

spa opportunities

15 - 28 SEPTEMBER 2017 ISSUE 276

Daily news & jobs: www.spaopportunities.com

Kelly leads new wellness hospitality company

A group of spa industry veterans have come together to create a new hospitality and real estate company, Civana, based around sustainable wellness through an affordable travel and lifestyle platform.

Led by Kevin Kelly – who was former Canyon Ranch president and chief branding officer, and most recently was CEO and co-owner of California's Two Bunch Palms – Civana will bring together wellness programming, sustainable design and hotel asset and property management. Joining Kelly is Larry Lamy, former VP of finance for Miraval and Canyon Ranch; and spa and wellness brand executive Rianna Riego, who assisted Kelly in the re-branding of Two Bunch Palms. Peter Smith, former COO of Canyon Ranch, is an advisor and board member.

Civana's first project will see it investing US\$40m (€33m, £30m) in transforming the



Kelly was formerly president of Canyon Ranch and CEO of Two Bunch

189-bedroom Carefree Resort in Scottsdale, Arizona, US, into a modern new resort.

Due to be completed by September 2018, Civana's transformation of the 1964 mid-century modern Carefree hotel will result in updated rooms and public spaces, along with a "world-class spa," movement studios and new

fitness centre. The group will focus on sustainable design, and will also add a new healthy cuisine menu.

The company hopes to have between three and five wellness resorts and communities open within the next five years.

Civana wellness resorts will focus on sustainable wellness, along with a consumer appetite for a deeper guest experience, social connection and an affordable health and wellness environment for visitors.

"The established wellness immersion resorts tend to target the top 10 per cent of the affluent

travellers, leaving 90 per cent of this market underserved," said Kelly, who is Civana's chair and CEO. "Civana will bring a more attainable wellness experience to a larger target market, designed for today's sophisticated traveler of all ages."

Continued on back page

Marriott debuts 35-room Polish spa

US-based Marriott Hotels has opened one of the largest spa hotels in Poland, located in the seaside resort town of Sopot on the "Polish riviera".

The Sopot Marriott Resort & Spa houses 35 treatment rooms and four swimming pools – including an outdoor rooftop infinity pool.

The expansive spa will focus on two main wellness strands – stress management and deep relaxation; as well as anti-ageing and purifying treatments.

Treatments at the spa range from body scrubs, body wraps, facials and massages to "therapy baths".

Details: http://lei.sr?a=R4T3X_S

The Hut Group acquires ESPA

Online health and beauty retailer The Hut Group is acquiring spa and skincare brand ESPA from affiliates of KSL Capital Partners in a reported £100m (€83.5m, £76.5m) deal.

Established in 1993, ESPA products and treatments are sold in more than 700 spas across 50 countries, and the brand also provides management and consulting for spas around the world.

Susan Harmsworth, founder of ESPA, said: "I am delighted about this acquisition which paves the way to an exciting next chapter in our journey. I am truly confident that The Hut Group has the passion and expertise to extend ESPA's holistic philosophy which has been at the heart of our products, spas and treatments for twenty-five years. With spas in



Sue Harmsworth founded ESPA in 1993

over 50 countries, this partnership enables us to reach even more customers all over the world."

THG is already Europe's largest retailer of premium beauty through Lookfantastic.com, and also owns beauty brands Mio Skincare, Mama Mio, Grow Gorgeous and Glossybox.

Details: http://lei.sr?a=H6A2N_S

GET
SPA
OPPS

Magazine sign up at
spaopportunities.com/subs

Job board live job updates
spaopportunities.com

PDF for iPad, Kindle & smart phone
spaopportunities.com/pdf

Ezine sign up for weekly updates
spaopportunities.com/ezine

Online on digital turning pages
spaopportunities.com/digital

Instant sign up for instant alerts
spaopportunities.com/instant

Twitter follow us:
[@spaopps @spaoppsjobs](https://twitter.com/spaopps)

RSS sign up for job & news feeds
spaopportunities.com/rss

CONTACT US

The Leisure Media Company
Portmill House, Portmill Lane,
Hitchin, Herts SG5 1DJ, UK
Tel: +44 (0)1462 431385
Fax: +44 (0)1462 433909
e-mail: please use contacts'
fullname@leisuremedia.com

Subscriptions

Denise Adams +44 (0)1462 471930

subs@leisuremedia.com

Editor

Liz Terry +44 (0)1462 431385

Managing editor

Jane Kitchen +44 (0)1462 471929

Reporters

Tom Anstey +44 (0)1462 471916

Kim Megson +44 (0)1462 471915

Tom Walker +44 (0)1462 471934

Publisher

Astrid Ros +44 (0)1462 471911

Assistant product editor

Lauren Heath-Jones +44 (0)1462 471927

Design

Ed Gallagher +44 (0)1905 20198

Web team

Michael Paramore +44 (0)1462 471926

Dean Fox +44 (0)1462 471900

Emma Harris +44 (0)1462 471921

Tim Nash +44 (0)1462 471917

Circulation manager

Michael Emmerson +44 (0)1462 471932

Subscribe to Spa Opportunities:

Online: www.leisuresubs.com

Email: subs@leisuremedia.com

Tel: +44 (0)1462 471913

Annual subscription rates are UK £20,

Rest of world £26, students (UK) £13.

Spa Opportunities is published fortnightly by The Leisure Media Company Limited, Portmill House, Portmill Lane, Hitchin, Herts SG5 1DJ, UK. The views expressed in this publication are those of the author and do not necessarily represent those of the publisher The Leisure Media Co Ltd. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by means, electronic, mechanical, photocopying, recorded or otherwise, without the prior permission of the copyright holder, Cybertrek Ltd. Printed by Preview Cromatic Ltd. Distributed by Royal Mail Group Ltd and Whistl Ltd in the UK and Total Mail Ltd globally. ©Cybertrek Ltd 2017. ISSN Print: 1753-3430 Digital: 2397-2408 To subscribe to Spa Opportunities log on to www.leisuresubs.com or email: subs@leisuremedia.com or call +44 1462 471930.

Blackberry Farm plans new retreat

For the first time in 40 years, US wellness resort Blackberry Farm is launching a new property, Blackberry Mountain, set to open in late 2018 in 5,200 acres near the Great Smoky Mountains National Park, Tennessee.

Views of diverse terrain, paired with a mountain-inspired wellness programme will be the focal points of the experience at Blackberry Mountain, which invites guests outside to seek adventure and explore the property from base to peak.

"Breaking ground on Blackberry Mountain is the culmination of many dreams," said proprietor Mary Celeste Beall. "The ultimate goal has always been to protect the land for our community and future generations, but Sam and I also dreamed about taking all that we learned from Blackberry Farm and creating something from scratch."

Accommodations at Blackberry Mountain will combine the peace and tradition of mountain life with the modern-day comforts. The property will open with six traditional style



Views of diverse terrain, paired with a mountain-inspired wellness programme, will be the focal points of the experience at the resort

cabins, 13 cottages and multi-bedroom homes. Every accommodation will feature mountain views and style layered with modern elements.

A full wellness programme will focus on encouraging an active and adventurous lifestyle supported by a menu of outdoor adventures, fitness classes and an eight-treatment-room modern spa. The spa will feature a holistic approach to skin and body care with treatments and products inspired by the land. An infinity edge pool outside will overlook the scenery.

Details: http://lei.sr?a=W3e8b_S

Lux* Hotels enters the Mediterranean

Lux* Hotels has opened the doors to its latest property in the Turkish resort town of Bodrum – marking the group's entry to the Mediterranean market.

Heralded as a "major step" in Lux*'s global expansion programme – which includes new locations in the Maldives, Reunion Island and China – the Bodrum resort has 91 bedrooms and 19 private residences, a private beach house and its own yacht port.

There is also a Me Wellness Centre, housing a spa with five treatment rooms. The spa utilises aromatherapy for its results-focused treatments, which combine detoxification, bodywork and rejuvenation.

As part of a holistic approach to wellness, spa guests are able to take part in a wide range of fitness and mindfulness activities, such as indoor and outdoor yoga sessions.

A healthy-eating menu has also been designed to complement the personalised wellness experiences.



The opening is part of a global expansion strategy for Lux* Resorts

The opening is part of a global expansion strategy for Lux*. The company is also opening a second location on Reunion Island in 2018, set within a World Heritage site.

Designed across eight hectares of tropical gardens, Lux* Sud Sauvage will be a short walk from the active La Fournaise volcano, and will include 82 private villas along with a five-star spa and wellness centre designed to help guests tune in to nature.

Details: http://lei.sr?a=p8g4G_S



A.W. Lake opens US headquarters

Singapore-based wellness design firm A.W. Lake has acquired a 16-hectare (40-acre) property in Colorado, which will be the site of its new headquarters in the US. Located 20 miles outside of Fort Collins, the mountaintop property borders more than 325,000 hectares (800,000 acres) of national forest land.

"After spending almost two decades in Asia, I'm thrilled to be back in the US and to expand our business here," said company owner and managing director Adria W Lake.

In addition to building a base for the company's US operations, the site will also serve as a Resilience Training and Wilderness Camp, created in partnership with Colorado-based MAAD design and set to debut in Q2 2018.

MAAD are a design consultancy launched by Lake and Marc Gerritsen, who is principal designer, which focuses on resilient design as a "practical yet encompassing design approach for the 21st century."

"More than focusing on sustainability and minimising our impact on the environment,



Lake plans to offer the Resilience Training concept from the new HQ

resilient design works in partnership with its surroundings to enhance the building's performance and durability," said Gerritsen.

The Resilience Training and Wilderness Camp in Colorado will feature fully equipped camp sites, a maker's studio and gallery, demo kitchen and cooking school, outdoor wood-fire sauna and steam cabins, ice baths, and access to more than 350 miles of hiking trails, white water rafting, canoeing, skiing, snowboarding, swimming, rock climbing, fishing, forest foraging and wildlife tracking.

Details: http://lei.sr?a=a3j6v_S



Inside the room, guests are engulfed in sound, vibration and the light of 12,500 LED lights

Preidlhof unveils unique deep-sea relaxation room

The Preidlhof hotel and spa has unveiled a new relaxation treatment, with the offering relying on technology and scientific theory.

Guests using the deep-sea relaxation room are sealed within the airtight chamber and are then engulfed in light, sound and vibration as more than 12,500 LED lights dance across the room.

Created by inventor and audiologist Daniel Lathan, the room's design aims to combine and stimulate areas of the brain linked to creativity and relaxation.

Those that use the treatment can choose between a depths of the ocean or the vastness of the universe experience, each session lasting for 15 minutes.

The resort, owned by the Italy-based Dolce Vita Hotels group, recently underwent a €6m (US\$6.44m, £5m) refurbishment, reopening in April 2017.

Details: http://lei.sr?a=s4v2K_S

Mantra Samui opens in Thailand

The Mantra Samui Resort – part of the Louis T Collection of hotels – has opened its spa which focuses on traditional treatments and locally sourced natural ingredients.

Located on a hillside of Koh Samui island in the Gulf of Thailand, the resort reopened in April 2017 following extensive renovations to its lobby, infinity pool and guest rooms, with the new Jai spa the cornerstone of the renewed resort.

The renovations and the spa build were designed by a collaboration of three firms: Tierra Design, Terra Architects and Habros Design. The spa features three single treatment room and one double, and a foot reflexology treatment area, providing guests with a range of traditional Thai massages, facials, body scrubs and wraps. Yoga and meditation sessions are also offered.

The spa primarily uses natural ingredients in its treatments, which are harvested from the resort's gardens, including Thai herbs, coconuts



The spa features four treatment rooms and a foot reflexology area

and homegrown lemongrass.

Continuing with the nature theme, the walls of the spa are clad in bamboo, reminiscent of the jungle that surrounds the resort.

As an opening special for the Jai spa, the resort is offering "A Mantra for Mantra" package, which combines treatments, meditation and yoga. The package has been developed around this idea of helping guests of the resort go deeper when it comes to overall wellness.

Details: http://lei.sr?a=w7Z7k_S

Katherine Connolly named Anne Semonin spa director

Parisian skincare brand Anne Semonin has named Katherine Connolly as its global director of retail and spa operations. Connolly joins from ESPA, where she held the role of international business director.

Connolly has 30 years of international experience in beauty, and brings operational and strategic experience to the position. She also previously worked for the Soho House Group, where she was an integral part of the team that developed the Cowshed brand of retail products and stores.

With her new role at Anne Semonin, Connolly will be responsible for developing brand strategy, setting up and managing the sales and training teams, and developing and handling all distributors, spas and concept stores globally.

Details: http://lei.sr?a=g3h3V_S

Funk joins The Massage Company

The Massage Company has appointed CG Funk as a consultant adviser in order to drive the company's growth in the UK.

Funk, the former vice president of product development for US-based franchise Massage Envy, will join the board of The Massage Company – a franchise-based venture launched in 2016 by UK Spa Association chair Charlie Thompson and former managing director of Murad, Elliot Walker. Funk is a 25-year spa industry veteran and played a key role in the growth and expansion of US-based Massage Envy from 30 franchised locations to more than 1,100.

"I have much respect for The Massage Company's focus on combined growth and quality," Funk said. "The Massage Company has developed a unique and forward-thinking approach which positions the company for rapid growth ahead of the curve. I'm pleased to be joining this team and, together, we are focusing on a number of projects to facilitate franchise sales growth in the UK as well as building sound systems for franchisee training and support."



CG Funk is the former vice president of product development for US-based Massage Envy

The Massage Company opened its first store in Camberley, Surrey, in March 2016, with 14 treatment rooms over two floors. The site offers a simple selection of four massage treatments: deep tissue, sports, Swedish and maternity.

Earlier this year, the company secured its first multi-site franchise agreement.

Details: http://lei.sr?a=U9U7D_S

Atrio Spa opens at Napa Valley

A new destination spa, offering personalised aromatherapies, has opened in Napa Valley, California, US.

The 3,500sq ft (325sq m) Atrio Spa, which forms part of the independently-owned Las Alcobas hotel and resort, features four single treatment rooms and The Sanctuary – a luxury couple's treatment suite with a relaxation area and a private steamroom.

Other facilities at the spa include a steamroom, outdoor showers and indoor and outdoor relaxation areas and an apothecary retail area. There is also a health club fitted with Life Fitness equipment, a yoga studio and a cabana-lined outdoor pool.

The spa's treatment menu features a personalised aromatherapy experience, which can be combined with selected massages.

Most spa services begin with an apothecary-style "blending bar", created by Marjorie Charlton, Las Alcobas spa curator.

"Marjorie has consulted with world-renowned aromatherapists and herbalists to create an authentic, easy and effective aroma blending system personalised for every guest," a spokesperson for Las Alcobas said.



The Sanctuary – a couple's treatment suite – features a relaxation area

"After a quick blending session, selected organic essential oils are carefully combined to create an oil blend used during the treatment for inhalation and massage.

"At the conclusion of the treatments, guests are gifted a 2oz bottle to continue their aroma experience at home."

Treatments at the spa use products by organic skincare specialist Naturopathica, essential oil specialist Mountain Rose Essential Oils and ayurvedic supplier Banyan Botanicals.

The architecture and interiors of Atrio were created by design firm Yabu Pushelberg in conjunction with Charlton.

Details: http://lei.sr?a=C3Z3V_S

BABOR
perfect
GLOW
to go

BABOR Ampoule Concentrates work instantly to deliver precise results you can see and feel. Thanks to their high concentration of active ingredients Ampoule Concentrates quickly and effectively target the individual needs of the skin correcting and perfecting your complexion. Maximum beauty and maximum results – for you and your clients. Beauty to go. Anytime. Anywhere. **BABOR. Ask for more.**

BABOR
babor.co.uk



Make

Every

Interaction

Count



- Online booking for all amenities
- Built-in inventory & revenue management features
- Modern tablet apps for Room/Spa Check-In & POS
- Targeted e-marketing campaigns with RS Connect
- HTNG Integration with other leading PMS software

ResortSuite
Know your Guest

Cinq Mondes to open 'mega spa'

French product house and supplier Cinq Mondes will open a 32,000sq ft (3,000sq m) "spa and wellness haven" at the Kempinski Hotel & Residences Palm Jumeirah, Dubai, UAE next year.

Set to open in early 2018, the spa will feature 15 single treatment rooms, two VIP suites, four double rooms and seven 'scrub rooms' – which include two hammams, one each for males and females.

As well as the extensive treatment areas, there will also be a large wet area with saunas and a swimming pool, as well as a yoga zone and a health club.

Separate manicure and pedicure areas will also be available, as will a hair salon. All treatments at the spa – which has been designed by Alexandre Pierart from APS.A Suprem architects – are supplied by Cinq Mondes.

Carole Winger, global hospitality director at Cinq Mondes, said: "Kempinski Dubai will



The huge spa will feature 15 single treatment rooms and two VIP suites

be join the growing portfolio of Cinq Mondes spa and wellness retreats, which are more than just spas, providing healing and prevention.

"Beyond the exceptional treatments of dermapuncture (Cinq Mondes' acupuncture without needles) regenerating the body and the face up to the cellular level, we advocate the search for a new art of living combining beauty and health, wellbeing and let go."

Details: http://lei.sr?a=d3G7Q_S

Well Community Standard launched

The International Well Building Institute (IWBI) has officially launched the WELL Community Standard – designed to help set up a new global benchmark for healthy communities.

A rating system centered on human health and wellness, the new standard takes into consideration evidence-based research and has been developed through consultation with physicians, scientists and public health professionals, as well as architects, city planners and engineers.

The programme builds on the principles of the WELL Building Standard, a performance-based system for measuring, certifying, and monitoring features of the built environment which impact the human experience.

The new standard aims to set a new precedent for planning, building and development by providing a "thorough understanding" of how communities can employ actionable strategies and interventions to support the health and wellbeing of residents across all aspects of community life.

The WELL Community Standard will focus on 10 core concepts of performance



Water Street in Tampa has registered its interest in the WELL standard

that impact human health and wellness – air, water, nourishment, light, fitness, temperature, sound, materials, mind and community.

Launched on 5 September, a total of five projects have already registered their interest in achieving the new standard.

One of these is the US\$3bn (€2.5bn, £2.3bn) Water Street Tampa project in Tampa, US, led by developer Strategic Property Partners (SPP).

SPP is a joint venture between Cascade Investment – Microsoft founder Bill Gates' investment fund – and entrepreneur Jeff Vinik, owner of the National Hockey League franchise Tampa Bay Lightning.

Details: http://lei.sr?a=j4j4U_S



SHINE
YOUR
light.

REGISTER TODAY!
ATTENDISPA.COM

2017
ISPA
CONFERENCE
& EXPO

OCT 16–18
LAS VEGAS, NV

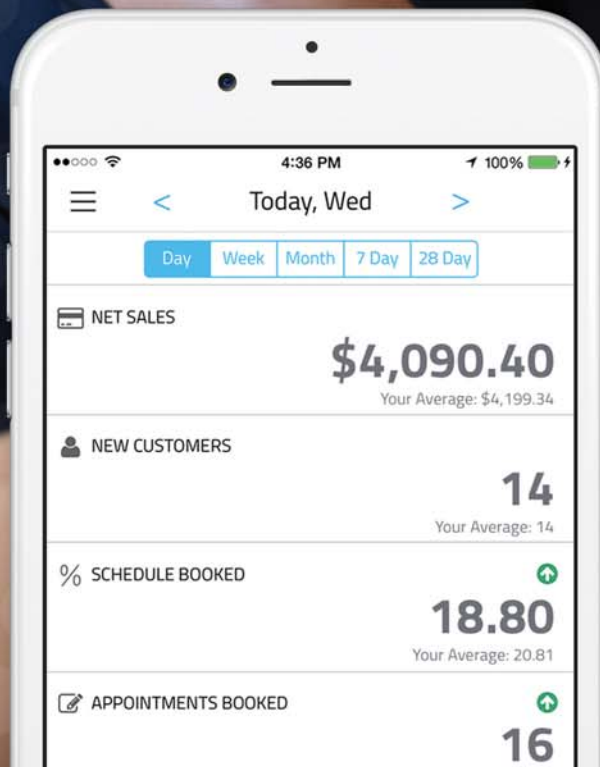
IGNITE!
the Future



booker

All the Features You Need to Manage Your Spa and Delight Your Customers

Online Booking • Staff Scheduling • Integrated POS • CRM • And More



Learn why Booker is the leading spa management software

www.booker.com/spabusiness

CALENDAR

14-16 September 2017

Spa China Summit

Fairmont Chengdu

A three-day event for people relevant to or interested in China's spa industry.

Tel: +86 21 5385 8951

www.spachina.com

21-22 September 2017

Spafest

Fistral Beach, Newquay, Cornwall, UK

Held for the first time this year, Spafest gathers international figures in the spa industry to a series of workshops and talks.

www.spafest.co.uk

20-23 September 2017

Termatalia

Ourense, Galicia, Spain

An exhibition, symposium, and international meeting focusing on thermal water, which includes a trade fair, conference and tour of area thermal sites.

www.termatalia.com

24-25 September 2017

Professional Beauty Ireland

The Royal Dublin Society, Dublin, Ireland

Showcasing the latest innovations and unveiling the best of next year's trends.

Tel: +44 (0)207 351 0536

www.professionalbeauty.co.uk/ireland

1-2 October 2017

Olympia Beauty

London, UK

The beauty trade event offers therapists and industry professionals the best in professional beauty wellness. It also showcases the latest product launches and treatment innovations.

www.olympiabeauty.co.uk

9-11 October 2017

Global Wellness Summit

The Breakers, Palm Beach, US

Brings together leaders and visionaries to positively impact and shape the future of the global wellness industry.

www.globalwellnesssummit.com

16-18 October 2017

ISPA Conference and Expo 2017

Mandalay Bay, Las Vegas, US

ISPA includes three days of speaker presentations covering a range of topics.

Tel: +1 888 651 4772

www.experienceispa.com



The Piscina event includes both a large exhibition and a wide range of seminars and keynote talks

17-20 October 2017

Piscina & Wellness Barcelona

Gran Via Centre, Barcelona, Spain

Piscina & Wellness Barcelona will feature an expanded "spa showroom" at this year's event, thanks to an increase in the number of exhibitors at the trade fair.

Organised by Fira de Barcelona and the Spanish Association of Pool Sector Professionals, the event takes place from 17 to 20 October and has attracted 18 per cent more exhibitors than last year.

Tel: +34 93 233 20 00

www.piscinawellness.com

17-18 October 2017

Independent Hotel Show

Olympia, London

Presents a curated collection of providers from across the hotel supply chain.

Tel: +44 (0)207 886 3052

www.independenthotelshow.co.uk

28-31 October 2017

SPATEC Middle East

Ritz-Carlton Abu Dhabi, UAE

The event offers spa operators one-to-one meetings with leading Middle East suppliers.

Tel: +356 9945 8305

www.spatecevents.com

06-08 Nov 2017

WTM London

ExCeL London, United Kingdom

World Travel Market London is the leading global event for the travel industry to meet industry professionals.

www.london.wtm.com

13-14 November 2017

Live Love Spa: Napa

Napa, California, US

A unique event exploring ideas on the best products and services – by allowing industry professionals to "slip into a robe."

www.livelovespa.com

14-15 November 2017

Spa Life UK

Hilton Birmingham Metropole, UK

Spa Life is the largest spa-dedicated conference, meetings forum and networking event of its type in the UK.

www.spa-life.co.uk

17-19 November 2017

SpaCE (Spas of Central Europe) Show

Radenci Spa & Health Resort, Slovenia

The event brings together spas, wellness centres and providers of medical programmes from central Europe.

www.spa-ce.si



GLOBAL WELLNESS SUMMIT 2017

PARTIAL LIST OF SPEAKERS & PRESENTERS FOR OCTOBER 9-11 AT THE BREAKERS PALM BEACH, FLORIDA



Prof. Gerry
Bodeker, PhD,
Univ. of Oxford



David Bosshart,
PhD, Gottlieb
Duttweiler Inst.



Alexia Brue,
Well+Good



Dr. Richard
Carmona, 17th US
Surgeon General



Ramesh Caussey,
PhD, Partnering
Robotics



Dr. Anjan
Chatterjee, Univ.
of Pennsylvania



Alia Crum, PhD,
Stanford
University



Jan-Emmanuel
De Neve, PhD,
Univ. of Oxford



Elissa Epel, PhD,
University of
California, SF



Nancy Etcoff, PhD,
Harvard Medical
School



Madelyn
Fernstrom, PhD
NBC Universal



Jan D. Freitag,
STR, Inc.



Silvia Garcia,
Feel :D Logic



Mohamed
Gawdat,
Google [X]



Melisse Gelula,
Well+Good



Maggie Hsu,
Zappos.com



Dr. Lisa Ishii,
Johns Hopkins
School of Med.



Jessica Jesse,
BuDhaGirl



Paul Leone,
The Breakers
Palm Beach



Dr. Paul Limburg,
Mayo Clinic



Clare Martorana,
United States
Digital Service



Dave McCaughan,
Ai.agency



Ali Mostashari,
PhD,
LifeNome Inc.



Steve Nygren,
Serenbe



Dr. Dean Ornish,
Preventive Med.
Research Institute



Dr. Mehmet Oz,
The Dr. Oz
Show



Dr. Kenneth R.
Pelletier, UCSF
School of Medicine



Paul Price,
Digital Marketing
Leader



Dr. Michael
Roizen,
Cleveland Clinic



Louie
Schwartzberg,
Moving Art



Ted Souder,
Google



Deborah Szekely,
Rancho La Puerta



Frits Dirk van
Paasschen,
Disruptors' Feast



Dr. Andrew Weil,
Arizona Center for
Integrative Med.



Edie Weiner,
Future Hunters

NIANCE®

SWITZERLAND

The Anti-Aging Revolution!



- Luxury anti-aging products and treatments
- Professional training, marketing and service
- Exclusively in the best 5 star SPAs
- Examples of clients: St. Regis, Fairmont, Kempinski, Schloss Elmau

More info?
info@niance.ch

WWW.NIANCE.CH

Thames Lido spa prepares for launch

The team behind The Lido in Bristol, UK, is preparing to launch its second spa and outdoor pool site in Reading, Berkshire. The Thames Lido, on the site of the King's Meadow Swimming Baths, will include a 25m (82ft), outdoor heated pool, two poolside saunas, an outdoor spa pool, a plunge shower and a "water bucket".

The Spa at Thames Lido will house eight treatment rooms – two of which will be dedicated solely to deep tissue massages. There is also a post-spa treatment relaxation area, called Octagon.

According to Mark Thwaites, operations director at Thames Lido, the treatment menu will consist of bespoke products already used at the Bristol Lido.

"We use our own Lido Spa products for all our treatments, as well as providing Lido Spa shower and shampoo products in each shower room," he said. "We have been



The Spa at Thames Lido will house eight treatment rooms

working with Arcania Apothecary for the past seven years and have produced our own range for both professional and retail use."

The Thames Lido and spa will be built and operated by the same group of entrepreneurs and companies responsible for the rejuvenation of the Bristol Lido. The group comprises architects Marshall and Kendon, Arne Ringner (managing director), Freddy Bird (food and drink) and Thwaites (spa).

Details: http://lei.sr?a=U3A4z_S

Macdonald teams up with Elemis

UK-based independent hotel group Macdonald Hotels & Resorts is continuing to invest in its wellness offering with the launch of a career pathway for its spa staff.

As part of a strategy to identify, train and retain key spa workers, the group has introduced the Spa Career Development Plan, designed to provide staff with access to structured support and a programme of continued professional development.

Spa staff will be able to benefit from a tailor-made careers programme which has been constructed in cooperation with UK-based product house Elemis and its Academy of Excellence. Each participant's programme will be designed based on their specific needs and experience across six roles, ranging from apprentice spa therapist to regional spa manager.

From the initial training with the product houses and internal hospitality training through to training on subjects such as rota scheduling, people management, forecasting and recruitment, staff will be able to acquire the skills necessary to lead a successful spa team.

For those with no experience – starting as an apprentice spa therapist – a training



Spa staff will be able to benefit from bespoke career programmes

programme of 18 months will help them progress to NVQ Level 3 in beauty therapy. There is also the opportunity for all staff to work across the group's four and five star hotels with locations throughout the UK.

A 'Buddy Programme' will also be introduced, whereby more experienced members of the spa staff are assigned to help nurture junior members of staff to management positions.

Keith Pickard, group director of spa at Macdonald Hotels said: "A career in the spa industry can be challenging and inspiring but not everyone is aware of the opportunities and the support we can give to help our therapists fulfil their career aspirations."

Details: http://lei.sr?a=j6Z3q_S



SPA THERAPIST

St Michaels Hotel and Spa Falmouth, Cornwall, United Kingdom

Incentive bonuses, commissions and a staff well-being scheme full of great benefits

St Michael's Hotel & Spa is a stylish and contemporary, "coastal chic" AA 4 star hotel overlooking a blue flag beach and ocean views. Falmouth is a vibrant community where you can live, work and enjoy the charms of the Cornish coast all year, and recently voted one of the top ten areas to live in the country in the Sunday Times Newspaper. The hotel is currently undergoing an amazing £6m investment and Guests will experience an expanded and refreshed property from this summer. Launching early 2018 a brand new luxury 5 star destination spa with 10 treatment rooms, hydrotherapy pool, thermal suite and outdoor Spa garden.

Cornwall's largest Health Club & Spa, new restaurants and bars and the addition of rooms and suites, will create one of the most exciting hotel stories of 2017.

This is a career for you!

We are looking for a professional, reliable and confident therapist who is able to provide five star treatments and excellent customer service to our clients. We are seeking someone who will enhance our award winning team. Experience of additional well-being treatments would be an advantage.

You must be fully qualified to a minimum of NVQ level 3 Beauty therapy, with excellent retail sales experience. Preferably your experience will be based in hotels or on cruise-ships and the ideal candidate will have a flexible approach to working hours, which will include evenings and weekends.

Our ideal candidate:

- Elemis trained is preferable although full training will be given by the South West's only in-house Elemis trainer.
- Have excellent communication skills and be able to learn our products and services in order to be able to provide wellness solution to meet the needs of your guests.
- Encourage repeat booking of clients.
- Be able to provide professional massage, body, facial and nail treatments to our guests.
- Maintain high standards of treatments and ensuring exceptional levels of customer satisfaction at all times.
- Efficiently and effectively handle customer queries in order to maximise customer satisfaction.
- Ensure all aspect for the spa guest journey is adhered to all times.

Apply Now: <http://lei.sr?a=s9g9A>

Beauty therapist opportunities with Aqua Sana at Center Parcs



Aqua Sana has five spa locations across the UK, each nestled in a forest environment: Sherwood Forest in Nottinghamshire, Elveden Forest in Suffolk, Longleat Forest in Wiltshire, Whinfell Forest in Cumbria and Woburn Forest in Bedfordshire.

Each Aqua Sana includes a spa that features at least 15 different spa experiences (Sherwood Forest has 25 and Woburn Forest has 26), 20 plus treatments room, an Express Area for mini facial and nail treatments, a retail area and a Vitalé Café Bar.

Our comprehensive range of treatments are provided by renowned product houses ELEMIS (including their Speed Spa menu) and Decléor.

We offer relaxing experiences to our on village Center Parcs guests, external spa day guests and spa break guests.

Aqua Sana is constantly evolving reviewing both our spas and introducing new and innovative treatments.

Benefits for therapists

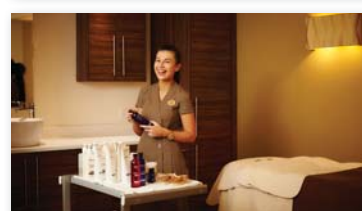
- Competitive salary
- Commission structure for retail product sales
- 4.5 hour daily massage limitation
- A comprehensive training and development programme
- Progression opportunities
- Work with well know leading industry brands such as Elemis, Decléor and CND training
- Free uniform and footwear provided
- Discounted UK village breaks
- Free use of village facilities
- Inviting and welcoming team
- Pensions scheme

If you're interested in a career with Aqua Sana, please visit the Center Parcs Careers Website and select 'job search', select the village where you are interested in working and see what opportunities are currently available.

You can also register for 'Job Alerts' and we will contact you as and when opportunities become available.

"If you have a caring approach, excellent interpersonal skills and you are a highly competent therapist, we would love to hear from you."

Kay Pennington, Aqua Sana Group Manager



TO APPLY, VISIT: www.spaopportunities.com/cp

BEDRUTHAN

The Scarlet

SPA THERAPIES SUPERVISOR

Kick off your shoes, work with us (we've got a great view)

About Us

Our vision is for smooth running spas with unique guest experiences, cherishing our world and wellbeing. Our therapies and rituals are personalised and intuitive allowing therapists to deeply connect with our guests drawing on ancient wisdom, adding our own distinctive Cornish twist.

We're innovative and unique – just like you!

Luxury and organic skincare from a collection of interesting makers gives us an exciting and eclectic range of products to choose from. Focussing on nourishment of mind, body and soul in luxury, for our team and our guests.

Some Secrets

We know training is inspiration, we run many sessions all year with many spa partners, including Doula and Ayurvedic gurus. We'll make sure there's a party or two involved too.

Your sustainability is important to us; we provide 'No Hands Massage' training as well as a number of self-care workshops. We also let you wind down and relax in our spas with a free treatment each month.

About You

- Experienced with Ayurveda or holistic therapies with at least 2 years in a spa environment
- A great natural leader who will enjoy being part of a dynamic team
- Massage therapy qualification

For You

- Competitive rates of pay and 10% uncapped commission on retail sales
- Permanent contract, variety of working hours including weekends and evenings
- Innovative and interesting paid training within a development programme
- Live-in available to help you relocate

Wish you were here?

Apply Now: www.bedruthan.com/jobs / www.scarlethotel.co.uk/jobs

You will need to confirm that you are eligible to live and work in the U.K.



spa opportunities JOBS ONLINE

Spa Director

ESPA International (UK)

Location: South East, UK

Spa Therapist

Bannatyne

Location: Bury St Edmunds, UK

Spa Therapists

Bamford Spa

Location: Gloucestershire, UK

Spa Therapist

St Michaels Hotel & Spa

Location: Cornwall, UK

Senior media sales executive

Leisure Media

Location: Hitchin, UK

Wellness Practitioner

ESPA International (UK)

Location: South East, UK

Spa Receptionist

ESPA International (UK)

Location: South East, UK

Treatment Manager

ESPA International (UK)

Location: South east, UK

Therapist

ESPA International (UK)

Location: South East, UK

Beauty Therapists

Aqua Sana

Locations: Center Parcs - Longleat Forest, Wiltshire; Whinfell Forest, Cumbria; Woburn Forest, Bedfordshire; Elveden Forest, Suffolk, UK

Spa Therapist

Celtic Manor Resort

Location: Newport, UK

For more details: www.spaopportunities.com



CELTIC MANOR
HOTELS, RESORTS, CONFERENCES

SPA THERAPIST

NEWPORT, UNITED KINGDOM

Highly trained ✓ Qualified to NVQ Level 3 ✓ Experienced ✓ Enthusiastic to learn more ✓

If you are magic at massage and fantastic at facials, then you could be for us.
We're looking for a Spa Therapist to join our award winning team and spa*.

The Celtic Manor Resort houses two luxurious spas with 16 gorgeous treatment rooms, offering the latest in therapies with leading products, ready and waiting for you to get your hands on.

When you join the Celtic Manor family, you get some pampering too!

Celtic Manor Resort family benefits include:

- Very competitive rates of pay, which are reviewed on a regular basis £8.30 - £9.58 per hour, depending on experience.
- Attractive commission scheme
- Own in house Celtic College
- 28 holiday days per year
- Free Meals on Duty
- Discounted Leisure Membership
- Childcare Voucher Scheme
- Cycle 2 Work Scheme
- Discounted Room Rates
- Discounted Food & Beverage Rates
- Discounted Spa & Resort Retail
- Discounted On-Site Activities
- Staff Accommodation £459pcm (subject to availability)

*Voted Readers' Choice Best UK Hotel Spa & Best UK Spa Manager 2015 Spa Traveller awards.

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of the eligibility will be required from candidates as part of the recruitment process.

The Celtic Manor Resort is an equal opportunity employer and would welcome interest from applicants of all ages.



Apply now - <http://lei.sr?a=B5U1K>

Wellness Practitioner

ESPA International, the World's leading Spa Company, is taking to the Ocean in an exciting new venture that will revolutionise luxury Spas at Sea.

Celebrating 25 years of Spa expertise, exceptional award-winning training and team progression, successful business development and partnerships with luxury brands worldwide

ESPA are looking for extraordinary individuals to join our pioneering Maritime team, both on board and shore-side.

Be part of this exciting voyage and enjoy:

- Attractive and competitive remuneration packages
- Contracts from 6 months +
- Exceptional Technical and Operational Training – on land and on board
- Personal career development
- Accommodation and meals provided on board
- On board Medical cover provided
- Flights to and from your ship

Qualifying Criteria:

- BSc (Hons) in Osteopathy and/or Physiotherapy / Master's degree or equivalent in Acupuncture or TCM from a recognized establishment
- Strong working knowledge of cranio-sacral techniques / sports, injuries and rehabilitation
- Good understanding of TCM/ Acupuncture, Naturopathy and Personal Training with the ability to integrate these with Osteopathic / Physiotherapy treatment

- Personal Training skills/qualification would also be beneficial
- Genuine interest to be employed as part of a multi-award Maritime Spa team
- Flexible approach to working hours
- Excellent client care and professional standards
- Professional grooming with excellent communication skills

Successful candidates will:

- Be dynamic, energetic and excited to be part of the innovative new age of Ocean Spas
- Have at least 2 years' experience at a five star luxury spa - at sea or on land
- Have a good level of spoken and written English – additional language skills are a plus but not essential
- Possess a passion for people, a desire to provide guests with an impeccable, memorable spa experience and a mature approach to their working environment

ESPA

Apply now: <http://lei.sr?a=u6l9o>

Exciting Career Opportunities at KOHLER WATERS SPA, St Andrews

We are excited to announce that the KOHLER WATERS SPA at the Old Course Hotel is relaunching its spa and fitness offering with a new £8m renovation and extension due to open at the end of the year.

Bordering the renowned 17th Road Hole of the Old Course, the prestigious AA Five Red Star awarded Old Course Hotel overlooks the famous links courses, the West Sands Beach and the beautiful Scottish coastline.

Designed by architects Sedley Place, the 2,300sq m (25,000sq ft.) spa facility will include 11 treatment rooms – including two couple's rooms, two wet treatment rooms with KOHLER bathing experiences, a 20m indoor spa pool, a hydrotherapy pool for therapeutic bathing, steam room for deep muscular relaxation and detoxification, experience showers, ice fountain, cold plunge pool and a Finnish sauna. There is also a rooftop garden with hot tub.

The new leisure facility will offer a large health and fitness centre, housing an additional 20m lap pool with hot tub, a gym area with cardio and resistance stations, a functional fitness space and a group exercise studio. The fitness centre will host a number of classes, from yoga and pilates to spinning and circuit training, instructor lead classes along with virtual classes.

We are currently looking for exceptional individuals to join our team in the following positions;

- **Spa Operations Manager**
- **Fitness Supervisor**
- **Senior Therapists/Trainer**
- **Spa and Holistic Therapists**
- **Reception/Front of House**

The Old Course Hotel, Golf Resort and Spa, offers an exclusive hotel, golf and spa benefit package, in addition to a generous pension plan, market leading spa commission structure - **average Spa Therapist OTE £24,000 p/a** - and career progression. Highly attractive live-in accommodation available in nearby riverside location.

Please apply via www.oldcoursehotel.co.uk/careers



Old Course Hotel, Golf Resort & Spa. - Kohler Waters Spa

Kelly, Lamy, Riego lead new venture

continued from front page

Riego told *Spa Opportunities*: “Much of the modern spa world has focused on style versus substance – particularly hotel companies. The Civana spa will restore the origins of spa – health through water – with intentional design of water rituals integrated into pre- and post-treatment spaces. The emphasis will be on developing a spa culture where guests will understand and appreciate the true benefits of legitimate spa therapies.”

Riego said Civana’s model on sustainable wellbeing, together with its focus on “therapies versus commodities” and its affordable model, make it a different kind of wellness company.

“The core of our belief about wellbeing is that everything is interconnected: individual, community and the environment,” Riego explained. “Sustainable wellness seeks to make the connection between individual wellbeing and planetary health.”

The team is no stranger to the idea of environmental design; while at Two Bunch, Kelly converted the property into the first carbon-neutral resort in North America.

Riego said Civana properties will put an emphasis on developing a spa culture where



Riego also previously worked at Two Bunch Palms

guests understand and appreciate the true benefits of spa therapies – in part by focusing on pre- and post-treatments. “We seek to reconnect the body and spirit by having beautiful, inspiring and therapeutically sound treatments,” she explained. “A customer should see their treatment as a two-hour experience – not a 50-minute backrub.”

Civana has plans to develop not just resorts, but to add homes to those properties where the size allows, creating wellness communities.

Details: http://lei.sr?a=Z9E5e_S

Four Seasons Kuwait opens its doors

Hospitality giant Four Seasons has opened a new hotel in Kuwait City, created by architects Gensler and designers Yabu Pushelberg.

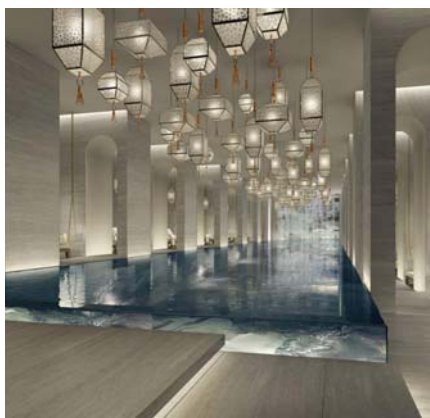
The 284-room Hotel Kuwait at Burj Alshaya is located in one of two soaring glass towers in Kuwait City, and features a two-storey wellness complex, also designed by Yabu Pushelberg, described as “a temple of indulgence and results-oriented therapies.”

Global spa consultancy Blu Spas worked in conjunction with the designers and engineers KEO International to create the 923sq m (9,935sq ft) spa.

Facilities include ten treatment rooms and two luxury spa suites, as well as a hammam; fitness centre for men and women; yoga studio; Aveda beauty salon and barbershop; and indoor and outdoor pools with a poolside waterfall, lush greenery and outdoor cabanas.

Cary Collier, principal at Blu Spas, has previously told *Spa Opportunities* that “the journey through the spa is full of wondrous surprises, curves and a sophisticated blend of organic finishes and furnishings,” adding that the result is a “sensory sanctuary that is spacious yet cosy, with orchestrated spaces for both social gathering and solitude.”

Spa director Melissa Rodriguez is excited to introduce the ancient Greek practice of



Blu Spas worked on the 923sq m, two-storey spa, which includes ten treatment rooms and suites

psammotherapy to guests: “Our unique beds of fine alpha-quartz sand envelop guests in warm sand, melting tensions away and promoting total comfort,” she said. “We also have a private hammam for Turkish-style bathing rituals.”

An extensive spa menu offers custom treatments featuring MCCM, Sodashi and Biologique Recherche products, with some tailored just for young adults and others specifically aimed at men.

Details: http://lei.sr?a=z8y8s_S

Argentina Spa Association

T: +54 11 4468 0879 W: www.asociacionspa.org

Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: www.amspa.org.my

Australasian Spa Association

T: +61 4 3003 3174 W: www.spaandwellness.com.au

Bali Spa and Wellness Association (BSWA)

W: www.balispawellness-association.org

Brazilian Spas Association

T: +55 11 2307 5595 W: www.abcspas.com.br

Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: www.bubspa.org

China Spa Association

T: +86 21 5385 8951 W: www.chinaspaassociation.com

Association of Spas of the Czech Republic

T: +420 606 063 145 W: www.jedemedolazni.cz

The Day Spa Association (US)

T: +1 877 851 8998 W: www.dayspaassociation.com

Estonian Spa Association

T: +372 510 9306 W: www.estonianspas.eu

European Spas Association

T: +32 2 282 0558 W: www.espa-ehv.com

Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: www.fht.org.uk

French Spa Association (SPA-A)

W: www.spa-a.com

German Spas Association

T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de

Hungarian Baths Association

T: +36 1 220 2282 W: www.furdoszovetseg.hu/en

The Iceland Spa Association

W: www.visitspas.eu/iceland

The International Medical Spa Association

T: +1 877 851 8998 W: www.dayspaassociation.com/imsa

International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: www.iswa.de

International Spa Association (ISPA)

T: +1 859 226 4326 W: www.experienceispa.com

Japan Spa Association

W: www.j-spa.jp

Leading Spas of Canada

T: +1 800 704 6393 W: www.leadingspasofcanada.com

National Guild of Spa Experts Russia

T: +7 495 226 4289 W: www.russiaspas.ru

Portuguese Spas Association

T: +351 217 940 574 W: www.termasdeportugal.pt

Romanian Spa Organization

T: +40 21 322 01 88 W: www.romanian-spas.ro

Salt Therapy Association

W: www.salttherapyassociation.org

Samui Spa Association

T: +66 7742 08712 W: www.samuispaassociation.com

Serbian Spas and Resorts Association

T: +381 36 611 110 W: www.serbianspas.org

South African Spa Association

T: +27 11 447 9959 W: www.saspaassociation.co.za

Spanish National Spa Association

T: +34 902 1176 22 W: www.balnearios.org

Spa Association of India

T: +91 995 889 5151 W: www.spaassociationofindia.in

Spa Association Singapore

T: +65 6223 1158 W: www.spaassociation.org.sg

Spa & Wellness Africa Association

W: www.spaassociationofafrica.com

Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: www.iswic.ru

Taiwan Spa Association

W: www.tspa.tw

Thai Spa Association

T: +66 2168 7094 W: www.thaispaassociation.com

Turkish Spa Association

T: +90 212 635 1201 W: www.spa-turkey.com

The UK Spa Association

T: +44 8707 800 787 W: www.spabusinessassociation.co.uk

Ukrainian SPA Association

T: +3 8044 253 74 79 W: www.spaua.org