

# spa opportunities

27 APRIL - 10 MAY 2018 ISSUE 292

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## Six Senses Fiji opens with nature-focused spa

Six Senses' newest resort in Fiji has opened with a Six Senses Spa designed as a modern version of a traditional Fijian village.

Designed by New Zealand-based architect Richard Priest, Six Senses Fiji includes 24 pool villas and 60 residential villas located along a private sandy beach. The residences and all facilities are 100 per cent solar powered.

Surrounded by tropical jungle, the Six Senses Spa design embodies the philosophy that wellbeing is linked to the benefits of nature, and includes cascading water features that flow into a tropical greenbelt featuring fig and banyan trees. The greenbelt provides a home for rare iguanas and also offers healing visual and auditory experiences for spa guests.

The Spa Village is entered via stepping stones leading to the arrival bure (lounge), designed as a place to socialise, relax, explore



The new Six Senses Fiji includes 24 pool villas and 60 residential villas

the resort's wellness offerings and make reservations. Four treatment lounges are secluded between the trees around a circular path. Resembling traditional village bures, their organic and earthy design combines a neutral colour palette with grounding dark timber floors and wooden beams.

Outdoor wet facilities include a herbal sauna, steamroom, cold and hot plunge pools, waterfall showers, and outdoor hanging relaxation area. There is also an outdoor yoga and meditation pavilion.

The spa menu includes Six Senses signature massages along with ayurveda, aromatherapy-inspired treatments and results-driven facials from Subtle Energies. Locally inspired scrubs and wraps incorporate Fijian healing customs and traditions.

If guests prefer to blend their own ingredients for a body scrub, wrap or face mask, the Alchemy Bar features floor to ceiling shelves with ceramic and glass pots filled with oils, local herbs, fruits and spices.

Rituals include an empowering woman's journey and a signature sleep treatment from Subtle Energies.

Details: [http://lei.sr?a=4F3x9\\_S](http://lei.sr?a=4F3x9_S)

### APPOINTMENTS



**HIRING  
NOW**

SEE PAGES 16 & 17

## Hutchinson to receive ISPA Visionary Award

The International SPA Association (ISPA) will present the 2018 ISPA Visionary Award in memory of Lori Hutchinson at the ISPA Conference & Expo at the Phoenix Convention Center in Arizona, US, from 24-26 September.

"Lori's energetic spirit was a bright light as she served on countless task forces throughout the years and made an impact on the spa community both personally and professionally," said ISPA president Lynne McNees. "We are so honoured to be able to celebrate her life and the impact she made on so many in the spa industry."

Hutchinson began her career at San Francisco's Stanford Court Hotel in 1978, and founded Hutchinson Consulting in 1993, shaping it into a global leader in hospitality



Hutchinson died in 2016 after a battle with cancer

management recruiting and expanding into the spa industry. Hutchinson served as a member of the board for ISPA from 2007 to 2010. She died in 2016 after a battle with cancer.

"This award is a wonderful and apt tribute to Lori. She was a visionary," said Bill Hutchinson, Lori's widower.

Details: [http://lei.sr?a=q5e9M\\_S](http://lei.sr?a=q5e9M_S)

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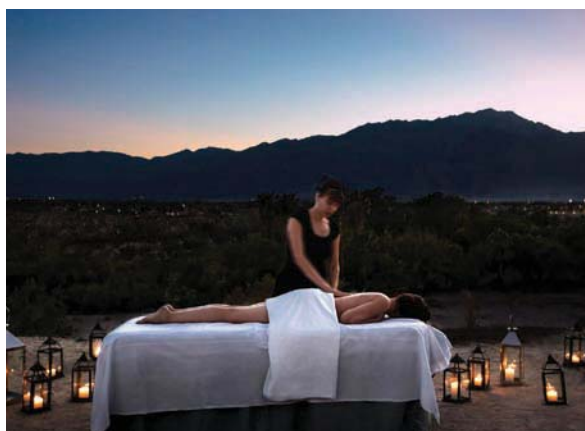
## Palm Springs CVB joins the WTA

The Greater Palm Springs Convention & Visitors Bureau has become the first marketing organisation in the US to join the newly formed Wellness Tourism Association (WTA).

Organisers at the Greater Palm Springs, California CVB said it joined the WTA because one of its primary tourism growth strategies is to focus on health and wellness.

The WTA has an aim to further growth and development of the industry through networking, education, communication and marketing.

"We're very pleased to join the WTA and look forward to participating in the organisation's initiatives," said Scott White, president and CEO of the Greater Palm Springs Convention & Visitors Bureau. "Travellers are not only seeking out opportunities to relax by the pool, they're also interested in a range of wellness options — from spa treatments and meditation classes to fitness adventures and just taking a time out in nature — all experiences that our destination offers."



The Palm Springs area includes the iconic Two Bunch Palms

The Greater Palm Springs area includes numerous luxury resorts, including the iconic Two Bunch Palms, as well as hiking and biking trails in wilderness areas.

"The region has so much to offer under the banner of wellness tourism, including a wealth of signature natural attractions, a range of wellness practitioners, numerous fitness-based activities and so much more in this beautiful oasis of peace and quiet," said WTA chair Andrew Gibson.

*Details: [http://lei.sr?a=G8t6q\\_S](http://lei.sr?a=G8t6q_S)*

## Tunisian Mövenpick has wellness focus

Mövenpick Hotel du Lac Tunis has opened on the banks of Lake Tunis with a 1,400sq m (15,069sq ft) spa.

The eleven-treatment-room S Per Aqua spa has direct access both from the lobby and the outside, and features an authentic Tunisian hammam, as well as flash-UV cabins, a sauna, experience showers, hydrobaths, a beauty salon and a relaxation pool.

Treatments are from skincare brands Cinq Mondes and Biologique Recherche.

The hotel, located in the Tunisian capital city, also features a gym with professional trainers, indoor swimming pool, free-flowing training space, a beauty salon, and boutiques selling gourmet food, spa products and handicrafts.

The Mövenpick Hotel du Lac Tunis has 189 bedrooms and suites, three restaurants, meeting space and a large ballroom.

"With an enviable lakeside location, outstanding facilities and major attractions on its doorstep, I am confident Mövenpick



The spa has treatments from Cinq Mondes and Biologique Recherche

Hotel du Lac Tunis will quickly establish a reputation as one of the city's most sought-after properties, popular with business, leisure and wedding guests," said Marc Descrozaile, president – Middle East & Africa, Mövenpick Hotels & Resorts.

Mövenpick Hotel du Lac Tunis is the company's third property in Tunisia and its 23rd in Africa. Mövenpick has plans for five additional hotels to open in the region by 2020.

*Details: [http://lei.sr?a=c5h6R\\_S](http://lei.sr?a=c5h6R_S)*





## Elivi Skiathos to feature Elemis spa

The Elivi Skiathos – a five-star, family-owned hotel in Greece – is set to open on 1 June with an Elemis spa.

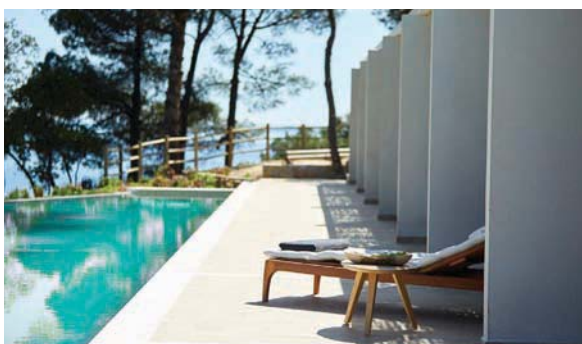
The Elivi Spa will offer three treatment rooms, a hairdressing salon, manicure and pedicure stations, indoor pool, hammam, sauna and retail area.

The hotel will also house an indoor and outdoor gym, tennis court, basketball court and football pitch.

Guests will also be able to take advantage of outdoor wellness offerings, including hiking through the nearby national parks and forest, cycling, water sports, yoga and Pilates.

The resort will boast an outdoor pool located on the hilltop overlooking Ambelakia Beach and the Aegean Sea, as well as a large outdoor 200sq m swimming pool situated by the Elivi Nest Rooms amongst olive groves and pine trees. The hotel's numerous private pools are all cleaned by an electrolysis system, which omits the use of chlorine.

Family-owned and developed by father and daughter Elias and Vivi Nathanailidi, Elivi Skiathos will be located on a hilltop



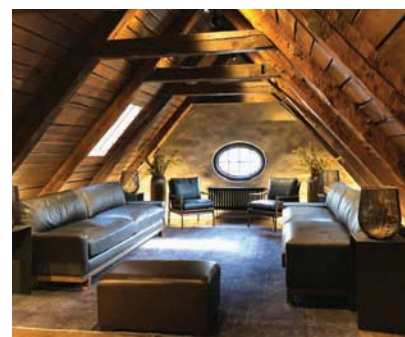
The hotel has a large outdoor swimming pool set among pine trees

on the Pounta Peninsula overlooking the waters of the Aegean Sea. The hotel is surrounded by a wildlife refuge and offers direct access to four beaches.

Rooms and suites are located a few steps away from the shore, with private pools and courtyards integrated into the area's existing natural beauty and walking paths enveloped by forests of olive and pine trees.

The resort will include three separate areas: the Elivi Xenia Hotel with 32 rooms; the 11 secluded Elivi Grace Suites set on the beach; or the 61 Elivi Nest Rooms, Villas & Suites set among pine trees and olive groves.

*Details: [http://lei.sr?a=s6f5j\\_S](http://lei.sr?a=s6f5j_S)*



The spa has been designed with a modern classic aesthetic by Eric and Katarina van Brabandt

## Sweden's Lamp Hotel adds new design-focused spa

The boutique Lamp Hotel in Norrköping, Sweden, is adding a 1,200sq m (12,917sq ft) spa with eight treatment rooms.

Two of the spa's treatment rooms are doubles, and all are equipped with Gharieni beds, including one MLX Quartz bed, one Libra and one MLW Amphibian Spa Wave System. Other facilities will include two pools, two saunas, an ice room, reception area with relaxation room, and fully equipped bar. A spa suite will include a steam bath for four people and a bubble bath located on an outdoor balcony.

A private spa lounge with lockers, showers, wine, champagne and a beer cooler is also on tap, as well as separate treatment rooms for manicures, pedicures and facial treatments.

*Details: [http://lei.sr?a=P8p2f\\_S](http://lei.sr?a=P8p2f_S)*

## Caesars to bring Qua Baths to Dubai

Caesars Entertainment will manage two luxury hotels and a beach club at Dubai-based Bluewaters Island development starting later this year: Caesars Palace Bluewaters Dubai and Caesars Bluewaters Dubai, both of which will represent Caesars' first non-gaming resorts.

The Caesars Palace Bluewaters will also bring Caesars' Qua Baths & Spa concept to Dubai for the first time. The 630sq m (6,781sq ft) spa will include a dedicated wellness centre and eight treatment rooms.

Caesars' 50,000sq ft (4,645sq m) Qua Baths & Spa in Las Vegas features a Roman-themed spa with a focus on the healing power of water.

Situated along the beachfront on a man-made island, the two resort hotels will include 479 bedrooms and two outdoor swimming pools.

"Through our collaboration with Meraas, we anticipate Bluewaters Island will evolve into the region's top hospitality, dining and



The resorts will have views of the world's largest observation wheel

entertainment destination," said Mark Frissora, president and CEO of Caesars Entertainment.

"This project represents Caesars' ability to focus on our strengths in hospitality as well as reinforce our commitment and capacity to establish brands in new global markets."

The two Caesars resorts will also feature views of the largest observation wheel in the world, the Ain Dubai, which is scheduled to open in 2019.

*Details: [http://lei.sr?a=r6G8X\\_S](http://lei.sr?a=r6G8X_S)*

## London regenerative spa set to open this June in Mayfair

A new preventive health and aesthetic medicine clinic is due to open this June in the heart of Mayfair, London.

Bellecell Regeneration Clinic is the vision of Kasia Zajkowska, a Cambridge graduate with a degree in bioscience enterprise and molecular biotechnology. It will offer personalised wellness programmes across six treatment rooms, an infusion lounge and a diagnostic room. Bellecell has been designed by ZynK and created in conjunction with spa consultant Lisa Barden.

"Bellecell offers genuine personalised regenerative programmes to help prevent, control and achieve optimal wellness and beauty with a totally unique approach that's brand new to the UK – medically advanced bioanalysis to decode your needs for a distinctive, preventative wellness programme," said Barden.

*Details: [http://lei.sr?a=G9X7d\\_S](http://lei.sr?a=G9X7d_S)*

## Devon spa features ocean views

Spa consultants Spa Creators have designed a three-storey spa and gym in Devon, England. Beyond Escapes is a holiday and leisure park that includes studios and apartments along with lodges with private hot tubs.

The BE You Spa and BE You Gym at the latest location in Devon were designed, coordinated and delivered by the team at Spa Creators. Both include ocean views and are located at the heart of the resort.

"There not many boutique spas that can claim such an exceptional ocean view," said Alistair Johnson, managing director of Spa Creators. "The fully glazed BE You Gym also shares this fabulous view too, giving inspiration to workout sessions. There are several unique signature Ishga treatments that build on the marine surroundings."

The leisure building includes a ground floor reception and restaurant, along with



The three-storey spa includes a balcony terrace with views to the sea

balcony terrace with views to the sea. The lower ground floor houses the spa, which offers treatments from Elemis, Ishga and Lava Shells, with the menu and signature experiences created by Spa Creators.

A dual-view thermal relaxation room has four heated ceramic mosaic loungers with views to the sea. The thermal suite includes a Aroma Essence steam room, a Swedish sauna from DaleSauna, and a mosaic-tiled foot spa.

*Details: [http://lei.sr?a=a7E4d\\_S](http://lei.sr?a=a7E4d_S)*

## Sukhothai adds Asian-inspired spa

The Retreat spa at The Sukhothai Shanghai, a new lifestyle destination in Shanghai, is slated to open on 15 May. With a contemporary aesthetic from design firm Neri&Hu, The Retreat will present a series of Southeast Asian-inspired treatments.

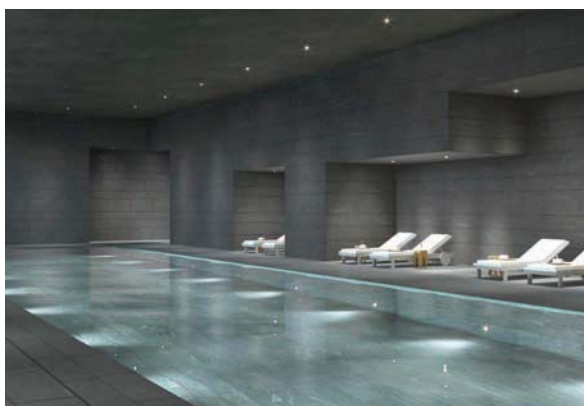
Located on the lower ground level, The Retreat is comprised of two private treatment suites, one with a whirlpool, and three single treatment suites.

The Retreat offers a variety of treatments in four categories: The Retreat Signature, Discover Lava Shells, Full Body Massage and Traditional Chinese Medicine.

The menu is highlighted by Southeast Asian therapeutic treatments paired with blended essential oils such as jasmine, lemongrass, patchouli and bergamot, all handpicked by therapists to target different needs.

Signature treatments include a Thai massage with herbal compress, Himalayan warm stone massage and Nepalese-style tea exfoliation.

The Retreat uses French natural skincare brand Thémae, which draws inspiration from the art and culture of tea, as the exclusive skincare line. Thémae combines the essences



The Retreat focuses on Southeast Asian therapeutic treatments

of Japanese green tea, Chinese white tea, Sri Lankan black tea and rooibos tea, which are then blended with French spring water.

The Retreat's logo combines the symbols of lotus and water, with the lotus representing inner beauty and rebirth, and water symbolising purity, fluidity and rhythms of life. The two combined is designed to represent a place of peace and serenity.

The hotel is also furnished with a 198sq m, 24-hour fitness studio with Technogym equipment, and a 25m indoor heated pool, sauna and steam rooms. Yoga and Pilates classes are available on a regular basis.

*Details: [http://lei.sr?a=K5W6R\\_S](http://lei.sr?a=K5W6R_S)*

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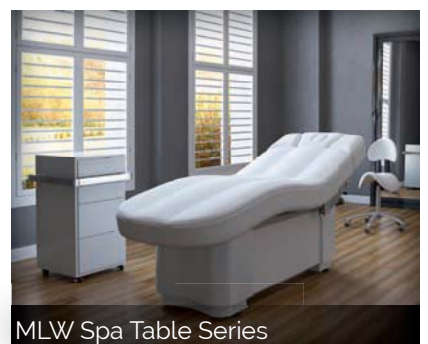
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## 'Mini-mindfulness' debuts in Italy

The Chia Laguna resort in Sardinia has unveiled a series of 'Mini Mindfulness' children's activities designed to help little ones step away from screens, build their confidence and recharge.

The activities, which include 'smiling yoga', al-fresco painting, smoothie-making and home-made spa treatments, aim to encourage stressed-out kids to log off, relax and reconnect with the physical world around them.

At the resort's kids' club, each day will start with a 'little muscle awakening' session, a series of simple exercises designed to soothe both body and mind. The physical activity will continue with 'smiling yoga', a technique combining laughter with yoga and breathing exercises. The practice is designed to promote physical expression and emotional development while building self-confidence and leadership skills.



The Chia Laguna resort in Sardinia has developed classes for children

Tours of Chia Laguna's herbal garden will provide a sensory experience, where aspiring botanists will be taught to recognise and use various herbs for food and health purposes, before heading back to the kids' club to put their learning into practice.

Children will be shown how to combine the herbs they have foraged with fresh fruit and honey to create their own face masks.

*Details:* [http://lei.sr?a=E8s7Q\\_S](http://lei.sr?a=E8s7Q_S)

## Neil Grimmer to give keynote at GWS

Neil Grimmer, founder and CEO of personalised nutrition company Habit, will keynote at this year's Global Wellness Summit, set to take place 6-8 October in Italy.

Grimmer is committed to revolutionising how the world looks at nutrition and healthy eating by challenging "one size fits all" approaches in the multi-billion-dollar diet industry.

The 2018 Summit will focus on the current business landscape and future trends for the ten diverse segments that make up the global wellness economy, including the US\$648bn (€524bn, £456bn) healthy eating, nutrition and weight loss sector.

Grimmer's first foray into food and nutrition started when he co-founded Plum Organics, a company that disrupted the baby food aisle by replacing traditional prepared foods with a fresh, organic alternatives. In 2013, Plum was sold to Campbell's Soup, but Grimmer remains an active chair of the board of Plum Organics. After the success of Plum, Grimmer founded Habit, which was launched with a US\$32m (€25.9m, £22.5m) investment from Campbell's.



Grimmer is the founder of Habit, a personalised nutrition company

Habit measures and integrates more than 60 nutrition-related blood, metabolic and genetic biomarkers, collected through an at-home test kit to determine the ideal foods and nutrients needed to reach dietary and fitness goals.

"Neil is on a mission to change the world through food and is the living embodiment of his work," said Susie Ellis, chair and CEO of the GWS. "His passion for holistic health and wellness – and how to achieve it – will no doubt inspire Summit delegates."

Grimmer was recently named Innovator of the Year by *Nutrition Business Journal*.

*Details:* [http://lei.sr?a=q4y6y\\_S](http://lei.sr?a=q4y6y_S)

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**14-16 May 2018**

**Spa Life Germany**

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Freiburg im Breisgau, Germany  
Product innovations, networking  
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[www.spa-life.eu](http://www.spa-life.eu)

**15-17 May 2018**

**Asia Pool & Spa Expo**

Poly World Trade Expo Center,  
Guangzhou, China  
A leading industry trade fair for the spas,  
sauna, bath and water parks.  
[www.poolspabathchina.com](http://www.poolspabathchina.com)

**20-23 May 2018**

**SPATEC Spring North America**

Ritz Carlton Sarasota, Florida, US  
The event will bring together American spa  
operators to meet with key leading domestic  
and international suppliers in a series of one-  
to-one meetings, along with social events.  
[www.spatevents.com](http://www.spatevents.com)

**21-22 May 2018**

**World Spa & Wellness Asia**

JW Marriott Resort, Phuket, Thailand  
The new one-to-one event will consist of  
an inspirational conference, intimate brand  
showcase and a networking programme.  
[www.worldspawellness.com](http://www.worldspawellness.com)

**23-25 May 2018**

**23rd Annual ESPA Congress**

Domburg, Zeeland, The Netherlands  
The European Spa Association (ESPA)  
Annual Congress is a multi-day event that  
brings together representatives from spa  
and thermal associations across Europe.  
[www.espacongress.eu](http://www.espacongress.eu)

**4-5 June 2018**

**Hotel Summit**

Radisson Blu Hotel, Stansted, London  
The Hotel Summit is specifically  
organised for senior professionals who are  
directly responsible for purchasing and  
procurement within their organisation.  
[www.hotel-summit.co.uk](http://www.hotel-summit.co.uk)

**9 June 2018**

**Global Wellness Day**

Locations worldwide  
A worldwide health and wellness  
movement to encourage people to change  
one aspect of their lives for the better.  
[www.globalwellnessday.org](http://www.globalwellnessday.org)



Spatec Europe is designed as a series of one-on-one meetings over two business days

**20-23 June 2018**

**SPATEC Europe**

Mövenpick Hotel, Marrakech, Morocco  
Brings together spas spa operators and  
suppliers to participate in a series of  
one-on-one meetings over two business  
days. Throughout the event, attendees

meet spa owners, operators, directors  
and suppliers during meals and other  
planned networking activities. This is  
designed to foster communication and  
cross-sharing of ideas, best practices and  
future business relationships.  
[www.spatevents.com](http://www.spatevents.com)

**7 June 2018**

**Forum HOTel&SPA**

Four Seasons Hotel George V  
Paris, France  
A one-day event for the European spa  
industry with speakers and discussions.  
[www.forumhotspa.com](http://www.forumhotspa.com)

**13-14 June 2018**

**Hospitality Minds Europe**

London  
Brings together 200+ hospitality decision-  
makers start-ups, tech companies, investors,  
architects and designers.  
[www.wplgroup.com/aci/event/hospitality-minds-europe/](http://www.wplgroup.com/aci/event/hospitality-minds-europe/)

**18-19 June 2018**

**Spa Life Ireland**

Johnstown Estate Hotel & Spa, Ireland  
Product innovations, networking  
opportunities and a conference.  
[www.spa-life.ie](http://www.spa-life.ie)

**29-31 July 2018**

**Cosmoprof North America**

Mandalay Bay Convention Center,  
Las Vegas, US  
A B2B beauty event and launching pad for  
new beauty brands, product innovations  
and more. Brings together American spa  
operators to meet with key leading domestic  
and international suppliers in a series of one-  
to-one meetings, along with social events.  
[www.cosmoprofnorthamerica.com](http://www.cosmoprofnorthamerica.com)

**6-9 September 2018**

**CIDESCO International Congress**

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educational institutes, sector skill council,  
trade media and many more.  
[www.cidesco.com/events](http://www.cidesco.com/events)



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The resort will be located on Lake Chuzenji

## Ritz-Carlton Nikko will have private onsen

The Ritz-Carlton will open a location in Nikko, Japan in 2020, set amid a Unesco World Heritage site.

Located two hours north of Tokyo, Nikko features a number of famous Buddhist temples and Shinto shrines, along with the scenic Kegon Falls. The Ritz-Carlton Nikko will be located amid the mountains and forests along the east end of Lake Chuzenji, and will have 94 bedrooms with views of either the lake or Mount Nantai. The fitness facilities and signature Ritz-Carlton Spa will offer “unique treatment rooms” and a private onsen – a traditional Japanese hot spring.

“Today’s luxury traveller is increasingly seeking out unique experiences and the opportunity to become immersed in a destination’s culture,” said Lisa Holladay, global brand leader.

*Details: [http://lei.sr?a=h6y4G\\_S](http://lei.sr?a=h6y4G_S)*

## Le Grand Bellevue adds ‘Wild Wellness’ experience

This summer, Le Grand Bellevue, in Gstaad, Switzerland, will introduce a new four-night ‘wild wellness experience’.

Set to launch in June 2018, the programme will see guests test their fitness as they swim, cycle and run through a series of mountain pursuits, before indulging in wellness experiences, including mountain-side massages and a heli-yoga trip.

The programme kicks off with a wild swimming session in one of Gstaad’s mountain lakes, and subsequent days will see guests mountain-biking along the region’s extensive network of vertiginous cycle trails, and running through the hills of the Bernese Oberland, all accompanied by Le Grand Bellevue’s local guides. Athletic pursuits will be followed by mountainside massages, and guests will forage for Alpine ingredients such as wild strawberries.

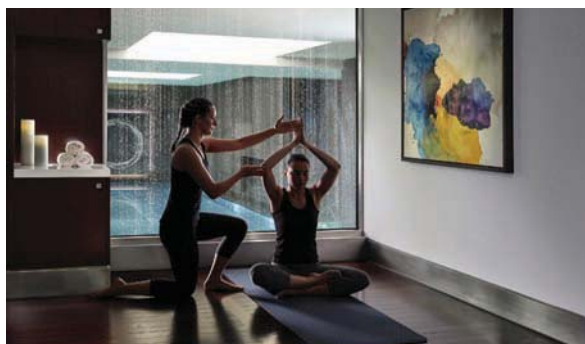
*Details: [http://lei.sr?a=e9s2u\\_S](http://lei.sr?a=e9s2u_S)*

# Mandarin adds wellness videos

The Mandarin Oriental Hotel Group has announced a new partnership with Grokker that will see the health and wellness platform deliver bespoke health and wellness video programmes directly to the guest rooms.

Guests will be given complimentary access to a digital library of custom health and fitness video content that they can practice in-room. The library includes yoga sessions led by author and yoga teacher Celest Pereira, fitness sessions with Sam Skelton, pilates with instructor and lifestyle blogger Lottie Murphy, and guided mindfulness meditation with teacher and author Mark Coleman.

It is designed to help guests stay emotionally and physically well while travelling, by offering them the flexibility to practice in the privacy and comfort of their rooms. Videos include a five-minute meditation to ease



Guests will have free access to a library of health and fitness videos

stress, a twenty-minute workout to achieve fitness goals and a soothing bedtime yoga practice to designed to encourage sleep.

“It can be difficult to maintain a wellness routine while travelling,” said Jeremy McCarthy, group director of spa and wellness at Mandarin Oriental. “Thanks to our collaboration with Grokker, we can now deliver extended wellness expertise and activities that our guests can easily access from the comfort of their room.”

*Details: [http://lei.sr?a=r5a2e\\_S](http://lei.sr?a=r5a2e_S)*

# Black Diamond finalists announced

The finalists for this year’s Black Diamond Award, which honours the best spa manager of the year in Europe, have been announced. Finalists hail from five countries: France, Italy, Monaco, Germany and Switzerland. The winner will be announced at the Forum Hotel & Spa event, held on 7 June at the Hotel Four Seasons George V in Paris.

The Black Diamond Award was created by the Forum Hotel & Spa event to acknowledge an outstanding figure in the hotel and spa industry.

An international jury, headed up this year by spa director and designer Patrizia Bortolin, selects the finalists and winner.

Bortolin has recently been named spa director at the upcoming Euphoria Retreat in Greece. In addition to being an award-winning spa director and concept designer, Bortolin is a mindfulness trainer and image consultant, specialising in project management for spa openings. She created, launched and managed for seven years the Spa of Borgo Egnazia and also ran a leading medical spa in Tuscany and on Lake Garda.



Spa director and designer Patrizia Bortolin will select the winner

This year’s finalists for the award include Erica D’Angelo, spa director at the JW Marriott Venice Resort & Spa; Patricia Kintzinger, spa manager at Spa Cinq Mondes at Monte Carlo Bay, Monaco; Sophie Demaret, spa director at l’Hotel Crillon, Paris; Hans Peter Veit, spa director at Victoria-Jungfrau Grand Hotel & Spa in Switzerland; Helene Hirigoyen, spa manager at l’InterContinental Paris Le Grand and Hyatt Madeleine; and Christiane Drechsel, operations manager for spa service at Sea Chefs Cruise Services in Germany.

*Details: [http://lei.sr?a=a2E8D\\_S](http://lei.sr?a=a2E8D_S)*





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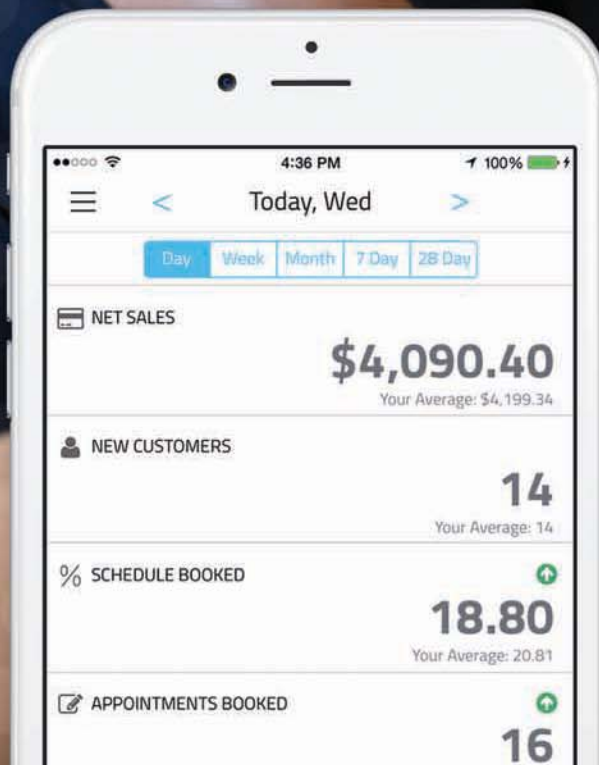




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design  
for  
leisure



# Hydrothermal Spa Designer

Salary:  
c£40,000pa

Location:  
North London

**Design for Leisure** are a specialist spa design and consultancy company who create some of the most exciting hydrothermal bathing experiences in the world. Mainly working in the 5\* luxury sector, our state-of-the-art projects are installed in spas, hotels and wellness resorts across the globe and are specified using high-end materials and equipment appropriate for the most luxurious of builds.

We're currently working on more than 40 projects, offering clients a highly specialised technical spa and pool design service to support project teams, with detailed technical drawings and specifications for wet spa areas and pools of all types.

With such a variety of workload we're expanding our London-based design team and are now looking to recruit a technically capable designer, quite possibly with industry experience to provide MEP support on our design and in some cases installation projects.

Working from existing schematic designs, you'll develop detailed service drawings and specifications based on best practice to ensure the optimum solution is developed. No two projects are ever the same, so you'll be facing new challenges and working with new disciplines all the time. Working together with our offices in Austin, Texas our style is highly collaborative, so strong team-working skills are vital as is the ability to take the lead on technical issues with clients and project managers.

Our projects are all over the world, so the ability to work with and understand different national standards and codes is essential, as is the ability to work with both metric and imperial weights and measures.

There will be occasional international travel for project meetings and visits to some key manufacturers in Germany as part of your induction into the company.

## You must have:

- A successful track record of working in building services
- Quantifiable experience of mechanical, electrical and plumbing (MEP) service design and drawing and/or a background designing within the swimming pool industry
- Excellent working knowledge of Microsoft Office Suite, AutoDESK AutoCAD, Photoshop, Adobe Acrobat and SketchUp
- Experience of working in project management and work effectively in a team-working environment

## Ideally you'll also have:

- Experience of designing pools and of specifying pool filtration systems
- Experience of working in the spa/wellness sector
- The ability to undertake general CAD work
- An understanding of SolidWorks, Revit and Vectorworks

To find out more about Design for Leisure, visit our website: [www.designforleisure.com](http://www.designforleisure.com) or download a copy of our company profile.

For a confidential discussion and to find out more about this exciting opportunity, please call our retained advisor Michael Emmerson on 07796 066158 or email your CV with a covering note to [MichaelEmmerson@HR-Support.org.uk](mailto:MichaelEmmerson@HR-Support.org.uk)

Apply now: <http://lei.sr?a=Z0u9g>



# SPA THERAPIST



Competitive Salary & Benefits Package Location: Birmingham

## The exciting opportunity

Resorts World Birmingham is a £150m leisure and entertainment complex, located at the NEC, offering guests an unrivalled leisure experience all under one roof. With a 4\* Boutique Hotel, International Casino and Sports Bar, 12 bars and restaurants, and an 11 screen cinema offering the UK's first purpose built IMAX screen, we provide the perfect location for after show parties and overnight stays.

A fantastic opportunity has arisen for an enthusiastic Spa Therapist to join the award winning Santai Spa at Resorts World Birmingham. Voted "Best Spa in Birmingham 2016", our 5\* luxury spa includes 7 treatment rooms and an outdoor hot tub overlooking Pendigo Lake. The spa is undergoing a stunning refurbishment in April to include a brand new gym and relaxation area.

Our product offering is ESPA and OPI nails. We also specialise in Wavestone massage and cancer specialist touch massage. Full training will be provided.

## Key duties and skills required

- Carry out ESPA treatments in a professional, warm, and friendly manner.
- Conduct thorough consultations to fully understand client's personal needs; educating your clients on their skin and recommended products.
- Passionate about the beauty industry and offer a memorable guest experience to every client.

- Highly motivated with a positive 'can do' attitude.
- Be a confident and effective communicator, who can demonstrate their ability to converse with a wide variety of guests and colleagues at all levels
- Have excellent communication skills and a friendly personality, as well as a flair for sales, to ensure that every guest leaves happy and keeps coming back.

## Essential:

- NVQ level 2 & 3 in Beauty Therapy or equivalent
- Experienced with treatments including; facials, nails, body treatments and massages (minimum 1 year experience)
- Flexible to work weekends, weekdays and evenings as and when required

## What we can offer you

- Competitive salary & benefits package
- Flexible benefits such as health cash plan, dentist insurance, childcare vouchers etc.
- 28 days holiday (+ holiday purchase scheme to buy an additional 5 days)
- Positive and fun working environment with company funded social events
- Free gym membership for Spa employees
- 50% food and drink at the Resort (\*Genting operated areas)
- Free parking on site
- Numerous other discounted good and services

Apply now: <http://lei.sr?a=0H5I2>





# SPA DIRECTOR

LOCATION: NEW YORK CITY, UNITED STATES

SALARY: \$105,000 - \$115,000

**WTS International, one of the world's leading spa and fitness consulting and management firms, is seeking a Spa Director for a Luxury Hotel Spa in New York City.**

Responsible for the day-to-day operations of the facility to include: establishing and meeting the budget and financial goals of the organization, implementing a strategic plan to include marketing initiatives and staff training, acting as the liaison to other revenue centers on property, and professionally represents the facility and WTS International. Uses the ability to lead and motivate staff to achieve goals and exceed guest expectations.

## QUALIFICATIONS

- Bachelor's degree or comparable spa management experience.
- 2+ years of successful spa management experience.
- Knowledge of professional spa services and treatments.
- Knowledge of retail operations and inventory systems.
- Effective leadership skills and a strong work ethic.
- Excellent customer service skills.

- Efficient, well organized, and able to handle a variety of duties simultaneously.
- Creative in marketing and promotions.
- Sales oriented.
- Energetic, enthusiastic and motivational.
- Professional manner, discretion, and appearance.
- Excellent verbal and written skills.
- Ability to show initiative and make decisions.
- Normal work hours: Varied to include nights, weekends, and holidays.
- Proficient in spa software (Spa Biz, Spa Soft or Visual One) and Microsoft Office products.
- CPR/First Aid Certified.
- Must be in a physical condition to project the health and wellness ideals of the spa environment.
- Medium Work: Exerting up to 50 pounds of force occasionally, and/or 20 pounds of force frequently, and/or up to 10 pounds of constantly to move objects.
- The employee may occasionally lift and/or move up to 25 pounds.

**For more information and to apply for this great opportunity, please click the 'Apply Now' link below**



# Spa Receptionist

London, United Kingdom, Competitive Salary & Benefits

**We are excited to be recruiting a Spa Receptionist for the Mandarin Oriental Spa.**

**The Spa Receptionist will be responsible for the following duties:**

- The Spa Receptionist will be acting as an ambassador for The Spa and represent the brand values and standards.
- The Spa Receptionist will warmly welcome our customers and assist them in their Spa experience.
- Responsible for providing the right information about our range of treatments and about our exclusive skincare products.
- We are looking for a passionate, outgoing and customer service orientated individual willing to provide the best experience to our exclusive guests.
- Previous experience in a front of house and sales environment is required

**We offer our Spa Receptionists world class benefits but not limited to:**

- Team member discounts on hotel stays and dining across the group
- Highly competitive salary within the luxury London Hotel sector
- Free laundry and complimentary meals whilst on duty
- Colleague recognition and reward programmes
- An exciting range of learning and development programmes
- Opportunities for promotion and transfers across the group
- Colleague Social events and Wellness programmes

In 2018 Adam D. Tihany will oversee the design of the next-generation Spa at Mandarin Oriental, London, which will be significantly expanded to include a couple's suite and an exclusive Mandarin Oriental Spa Wellness & Beauty concept, offering

powerful and effective cosmeceutical and therapeutic treatments for both men and women. The newly unveiled Spa at Mandarin Oriental, London will offer new services, many exclusive to London, inviting guests and members to discover a global well-being approach, encompassing both wellness and beauty.

With the extensive renovation a newly created position has arisen for a Spa Therapist. Reporting directly to the Spa Treatment Manager the ideal candidate will have previous experience in a similar role within the luxury sectors. The successful candidate will have strong organisational abilities, outstanding operational knowledge, an attention to detail as well as a passion for delivering guest service at the highest level.

## *Are you a Fan?*

### **Your career**

Working at Mandarin Oriental isn't just a job; it provides an opportunity to build a career for life with the potential to travel the world within our unique organization. Our people aim high and we support them all the way by providing career advancement and Learning and Development programmes designed to enable our colleagues to be the best. We do this by developing our Colleagues and encouraging them to take on new challenges, thus allowing us to identify their potential and help them expand their careers as the groups expansion plans take effect over the next few years with many new hotel openings on the horizon.

### **Eligibility:**

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.

**Apply now: <http://lei.sr?a=v8c2E>**





# Spa Therapist

London, United Kingdom, £23000 - £24000 per annum + commissions

## We are excited to be recruiting a Spa Therapist for the Mandarin Oriental Spa.

### The Spa Therapist will be responsible for the following duties:

- The Spa Therapist is responsible for, but not limited to performing as trained all spa treatments to guests in a professional and pleasant fashion.
- Be on time for appointments and thoroughly review appointments after completing each treatment
- Keep work area clean and neat at all times.
- Must follow all Standards and Procedures as taught by legendary trainers or Treatment supervisor/ Head Therapist
- To ensure that a high standard of service is maintained throughout the Spa.
- Must be NVQ Level 3 Diploma in Beauty Therapy qualified

### We offer our Spa Therapists world class benefits but not limited to:

- Team member discounts on hotel stays and dining across the group
- Highly competitive salary within the luxury London Hotel sector
- Free laundry and complimentary meals whilst on duty
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### About us:

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### Apply now:

<http://lei.sr?a=u6v1v>



# SPA THERAPIST

NEWPORT, UNITED KINGDOM

Highly trained ✓ Qualified to NVQ Level 3 ✓ Experienced ✓ Enthusiastic to learn more ✓

If you are magic at massage and fantastic at facials, then you could be for us.  
We're looking for a Spa Therapist to join our award winning team and spa\*.

The Celtic Manor Resort houses two luxurious spas with 16 gorgeous treatment rooms, offering the latest in therapies with leading products, ready and waiting for you to get your hands on.

When you join the Celtic Manor family, you get some pampering too!

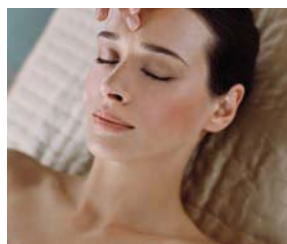
## Celtic Manor Resort family benefits include:

- Very competitive rates of pay, which are reviewed on a regular basis £8.30 - £9.58 per hour, depending on experience.
- Attractive commission scheme
- Own in house Celtic College
- 28 holiday days per year
- Free Meals on Duty
- Discounted Leisure Membership
- Childcare Voucher Scheme
- Cycle 2 Work Scheme
- Discounted Room Rates
- Discounted Food & Beverage Rates
- Discounted Spa & Resort Retail
- Discounted On-Site Activities
- Staff Accommodation £459pcm (subject to availability)

\*Voted Readers' Choice Best UK Hotel Spa & Best UK Spa Manager 2015 Spa Traveller awards.

*In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of the eligibility will be required from candidates as part of the recruitment process.*

*The Celtic Manor Resort is an equal opportunity employer and would welcome interest from applicants of all ages.*



Apply now - <http://lei.sr?a=i3G2m>





## Be at the start of an exciting new massage brand.

The Massage Company™ is looking for ambitious Assistant Managers and Sales Supervisors to help lead our exciting, new massage concept at our flagship centre in Camberley.

To be successful you will need to share our passion for bringing high-quality massage to the mainstream; transforming it from the occasional or a treat to a routine and vital part of a better and balanced life for our clients. With other sites opening soon, both these roles offer excellent career progression into higher management and/or new site opening positions.

## Assistant Centre Manager

SURREY, UK

**£ Competitive full-time (part-time available) plus commission**

As an ACM you'll be establishing operational processes and creating excellent guest experiences. You'll help train and develop our therapists and sales supervisors in some of the core skills they need as well as helping to promote The Massage Company™ ethos. You'll also be promoting the sale of memberships and of our exciting range of upgrade massage products and services as well as being responsible for scheduling appointments for our clients.

You'll need to have worked in a very customer service oriented role, be able to speak fluent English and have the right to work within the UK. But most importantly you must be passionate about bringing high-quality massage to the mainstream.

## Membership Sales Supervisor

SURREY, UK

**£ Competitive full-time (part-time available) plus commission**

As a MSS you'll be generating new clientele and promoting The Massage Company™ brand. You'll provide clients with the best massage service advice to fit their needs and by matching them to the right therapist as well as promoting our internal upgrades of massage products and services.

You'll also be helping to create an excellent guest experience and occasionally being part of promotional activity both onsite and offsite locally.

For both roles, you'll need to have worked in a very customer service oriented role, be able to speak fluent English and already have the legal right to work in the UK. But most importantly you must be passionate about bringing high-quality massage to the mainstream.

**For more information about these opportunities and to apply visit: <http://lei.sr?a=L2I3f>**



## ISPA releases *Spa Workforce Study*

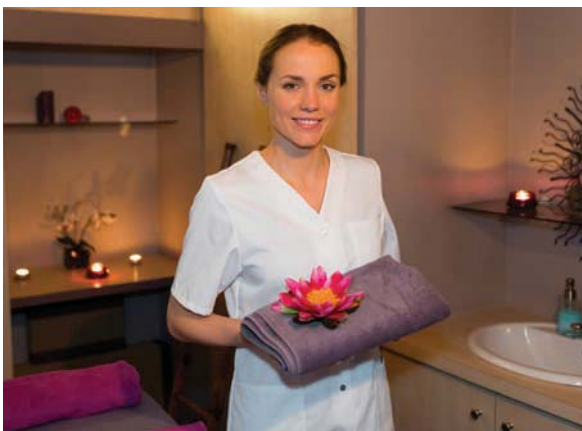
The International SPA Association (ISPA) Foundation has released its findings from the inaugural *ISPA Spa Workforce Study*.

The study had more than 1,200 participants working within all levels of the spa industry, offering insights on job satisfaction, workplace environment, employee benefits and more. PwC conducted the study.

"This research amplifies the many positive aspects of pursuing a career in the spa industry," said ISPA president

Lynne McNees. "The *ISPA Spa Workforce Study* will help spa industry leaders garner a better understanding of what motivates employees to accept a job, remain loyal and engaged."

Major findings from the *ISPA Spa Workforce Study* include a strong word-of-mouth culture in hiring, loyalty to employers being high, and the fact that a positive culture and working environment is considered important to all roles surveyed. Eighty-seven per cent of



The study had more than 1,200 participants who worked in all levels

management respondents indicated they would like a long-term career in the spa industry.

"The *ISPA Spa Workforce Study* was groundbreaking," said PwC global research director Colin McIlheney. "Perhaps the highlight of the research was the very positive view so many staff had of working in the spa industry. This was amplified when they had an enabling work environment."

Details: [http://lei.sr?a=b9D6z\\_S](http://lei.sr?a=b9D6z_S)

## Nana Princess to have wellbeing suites

A new resort on the Greek island of Crete is set to open in May, with a €3m spa designed and developed by Alessandro Dolci.

The Nana Princess, owned and operated by Karatizis Group, is a beachfront hotel with 112 suites and villas, including a two-storey Presidential Villa with its own SweetSauna cabin.

The hotel's 1,500sq m (16,135sq ft) spa will be managed by Spareal Management Company, and will include seven treatment rooms for wet and dry treatments as well as four massage rooms, a hammam and steamroom.

An Art Spa Suite in the spa area will include a private pool, private treatment room with Crystal Vision steam bath and sauna themed with music, colour, aroma and sensory shower.

Product house Germaine de Capuccini has been tapped to provide the treatments, and Star Pool has created the treatment rooms, treatment beds and heat experiences. Star Pool has created five wellness paths based on scientific research to help guests achieve their wellness goals.

The swimming pools are from Technodomiki pool and gym equipment is from Matrix.

The hotel's Premium Energy Suites have been designed to rejuvenate and relax, and come with their own private swimming pools



The hotel's Premium Energy Suites include private swimming pools and gyms or SoulSaunas

and the choice between a gym or a SoulSauna. The Executive Fitness Suite includes a 34sq m (366sq ft) outdoor pool and gym equipment, and luxurious finishes including iPads.

The Ambassador Wellbeing Suite is designed to cater for small families, with a king size bed and two sofa beds. Guests can choose between a SoulSteam or SoulSauna cabin, in addition to a large 35sq m (377sq ft) private swimming pool, gym equipment and large veranda for dining, sunbathing and enjoying the sea views.

Details: [http://lei.sr?a=W9S9Z\\_S](http://lei.sr?a=W9S9Z_S)

### Argentina Spa Association

T: +54 11 4468 0879 W: [www.asociacionspa.org](http://www.asociacionspa.org)

### Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: [www.amspa.org.my](http://www.amspa.org.my)

### Australasian Spa Association

T: +61 4 3003 3174 W: [www.spaandwellness.com.au](http://www.spaandwellness.com.au)

### Bali Spa and Wellness Association (BSWA)

W: [www.balispawellness-association.org](http://www.balispawellness-association.org)

### Brazilian Spas Association

T: +55 11 2307 5595 W: [www.abcspas.com.br](http://www.abcspas.com.br)

### Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: [www.bubspa.org](http://www.bubspa.org)

### China Spa Association

T: +86 21 5385 8951 W: [www.chinaspaassociation.com](http://www.chinaspaassociation.com)

### Association of Spas of the Czech Republic

T: +420 606 063 145 W: [www.jedemedolazni.cz](http://www.jedemedolazni.cz)

### The Day Spa Association (US)

T: +1 877 851 8998 W: [www.dayspaassociation.com](http://www.dayspaassociation.com)

### Estonian Spa Association

T: +372 510 9306 W: [www.estonianspas.eu](http://www.estonianspas.eu)

### European Spas Association

T: +32 2 282 0558 W: [www.espa-ehv.com](http://www.espa-ehv.com)

### Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: [www.fht.org.uk](http://www.fht.org.uk)

### French Spa Association (SPA-A)

W: [www.spa-a.com](http://www.spa-a.com)

### German Spas Association

T: +49 30 24 63 692-0 W: [www.deutscher-heilbaederverband.de](http://www.deutscher-heilbaederverband.de)

### Hungarian Baths Association

T: +36 1 220 2282 W: [www.furdoszovetseg.hu/en](http://www.furdoszovetseg.hu/en)

### The Iceland Spa Association

W: [www.visitspas.eu/iceland](http://www.visitspas.eu/iceland)

### The International Medical Spa Association

T: +1 877 851 8998 W: [www.dayspaassociation.com/imsa](http://www.dayspaassociation.com/imsa)

### International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: [www.iswa.de](http://www.iswa.de)

### International Spa Association (ISPA)

T: +1 859 226 4326 W: [www.experienceispa.com](http://www.experienceispa.com)

### Japan Spa Association

W: [www.j-spa.jp](http://www.j-spa.jp)

### Leading Spas of Canada

T: +1 800 704 6393 W: [www.leadingspasofcanada.com](http://www.leadingspasofcanada.com)

### National Guild of Spa Experts Russia

T: +7 495 226 4289 W: [www.russiaspas.ru](http://www.russiaspas.ru)

### Portuguese Spas Association

T: +351 217 940 574 W: [www.temasdeportugal.pt](http://www.temasdeportugal.pt)

### Romanian Spa Organization

T: +40 21 322 01 88 W: [www.romanian-spas.ro](http://www.romanian-spas.ro)

### Salt Therapy Association

W: [www.salttherapyassociation.org](http://www.salttherapyassociation.org)

### Samui Spa Association

T: +66 7742 08712 W: [www.samuispaassociation.com](http://www.samuispaassociation.com)

### Serbian Spas and Resorts Association

T: +381 36 611 110 W: [www.serbianspas.org](http://www.serbianspas.org)

### South African Spa Association

T: +27 11 447 9959 W: [www.saspaassociation.co.za](http://www.saspaassociation.co.za)

### Spanish National Spa Association

T: +34 902 1176 22 W: [www.balnearios.org](http://www.balnearios.org)

### Spa Association of India

T: +91 995 889 5151 W: [www.spaassociationofindia.in](http://www.spaassociationofindia.in)

### Spa Association Singapore

T: +65 6223 1158 W: [www.spaassociation.org.sg](http://www.spaassociation.org.sg)

### Spa & Wellness Africa Association

W: [www.spaassociationofafrica.com](http://www.spaassociationofafrica.com)

### Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: [www.iswic.ru](http://www.iswic.ru)

### Taiwan Spa Association

W: [www.tspta.tw](http://www.tspta.tw)

### Thai Spa Association

T: +66 2168 7094 W: [www.thaispaassociation.com](http://www.thaispaassociation.com)

### Turkish Spa Association

T: +90 212 635 1201 W: [www.spa-turkey.com](http://www.spa-turkey.com)

### The UK Spa Association

T: +44 8707 800 787 W: [www.spabusinessassociation.co.uk](http://www.spabusinessassociation.co.uk)

### Ukrainian SPA Association

T: +3 8044 253 74 79 W: [www.spaua.org](http://www.spaua.org)