

# spa opportunities

2 - 15 MARCH 2018 ISSUE 288

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## Lefay confirms second location to open in 2019

Destination spa Lefay has announced plans for a second location, Lefay Resort and Spa Dolomiti, in the ski region of Madonna di Campiglio, Italy. Set in the Italian Dolomite mountains, the resort is due to open in 2019, and will include 84 suites and a 5,000sq m (54,000sq ft) wellbeing area. Swimming pools, relaxation areas, saunas, a fitness zone and numerous treatment rooms will all be included in the spa, which is set to be one of the largest in the Alpine region. The company also revealed that a third Lefay location is being planned in Tuscany, and that it will explore expansion in central Europe in cooperation with select partners.

The Dolomitti resort will also introduce the concept of Lefay Wellness Residences, with 25 homes starting at 100sq m (1,076sq ft) and with direct access to the wellness area and two restaurants.



Designed by Alberto Apostoli, the resort blends into the landscape

“With Lefay Resort and Spa Dolomiti, the brand strengthens its identity, characterised by the reinterpretation of the concept of luxury and a holistic wellbeing philosophy,” said Liliana Leali, Lefay Resort CEO. “Sustainability, Italian spirit and a unique wellness method are the core values of Lefay

Collection, and in 2019, they will also be found in one of the most fascinating mountain destinations in Italy. We’re very excited about this opening and ready to face a new challenge, with the certainty that it will also be a new opportunity for new projects and resources within the local community.”

Designed by Italian architecture firm Alberto Apostoli, the resort blends into the surrounding landscape and will reinterpret local traditional architecture, using elements such as stone and wood.

The resort will have a focus on sustainability, and will be supplied by renewable energy sources and certified by ClimaHotel. Similarly to Lefay Resort & Spa Lago di Garda, the property in the Dolomites will also be committed to the neutralisation of its own emissions.

Details: [http://lei.sr?a=9C2z4\\_S](http://lei.sr?a=9C2z4_S)

### APPOINTMENTS



Hydrothermal  
Spa Designer

SEE PAGE 12

## McCann heading up Lanserhof UK sites

Sheila McCann, the general manager of Thailand’s well-known Chiva-Som spa, is moving to the UK to head up two sites that form part of the ever-expanding portfolio of Austria-based health and medical resort specialists the Lanserhof Group.

One location is an urban health centre in the heart of London that’s expected to open by the end of this year. Lanserhof has partnered with the Dover Street Arts Club, a private club in Mayfair, and will be launching a ‘medical gym’ in a building opposite to it.

Billed as the ‘ultimate medical and gym facility’, it will be staffed by Lanserhof doctors and health professionals, and both Lanserhof clients and Arts Club members alike will be able to access medical advice and treatments.



Sheila McCann is a key figure in the spa industry

The facility will feature a gym, class studios, consulting and treatment rooms, cryotherapy treatment chambers and diagnostic and medical facilities, as well as healthy food options.

The other location McCann will oversee as general manager is Grayshott Health Spa, a historic destination spa in Surrey, south England.

*Continued on back cover*

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## Details revealed for new Six Senses

The Six Senses Kaplankaya luxury resort, located close to the Turkish resort town of Bodrum, will reopen in May following a comprehensive redesign by New York-based studio Clodagh Design.

Located across the bay from Bodrum, the 141-bedroom resort is carved into rock formations and initially opened as Canyon Ranch Kaplankaya in July 2016. An attempted Turkish coup d'état just two weeks after the resort's opening, however, made for challenging timing, and Six Senses took over the management of the property in May 2017.

Originally designed by Barcelona-based OAB architects, the resort – which is owned by Capital Partners of Turkey – has now been reimagined and “brought in line with Six Senses design, sustainability and wellness standards”. Clodagh's design pays homage to Turkish tradition, and guests arriving at the resort will walk through a lantern-lit portal and wooden doors into a sky-lit lobby, which offers views of the remaining four floors and the sea.



The resort originally opened as Canyon Ranch Kaplankaya

Following the redesign, the resort will be home to one of the most extensive and advanced spa and wellness offerings within the Six Senses portfolio. Entry to the 10,000sq m (107,640sq ft) spa will be through a seven-metre (23-foot) meditation walk.

The spa is spread over two floors and features 20 treatment rooms. The spa will also be the first property to launch the Six Senses Holistic Anti-ageing clinic, led by neuroscientist Dr Claudia Aguirre.

Details: [http://lei.sr?a=j8x3W\\_S](http://lei.sr?a=j8x3W_S)

## Major renovation for Limassol spa

After an estimated €70m (US\$83m, £62m) renovation, the Parklane resort – previously the Le Meridien Limassol – is set to reopen this summer in Cyprus. Now part of Marriott's Luxury Collection, the Cypriot resort is well-known for its thalassotherapy offerings, which will continue to be a focal point for the 3,000sq m (32,291sq ft) Kalloni Spa.

Inspired by the healing powers of the ocean, Parklane's Kalloni Spa will

offer 14 treatment rooms, two of which will be alfresco with views over the Mediterranean Sea. Two outdoor and two indoor seawater pools will be available, with thalassotherapy forming the basis of the spa's treatments, drawing from the beneficial properties of the sea and marine environment for overall health and wellbeing.

The spa will also include three private suites, two of which have Russian banyas, consisting of a sauna and ice-cold plunge pool. The Kalloni Suite will provide guests with two treatment



The Cypriot resort is well-known for its thalassotherapy offerings

beds, a private plunge pool overlooking the sea and bespoke spa programmes. The spa will partner with skincare brands Voya, Biologique Recherche, Symmetria and Gentlemen's Tonic.

“Extensive research and significant investment has gone into creating the Kalloni Spa concept at Parklane, and we are delighted to finally be able to unveil its diverse and exciting offering,” said Paris Kounoudis, director of lifestyle at Parklane.

Details: [http://lei.sr?a=z6A2E\\_S](http://lei.sr?a=z6A2E_S)





## Scottish Kohler Waters Spa reopens

Kohler Waters Spa at the Old Course Hotel in St Andrews, Scotland has reopened following an extensive multi-million refurbishment. The 25,000sq ft (2,300sq m) spa is the only Kohler Waters Spa outside the US, and focuses on hydrotherapy and organic treatments, with signature wet treatment rooms and Vichy showers.

The new Kohler Waters Spa provides a 'spa' in the true meaning of the word, offering 'Salus Per Aquum' – 'health

through water'. Guests can indulge in the healing effects of water, from a hydrotherapy pool providing therapeutic bathing, a cold plunge pool and a refreshing ice fountain to experience showers featuring Kohler Real Rain.

The renovation has seen the addition of a new 20m (65.6ft) lap pool as part of the large health and fitness centre, as well as a gym area with cardio and resistance stations, a functional fitness space and a group exercise studio, with instructor-led classes along with virtual training. There is also a steam room, a Finnish sauna and a rooftop garden with hot tub. Designed by Sedley Place, the spa features



Designed by Sedley Place, the 25,000sq ft spa is the only Kohler Waters Spa outside the US, and focuses on hydrotherapy treatments

13 treatment rooms, including two couple's rooms, as well as two wet treatment rooms offering Kohler bathing experiences.

Specialising in marine and aromatherapy treatments by Comfort Zone, Phytomer and Voya, therapies employ natural ingredients, including seaweed for its anti-inflammatory and soothing qualities, mineral-rich peat for its restorative and healing properties, and Himalayan salt to detoxify. Margaret Dabbs treatments are on offer for manicures and pedicures. Guests can also expect customised treatments as part of the 'custom time' menu.

*Details: [http://lei.sr?a=e7s2z\\_S](http://lei.sr?a=e7s2z_S)*



Huey previously worked Minor Hotel Group, and will oversee spas for Montage and Pendry

## Patrick Huey joins Montage in corporate spa role

Industry veteran Patrick Huey has been named corporate spa director for luxury hospitality group Montage International, where he will oversee the spa divisions for both Montage and Pendry hotels and resorts. Huey was previously group spa director, Asia for Minor Hotel Group.

"I've been familiar with Montage for the last 10 years, and I have had a great admiration for the exceptional quality of hospitality they consistently deliver and are known for within the industry," Huey said. "To be a part of the Montage legacy and mission is truly an honour. The growth for both brands looks robust and strong over the next three to five years, so we will be able to gain momentum in the spa and wellness markets."

*Details: [http://lei.sr?a=K2g6A\\_S](http://lei.sr?a=K2g6A_S)*

## Mallorcan monastery hotel adds spa

A family-owned hotel set in a monastery dating back to the 12th century is getting a new spa this March. Son Brull, located on the Spanish island of Mallorca, will add a 350sq m spa with three treatment rooms and a focus on connection with nature.

Designed by Forteza + Aparicio, the newly built spa will have contemporary design elements in wood and stone, but will be sympathetic to the main hotel's original architecture, using dark

colours and contemporary architecture to create an atmosphere of peaceful silence.

The spa is set in a garden surrounded by local flowers and herbs, and includes treatment rooms that overlook the countryside and hills of northern Mallorca. An indoor water circuit will include a pool, whirlpool, sauna and hammam, while a yoga and meditation room will offer complimentary daily group yoga.

Signature treatments and a variety of massages, facials, manicures and pedicures



The spa is set in a garden surrounded by local flowers and plants

have been developed with oils, scrubs and balms created with the essence of Opuntia Ficus, more commonly known as the prickly pear, which has been part of the Mallorcan landscape for centuries. The prickly pear will act as the main ingredient in spa products produced on-site, with its seeds used to exfoliate and the oil incorporated for its antioxidant properties. Products will also use other ingredients grown in the on-site garden.

*Details: [http://lei.sr?a=p2b4x\\_S](http://lei.sr?a=p2b4x_S)*

## Soothe acquires LA-based massage company Melt

On-demand massage service Soothe has announced its acquisition of LA-based massage company Melt. Soothe – which is currently available in 50 cities across the UK, US, Canada and Australia – enables users to schedule same-day massages in their homes.

Melt is available in 13 major cities across the US; the acquisition will expand Soothe's footprint to a new group of clientele. Melt therapists will be invited to join Soothe's network of vetted massage therapists.

"Like Soothe, Melt was founded on the idea that a spa-quality massage can be enjoyed anywhere," said Merlin Kauffman, CEO and founder of Soothe. Acquiring Melt enables us to further expand and continue providing in-home massage worldwide."

Travis Peters, co-founder of Melt added: "We're excited to migrate our customer base and massage therapist network to Soothe."

*Details: [http://lei.sr?a=Z8R7H\\_S](http://lei.sr?a=Z8R7H_S)*

## Myers named regional director of spa

William Wesley Myers has been named regional director of spa, North America for Langham Hospitality, overseeing all North American spa operations. A 12-year veteran of the spa and hospitality industry, Myers has been serving as director of spa at Chuan Spa Chicago at The Langham for the last four years.

"As our director of spa here at The Langham, Chicago for the past four years, William has delivered nothing but excellence to our colleagues and guests," said Robert Schofield, managing director of The Langham, Chicago. "We're excited to see him attain this new role, where he can continue guiding our amazing staff and enriching the legendary guest experiences we are known for across all of the Langham Hotels and Chuan Spas in North America."

Myers was recently recognised by American Spa magazine's 2017 Professional's Choice Awards as the year's "most influential spa leader". Prior to joining the Langham brand, Myers travelled the world while working on board a variety of luxury cruise liners. He began his spa career in Las Vegas at the



William Wesley Myers will oversee all North American spa operations for Langham Hospitality

Golden Nugget in 2006. He then moved on to positions within The Ritz-Carlton, Spa at Haven in New York and Trump Soho, before being appointed as the opening director of spa at Cornelia Spa at The Surrey Hotel.

"Having helped build the Chuan Spa brand in Chicago, I'm most excited about becoming involved with spa operations at our other hotels to help build even greater awareness for our offerings," said Myers.

*Details: [http://lei.sr?a=f6y3q\\_S](http://lei.sr?a=f6y3q_S)*

## New group director of spa at MSpa

Spa industry veteran Zoe Wall has been appointed the new group director of spa, Asia at spa management company MSpa International.

In her new role, she will be tasked with leading MSpa's regional operations in the fast-growing Asian market.

She will be responsible for setting and implementing MSpa's business strategy in the region, developing brand pillars and wellness programmes, as well as for the overall

performance of spas, including all pre-opening and expansion activities.

MSpa is the spa management arm of Thailand-based Minor Hotels Group.

Thomas B. Meier, Minor Hotels' senior vice president of operations, Asia, said: "Zoe's track record speaks for itself and we look forward to the successes she will bring in driving revenue, marketing, and the launch of more wellness programmes."

Wall began her career working in onboard spas with Steiner – the world's largest operator of spas at seas. In 2008 she moved to Dubai, where she was part of the pre-opening team of the spa at Atlantis The Palm.



Wall is tasked with leading MSpa's operations in the Asian market

In 2013, she joined Anantara Hotels & Resorts – one of Minor's brands – as spa director in Dubai.

During her stint at Anantara, she launched spas at Anantara The Palm Dubai and Banana Island Resort in Doha and was also responsible for operations at the Anantara Spa at Eastern Mangroves Hotel & Spa by Anantara.

Patrick Huey – who was formerly group director of spa, Asia, for Minor Hotels – has taken on a new position as corporate spa director at Montage International in California (see page 3).

*Details: [http://lei.sr?a=m7g6n\\_S](http://lei.sr?a=m7g6n_S)*



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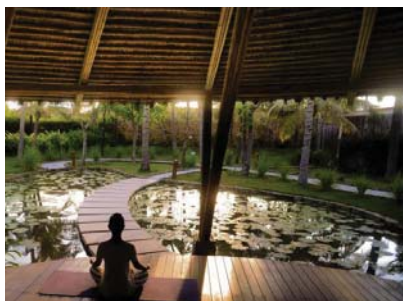
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The activity menu offers four yoga classes a day

## Vietnam's Fusion Resort relaunches with new name

Fusion Resort Cam Ranh has relaunched with a new name and wellness concept.

The resort, previously known as Fusion Resort Nha Trang, has introduced a new family-focused wellness concept, with a brand new spa menu and activity schedule.

The activity menu offers four different yoga classes per day, including anti-gravity yoga and yoga for children, as well as daily meditation and Tai Chi sessions.

The decision to rename the resort, located on Vietnam's south central coast, was due to its location, which is closer to the city of Cam Ranh than Nha Trang.

"The name change is long overdue, given our location," said Fusion CEO Marco van Aggele. "Now, with a relaunch of our wellness options we felt it was the right time to unveil Fusion Resort Cam Ranh."

Details: [http://lei.sr?a=5t5j9\\_S](http://lei.sr?a=5t5j9_S)

## UK launches national loneliness survey

The British public is being invited to take part in a national loneliness survey, launched in partnership between three universities, BBC Radio 4 and the Wellcome Collection. Called The Loneliness Experiment, the online survey will explore the nation's attitudes and personal experiences on loneliness.

The survey has been launched with an aim of finding out what factors contribute to loneliness, the role of relationships, connection and social media, and what has aided recovery or improvements to wellbeing.

Developed by academics at The University of Manchester, Brunel University and the University of Exeter – with the aid of a grant from Wellcome – it is hoped the survey will increase understanding of one of the major issues facing society today.

Details: [http://lei.sr?a=X4e9h\\_S](http://lei.sr?a=X4e9h_S)

# Kamalaya takes top honours again

The World Spa and Wellness Awards took place on 25 February at a gala dinner in London. Kamalaya Wellness Sanctuary & Holistic Spa in Koh Samui, Thailand was named Worldwide Health & Wellness Destination of the Year for the second year.

Four Seasons took home top honours for both spa categories in the Middle East and Africa – the Hilltop Spa at Four Seasons Seychelles for resort spa, and the

Dahlia Spa at Four Seasons Abu Dhabi at Al Maryah Island for hotel spa of the year.

Miraval Life in Balance Tucson was named resort spa of the year in North and South America, while Nizuc Spa by ESPA in Cancun won in the hotel spa category.

In Eastern Europe, the Palanga Spa in Lithuania was named hotel spa of the year, and the Hebe Spa at Columbia Beach in Limassol was named resort spa of the year.



John Stewart, Kamalaya co-founder and chair (left) receives the award

The One&Only Spa at Emirates Logan Valley in Australia took top honours in the hotel spa category for Asia and Australasia, while the Aman Spa at Amanoi in Vietnam was named resort spa of the year in the region.

In Western Europe, the Dior Institute was named hotel spa of the year, while Galgorm Resort in Northern Ireland was crowned resort spa of the year.

Details: [http://lei.sr?a=a2v6E\\_S](http://lei.sr?a=a2v6E_S)

## Lessard joins Fairmont Scottsdale

Younes Atallah, director of operations at the Fairmont Scottsdale Princess, has announced the appointment of Grant Lessard as director of the Well & Being Spa at the resort.

Lessard, a graduate of Western College of Remedial Massage Therapies in Canada, will oversee the strategy and operations for the wellness efforts at Fairmont Scottsdale Princess.

He was most recently director of spa, fitness

and retail at Dorado Beach, a Ritz-Carlton Reserve's Spa Botanico in Puerto Rico, and has held several spa director positions within Ritz-Carlton.

The 44,000sq ft (13,411sq m) Well & Being Spa bills itself as an "innovative fusion of spa and wellness" with a "deeply personalised palette of experiences". This includes more than 70 treatments, including wellness offerings such as acupuncture, acupressure, cupping and an integrative wellness programme.

Lessard has more than 3,000 hours of clinical massage training, and has practiced since 1989 in a variety of



Lessard is director of the 44,000sq ft Well & Being Spa at the resort

environments, including holistic health care centres, medical facilities, combined and private practices. His professional studies include craniosacral, myofascial release, lymphatic drainage, muscle energy technique, proprioceptive neuromuscular facilitation, exercise rehabilitation, as well as a wide variety of other spa modalities.

"Grant has a keen interest in creating holistic spa environments that focus on individual and collaborative learning and development," said Atallah. "He inspires an environment of teamwork, innovation and empowerment."

Details: [http://lei.sr?a=w8r7h\\_S](http://lei.sr?a=w8r7h_S)





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# CALENDAR

**5-6 March 2018**

## **Healing Summit**

Hotel de Rome, Berlin, Germany

The summit is a two-day global conference designed to share wisdom and experiences about what healing can do for the wellness industry and its customers.

[www.healingsummit.org](http://www.healingsummit.org)

**6 March 2018**

## **Women in Wellness Leadership Conference**

New York, US

Curated by *American Spa*, the event is for female leaders and women who aspire to leadership in the wellness industry.

<http://lei.sr?a=J7f3m>

**9-11 March 2018**

## **Beauty Düsseldorf**

Düsseldorf Exhibition Centre, Germany

The event showcases the latest wellness trends and beauty products – and attracts professionals from all over the world.

[www.beauty-duesseldorf.com](http://www.beauty-duesseldorf.com)

**11-14 March 2018**

## **Green Spa Network Congress**

Carmel Valley Ranch, California, US

Now in its 10th year, the congress covers sustainability in the spa industry.

Tel: +1 800 275 3045

[www.greenspanetwork.org](http://www.greenspanetwork.org)

**15-16 March 2018**

## **APSWC Round Table 2018**

Singapore

The event is being marketed as Asia's only roundtable event to tackle the issues in the Spa & Wellness Industry. This year's edition will explore how training staff is the most challenging issues faced by the industry.

[www.apswc.org](http://www.apswc.org)

**15-19 March 2018**

## **Cosmoprof Worldwide Bologna**

Fair District, Bologna, Italy

The exhibition covers the various sectors of the beauty industry – from perfumery and cosmetics to beauty, spa and raw materials.

[www.cosmoprof.com](http://www.cosmoprof.com)

**14-16 May 2018**

## **Spa Life Germany**

Gesundheitsresort Freiburg, Freiburg im Breisgau, Germany

Product innovations, networking opportunities and a conference.

[www.spa-life.eu](http://www.spa-life.eu)



Attendees take part in one-to-one meetings with suppliers and operators in the spa industry

**20-23 June 2018**

## **SPATEC Europe**

Mövenpick Hotel, Marrakech, Morocco

SPATEC brings together leading medium-to-large hotel, resort, destination, athletic, medical and day spas from across Europe to participate

in a series of one-on-one meetings over two business days. Attendees meet spa owners, operators, directors and suppliers during networking activities designed to foster communication and cross sharing of ideas and best practices.

[www.spatecevents.com](http://www.spatecevents.com)

**15-17 May 2018**

## **Asia Pool & Spa Expo**

Poly World Trade Expo Center, Guangzhou, China

A leading industry trade fair for the spas, sauna, bath and water parks.

[www.poolspabathchina.com](http://www.poolspabathchina.com)

**23-25 May 2018**

## **23rd Annual ESPA Congress**

Domburg, Zeeland, The Netherlands

The European Spa Association (ESPA) Annual Congress is a one-of-a-kind, multi-dimensional, multi-day event.

[www.espacongress.eu](http://www.espacongress.eu)

**20-23 May 2018**

## **SPATEC Spring North America**

Ritz Carlton Sarasota, Florida, US

The event will bring together America's most important spa operators to meet with key leading domestic and international suppliers.

[www.spatecevents.com](http://www.spatecevents.com)

**7 June 2018**

## **Forum HOTel&SPA**

Four Seasons Hotel George V, Paris, France

This year marks the 11th edition of the event and the focus will be on the theme of 'A New Era in Wellness'.

[www.forumhotspa.com](http://www.forumhotspa.com)

**21-22 May 2018**

## **World Spa & Wellness Asia**

JW Marriott Resort, Phuket, Thailand

The new one-to-one event will consist of an inspirational conference, intimate brand showcase and a networking programme.

[www.worldspawellness.com](http://www.worldspawellness.com)

**18-19 June 2018**

## **Spa Life Ireland**

Johnstown Estate Hotel & Spa, Meath, Ireland

Product innovations, networking opportunities and a conference.

[www.spa-life.ie](http://www.spa-life.ie)





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The urban hotel will be in Vina del Mar, Chile

## Mandarin Oriental to open second Chilean hotel

Luxury hotel group Mandarin Oriental has announced plans to manage a new urban resort currently under development in Vina del Mar, Chile. The property will be a partner to Hotel Santiago – which Mandarin manages and will rebrand as Mandarin Oriental, Santiago – following the first phase of a renovation later this year.

Mandarin Oriental Vina del Mar is scheduled to open in 2020 and will include 195 bedrooms and a boutique Spa at Mandarin Oriental, fitness centre and swimming pool. Details for the spa have not been released yet.

“We look forward to further extending our brand into South America and to introducing Mandarin Oriental’s renowned standards of luxury to Vina del Mar,” said James Riley, group chief executive of Mandarin Oriental. Details: [http://lei.sr?a=g9z2G\\_S](http://lei.sr?a=g9z2G_S)

## Sian Jones joins Rudding Park hotel’s spa team

Rudding Park hotel has named Sian Jones as its new assistant spa director. Jones is the former head of health club and spa at London luxury hotel Claridge’s, and her 13-year spa career also includes stints at La Residencia, Mallorca and Browns, a Rocco Forte Hotel in London. She has also managed the award-winning Devonshire Spa at the University of Derby – a ‘real world’ learning environment for students studying international spa management.

Rudding Park’s £9.5m (US\$11.8m, €10.9m) split-level spa in Harrogate, Yorkshire, opened in May 2017. Among the spa’s signature features is the 45,000sq ft (4,180sq m) Roof Top Spa Garden, curated by celebrity garden and landscape designer Matthew Wilson. The spa was also the first UK wellness facility to introduce the art of augguss – a sauna-based treatment. Details: [http://lei.sr?a=u8S2v\\_S](http://lei.sr?a=u8S2v_S)

# Green Spa, GWI plan roundtable

“Inspire action and create community through storytelling” will be the theme for the Green Spa Congress 2018, the annual conference of the Green Spa Network.

The event will be held between 11-14 March at Carmel Valley Ranch in California. Keynote speakers will include Josiah Cain from Sherwood Design Engineers; Michael Bernard Beckwith, Agape International Spiritual Center; and Celia Hoffman from The Goodman Center.

As part of the congress, the Global Wellness Institute (GWI) has announced it will present an invitation-only roundtable discussion on 11 March, examining the intersection between human and environmental wellbeing.

The roundtable will have the theme ‘Beyond sustainability: defining a new terrain for vital wellbeing.’ The event will be moderated by Mary Bemis, editor of *Insider’s Guide to Spas*, with panelists Bill Reed, Regenesys Group; Deborah Szekely, Rancho la Puerta; Mary-Elizabeth Gifford, Stellar Organic Certification; Veronica Schreibeis Smith, Vera Iconica Design; Kevin Kelly, Civana; Jonathan Paul de Vierville, author; and Stephen Kiesling,



Mary Bemis, left, and Mary-Elizabeth Gifford will take part in the panel

editor, *Spirituality & Health* magazine. The group will debate the future of wellness in the context of concerns about climate change and access to natural resources. The roundtable will address how environmental issues impact wellbeing.

Details: [http://lei.sr?a=v8W8J\\_S](http://lei.sr?a=v8W8J_S)

## Champion kickboxer heads up spa

The newly opened Waterfront Spa & Health Club at the Best Western Plus Dover Marina Hotel in Kent, England will be run by a world-class athlete – Tae Kwon Do and kickboxing champion Rhianne O’Neill.

O’Neill is currently ranked third in the world in kickboxing following her success at the 2017 World Championships. Over the years she has been Kickboxing World Champion three times. She is also a second degree black belt in Tae Kwon Do and has been European Champion six times and World Champion twice, as well as holding the British title for many years in both sports.

The former police officer has worked in the fitness industry for more than 10 years and is a Level 3 personal trainer, a spin and kettlebell instructor and a sports massage therapist.

More than £1m has been invested to create seven treatment rooms, a new sauna, steam room and whirlpool, a bigger relaxation area, changing rooms and showers. Improvements to the gym include new state-of-the-art equipment, while personal trainers are on hand to assist guests and run fitness classes.



Rhianne O’Neill is currently ranked third at kickboxing in the world

“We’ve an excellent range of facilities and a great team at The Waterfront Spa & Health Club,” said O’Neill. “I’m looking forward to helping our clients make the most of all we have to offer, whether they are seeking to get fit or simply to discover new ways to relax.”

The five-storey hotel building dates back to the 1830s. For decades it was home to The White Cliffs Hotel, which later became The Churchill Hotel. Past visitors include Prince Edward, Sir Winston Churchill and actors James Bolam and Tamsin Outhwaite.

Details: [http://lei.sr?a=s9s7y\\_S](http://lei.sr?a=s9s7y_S)

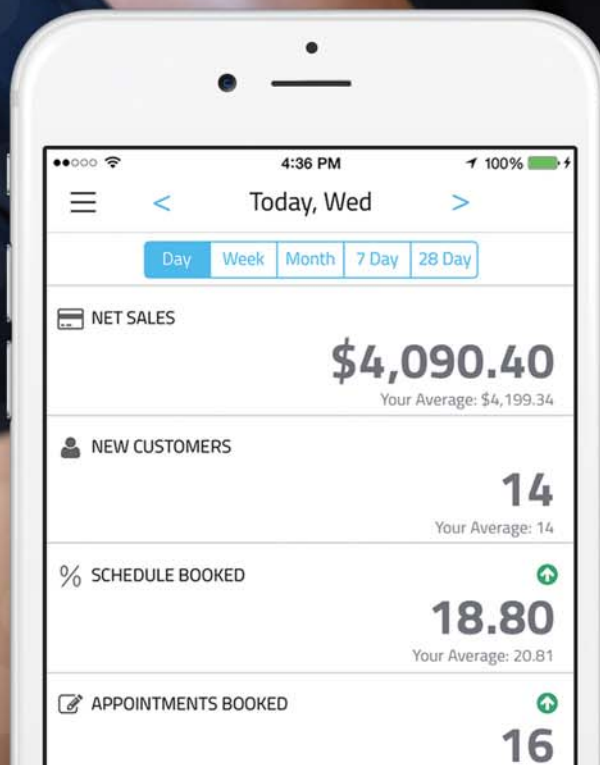




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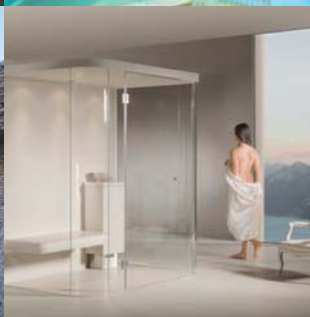
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design  
for  
leisure



# Hydrothermal Spa Designer

Salary:  
c£40,000pa

Location:  
North London

**Design for Leisure** are a specialist spa design and consultancy company who create some of the most exciting hydrothermal bathing experiences in the world. Mainly working in the 5\* luxury sector, our state-of-the-art projects are installed in spas, hotels and wellness resorts across the globe and are specified using high-end materials and equipment appropriate for the most luxurious of builds.

We're currently working on more than 40 projects, offering clients a highly specialised technical spa and pool design service to support project teams, with detailed technical drawings and specifications for wet spa areas and pools of all types.

With such a variety of workload we're expanding our London-based design team and are now looking to recruit a technically capable designer, quite possibly with industry experience to provide MEP support on our design and in some cases installation projects.

Working from existing schematic designs, you'll develop detailed service drawings and specifications based on best practice to ensure the optimum solution is developed. No two projects are ever the same, so you'll be facing new challenges and working with new disciplines all the time. Working together with our offices in Austin, Texas our style is highly collaborative, so strong team-working skills are vital as is the ability to take the lead on technical issues with clients and project managers.

Our projects are all over the world, so the ability to work with and understand different national standards and codes is essential, as is the ability to work with both metric and imperial weights and measures.

There will be occasional international travel for project meetings and visits to some key manufacturers in Germany as part of your induction into the company.

## You must have:

- A successful track record of working in building services
- Quantifiable experience of mechanical, electrical and plumbing (MEP) service design and drawing and/or a background designing within the swimming pool industry
- Excellent working knowledge of Microsoft Office Suite, AutoDESK AutoCAD, Photoshop, Adobe Acrobat and SketchUp
- Experience of working in project management and work effectively in a team-working environment

## Ideally you'll also have:

- Experience of designing pools and of specifying pool filtration systems
- Experience of working in the spa/wellness sector
- The ability to undertake general CAD work
- An understanding of SolidWorks, Revit and Vectorworks

To find out more about Design for Leisure, visit our website: [www.designforleisure.com](http://www.designforleisure.com) or download a copy of our company profile.

For a confidential discussion and to find out more about this exciting opportunity, please call our retained advisor Michael Emmerson on 07796 066158 or email your CV with a covering note to [MichaelEmmerson@HR-Support.org.uk](mailto:MichaelEmmerson@HR-Support.org.uk)

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GRAYSHOTT  
HEALTH SPA

# Spa Therapist

**Full Time, Competitive Salary All Locations**



## Grayshott Medical Spa are looking **Spa Therapists** to join their Award-Winning Team.

Set in 47 acres of gardens and grounds, adjoining 700 acres of stunning countryside, Grayshott is only one hour's drive from London. The spa is located in the peace and tranquillity of the Surrey countryside and is a world away from stresses and strains of modern living. Its little wonder that we have received a clutch of prestigious awards.

- Good Spa Guide Best Wellness Programme
- Conde Nast Traveller Voted 14th Destination Spa Worldwide
- Spa Traveller Best UK Spa Cuisine
- Spa Traveller Top UK Spa Therapist
- England's Best Wellness Retreat 2017

The ideal candidate should have a passion for delivering great customer service and memorable treatments, a can-do attitude and the ability to multi-task and smile under pressure.

### Spa Therapists will be responsible for:

- Consistently performing all spa treatments as per product and spa training.
- Providing exceptional, memorable guest service at all times.
- Maintaining the cleanliness and health and safety of the work place.
- Up-selling spa treatments and products.
- Carrying out Spa reception duties as required.
- Assist with demonstrations as and when required.
- Skills and Knowledge
- Recognised beauty therapy qualification e.g. NVQ Level 3/ HND in beauty therapy along with previous experience in a luxury spa environment.

- Previous experience in luxury spa or high-profile salon.
- A capability and commitment to delivering high levels of guest care.
- An outgoing personality with a proven sales track record.
- A smart and professional appearance.
- A positive attitude and excellent communication skills
- The enthusiasm to be part of a team.
- Flexibility in attitude, approach and working hours (to include weekends and bank holidays)

### What we offer YOU

- Competitive salary
- Uniform
- Extensive training both internally and externally
- Professional learning and Development opportunities
- Meals on duty
- Retail / Treatment Commission
- Use of the facilities at designated times.
- Accommodation available

### Eligibility:

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process

**Apply now:**

**<http://lei.sr?a=M8L4b>**



# Spa Therapist

London, United Kingdom, £23000 - £24000 per annum + commissions

## We are excited to be recruiting a Spa Therapist for the Mandarin Oriental Spa.

### The Spa Therapist will be responsible for the following duties:

- The Spa Therapist is responsible for, but not limited to performing as trained all spa treatments to guests in a professional and pleasant fashion.
- Be on time for appointments and thoroughly review appointments after completing each treatment
- Keep work area clean and neat at all times.
- Must follow all Standards and Procedures as taught by legendary trainers or Treatment supervisor/ Head Therapist
- To ensure that a high standard of service is maintained throughout the Spa.
- Must be NVQ Level 3 Diploma in Beauty Therapy qualified

### We offer our Spa Therapists world class benefits but not limited to:

- Team member discounts on hotel stays and dining across the group
- Highly competitive salary within the luxury London Hotel sector
- Free laundry and complimentary meals whilst on duty
- Colleague recognition and reward programmes
- An exciting range of learning and development programmes
- Opportunities for promotion and transfers across the group
- Colleague Social events and Wellness programmes

### About us:

In 2018 Adam D. Tihany will oversee the design of the next-generation Spa at Mandarin Oriental, London, which will be significantly expanded to include a couple's suite and an exclusive Mandarin Oriental Spa Wellness & Beauty concept, offering powerful and effective cosmeceutical and therapeutic treatments for both men and women.

The newly unveiled Spa at Mandarin Oriental, London will offer new services, many exclusive to London, inviting guests and members to discover a global well-being approach, encompassing both wellness and beauty.

With the extensive renovation a newly created position has arisen for a Spa Therapist. Reporting directly to the Spa Treatment Manager the ideal candidate will have previous experience in a similar role within the luxury sectors. The successful candidate will have strong organisational abilities, outstanding operational knowledge, an attention to detail as well as a passion for delivering guest service at the highest level.

### Your career:

Working at Mandarin Oriental isn't just a job; it provides an opportunity to build a career for life with the potential to travel the world within our unique organization. Our people aim high and we support them all the way by providing career advancement and Learning and Development programmes designed to enable our colleagues to be the best. We do this by developing our Colleagues and encouraging them to take on new challenges, thus allowing us to identify their potential and help them expand their careers as the group's expansion plans take effect over the next few years with many new hotel openings on the horizon.

### Eligibility:

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.

### Apply now:

<http://lei.sr?a=U5m3r>



# Retail Therapist / Facial Trainer

London, UK Competitive Salary & Benefits

# FACE GYM.

**The only cult non-invasive facial workout studio is looking for passionate candidates to join us on our mission to revolutionise the future of beauty**

If you are tired of just applying a product to the skin, working in soulless spas or for traditional brands that are outdated and boring you have come to the right place. As an entrepreneurial start-up business, we thrive on disrupting, innovating and promoting facial fitness for all. We are looking for strong hands and fitness fanatics with a dedication and drive to making people look and feel great

We currently have two sites; our Oxford Street retail studio based within the world-famous Selfridges Department Store and our Flagship Store on the Kings Road, Chelsea. You will have the opportunity to work across both accounts and also be involved in our new sites as we expand into more London locations and regionally in Manchester. Our growth trajectory is bold so opportunities will continue to present themselves for those who perform and want management exposure and travel.

## What/Who are we looking for?

Our face trainers perform a range of face lifting, sculpting techniques to visibly tone, tighten and lift your face.

Our goal is to provide the best services, training approach and beauty results to our customers.

We are on a mission to hire the strongest talent to join our squad of professional, knowledgeable and enthusiastic trainers. Are you ready for the challenge?

Candidates with knowledge in deep tissue massage and facials are well suited, we also love those who have a true enthusiasm for skincare, fitness and wellness.



We look for highly skilled therapists with a winning attitude and experience within beauty/retail environment.

We ask that you have NVQ 3 or above with experience in medical grade technology.

Ultimately, we want you to be a true ambassador for Facegym, to LOVE what you do and what we stand for!

## It's not all about us, it's about you!

We are fast-paced, energetic and fun with a strong emphasis on coaching and training.

We take employee development seriously and our training academy is best in class; we empower you to deliver a world-class experience with confidence and conviction. We are growing fast so there is scope for you to grow with us and carve a meaningful career.

### In addition to this we offer:

- Rolling Rota, with shifts across both stores and confirmed in advance
- 28 days holiday
- Pension Scheme
- Attractive commission structure
- Monthly Gift voucher incentives and rewards for high achievers

**What are you waiting for?**

**Apply now: <http://lei.sr?a=i9p4d>**

## Adare Manor gets refurb, new spa

Adare Manor, Country Limerick's historic hotel and golf resort, has re-opened its doors after a multi-million-euro redevelopment, planned to establish a "new legacy" as Ireland's leading luxury resort.

Led by ReardonSmith Architects, the large-scale project has included the creation of new buildings – including a spa – as well as the restoration and refurbishment of existing properties, joined by interconnecting spaces.

Meanwhile, the repair and enhancement of the surrounding 840-acre estate – complete with manicured lawns, newly planted trees and mature parkland – has been designed by ReardonSmith Landscape.

Guests enter via an ornate new gatehouse, inspired by an earlier historic entrance. A winding driveway takes them past the tidal River Maigue and a 13th Century castle ruin, before the main Gothic manor house comes into view.



A new spa has been built on the 840-acre estate in Ireland

Adare Manor was originally built in the mid-19th Century and design flourishes include gargoyles, symbols of heraldry and elaborate stone and wood carvings. These have been restored by the architects, along with the vaulted arches of the lobby.

The locally sourced limestone used for the new structures is closely matched to the original to complement the existing buildings. Details: [http://lei.sr?a=N4D3w\\_S](http://lei.sr?a=N4D3w_S)

## Lanserhof plans London medical gym

*Continued from front cover*

Lanserhof acquired Grayshot last August, and plans a refurbishment, with a renewed focus on the spa's medical wellness offering.

With 59 rooms and 36 treatment rooms, Grayshot has a reputation for its health-based wellness programmes – ranging from those targeting the digestive system, weight loss and regeneration following injuries or illness.

McCann is a key figure in the global spa industry and was general manager at Chiva-Som for five years. She began her career as a therapist in Canada and over her 35-plus years in the sector, she has worked for leading brands worldwide. Prior to Chiva-Som, she was corporate director of spa brand quality at Shangri-La Hotels & Resorts, where she was responsible for the growth of 35 spas globally.

Speaking about the new London facility, Dr Christian Harisch, CEO of the Lanserhof Group, said: "Lanserhof has a long-standing reputation as the world's leading medical spa. We look forward to bringing this world-class knowledge to London and, with The Arts Club, we will help members and our own clients to continue to lead a healthier, happier and more energetic, prolonged life."

Alice Chadwyck-Healey, executive director at The Arts Club, added: "The



The London facility – located in Mayfair as part of The Arts Club – is billed as a 'medical gym'

Arts Club members have been asking us to expand to incorporate a health and fitness facility in the London club, so we were really excited to be able to partner with the award-winning team at Lanserhof."

In an interview with *Spa Business* last year, Lanserhof's CMO Nils Behrens revealed that the UK was next on the group's expansion "hit list", adding to its existing portfolio of clinics in Lans, Austria; Tegernsee and Medicum in Germany, and the forthcoming location in Sylt. Details: [http://lei.sr?a=D3A9c\\_S](http://lei.sr?a=D3A9c_S)

### Argentina Spa Association

T: +54 11 4468 0879 W: [www.asociacionspa.org](http://www.asociacionspa.org)

### Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: [www.amspa.org.my](http://www.amspa.org.my)

### Australasian Spa Association

T: +61 4 3003 3174 W: [www.spaandwellness.com.au](http://www.spaandwellness.com.au)

### Bali Spa and Wellness Association (BSWA)

W: [www.balispaandwellness-association.org](http://www.balispaandwellness-association.org)

### Brazilian Spas Association

T: +55 11 2307 5595 W: [www.abcspas.com.br](http://www.abcspas.com.br)

### Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: [www.bubspa.org](http://www.bubspa.org)

### China Spa Association

T: +86 21 5385 8951 W: [www.chinaspaassociation.com](http://www.chinaspaassociation.com)

### Association of Spas of the Czech Republic

T: +420 606 063 145 W: [www.jedmedolazni.cz](http://www.jedmedolazni.cz)

### The Day Spa Association (US)

T: +1 877 851 8998 W: [www.dayspaassociation.com](http://www.dayspaassociation.com)

### Estonian Spa Association

T: +372 510 9306 W: [www.estonianspas.eu](http://www.estonianspas.eu)

### European Spas Association

T: +32 2 282 0558 W: [www.espa-ehv.com](http://www.espa-ehv.com)

### Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: [www.fht.org.uk](http://www.fht.org.uk)

### French Spa Association (SPA-A)

W: [www.spa-a.com](http://www.spa-a.com)

### German Spas Association

T: +49 30 24 63 692-0 W: [www.deutscher-heilbaederverband.de](http://www.deutscher-heilbaederverband.de)

### Hungarian Baths Association

T: +36 1 220 2282 W: [www.furdoszovetseg.hu/en](http://www.furdoszovetseg.hu/en)

### The Iceland Spa Association

W: [www.visitspas.eu/iceland](http://www.visitspas.eu/iceland)

### The International Medical Spa Association

T: +1 877 851 8998 W: [www.dayspaassociation.com/imsa](http://www.dayspaassociation.com/imsa)

### International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: [www.iswa.de](http://www.iswa.de)

### International Spa Association (ISPA)

T: +1 859 226 4326 W: [www.experienceispa.com](http://www.experienceispa.com)

### Japan Spa Association

W: [www.j-spa.jp](http://www.j-spa.jp)

### Leading Spas of Canada

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### National Guild of Spa Experts Russia

T: +7 495 226 4289 W: [www.russiaspas.ru](http://www.russiaspas.ru)

### Portuguese Spas Association

T: +351 217 940 574 W: [www.termasdeportugal.pt](http://www.termasdeportugal.pt)

### Romanian Spa Organization

T: +40 21 322 01 88 W: [www.romanian-spas.ro](http://www.romanian-spas.ro)

### Salt Therapy Association

W: [www.salttherapyassociation.org](http://www.salttherapyassociation.org)

### Samui Spa Association

T: +66 7742 08712 W: [www.samuispaassociation.com](http://www.samuispaassociation.com)

### Serbian Spas and Resorts Association

T: +381 36 611 110 W: [www.serbianspas.org](http://www.serbianspas.org)

### South African Spa Association

T: +27 11 447 9959 W: [www.saspaassociation.co.za](http://www.saspaassociation.co.za)

### Spanish National Spa Association

T: +34 902 1176 22 W: [www.balnearios.org](http://www.balnearios.org)

### Spa Association of India

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### Spa Association Singapore

T: +65 6223 1158 W: [www.spaassociation.org.sg](http://www.spaassociation.org.sg)

### Spa & Wellness Africa Association

W: [www.spaassociationofafrica.com](http://www.spaassociationofafrica.com)

### Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: [www.iswic.ru](http://www.iswic.ru)

### Taiwan Spa Association

W: [www.tspsa.tw](http://www.tspsa.tw)

### Thai Spa Association

T: +66 2168 7094 W: [www.thaispaassociation.com](http://www.thaispaassociation.com)

### Turkish Spa Association

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### The UK Spa Association

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