring together companies and clients of the industry and provide the opportunity for discussions and knowledge-sharing sessions on the best present and future practices.  
[www.forumhotspa.com](http://www.forumhotspa.com)

**15-19 March 2018**

**Cosmoprof Worldwide Bologna**

Fair District, Bologna, Italy

The exhibition covers the various sectors of the beauty industry – from perfumery and cosmetics to beauty, spa and raw materials.  
[www.cosmoprof.com](http://www.cosmoprof.com)

**26 Mar 2018**

**WPSA Symposium**

The Watergate Hotel  
Washington D.C., United States

The interactive event explores the way the spa industry engages with its customers.  
[www.washingtonspaalliance.com](http://www.washingtonspaalliance.com)

**15-17 May 2018**

**Asia Pool & Spa Expo**

Poly World Trade Expo Center,  
Guangzhou, China

A leading industry trade fair for the spas, sauna, bath and water parks.  
[www.poolspabathchina.com](http://www.poolspabathchina.com)

**20-23 May 2018**

**SPATEC Spring North America**

Ritz Carlton Sarasota, Florida, US

The event will bring together America's most important spa operators to meet with key leading domestic and international suppliers.  
[www.spatecevents.com](http://www.spatecevents.com)

**21-22 May 2018**

**World Spa & Wellness Asia**

JW Marriott Resort, Phuket, Thailand

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## Starwood plans St Regis Hong Kong

Hotel and resort operator Starwood is set to open and operate a hotel under its St Regis luxury brand in the heart of Hong Kong.

Scheduled for a 2019 launch, the 129-bedroom hotel will be located in the historic Wan Chai district, a commercial and retail hub close to Victoria Harbor.

The interiors of the 25-storey St Regis Hong Kong – which is owned by China Resources Property – will be created by acclaimed Hong Kong designer André Fu.

The opening is part of Starwood's plans to expand the footprint of the new Luxury Brands Group, which was established in December 2016 following the merger of Starwood and Marriott International.

The group includes eight luxury chains – St Regis, The Luxury Collection, W Hotels, Ritz-Carlton, Ritz-Carlton Reserve, Bulgari Hotels & Resorts, Edition and JW Marriott.

St Regis is the fastest growing of the luxury brands, having more than doubled its footprint in recent years.

There are more than 40 St Regis-branded hotels open worldwide, with nine properties



Adria Lake of AW Lake Design is creating the spa concept in conjunction with WOW Architects

in the Greater China region. The new opening will be the first St Regis in Hong Kong.

In 2017, Iridium Spa at The St Regis Maldives Vommuli Resort – a concept created by AW Lake in conjunction with WOW Architects – won three awards at the World Spa Awards – including for best spa design.

*Details: [http://lei.sr?a=k3n9c\\_S](http://lei.sr?a=k3n9c_S)*

## Jumeirah to open five resorts in 2018

Luxury hotel group Jumeirah has set out plans for an ambitious expansion which will see it enter three new markets during 2018.

Jumeirah will open five new resorts during the year, including its first properties in Bahrain, Indonesia and Oman – signalling the group's intention to enter emerging tourism markets with its luxury offering.

The five properties, each featuring large spas, are Jumeirah Royal Saray, Bahrain; Jumeirah Sa'adiyat Island, Abu Dhabi; Jumeirah Bali, Indonesia; Jumeirah Nanjing, China; and Jumeirah Muscat Bay, Oman.

One of the first properties to launch will be Jumeirah Muscat Bay, located in the cove of Bandar Jissah, near Qantab. The development will include a 1,200sq m (12,920sq ft) Talise Spa, a dive centre, sports and leisure facilities, restaurants, bars and cafes, and a kids club.

The resort will also include conference and banquet facilities to cater for Oman's growing attraction as a destination for conferences, corporate meetings and large-scale events.

The resort is part of a larger development that includes 300 residential townhouses.



The new Muscat Bay resort is set to include a 1,200sq m Talise Spa

"We're confident of continuing our success story in new markets in 2018," said Linda Lewis, Jumeirah's vice-president of global sales for Middle East, Africa and South Asia and Asia Pacific. "We believe our strength lies in our ability to understand the needs of our guests and in creating bespoke luxury inspired by Arabic hospitality and charm."

The announcement follows a year of growth for the Dubai-based Jumeirah. The company – part of global investment giant Dubai Holding – announced a five per cent increase in the number of room nights for the year, compared to 2016 figures.

*Details: [http://lei.sr?a=P7C4T\\_S](http://lei.sr?a=P7C4T_S)*

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# Spa Therapist

**Location: Ware £18.5k + 10% retail commission**

With its fragrant walled gardens, stately Jacobean country house and 200 acres of Hertfordshire parkland, the historic Hanbury Manor Marriott Hotel & Country Club makes a lasting impression. Marriott International the world's largest hotel company with more than 500 global locations and 600,000 associates worldwide is redefining the art of hosting so that our guests can travel brilliantly. Combining old school, classic elegance and impressive grandeur with a contemporary, holistic approach, Hanbury Manor Marriott delivers premium choices, sophisticated style, and well-crafted treatments for the discerning.

## Job Summary

As a Beauty Therapist you will help provide a friendly, knowledgeable and professional service offering a world-class range of Elemis, Decleor, Carita, Aromatherapy Associates & Jessica nail treatments. You will consult each client to fully understand their personal needs and be committed to delivering exceptional treatments. As a Beauty Therapist you'll also be supporting your line manager to maximise revenue through great customer service & proactive selling of high quality spa retail products.

## Skills and Knowledge

- Previous experience in luxury spa or high profile salon
- Spa/Beauty qualification at NVQ Level 3/HND or equivalent
- Strong Communication skills & interpersonal skills
- Excellent level of spoken and written English
- Pro-active and reliable
- Able to work independently and within a team
- Excellent presentation & customer care
- Able to deal with difficult situations professionally and efficiently
- Flexible approach to working hours including evening, weekends & bank holidays

## What we offer YOU

- Competitive Salary
- 10% Retail Commission
- 50% discount on Food & Beverage
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- Free Relocation services
- Extensive training both internally and externally
- Worldwide career opportunities within Marriott & Starwood hotels
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- Professional learning and development opportunities
- Free meals on duty and free uniform
- Free car parking
- Play Golf for free and preferential rates for family & friends
- Extensive Marriott employee benefits

**CLOSING DATE: 28<sup>TH</sup> FEBRUARY 2018**

## How to apply

Please click link below to submit your CV and cover letter.

*In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.*



**Apply now: <http://lei.sr?a=K9m1j>**



# INTERIOR DESIGNER

ROCKVILLE, MARYLAND, UNITED STATES  
COMMENSURATE WITH EXPERIENCE

**WTS International**, one of the world's leading spa, fitness and leisure consulting and management firms, is seeking a Project Interior Designer for our corporate office in Rockville, MD. The Project Interior Designer will be responsible for providing design assistance specific to spa, fitness or other recreation/leisure portions of hospitality projects. They will also be responsible for the identification and procurement of specialized equipment that such facilities require.

## RESPONSIBILITIES

- Prepare and submit space programming documents, equipment layouts and specifications as well as other project-specific input to architects, interior designers and/ or other members of the project team.
- Specify specialized fitness and spa equipment and provide layouts and equipment lists to architects, engineers, interior designers and other project team personnel for assigned projects.
- Secure bid/quotes on above equipment as needed for assigned projects and coordinate the procurement of said equipment with the appropriate disciplines on the project team.

- Establish and maintain knowledge of sources, technical specifications and availability of pertinent equipment and materials. Stay abreast of trends and innovations in the leisure industry.
- Responsibilities may require an adjusted work schedule, travel, and evening/weekend hours in order to meet deadlines.

## QUALIFICATIONS

- Bachelor's degree in Interior Design from an accredited institution.
- A minimum of three years experience working as an interior designer in the field of Hospitality.
- Must possess an interest in fitness, spa and recreation activities.
- High level of proficiency in AutoCAD required. Experience with Revit a plus.
- Skilled in Microsoft Office, Bluebeam, Photoshop and Sketch Up.
- Effective oral and written communication skills.
- Professional appearance, communication and demeanour at all times.
- Must be self-directed, exhibit efficient time management, organization and analytical skills.
- Proven ability to work in a fast-paced, rapidly changing environment.



## ADVANCED THERAPIST

*We're a group of fabulous Hotels and Venues set in beautiful countryside and our hotels are full of great people... A great team.*

*We are actively seeking an Advanced Therapist to provide treatments confidentially and professionally to the highest standards to all guests and clients of the hotel and spa.*

### Lots to do but lots of fun!

*The Advanced Therapist will be responsible for...*

- Constantly maintain high levels of presentation and ensure rooms are kept in a clean, hygienic, safe and well-maintained condition.
- Monitor the guest's Spa experience, improving the service and sequence of service that occurs from the time the guest arrives to when they leave.
- Assist in ensuring all retail displays are replenished, well presented, and clean.
- Assist with the coffee in the morning, workshops and activities with members, corporate guests, hotel residents and day spa with a monthly diarised activity.
- Upsell treatments and products where possible and in an unobtrusive manner.
- Ensure all treatments and products are charged for through standard company procedures.
- Be familiar with all treatments offered in the Spa even if not personally involved in delivering the treatment.
- Provide treatments within the Spa standards and guidelines.
- Assist and attend any PR functions, open evening and special promotional activities as required.
- Develop and maintain knowledge of all skills and treatments in order to fulfil role.
- At all times to represent the Spa in a professional and knowledgeable manner and at all times strive to achieve the highest standard of customer care.

### Are you right for us?

*Our successful Advanced Therapist will have;*

- Beauty Therapy NVQ LEVEL 3 or equivalent.
- 2 years experience in a 5-star spa environment.
- 2+ varieties products house training.
- An outgoing personality with a proven sales track record.
- A natural desire to serve and exceed expectations of guests and colleagues.
- Flexibility in attitude, approach and working hours (to include weekends and evenings).

### Are we right for you?

*We expect a lot but we'll give a lot to get the right people. There are 4 main things we look for;*

1. We want people with bags of character. We don't want you to hide your personality when you're at work, we want you to feel comfortable, to be who you are.
2. We want people people. You've got to like being around others, smiling and chatting because you like people, not because someone told him to smile and chat.
3. We need extra milers. So if you think the job description is all you have to do, then we're not for you.
4. You have to put your heart into it. When you tell a guest you're happy to help, you have to mean it.

### And now for the good stuff

Hospitality is all about looking after people and we are committed to our people. We work hard to ensure you can enjoy your job and are well rewarded.

*As well as excellent training, development and progression opportunities, other benefits include:*

- Competitive salary
- Complimentary meals whilst on duty and car parking
- Perkz discount scheme
- Discounted room nights across all Exclusive Hotels and Venues and discounts on food and beverage across all Exclusive properties



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## SPA DIRECTOR VENICE, ITALY

Competitive Salary & Benefits Package

**GOCO Hospitality, a leading international wellness consultancy and management company, is recruiting a Spa Director for its award-winning GOCO Spa Venice.**

This is a rare opportunity to take the leadership role in one of the top spas in Europe.

GOCO Spa is situated at the JW Marriott Venice Resort and Spa on a beautiful private island in Venice, Italy.

The Spa Director will take overall responsibility for the management and operations of the resort's spa, leading the team to deliver exceptional service to the resort's guests, ensure very high standards of professionalism and meet revenue and profit targets.

### Requirements:

- Leadership experience within a luxury spa and hospitality brand
- High attention to detail and quality
- Strong commercial acumen with focus on performance KPIs
- Expert communications skills
- Great people skills with ability to deal with team and international guests
- Team player
- High standard of personal grooming

Excellent salary and benefits package for the right candidate.

**Closing date: 15th February 2018**

**Apply now:**

**<http://lei.sr?a=u5O4O>**

# Aman opens historic village resort

*Continued from front cover*

Amanyangyun also includes 24 newly created Ming Courtyard Suites, designed to complement their historic counterparts, featuring refined wooden interiors and Aman's signature Asian-influenced minimalist design.

Set around a central courtyard, the 2,840sq m (30,570sq ft) Aman Spa is one of the largest and most comprehensive in the Aman collection. Its

ethos and atmosphere draw inspiration from the resort's name, 'Yang Yun', which is taken from an inscription made on a pavilion in Beijing's Forbidden City three centuries ago, and means 'nourishing cloud'.

The spa complex houses eight treatment rooms, two double spa suites, extensive relaxation areas, a sauna, plunge pool, whirlpool and two swimming pools. Two private Spa Houses each offer a suite of thermal facilities, including a Russian banya and Turkish hammam.



Kerry Hill Architects have restored 50 disassembled antique houses

The treatment programmes and 15 specially developed spa journeys combine the healing practices of traditional Chinese medicine with the advancements of 21st century technology.

The main spa building is also home to the fitness and movement centre, with professional cardio and strength equipment, and houses a Pilates and yoga studio, where floor-to-ceiling glass provide serene views over Amanyangyun's lake and forest gardens. Six rooms have also been created to host tea ceremonies.

*Details: [http://lei.sr?a=T8e2C\\_S](http://lei.sr?a=T8e2C_S)*

# Exposure to nature aids mental health

A team of researchers, landscape architects and artists have come together to look at how nature in cities affects mental wellbeing.

Researchers at King's College London, landscape architects J & L Gibbons and art foundation Nomad Projects have used smartphone-based technology to assess the relationship between nature in cities and mental wellbeing in real time.

Not surprisingly, they found that being outdoors, seeing trees, hearing birdsong, seeing the sky and feeling in contact with nature were associated with higher levels of mental wellbeing. But they also found that the beneficial effects of nature were especially evident in people with greater levels of impulsivity, who are at greater risk of mental health issues.

The researchers developed a smartphone-based app, Urban Mind, which monitored 108 people who collectively completed 3,013 assessments over a one-week period.

In each assessment, participants answered several questions about their current environment and momentary mental wellbeing. GPS-based geotagging was used to monitor their exact location.

The results showed significant immediate associations with mental wellbeing for several natural features: trees, the sky and



The researchers hope the study provides an evidence base for the benefits of nature within urban centres

birdsong. Significantly, the improvement was still evident several hours later.

"These findings suggest that short-term exposure to nature has a measurable beneficial impact on mental wellbeing," said Dr Andrea Mechelli, Department of Psychosis Studies, Institute of Psychiatry, Psychology & Neuroscience at King's College London.

The investigators were interested in whether the beneficial effects of nature might vary from one individual to another, depending on their risk of developing poor mental health.

*Details: [http://lei.sr?a=R8C5n\\_S](http://lei.sr?a=R8C5n_S)*

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T: +54 11 4468 0879 W: [www.asociacionspa.org](http://www.asociacionspa.org)

## Association of Malaysian Spas (AMSPA)

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## Australasian Spa Association

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## Bali Spa and Wellness Association (BSWA)

W: [www.balispaandwellness-association.org](http://www.balispaandwellness-association.org)

## Brazilian Spas Association

T: +55 11 2307 5595 W: [www.abcspas.com.br](http://www.abcspas.com.br)

## Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

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## European Spas Association

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## Federation of Holistic Therapists (FHT)

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