

spa opportunities

8-14 DECEMBER 2018 ISSUE 282

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Historic Cavalier hotel to reopen with large spa

Historic American hotel The Cavalier will reopen in early 2018 following a US\$75m (€63m, £56m) restoration.

The property is being redeveloped by Gold Key PHR and will become the latest venue in Marriott's Autograph Collection.

Part of the redevelopment will include a 6,200sq ft (575sq m) spa with nine treatment rooms.

The SeaHill Spa will feature a hydrotherapy pool, sauna, steam room, Himalayan salt room and a serenity lounge.

A signature hydrotherapy room includes a spa capsule with heat, steam, light and aromatherapy, while another room includes a Gharieni MLX Quartz treatment table. There are also two couple's suites, including one with a soaking tub, a full-service salon and a spa retail boutique.

A Bourbon Tea Nutria Body Wrap and a gentlemen's bourbon treatment will incorporate



The Cavalier, which dates back to 1927, has been completely redesigned

ingredients from the on-site distillery, and an Ocean Crystal Facial, which uses aquamarine crystals to connect guests with the healing energy of the ocean. Product lines include OSEA, Therae and Coola.

"I'm excited to bring this level of guest service, the newest technology and spa luxury

to our market here in Virginia Beach," said Suzanne Garcia, president and CEO of SeaHill Spa at The Cavalier.

The spa will use a neutral, warm-toned and satin-finished wood in its architectural detailing, which is designed to create a natural balance to the clear finish of milk-glass tile, limestone, historic ceramics and blackened iron of the historic pool railings.

Built in 1927 and overlooking the Atlantic Ocean, the hotel was inspired by Thomas Jefferson's Monticello estate. The Cavalier's restoration began in 2014 and has been overseen

by Norfolk, Virginia-based architecture firm Hanbury Evans Wright Vlattas.

The original design had 195 bedrooms, which have been reconfigured to create 85 more spacious rooms, each of which has been individually designed to reflect the hotel's past. Details: http://lei.sr?a=x4q9D_S

Champneys takes to the seas

UK wellness spa Champneys has partnered with Marella Cruises to launch the first Champneys at sea spas, starting with the Marella Explorer from May 2018. The first spa will include a full treatment menu including facials, body wraps, massages, manicures and acupuncture, as well as a salon, wellness centre and relaxation room with panoramic views.

Champneys operates four resorts and a spa hotel in the UK, along with six city spas and two colleges. Based in Majorca, the Marella Explorer is the Marella fleet's largest ship.

Details: http://lei.sr?a=d2x5s_S

Details of Lake Nona resort revealed

A 'performance resort' and spa are coming to master-planned wellness community Lake Nona, outside of Orlando, Florida, in 2020.

The Lake Nona Resort is due to break ground in 2018 and will include a 45,000sq ft spa and fitness campus with in-depth indoor and outdoor programming.

Designed by Miami-based Arquitectonica, the eight-storey Lake Nona Resort will be located along the southern shore of Lake Nona, within the community's growing sports and performance district and near the new USTA National Campus – one of the world's largest tennis campuses, with 100 courts.

"Our focus is on sports and performance and we believe this is the first-of-its-kind performance-driven resort created from



The resort will be designed by Arquitectonica

scratch in the US," said Jim Zboril, president of Tavistock Development Company, parent company of Lake Nona.

"Lake Nona has become synonymous with innovation and wellbeing, and the creation of this iconic resort highlights our dedication to building a holistic performance environment for residents, businesses and visitors."

Continued on back cover

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CONTACT US

The Leisure Media Company
Portmill House, Portmill Lane,
Hitchin, Herts SG5 1DJ, UK
Tel: +44 (0)1462 431385
Fax: +44 (0)1462 433909
e-mail: please-use-contacts@leisuremedia.com
fullname@leisuremedia.com

Subscriptions

Denise Adams +44 (0)1462 471930
subs@leisuremedia.com

Editor

Liz Terry +44 (0)1462 431385

Managing editor

Jane Kitchen +44 (0)1462 471929

Head of news

Rob Gibson +44 (0)1462 471902

Reporters

Tom Anstey +44 (0)1462 471916

Kim Megson +44 (0)1462 471915

Tom Walker +44 (0)1462 471934

Publisher

Astrid Ros +44 (0)1462 471911

Assistant product editor

Lauren Heath-Jones +44 (0)1462 471927

Design

Ed Gallagher +44 (0)1905 20198

Web team

Michael Paramore +44 (0)1462 471926

Dean Fox +44 (0)1462 471900

Emma Harris +44 (0)1462 471921

Tim Nash +44 (0)1462 471917

Circulation manager

Michael Emmerson +44 (0)1462 471932

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Gisborough Hall plans woodland spa

Gisborough Hall in the north east of England has revealed plans for a new multi-million-pound woodland spa, due to open at the end of 2018.

Designed by Peterborough-based Harris McCormack Architects, the standalone spa will include nine treatment rooms, an 18m indoor swimming pool, an outdoor hydro-pool, a variety of heat experiences with relaxation spaces, a gym and a fitness studio. The spa will overlook the Cleveland Hills in a secluded part of North Yorkshire, and will provide a full range of spa days and membership packages, with facilities accessible to hotel guests.

"Our Revival Zone Spa at Gisborough Hall has always been popular, but it's just not big enough for the demand we have," said Kim Yardley, general manager of Gisborough Hall.

"We're now in a position to build on our current offer and make both Gisborough Hall and the surrounding area an international destination for business and leisure."

Nick Holmes, a non-executive director at Gisborough, added: "The spa



The spa will provide a full range of spa days and packages

industry is growing rapidly throughout the UK, but particularly in the North of England, which already boasts some of the finest, award-winning spas.

"The hotel has a superb location and the addition of an outstanding spa facility can only enhance its reputation both regionally and nationally. We also want to put Guisborough as a town on the map as a go-to destination, which, in turn, brings people to the region and helps to boost the local economy."

Gisborough Hall is celebrating its 15th anniversary as a hotel in 2017.

Details: http://lei.sr?a=c3J2E_S

Como Hotels to open third Bali resort

Como Hotels and Resorts is opening its third location in Bali in February 2018, the Como Uma Cangu.

With 119 bedrooms, the property will be the brand's 14th location worldwide and will include a Como Shambhala Retreat with seven treatment rooms.

Asian-inspired therapies – including the signature deep-tissue Como Shambhala Massage – will be offered, along with yoga and Pilates classes and personal training at the gym.

The resort will also feature a luxury surfing concept, in partnership with Tropicsurf, to take advantage of the area's many surf opportunities.

Designers Koichiro Ikebuchi and Paola Navone have worked to combine modern Asian and Italian touches.

Singapore-based Ikebuchi previously worked on Como's two other Bali locations, and is known for his sensitive approach to nature and cultural authenticity.



The Como Uma Cangu will be the brand's 14th location worldwide

Navone designed the main restaurant and the beach club, and has also previously worked with Como in Phuket and Miami Beach.

The resort has also employed landscape designer Trevor Hillier for his expertise in Southeast Asian tropical landscapes.

Headquartered in Singapore, The Como Group is headed by entrepreneur Christina Ong, daughter of Peter Fu Yun Siak, founder of finance firm Kuo International.

Details: http://lei.sr?a=k4M6w_S



'Cleaner fish'-inspired spa opens

Maldives-based luxury safari boat operator and specialist travel agent Muni Enterprises has opened its first luxury spa resort, on the Lhaviyani Atoll in the Maldives.

The Fushifaru Island will offer accommodation in 49 villas and will be marketed as an authentic Maldivian experience, offering three restaurants. The resort's Heylhi Spa was designed by the owners in partnership with local architect Mohamed Shafeeq and TOPO Designs Singapore, which acted as design consultant on the project.

The spa's concept was inspired by the cleaner wrasse fish which swim in Fushifaru's waters – renowned for their healing and cleansing behaviour towards other fish in the ecosystem.

Facilities include five large treatment rooms – including three couple's suites with bathtubs – an outdoor plunge pool, two relaxation areas and a retail space for guests.

Each of the spa's treatment rooms resembles a traditional Maldivian cottage, complete with outdoor garden bathrooms.



The spa was designed by the owners and local architect Mohamed Shafeeq

The Heylhi Spa's bespoke treatment menu has been designed in collaboration with product house and skincare brand Ytsara, with whom Muni Enterprises has signed an exclusive partnership deal.

Founded in 1983, Muni Enterprises has incorporated a separate company – Fushifaru Investments – to develop, operate and manage Fushifaru Island.

The resort is part of Muni's plans to diversify its existing portfolio of luxury safari boats, luxury residences and a travel agency.

Details: http://lei.sr?a=w2P2d_S



John and Karina Stewart, founders of Kamalaya, will take up a residency at Herb House

Nature spas join forces for wellness retreat

Two wellness destinations located 6,000 miles apart will join forces next year in order to combine the best of Eastern and Western spa philosophies.

The Kamalaya Wellness Sanctuary, located within an ancient forest on the island of Koh Samui, Thailand, and the Herb House Spa at the New Forest, UK, have agreed to collaborate for a mindfulness programme in May.

The partnership will see Kamalaya founders John and Karina Stewart, along with a handful of their therapists, take up a residency at Herb House for a series of two-day wellness retreats, designed to give guests 'a taste of Kamalaya'.

The retreats will feature educational sessions on meditation, mindfulness and stress management, as well as treatments, personal mentoring and healthy cooking.

Details: http://lei.sr?a=c9a9U_S

Greek destination spa to open in May

A new holistic wellbeing destination spa is opening in the Greek Peloponnese next May. Designed to enable health and personal transformation, the Euphoria Retreat will include a spa offering a blend of treatments and experiences using ancient Greek and Chinese philosophies and medicines.

Situated in a valley on the edge of the Byzantine town of Mystras, a 13th century Unesco World Heritage Site, Euphoria Retreat is designed to exist in harmony with the surrounding environment of mountains and citrus groves.

Founded by transformational healer Marina Efraimoglou, Euphoria Retreat's philosophy centres around achieving balance, with programmes around the five elements of earth, fire, water wood and metal.

All treatments will address the three levels of existence: emotional, spiritual and physical.

"Our aim with Euphoria Retreat is to inspire people to live a more balanced and



The resort is situated on the edge of the Byzantine town of Mystras

healthy life – to change and transform," said Efraimoglou. "All experiences will be fully sensory and the goal is to ensure our guests leave feeling re-connected, and ultimately much happier than when they arrived."

Landscaped into the earth, the spa will rise over four storeys, taking guests on a purifying journey. At its heart is a 25m water well, where a spiral staircase will lead to contrasting hot and cold footbaths for boosting circulation and injury recovery.

Details: http://lei.sr?a=M2f5R_S

Design for Leisure to enter wholesale market

Design for Leisure (DFL) has revealed it will launch an associate wholesale business, called Spa Technology Professionals (SpaTecPro), in early 2018.

The global venture will focus on supplying professional spa and wellness technology to contractors and operators – as well as private customers. As part of its services, SpaTecPro will launch a web-shop-style site, offering a wide range of equipment, spare parts and consumables from suppliers and product professionals, including Klafs, Lux Elements, Unbescheiden, Hygromatik and Warmzone.

"We've always created the latest and greatest new spas around the globe using cutting-edge products and technology," said a spokesperson for DFL.

"The launch of the associate business is a way of making our range of products available to buy."

Details: http://lei.sr?a=S2E9c_S



Anne Bramham is the founder of ASTECC

Universal partners with educator Anne Bramham

US-based supplier Universal Companies has partnered with consultant, educator and founder of the Advanced Spa Therapy Education and Certification Council (ASTECC) Anne Bramham.

The partnership means Universal will offer aestheticians and body therapists training in a wide range of natural, holistic therapies, including Dr Vodder's MLD, connective tissue, aroma-reflexology and biochemical elements at its Wellness and Beauty Learning Center in California.

"The ASTECC programme is the most important continuing education credential for spa professionals," said Anita Lumpkin, Universal Companies' national director of education. "Partnering with Anne Bramham to bring this programme to more therapists is such an honour."

Details: http://lei.sr?a=T9A5K_S

McGraffin takes the helm at Swinton Estate's spa

Spa industry veteran Gillian McGraffin has been appointed manager of the recently opened Swinton Country Club and Spa in North Yorkshire, UK.

McGraffin joins the Swinton Estate from The Grand Brighton Hotel, where she was commercial spa manager.

During her career, McGraffin – who has a degree in international spa management – has also worked for product house bareMinerals and the spa at Alton Towers theme park, as well as two UK resort spas – Cowley Manor and Rookery Hall.

"I have a fantastic team in the country club," she told *Spa Opportunities*. "I hope to put my 20 years of experience to good use at Swinton."

Felicity Cunliffe-Lister, proprietor of The Swinton Country Club & Spa, added: "Gillian will bring experience during this exciting and formative phase for us."

Details: http://lei.sr?a=A2W5r_S

Four Seasons to open Sao Paulo resort

Luxury operator Four Seasons has announced plans to open its first property in Brazil in 2018.

Located in Sao Paulo, the 250-bedroom hotel will be marketed as an urban retreat and is located in the Parque da Cidade – a large mixed-use complex currently under development in the city. The 29-storey hotel's design will draw inspiration from Brazil's architecture and design traditions and will also house 84 Four Seasons Private Residences.

The hotel has been designed by HKS Architects, in partnership with Aflalo e Gasperini Arquitetos, with interior designers EDG creating the public spaces and Studio Arthur Casas responsible for guest rooms.

At the heart of the hotel will be an opulent day spa, designed by San Francisco-based BAMO. Featuring five treatment rooms, the spa's USP will be a unique indoor-outdoor swimming pool offering views over the city.

While exact spa details are to be confirmed, the facility will offer guests a treatment menu mixing local healing traditions with established brands. Blu Spas provided consulting services for the spa.



The spa's USP will be an indoor-outdoor swimming pool offering views over the city of Sao Paulo

The opening is part of Four Seasons' strategy to strengthen its presence in South America. In November, the group unveiled three new private jet itineraries for 2019. Among the new journeys is "Latin Escape", a 16-day trip exploring the cultural offerings of South America. The Four Seasons Private Jet is a custom-designed aircraft and guests will be able to opt into a wide range of experiences and tailor their trip to their interests.

Details: http://lei.sr?a=p2v5K_S

Langham secures Bangkok hotel

Hong Kong-based luxury operator Langham Hospitality Group will manage a hotel and spa in Bangkok from 2021 – its first site in the Thai capital city. The company has signed a deal to operate the 250-key property with Canapaya Development, which is building the hotel on the banks of the Chao Phraya River.

Facilities at the hotel will include a Chuan Spa, which will have a focus on holistic treatments

through integrating the principles of traditional Chinese medicine using the five elemental forces – wood, fire, earth, metal and water – to relax and invigorate the body, mind and soul.

While exact details of the spa are to be confirmed, it will feature treatment rooms and extensive indoor and outdoor wet areas including an Olympic-sized outdoor pool overlooking the Chao Phraya River.

Due to its riverside location, the hotel – designed by P & T Architecture in partnership with PIA Interior Designs – will also be the first luxury hotel in Bangkok to have its own, fully-operational private pier



Designed by P & T Architecture, the hotel will have its own pier

to provide transportation for guests. "We've been waiting for the perfect location in this major capital to add to our portfolio," said Simon Manning, chief sales and marketing officer of Langham Hospitality Group. "To be right on the banks of the Chao Phraya River, with its ancient temples, the magnificent Grand Palace and Wat Phra Keaw is an hotelier's dream."

Langham, which is a wholly owned subsidiary of Hong Kong-based Great Eagle Holdings – operates 20 hotels under the Langham and Cordis brands, with more than 30 projects in development.

Details: http://lei.sr?a=A5s3f_S

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The congress will be held for the 66th time in 2018

Cidesco World Congress heads to Stockholm

Visitors to the Cidesco World Congress and Exhibition next year will be offered the opportunity to explore the Nordic spa, beauty and wellness industry – and its influence on the rest of the world.

Organised by the global spa therapy standard setter Cidesco, the event – taking place from 6 to 9 September 2018 – will take place in Stockholm, Sweden, with the theme of 'Beauty of the Northern Lights'.

The four-day conference will include educational talks examining the spa, beauty and wellness practices popular in Nordic culture, as well as an exhibition and lecture programme, which is open to trade visitors.

Lectures will feature a number of keynote speakers, who will discuss the latest trends, procedures, ingredients, business management skills and financial advice.

Details: http://lei.sr?a=J7k5h_S

Product houses team up with training provider

A string of product houses have signed a partnership deal with UK spa and wellness training specialist The Training Room.

Decl  r, Sweet Squared/CND Shellac, Spa Find and Lava Shells are among the companies set to collaborate with the UK-based training company.

The partnership will see students learn about the specialist treatments and gain advanced skills regarding the products, while the product houses will benefit from increased brand awareness among the spa professionals of the future.

Decl  r will provide products for The Training Room's premium courses, such as the ITEC Level 3 Beauty Therapy, while natural mineral brand Spa Find will be incorporated as part of the ITEC Level 3 Diploma in Beauty Therapy Treatments and ITEC Facial training.

Details: http://lei.sr?a=5g8r5_S

Shangri-La enters China and Sri Lanka

The 325-bedroom Shangri-La Hotel, Xiamen, has opened in China, within the city's newly developed financial and IT zone. The hotel includes a 3,000sq m NX Fitness and Spa with a focus on wellness.

The spa features an indoor heated swimming pool, health club, spa pool, sauna, steam room and treatment rooms. Fitness classes include kickboxing, yoga, jazz dance and martial arts.

The 466-bedroom Shangri-La Colombo in Sri Lanka also opened in November with a CHI, The Spa, housing 10 treatment rooms.

The spa's treatment menu offers Chinese and Ayurvedic treatments and also incorporates movement into its signature therapies.

Traditional treatments – such as body massages, hydrotherapy and mindfulness sessions – will also feature prominently in the CHI spa philosophy.



The hotel includes a luxury spa with a focus on holistic wellness

Additionally, the Shangri-La Al Husn Resort & Spa in Muscat, Oman will relaunch as a private, standalone spa in January, and will include Oman's first L'Occitane Spa.

The Al Husn houses 180 bedrooms and private suites, and was previously marketed as part of the adjacent Shangri-La Barr Al Jissah Resort & Spa.

Details: http://lei.sr?a=k3U2u_S

Asaya spa lets guests design treatments

Rosewood Hotels & Resorts has opened its latest property on the island of Phuket, Thailand. Located on the shores of the Emerald Bay, the launch of Rosewood Phuket marks the introduction of the luxury operator's new, holistic wellness concept called Asaya.

Featuring bespoke programmes of alternative therapies, lifestyle coaching, fitness activities, and specialised healing treatments, Asaya has been designed to provide guests with an "opportunity to discover their own true path to wellness".

Asaya will have wellness 'ateliers' – or workshops – where experts help guests create their own bespoke treatments, by helping them choose organic, homegrown herbs and ingredients to be used in the therapies.

Asaya has six therapy suites, including a signature wellness suite catering to small groups of friends with dedicated treatment areas, an outdoor relaxation space and watsu pool. The treatment menu features alternative therapies, ranging from watsu, reiki, chi nei tsang and "life force healing therapy" to sound therapy.



Asaya enable guests to choose ingredients to be used in treatments

Rosewood has signed deals with products houses Maison Cauli  res and EviDenS de Beaut   to supply the treatments.

Asaya will also have a focus on fitness and lifestyle experiences, offering body stretching, pilates, personal training sessions, high-intensity interval training and meditation.


Asaya was created under the direction of Niamh O'Connell, Rosewood's group vice president of guest experience and wellness.

"Consciously and unconsciously, wellness is becoming more significant in our day-to-day lives – in the ways we work, eat, sleep and socialise," O'Connell said.

Details: http://lei.sr?a=d2U2b_S



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CALENDAR

11-12 January 2018

Spa Marketing Seminar

Cologne, Germany

Organised by Europespa, the event will offer in-depth insights into spa marketing.

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www.europespa.eu/spa-marketing/

25-26 Feb 2018

World Spa & Wellness Convention

ExCeL London, United Kingdom

The convention is a leading networking event for CEOs and owners of spas, hotels and wellness centres.

www.professionalspawellness.com

5-6 March 2018

Healing Summit

Hotel de Rome, Berlin, Germany

The summit is a two-day global conference designed to share wisdom and experiences about what healing can do for the wellness industry and its customers.

www.healingsummit.org

6 March 2018

Women in Wellness Leadership Conference

New York, US

Curated by *American Spa*, the event is for female leaders and women who aspire to leadership in the wellness industry.

<http://lei.sr?a=J7f3m>

9-11 March 2018

Beauty Düsseldorf

Düsseldorf Exhibition Centre

Düsseldorf, Germany

The leading international trade fair for cosmetics, nail, foot, wellness and spa – exhibiting the latest beauty products, current trends and popular treatments

www.beauty-duesseldorf.com

11-14 March 2018

Green Spa Network Congress

Carmel Valley Ranch, California, US

Now in its 10th year, the congress covers sustainability in the spa industry.

Tel: +1 800 275 3045

www.greenspanetwork.org

15-16 March 2018

APSWC Round Table 2018

Singapore

The event is being marketed as Asia's only roundtable event to tackle the issues in the Spa & Wellness Industry.

www.apswc.org



The Dubai edition is one of eight Professional Beauty-branded events to take place during the year

5-6 February 2018

Professional Beauty GCC

The Meydan, Dubai, UAE

Professional Beauty, one of world's leading trade expos with eight shows across four countries, showcases the wellness world's best known skin,

make-up, nails, and furniture brands.

The Dubai edition is the key exhibition for the industry in the GCC region and attracts around 3,000 trade-only visitors across the wellness sector.

Tel: +971 4 375 7300

www.professionalbeauty.ae

15-19 March 2018

Cosmoprof Worldwide Bologna

Fair District, Bologna, Italy

The exhibition covers the various sectors of the beauty industry – from perfumery and cosmetics to beauty, spa and raw materials.

www.cosmoprof.com

26 Mar 2018

WPSA Symposium

The Watergate Hotel

Washington D.C., United States

The interactive event explores the way the spa industry engages with its customers.

www.washingtonspaalliance.com

15-17 May 2018

Asia Pool & Spa Expo

Poly World Trade Expo Center, Guangzhou, China

A leading industry trade fair for the spas, sauna, bath and water parks.

www.poolspabathchina.com

20-23 May 2018

SPATEC Spring North America

Ritz Carlton Sarasota, Florida, US

The event will bring together America's most important spa operators to meet with key leading domestic and international suppliers.

www.spatec-events.com

21-22 May 2018

World Spa & Wellness Asia

JW Marriott Resort, Phuket, Thailand

The new one-to-one event will consist of an inspirational conference, intimate brand showcase and a networking programme.

www.worldspawellness.com

07 Jun 2018

Forum HOTel&SPA

Four Seasons Hotel George V, Paris, France

An event for spa and wellness professionals, the forum is now in its 11th edition. This year's theme will be 'A new era in wellness'.

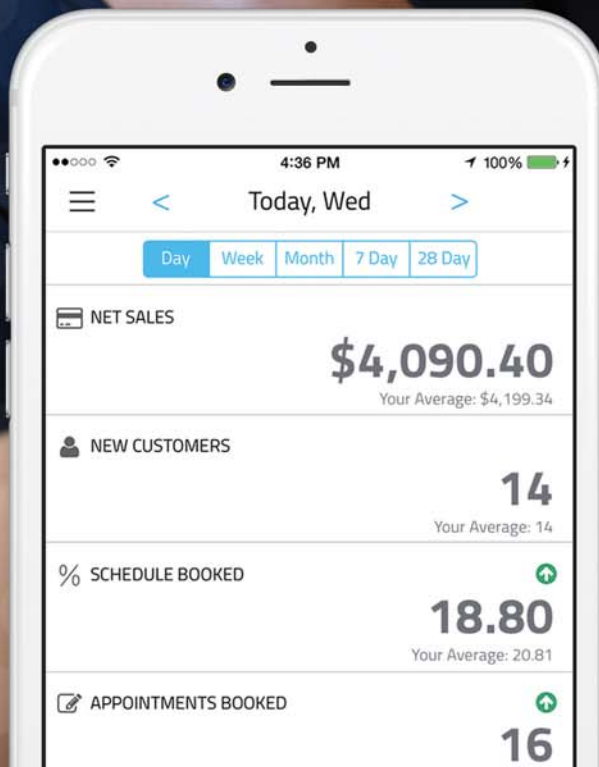
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Apex completes £1.5m spa refurb

Work has been completed on a £1.5m (US\$2m, €1.7m) refurbishment programme at the 209-bedroom Apex City of London Hotel, UK.

The nine-month project saw the hotel's public areas and largest meeting room given a makeover – with a new restaurant and spa incorporated into the property for both guests and locals. The new restaurant, The Lampery, features a concept spearheaded by hospitality and events company Concerto, in partnership with Apex.

"Following the addition of 30 bedrooms just two years ago, the refurbishment has transformed the hotel, with the inclusion of an indulgent spa and food offering that will appeal to locals as well as hotel guests," said Brian Tapson, general manager of Apex City of London Hotel.

The main lobby and reception have also been fully refurbished.



The hotel has been upgraded with a new spa and fine dining restaurant

The hotel has partnered with day spa operator Pure Spa & Beauty to introduce a facility with five treatment rooms, an infrared sauna, manicure and pedicure bars, a spray tan booth, a relaxation area for post-treatments and a large retail space.

"Not only does it represent our eighth UK facility, but it also signals the continuation of a fantastic partnership with Apex Hotels," said Pure Spa & Beauty CEO Becky Woodhouse.

Details: http://lei.sr?a=8t8V8_S

Limassol thalasso resort to reopen

The Le Meridien hotel in Cyprus will reopen in March 2018 under the new name Parklane, after an estimated €70m (US\$83m, £62m) renovation as part of Marriott's Luxury Collection.

The resort, in Limassol, is well known for its large thalassotherapy facilities, which span 3,000sq m, and include two outdoor and two indoor seawater pools.

The new Kalloni Spa will also include 12 private treatment rooms and three suites, two of which will have authentic Russian banyas.

Situated in 25 acres of landscaped gardens within 300m (984ft) of the beachfront, the resort will include 274 bedrooms designed by Harrods Interiors, all with views of either the Mediterranean Sea or the Troodos Mountains.

Other facilities will include a PADI diving centre, three tennis courts, and nearby horse-riding and golf courses.

The resort will also include a 3,000sq m (32,291sq ft) themed play area called 'The Princess and the Pirate Kids' Park, featuring a play castle, pirate ship with



The luxury hotel also offers suites with private outdoor pools

waterslides, children's alfresco restaurant, mini football pitch and an e-games room.

"As the only internationally-branded luxury resort on the island of Cyprus, we wanted to create the perfect beachside retreat for affluent travellers," said Costas Tseriotis, managing director at the Parklane.

"There's something for everyone here – Parklane's concept is unusual in that it allows families and those travelling without children to equally enjoy their perfect holiday."

Details: http://lei.sr?a=Y7W4h_S



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Photographer: J.G.Sales





Guernsey, Channel Islands and Jersey, United Kingdom Salary: Competitive

Hand Picked Hotels is a collection of 20 country house hotels throughout the United Kingdom and the Channel Islands. With a welcoming and charming service delivered in inspirational surroundings, our guests are encouraged to feel at home, relax, kick off their shoes and indulge!

We are currently recruiting for a Spa Therapist to join our team at the 5* Grand Jersey Hotel and Spa.

GRAND JERSEY
HOTEL & SPA
ST HELIER, JERSEY

Grand Jersey Hotel & Spa is a stylish and contemporary 5 Star Hotel, guaranteeing guests an exceptional experience. The hotel offers the ultimate in comfort and glamour through a combination of award-winning restaurants, an exclusive, atmospheric Champagne Lounge and the luxurious, award-winning Spa. Grand Jersey Hotel & Spa also features the innovative Park Suites - a dedicated business centre with private cinema, meeting rooms and flexible event spaces. The hotel couldn't be better situated in St Helier, overlooking the majestic St Aubin's Bay and within a few minutes walk of the beach, shopping and leisure.

Our values support a family approach; we are passionate about our people as well as our hotels/clubs and welcome those who share our enthusiasm to join us. We seek vibrant people who believe that providing the highest level of guest service is the key to success.

THE ROLE:

Duties and responsibilities of a Spa Therapist include conducting all spa treatments to the highest standard whilst ensuring guest comfort and welfare at all times. You will also have to develop a good understanding of all treatments and products enabling you to actively encourage sales and inform clients about treatments.

The ideal candidate will also have excellent customer service skills and be polite and friendly. Candidates must have NVQ levels 2 & 3 in beauty therapy and ideally 1 to 2 years' experience with ESPA, Jessica product training an advantage but is not essential.

Handpicked hotels employee benefits:

- Holiday entitlement increasing with service
- Employee Assistance Programme
- Recognition and incentive schemes
- Generous employee hotel stay discounts
- Training opportunities
- Staff consultative committee/team member forum

We are currently recruiting for a Spa Therapist to join our team at the award-winning spa, within St Pierre Park Hotel, Spa & Golf Resort.

ST PIERRE PARK
HOTEL, SPA & GOLF RESORT
ST PETER PORT, GUERNSEY

Maybe it is the wide open spaces that give St Pierre Park Hotel & Golf Resort such a wonderful sense of freedom. Maybe it is the 35 acres of grounds or the golf course or the soothing treatments at the spa... The truth is that it is different for everyone, but the result is always the same - an exquisitely relaxing stay.

We are recruiting for a Spa Therapist to focus on providing high standards of service within our Award winning Spa with 5 treatment rooms, relaxation lounge and additional facilities including pool, sauna and steam room, creating fantastic memories for our guests. Your role will involve the provision of treatments to spa guests, ensuring they feel indulged and inspired. You will support in the achievement of upselling targets, matching Spa products with guest needs.

You will work as part of an experienced team and will be provided with excellent training and development opportunities with Elemis Spa products.

COMPETENCIES OF A SPA THERAPIST:

- You must be passionate about delivering outstanding hospitality to our guests and be willing to work flexible shifts including weekends and bank holidays.
- The ability to establish rapport and deliver high standards of service with a genuine and approachable manner is essential.
- NVQ level 3 or equivalent spa qualification is required.
- In return you will be rewarded with a fun and engaging environment.

Our values support a family approach; we are passionate about our people as well as our hotels/clubs and welcome those who share our enthusiasm to join us. We seek vibrant people who believe that providing the highest level of guest service is the key to success. Candidates must be eligible to live and work in the UK and Channel Islands.

Apply now: <http://lei.sr?a=f9z3x>



INTERIOR DESIGNER

ROCKVILLE, MARYLAND, UNITED STATES
COMMENSURATE WITH EXPERIENCE

WTS International, one of the world's leading spa, fitness and leisure consulting and management firms, is seeking a Project Interior Designer for our corporate office in Rockville, MD. The Project Interior Designer will be responsible for providing design assistance specific to spa, fitness or other recreation/leisure portions of hospitality projects. They will also be responsible for the identification and procurement of specialized equipment that such facilities require.

RESPONSIBILITIES

- Prepare and submit space programming documents, equipment layouts and specifications as well as other project-specific input to architects, interior designers and/ or other members of the project team.
- Specify specialized fitness and spa equipment and provide layouts and equipment lists to architects, engineers, interior designers and other project team personnel for assigned projects.
- Secure bid/quotes on above equipment as needed for assigned projects and coordinate the procurement of said equipment with the appropriate disciplines on the project team.

- Establish and maintain knowledge of sources, technical specifications and availability of pertinent equipment and materials. Stay abreast of trends and innovations in the leisure industry.
- Responsibilities may require an adjusted work schedule, travel, and evening/weekend hours in order to meet deadlines.

QUALIFICATIONS

- Bachelor's degree in Interior Design from an accredited institution.
- A minimum of three years experience working as an interior designer in the field of Hospitality.
- Must possess an interest in fitness, spa and recreation activities.
- High level of proficiency in AutoCAD required. Experience with Revit a plus.
- Skilled in Microsoft Office, Bluebeam, Photoshop and Sketch Up.
- Effective oral and written communication skills.
- Professional appearance, communication and demeanour at all times.
- Must be self-directed, exhibit efficient time management, organization and analytical skills.
- Proven ability to work in a fast-paced, rapidly changing environment.



Do you have what it takes to join a world-class hotel and brand new spa leading the way in luxurious hospitality?

New team members are invited to join us in providing superb service, working for the exceptional Cliveden House name, recently awarded Favourite UK Holiday Hotel by the Condé Nast Traveller...

Join Cliveden House as a Spa Therapist, providing exceptional treatments to all guests and members ensuring smooth operation, record keeping, and client well-being. To give continuous and consistently high standards.

Responsibilities include;

- Carry out all treatments to the required standard and as booked by Reception.
- Work within the time guidelines of each treatment ensuring that the highest standard of client care is practised.
- Ensure that product knowledge is well known and that the client's time is educative, therapeutic, and relaxing.
- Greet the client warmly and by their name, show them to the therapy room and indicate where everything is, ensuring the highest client care is given out at all times.
- Be knowledgeable on all facilities, products, and treatments offered with in the Spa, informing the client of availability when requested.
- Ensure that high standards of cleanliness and tidiness are adhered to in the treatment rooms

and grooming lounge at all times.

- Sell the products during the treatments and ensure that the client receives your enthusiasm and knowledge.
- Be flexible if colleagues need help within other areas of the Spa i.e. Reception, Changing Rooms.
- Responsible for replenishing towels in the treatment rooms and taking the dirty towels to the laundry.
- Attend any necessary training courses in-house or external.
- Ensure that Company Policies are followed at all times.

Enjoy a package total of £22,000, £19,500 per annum plus non-contractual service charge and commission on all retail sales. 40 hours per week.

Apply now: <http://lei.sr?a=U6T9f>



THE
CLIVEDEN
SPA



SPA THERAPIST

FALMOUTH, CORNWALL, UNITED KINGDOM ● COMPETITIVE SALARY

St Michael's Hotel & Spa is a stylish and contemporary, "coastal chic" AA 4-star hotel overlooking a blue flag beach and ocean views. Falmouth is a vibrant community where you can live, work and enjoy the charms of the Cornish coast all year, and recently voted one of the top ten areas to live in the country in the Sunday Times Newspaper.

The hotel is currently undergoing an amazing £6m investment and Guests will experience an expanded and refreshed property from this summer.

Launching at the end of the year a brand new a luxury 5-star destination spa with 10 treatment rooms, hydrotherapy pool, thermal suite and outdoor Spa garden. Cornwall's largest Health Club & Spa, new restaurants and bars and the addition of rooms and suites, will create one of the most exciting hotel stories of 2017.

This is a career for you!

We are looking for a Spa Therapist who is professional, reliable and confident, who is able to provide 5-star treatments and excellent customer service to our clients. We are seeking someone who will enhance our award-winning team. Experience of additional well-being treatments would be an advantage.

You must be fully qualified to a minimum of NVQ level 3 Beauty therapy, with excellent retail sales experience. Preferably your experience will be based in hotels or on cruise-ships and the ideal candidate will have a flexible approach to working hours, which will include evenings and weekends.

Spa Therapists receive incentive bonuses, commissions and a staff well-being scheme full of great benefits

Our ideal Spa Therapist candidate: -

- Elemis trained is preferable although full training will be given by the South West's only in-house Elemis trainer.
- Have excellent communication skills and be able to learn our products and services in order to be able to provide wellness solution to meet the needs of your guests.
- Encourage repeat booking of clients.
- Be able to provide professional massage, body, facial and nail treatments to our guests.
- Maintain high standards of treatments and ensuring exceptional levels of customer satisfaction at all times.
- Efficiently and effectively handle customer queries in order to maximise customer satisfaction.
- Ensure all aspects of the spa guest's journey is adhered to all times.

Rate per hour plus additional benefits: -

The rate per hour will be £8.00 and is weekly paid. We provide your meals while on duty as well as staff discount on Spa treatments and Spa products. There is also a staff discount for our award-winning restaurant and a great incentive programme plus a discounted membership in our new Health Club.

We want our interactions with guests to be memorable, so please make your email memorable as well. Tell us about how you match up to the role and characteristics, and what makes you the right person to join our team.

Apply Now: <http://lei.sr?a=T9F3u>

Lake Nona to house 'performance resort'

Continued from front cover
Spa consultancy WTS International has worked on the market analysis, strategic planning, programming and financial analysis for the Lake Nona Spa.

"It will be a unique journey to being well and active at work, home or play," said Kim Matheson, senior vice president at WTS. "This is a spa and wellness concept without borders."

The resort has been inspired by Lake Nona's mission statement "to create the ideal place that inspires human potential through innovative collaboration", offering performance and healthy living in a resort setting.

"The new Lake Nona Resort creates a gateway that announces arrival to one of the most dramatic man-made water bodies anywhere," said Bernardo Fort-Brescia, principal of Miami-based Arquitectonica.

"Water and glass interact; they perform together to create an unexpected yet memorable



The resort has been inspired by Lake Nona's mission statement

form in the landscape of Orlando's Lake Nona."

Standard rooms at the resort will be oversized by approximately 450sq ft to allow extra space for stretching and fitness equipment, and will also feature oversized beds.

Television content and onsite programming and classes will be designed around performance and wellbeing, and quick-turn laundry service will be available for athletes who need immediate service.

Details: http://lei.sr?a=R4w6d_S

Bamford Haybarn opens New York spa

UK-based luxury day spa operator Bamford Haybarn Spa, founded by organic pioneer Carole Bamford, has opened its second US location. Housed in the upscale 1 Hotel Brooklyn Bridge in New York, the spa will be operated by management company Trilogy Spa Holdings, which runs a number of spa businesses for brands including Guerlain, Sisley and Nourish.

Designed by Spencer Fung Architects, the 5,000sq ft (465sq m) spa houses nine treatment rooms, a private suite and relaxation area.

The design concept was inspired by traditional English farming haybarns, "transporting guests to the Cotswolds" with hand-carved wooden doors, rustic branch shelves and full-length, feature tree trunks. The focus is on luxury, "down to the last detail", including the robes and towels, which have been supplied by The Madison Collection.

The spa will offer a menu of signature facials and massages featuring Bamford's collection of organic skincare products, many of which have been certified by the UK's Soil Association – a stricter standard than measured in the US.

Treatments include a fusion of Swedish, Indian and Asian body therapies, as well as a range of facials and beauty treatments. "Bamford was founded on my passions



The spa includes feature tree trunks, rustic branch shelves and hand-carved wooden doors

for travel and wellbeing, so partnering with 1 Hotels was a natural choice given we have a shared ethos and respect for the world around us," said Bamford.

"Using natural and organic ingredients, our products were developed to be used for therapies I discovered on my travels."

Michelle Kinney, senior vice president of operations at Trilogy, added: "We're thrilled to be working with one of the first brands to champion the crusade for organic beauty."

Details: http://lei.sr?a=n7P3Y_S

Argentina Spa Association

T: +54 11 4468 0879 W: www.asociacionspa.org

Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: www.amspa.org.my

Australasian Spa Association

T: +61 4 3003 3174 W: www.spaandwellness.com.au

Bali Spa and Wellness Association (BSWA)

W: www.balispaandwellness-association.org

Brazilian Spas Association

T: +55 11 2307 5595 W: www.abcsas.com.br

Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: www.bubspa.org

China Spa Association

T: +86 21 5385 8951 W: www.chinaspaassociation.com

Association of Spas of the Czech Republic

T: +420 606 063 145 W: www.jedmedolazni.cz

The Day Spa Association (USA)

T: +1 877 851 8998 W: www.dayspaassociation.com

Estonian Spa Association

T: +372 510 9306 W: www.estonianspas.eu

European Spas Association

T: +32 2 282 0558 W: www.espa-ehv.com

Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: www.fht.org.uk

French Spa Association (SPA-A)

W: www.spa-a.com

German Spa Association

T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de

Hungarian Baths Association

T: +36 1 220 2282 W: www.furdoszovetseg.hu/en

The Iceland Spa Association

W: www.visitspas.eu/iceland

The International Medical Spa Association

T: +1 877 851 8998 W: www.dayspaassociation.com/imspa

International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: www.iswa.de

International Spa Association (ISPA)

T: +1 859 226 4326 W: www.experienceispa.com

Japan Spa Association

W: www.j-spa.jp

Leading Spas of Canada

T: +1 800 704 6393 W: www.leadingspasofcanada.com

National Guild of Spa Experts Russia

T: +7 495 226 4289 W: www.russiaspas.ru

Portuguese Spas Association

T: +351 217 940 574 W: www.termasdeportugal.pt

Romanian Spa Organization

T: +40 21 322 0188 W: www.romanian-spas.ro

Salt Therapy Association

W: www.salttherapyassociation.org

Samui Spa Association

T: +66 7742 08712 W: www.samuiSPAassociation.com

Serbian Spas and Resorts Association

T: +381 36 611 110 W: www.serbianspas.org

South African Spa Association

T: +27 11 447 9959 W: www.saspaassociation.co.za

Spanish National Spa Association

T: +34 902 1176 22 W: www.balnearios.org

Spa Association of India

T: +91 995 889 5151 W: www.spaassociationofindia.in

Spa Association Singapore

T: +65 6223 1158 W: www.spaassociation.org.sg

Spa & Wellness Africa Association

W: www.spaassociationofafrica.com

Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: www.iswic.ru

Taiwan Spa Association

W: www.tspta.tw

Thai Spa Association

T: +66 2168 7094 W: www.thaispaassociation.com

Turkish Spa Association

T: +90 212 635 1201 W: www.spa-turkey.com

The UK Spa Association

T: +44 8707 800 787 W: www.spabusinessassociation.co.uk

Ukrainian SPA Association

T: +3 8044 253 74 79 W: www.spaua.org