# spa opportunities

25 MAY - 7 JUNE 2018 ISSUE 294

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# Tented relaxation debuts at Capella Ubud's spa

Capella Ubud, Bali, a luxury tented retreat, will open on Friday 29th June. Designed by architect Bill Bensley, the resort is nestled between the rainforest, rice paddy fields and the sacred Wos River, in the Balinese artist village of Keliki, and has been inspired by the early European settlers from the 1800s, as a tribute to their spirit of adventure.

The resort's 22 one-bedroom tented retreats and one two-bedroom lodge are designed to allow guests to enjoy the essence of Bali's natural surroundings.

Capella Ubud's Auriga Spa concept was originally developed by spa consultant Sylvia Sepielli and Raison d'Etre, and focuses on healing experiences using 100 per cent natural and organic products and inspired by local culture and heritage.

The spa includes three luxury spa tents and also features private sound healing sessions



The luxury tented retreats are designed for connection with nature

led by a certified Tama-Do sound and colour therapist. The Auriga Wellness programme features pampering and treatments drawing on the varying energies of the lunar cycle. Treatments are based on Balinese and Hindu traditions, with signature treatments dedicated to the phases of the moon.

"Our setting is fused within the tranquillity of the rainforest, reflecting the sanctuary of privacy and luxury that we will offer every guest," said Simon Dornan, general manager. "The same is created within our wellness and spa programme with specific techniques, products and scents for each moon phase. The New Moon means a time for renewal and introspection, so for example, we offer a revitalizing seaweed and eucalyptus salt scrub, a seaweed wrap concluding with a full body massage of rosemary and eucalyptus oils. The Full Moon inspires traditional remedies said to

boost health and vitality, puts the properties of the rose at the centre of treatments."

The Auriga Wellness programme is designed to nurture the mind, body and spirit, offering activities mixing aerial yoga workouts, personal training, TRX, Pilates, Barre-based classes, *Continued on back cover* 

# APPOINTMENTS THE MALVERN SPA-HOTEL-HEALTH CLUB RESTAURANT DUTY MANAGER SEE PAGE 18

# Wellness for Cancer hosts 2nd roundtable

Attendees at the second Wellness For Cancer roundtable held on 4 May identified steps to move the spa industry forward in treating guests who have – or have had – cancer.

The was held at the Mayo Clinic in Rochester, Minnesota, US, and brought together representatives from the medical community with those in the spa industry.

Wellness For Cancer hosted its first roundtable last year in London.

Moderated by Dr Brent Bauer, director of integrative medicine at Mayo Clinic; Dr Lisa Corbin, director of executive health from the University of Colorado Cancer Center; and Julie Bach, chair of the Wellness For Cancer (WFC) Initiative, the latest roundtable's goal was to continue WFC's role in



Bach, centre (in white) and attendees at the event

bridging medical evidence with cancer-aware guidelines for the spa and wellness industry.

The theme was "teachable moments, fostering healthy behavioural lifestyle choices through the cancer continuum", and Bach said the event was eight years in the making.

continued on back cover

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# Cambridge to get botanical spa

A new luxury wellness retreat is set to launch next month in Cambridge, England. Located within the manicured grounds of the four-star Gonville Hotel, Gresham House Wellness has been inspired by the hotel's gardens and surrounding parklands, and will house three wellness treatment rooms and eight feature bedrooms.

The wellness centre will take guests through a sensory journey with botanical scents and sounds of nature echoing throughout. The spa menu

has been crafted in partnership with the UK skincare brand ESPA, and will include Optimal Skin Pro Facials, Holistic Total Body Ritual Massages, Advanced Body Cocoons and Jessica nail treatments. Ahead of the ESPA 'For You' Facial, therapists will perform a skin analysis with a special SkinVision lamp, allowing them to select the right products to compliment a guest's individual needs.

Gresham House Wellness will offer a mindfulness massage range, featuring breathing and visualisation



Gresham House Wellness is set in the grounds of the Gonville Hotel

techniques to reduce stress, and enhance emotional and physical wellbeing.

Guests can extend their spa retreat with an overnight stay in one of the new feature bedrooms. Designed to exude botanical characteristics, each room has been named after a Latin flower, including the 'Rosa,' 'Lavandula' and 'Delphinium.'

Considerable care has gone into restoring Gresham House, a 180-year-old Victorian Villa, which sits in a conservation area. Details: http://lei.sr?a=R2T6s\_S

# Fairmont Maldives has 2,000sq m spa

The all-villa Fairmont Maldives Sirru Fen Fushi has opened on the Shaviyani Atoll in the North Maldives, complete with a Willow Stream Spa nestled in a 2,000sq m (21,500sq ft) wellness area.

Inspired by the tranquility of the island nation, the spa includes both indoor and outdoor spaces, and is themed around the elements of earth, air, fire, water and wood.

Treatments are designed to connect guests to local island culture, and include

traditional ayurveda experiences from Subtle Energies, as well as a rejuvenating sensory journey created by skincare brand Kerstin Florian. The spa also includes sea-view relaxation rooms, a 50m (164ft) serenity pool enhanced with aromatherapy, spa gardens for guided meditation, and yoga sessions overlooking the ocean.

The hotel includes 112 villas, each with a private pool, as well as luxury safari-style tented villas. Sirru Fen Fushi, which means



The spa includes both indoor and outdoor spaces

'secret water island' in the local Dhivehi language, will also pay homage to the sea life and coral reef surrounding the resort, and will house a coral regeneration project in the form of an underwater art installation created by naturalist and artist Jason deCaires Taylor.

The hotel also includes a Fairmont Fit fitness centre with dedicated personal trainers and offering yoga, Pilates, warrior workouts, Thai boxing and more.

Details: http://lei.sr?a=v9B2n\_S



# Anna Moine joins the CoveyClub

Spa consultant and former beauty industry executive Anna L. Moine has been appointed spa ambassador for the CoveyClub, a virtual and IRL (in real life) club platform for women to gather and connect.

Moine will be planning and executing spa retreats for members of CoveyClub to meet and share ideas, life experiences and challenges in an intimate setting.

Customised programming and activities centred on instructive and motivating themes will be the focus of these retreats, which will be held at resorts and destination spas around the US.

CoveyClub is a virtual meeting place for lifelong learners, and is named for a covey, which is a small flock of birds.

Lesley Jane Seymour, former editor of women's lifestyle magazine More, formed the club after her magazine folded and readers approached her to create something new.

More than six hundred followers took a 54-question survey that helped Seymour create a roadmap to the CoveyClub offerings, including the hashtag: #LearnGetConnect,



Moine will be planning and executing spa retreats for members

which is designed to reinforce the group's sense that the more you give, the more you get.

CoveyClub also reinforces its mission of supporting women in search of their dreams by serving as an affordable launch platform for solopreneurs and small businesses who can come to CoveyClub and test new products and ideas.

"I am honoured to join the flock, and this opportunity will allow me to combine my love of spa and my unrelenting efforts at supporting women achieve their potential – both professionally and personally – in an intimate and uplifting environment," said Moine.

Details: http://lei.sr?a=n2c7E\_S

The spa is 160sq m and includes four treatment rooms offering therapies from Babor

# Babor opens beauty spa in Antwerp, Belgium

German luxury skincare brand Babor has opened a beauty spa in the heart of Antwerp, Belgium.

Studio A Beauty & Care – Babor Antwerp is set in the Het Eilandje district, which is filled with fashion companies and other creative industries.

Covering an area of 160sq m (1,722sq ft), the spa has a light and airy atmosphere, with a colour palette of cool stone gray and white. Four treatment rooms offer a menu of treatments with the brand's signature ampoules, as well as anti-ageing treatments, cosmeceuticals and more.

The team is led by two spa managers, An Verschooten and Peter Vanremoortele.

Babor also recently opened beauty spas in Vancouver, Canada, and Tallinn, Estonia. *Details: http://lei.sr?a=C7Z6w\_S* 

# South Downs inspires 4,000sq m spa

A new two-storey, 44,000sq ft (4,087sq m) spa will open at the South Lodge hotel in Horsham, England, later this year after a £14m (US\$18.6m, €16m) investment.

The five-star country house hotel is owned by Exclusive Hotels & Venues, whose portfolio includes Pennyhill Park. Spa consultancy Sparcstudio have worked on the spa design and concept, which has been created with sustainability in mind.

The architecture brings the outside in and extends the spa out into the grounds, where terraced sun decks will surround the UK's first heated natural swim pond. The 20m swim pond features natural filtration, and the spa's building design features curving, grass-covered roofs and cascading terraces with natural pools.

Drawing inspiration from the surrounding South Downs, the building itself takes on the infamous sweeping landscape, with floorto-ceiling windows making the most of the



The spa is designed to bring the ouside in and extends to the grounds

stunning natural views over the Downs. Fourteen nature-themed therapy rooms will host a selection of treatments, all of which have been developed with the natural philosophy of Exclusive's bespoke product range, The Spa, in mind. Guests will also be able to enjoy the benefits of BioEffect, an Icelandic range with a results-driven formula, as well as Omorovizca, whose mineral-rich products were born from the infamous Budapest thermal baths.

Details: http://lei.sr?a=J4p8P\_S

## LivNordic launches 'world's longest spa break'

Viking Cruises has launched an aroundthe-world luxury cruise, complete with a state-of-the-art LivNordic spa, making it the longest spa break in the world.

The Viking Sun will span 59 countries during a 245-day journey that will reach every continent excluding Antarctica, costing £67,690 per person. The wellbeing experience will depart from London on the 31 August 2019 and return to the British capital on 2 May 2020.

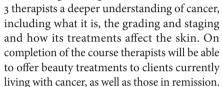
The spa aboard The Viking Sun was created and designed by LivNordic. The spacious Scandinavian spa features its own Nordic sauna and Snow Grotto, offering guests the chance to enjoy a traditional Nordic bathing experience which exposes the body to hot and cold temperatures. The LivNordic spa also offers treatments including facials, massages and body wraps. Details: http://lei.sr?a=j3M9n\_S



# London school adds cancer training

The London School of Beauty and Make-up has partnered with organic skincare brand Made for Life Organics and its charity, the Made for Life Foundation, to launch a new training course enabling qualified therapists to offer treatments to cancer patients.

Cancer Touch Therapy by Made for Life is a fully accredited three-day course that is designed to give level



Led by Marc Innes, founder of the School of Natural Therapies, the course utilises advice taken from qualified oncology massage trainers, advisors within the oncology teams from the Royal Cornwall Hospitals



The course is accredited by the Complementary Medical Association

Trust and Macmillan, and is accredited by the Complementary Medical Association, meaning that therapists offering these treatments can be insured for them.

"We are committed to ensuring that young people training in the spa industry are given the knowledge and understanding to confidently welcome those with cancer to any spa they work in throughout their career," said Amanda Winwood, MD of Made for Life. Details: http://lei.sr?a=a7E4d\_S

## GWI launches virtual 'think-tanks'

The Global Wellness Institute (GWI) has launched access+INSIGHTS, a new series of monthly virtual video explorations of the most relevant topics impacting the US\$3.7tr global wellness economy.

The forums, which take place the last Wednesday of each month, focus on timely wellness topics and are led by experts with insight into economic shifts and industry breakthroughs. The access+INSIGHTS

series is available exclusively to GWI Ambassadors, individuals who have pledged support of GWI's global campaign to empower wellness worldwide.

"We're thrilled to announce access+INSIGHTS, a series created exclusively for our dedicated GWI Ambassadors, giving them unprecedented access to evidence-based research, wellness experts and thought leaders, including provocative Q&A sessions," said Susie Ellis, GWI chair and CEO.

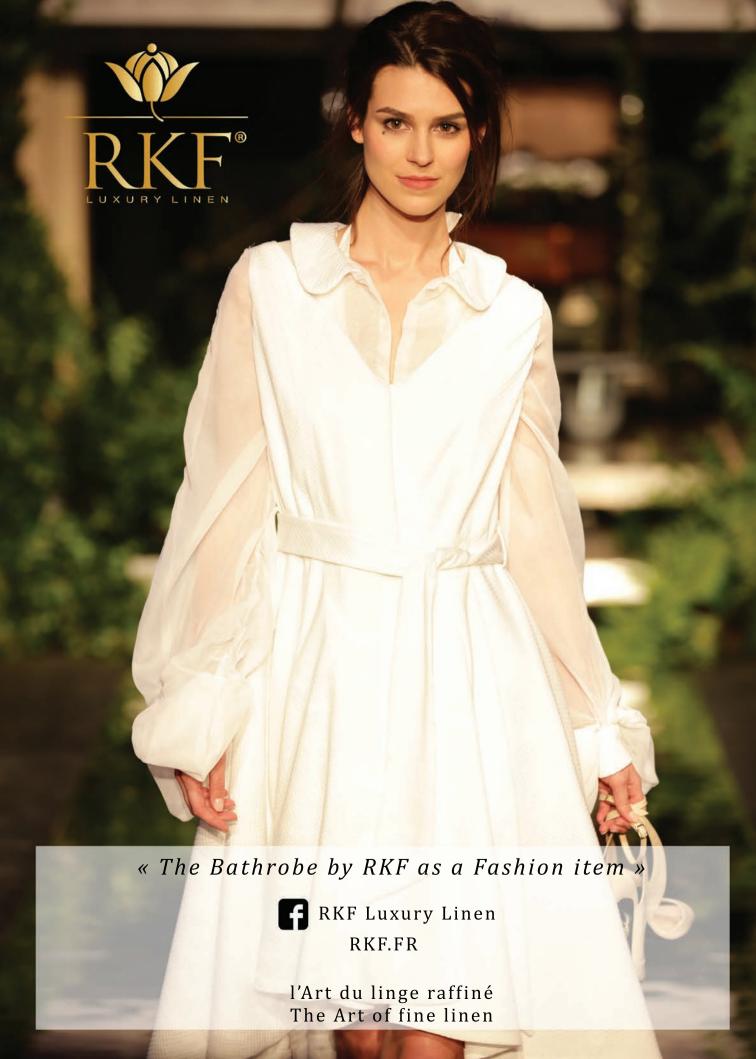
The next access+INSIGHTS (30 May) takes a look at the wellness lifestyle real estate sector with GWI senior research fellows Katherine Johnston and Ophelia Yeung. As



The next access+INSIGHTS will feature Yeung (left) and Johnston

authors of the GWI's inaugural 2018 Build Well to Live Well: Wellness Lifestyle Real Estate and Wellness Communities report, both are experts on the booming business of building for the health and wellness of communities and their residents.

Ellis added that previous access+INSIGHTS topics included Brain Optimisation, led by Devon White, co-founder of FIELD, a private membership club dedicated to optimising the minds and lives of its clients through cutting-edge neurotechnology, and Wellness Meets Happiness, led by the GWI's VP of Research and Forecasting, Beth McGroarty. Details: http://lei.sr?a=b9W7x\_S







Global Wellness Day is now celebrated across the world in more than 100 countries

# Global Wellness Day to focus on kids wellness

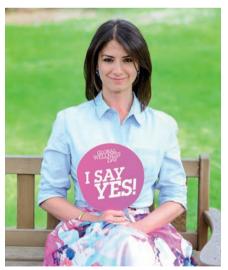
Global Wellness Day - an international celebration offering a range of free health and wellness activities to the public - will be celebrated this year in more than 4,000 locations in 100 countries on 9 June.

This year marks the seventh annual GWD, which has a motto of "One day can change your whole life", and this year the event will focus on children's wellness, with an aim to decrease worldwide depression, obesity rates and even crime rates.

Working with universities, clinics and international wellness leaders, Belgin Aksoy Berkin, founder of GWS, has developed a curriculum for the children's project that can be implemented in the 2018/2019 school year. For preschools, the curriculum is a simple five-minute wellness circle time each morning, and at primary/elementary schools, it is a one-hour wellness class per week.

The project will focus on three key areas: Self-Love, to let go of shame, anger, blame and to feel at peace, learning to accept themselves and others, even fighting depression; Breathing, to improve their health and manage their stress and learn self control; and Mindfulness (mindful eating to mindful nature walks), to improve their emotional and physical wellbeing.

"We go to school from the age of two, hoping that the education system is going to help prepare us for our future," said



Belgin Aksoy Berkin, founder, Global Wellness Day

We want to teach children how to integrate wellness practices into their lives on a daily basis

Aksoy Berkin, "but nobody is teaching us how to live, how to breathe, how to be mindful and how to love ourselves, as these are things that are essential to be a happy adult in the future. Kids never learn in schools the fact that people can't love others without loving themselves first. Focusing on physical and mental wellness at such an early age is so important that it can even help decrease the worldwide depression and obesity rates, even future crime rates."

Aksoy Berkin's dream of a day to celebrate wellness has inspired an international network of more than 86 volunteer Global Wellness Day Ambassadors, three advisors and 23 key supporters to organise complimentary wellness events around the planet.

This year, Nepal, South Korea, Norway, Macedonia, Zimbabwe, Dominican Republic, Guatemala, Kenya, Malawi, and Montenegro have joined the list of countries that will celebrate GWS.

"In an era where global consumer culture is mostly damaging the concept of childhood and kids are ending up unhappy and unsatisfied, we want to teach children how to integrate wellness practices into their lives on a daily basis and to carry on those practices throughout their lives," Aksoy Berkin said.













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# **CALENDAR**

## 4-5 June 2018 Hotel Summit

Radisson Blu Hotel, Stansted, London Organised for senior professionals who are directly responsible for purchasing and procurement within their organisation. www.hotel-summit.co.uk

# 7-9 June 2018 International Sauna Congress

Haparanda and Tornio, Sweden Organised by the Swedish Sauna Academy. A mixture of scientific presentations, workshops, sauna bathing, food, music, excursions and many more. www.bastuakademien.se

#### 9 June 2018 Global Wellness Day

Locations worldwide

A worldwide health and wellness movement to encourage people to change one aspect of their lives for the better. This year, the event will focus on children's wellness and will be celebrated in more than 100 countries. www.globalwellnessday.org

#### 13-14 June 2018 Hospitality Minds Europe

London

Brings together 200+ hospitality decision-makers, tech companies, investors, architects and designers. http://lei.sr?a=O9d2U

# 18-19 June 2018 **Spa Life Ireland**

Johnstown Estate Hotel & Spa, Ireland Product innovations, networking opportunities and a conference. www.spa-life.ie

# 20-23 June 2018 SPATEC Europe

Mövenpick Hotel, Marrakech, Morocco Brings together spa operators and suppliers for a series of one-on-one meetings and networking over the course of two days. www.spatecevents.com

# 29-31 July 2018 Cosmoprof North America

Mandalay Bay Convention Center, Las Vegas, US A B2B beauty event for new beauty brands, product innovations and more.

product innovations and more.
www.cosmoprofnorthamerica.com



# 7 June 2018 Forum HOTel&SPA

Four Seasons Hotel George V Paris, France

A one-day event for the European spa industry with speakers and discussions. The two goals of the convention are to bring together companies and clients of the industry and provide the opportunity for discussions and knowledge-sharing sessions on the best present and future practices. Also includes the Black Diamond Award. www.forumhotspa.com

# 6-9 September 2018 CIDESCO International Congress

Stockholm, Sweden
Interact and network with people across the beauty industry.
www.cidesco.com/events

## 24-26 September 2018

Phoenix, Arizona, US
Speaker presentations covering business strategy, customer service, leadership & management and the spa industry, plus an Expo filled with the latest spa products.
www.attendispa.com

# 30 September-1 October 2018 Olympia Beauty

Londor

Brings more than 500 beauty brands to London for an annual tradeshow. www.olympiabeauty.co.uk

#### 6-8 October 2018 Global Wellness Summit

Technogym Village, Cesena, Italy Brings together leaders and visionaries to positively impact and shape the future of the global wellness industry.

www.global wellness summit.com

# 16-17 October 2018 Independent Hotel Show

Olympia, London

Presents a curated collection of over 300 innovative product and service providers from across the hotel supply chain. www.independenthotelshow.co.uk

# 23-26 October 2018 Spatec Middle East

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A series of one-on-one meetings and networking over the course of two days. www.spatecevents.com















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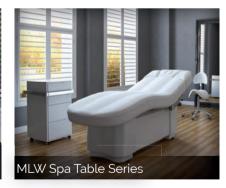












#### **SPA PRODUCTS UPDATE**



# The Madison Collection awarded Butterfly Mark

Positive Luxury has awarded The Madison Collection (TMC) the Butterfly Mark – an interactive trust mark that identifies luxury brands committed to social and environmental sustainability.

The company has been awarded the Butterfly Mark for reducing waste, using environmentally friendly packaging, monitoring toxic chemicals, sourcing raw materials responsibly, supporting philanthropic causes.

"Our mission is to protect the environment, promote workplace wellness, and support clean water rights. It's an honour to have our sustainability efforts verified by Positive Luxury," said Charmaine Lang, CEO of TMC.

KEYWORD: THE MADISON COLLECTION

# Sothys creates products and treatments for athletes



Sothys has partnered with professional tennis player Caroline Garcia to launch two new treatments developed specifically for athletes.

Sothys Athletics offers two treatments; smoothing /warming and nutri-relaxing, which are designed to prepare the skin for exercise and aid its reparation afterwards.

In addition, the company has released a product line, including a body oil and warming gel, to complement the treatments.

KEYWORD: SOTHYS

# Supplier Spotlight

Industry suppliers tell *Spa Opportunities*'
Lauren Heath-Jones about their latest product, treatment and equipment launches.



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#### Biologique Recherche launch informed by DNA research

Luxury French skincare brand Biologique Recherche has launched La Grande Créme a new face cream designed to target epigenetic ageing, caused by non-genetic factors such as lifestyle.

It is formulated with EpigenActiv, a unique peptide that can counteract the effects of ageing and reverse DNA damage.

EpigenActiv, a Biologique Recherche exclusive, acts on the epidermal growth factor receptors in the skin, to repair tissue and promote cellular regeneration.

Other ingredients include extracts of anomala, wasabi, milk thistle and mimosa extracts to revive the skin.

"Each individual's genetic heritage expresses itself differently over the course of a lifetime and one's lifestyle," said Rupert Schmid, co-CEO of Biologique Recherche. "We've conducted numerous studies in order to repair negative traits within cells and counter cutaneous ageing and develop better anti-ageing skin care products."

KEYWORD: BIOLOGIQUE RECHERCHE

#### **Aromatherapy Associates debuts facial oil collection**

Aromatherapy Associates has launched a collection of facial oils targeting a range of different skin care concerns.

Billed as a 'first aid for the skin', the collection features six oils; Hydrating Nourishing, Hydrating Revitalising, Anti-Ageing Intensive Skin Treatment, Anti-Ageing

Fine Line, Mattifying Refining and Inner Strength Soothing. Each oil has its own unique blend of natural essential oils, and



are designed to help nourish, revitalise, plump, firm, soothe and balance.

KEYWORD: AROMATHERAPY ASSOCIATES

For more info, or to contact any of these companies, log on to www.spa-kit.net and type the company name under 'keyword search'

# THE TIDES Pure Dutch Nature Inside

#### The Tides: pure Dutch nature inside

Modern living might be tough on our minds and bodies, but newly-launched Dutch wellness and selfcare brand The Tides offers just the antidote with a new class of pure, raw products and treatments

rawing inspiration from nature. Dutch wellness and self-care brand The Tides looks to the Dutch coastal nature reserves, with its rhythms of the sea, seasons and elements, to provide a new class of pure, clean products and treatments for consumer and professional use.

With The Tides, industry insiders Annemarie Wortman and Kimmo Jacobs sought to establish a truly Dutch brand, using natural ingredients to offset the stresses and strains of life in the modern world and help customers regain balance, strength and vitality.

"Using the purest ingredients, we formulate functional products and treatments that heal and nurture from the inside out and balance the excesses of living modern life," says Wortman. "The base of The Tides products and treatments are 100 per cent pure, raw and locally-sourced Dutch ingredients known for their purifying, re-mineralising, strengthening and revitalising properties."

At the heart of the The Tides is a key ingredient: the newly-launched products harness the therapeutic properties of 100 per cent natural magnesium. A structural element of the blood, bones, muscles and organs, this magic ingredient catalyses hundreds of biochemical processes throughout the body and is essential to human health.

The magnesium used in The Tides is sourced from a layer of purest magnesium, discovered 1600m underground in the north of



the Netherlands. Wortman explains: "The source is a pre-historic sea, an expanse of highly-salinated water that existed within the ancient supercontinent Pangaea. Over the course of millions of years, it flooded with water then evaporated again and again to condense into a layer of pure magnesium."

Untouched by modern-day pollution, The Tides' magnesium is mined sustainably using just water pressure. Alongside the magnesium, the brand uses seaweed that's sustainablycultivated from the Oosterschelde, a natural reserve in the south-west of the Netherlands, one of the cleanest bodies of water in the world; together with organic Dutch hemp, sea salt, clay and plants and herbs endemic to the region.

The Tides provides products and treatments that are easy to





Industry insiders Annemarie Wortman and Kimmo Jacobs (above) have sourced pure magnesium for the new brand. There's a wide range of products, including a Digital Detox bath soak and Liquid Chill Pill body oil (left)

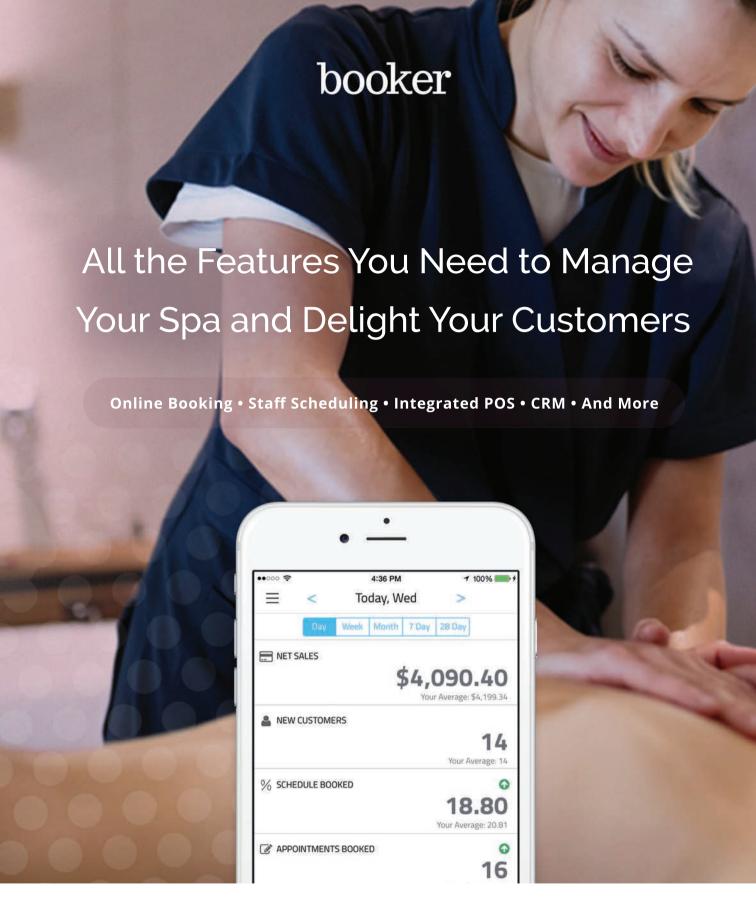
The base of The Tides products and treatments are 100 per cent pure, raw and locally-sourced Dutch ingredients

implement for consumer and professional use. For the spa, it offers Pure Magnesium Body Massage Oil, Bath Salts Therapies, Aromatherapy Blends and Body Polish. While at home products include Pure Dutch Magnesium and Seaweed Bathing Rituals formulated as a Digital Detox, Energy Booster, After Workout Formula or Natural Sleep Aid, to Body Oils, Gels and Polishes - everything to keep you well in the modern world.

Wortman adds: "At The Tides we truly believe that looking good, feeling good and doing good should be part of everybody's beauty and wellness aesthetic and that means embracing products that are clean, ethically sourced and creating resources to give back to nature." www.thetideswellness.com



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# Assistant Centre Manager

SURREY, UK

#### £ Competitive full-time (part-time available) plus commission

As an ACM you'll be establishing operational processes and creating excellent guest experiences. You'll help train and develop our therapists and sales supervisors in some of the core skills they need as well as helping to promote The Massage Company™ ethos. You'll also be promoting the sale of memberships and of our exciting range of upgrade massage products and services as well as being responsible for scheduling appointments for our clients.

You'll need to have worked in a very customer service oriented role, be able to speak fluent English and have the right to work within the UK. But most importantly you must be passionate about bringing high-quality massage to the mainstream.

# Membership Sales Supervisor

SURREY, UK

#### £ Competitive full-time (part-time available) plus commission

As a MSS you'll be generating new clientele and promoting The Massage Company™ brand. You'll provide clients with the best massage service advice to fit their needs and by matching them to the right therapist as well as promoting our internal upgrades of massage products and services. You'll also be helping to create an excellent guest experience and occasionally being part of promotional activity both onsite and offsite locally.

For both roles, you'll need to have worked in a very customer service oriented role, be able to speak fluent English and already have the legal right to work in the UK. But most importantly you must be passionate about bringing high-quality massage to the mainstream.

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NEWPORT, UNITED KINGDOM

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If you are magic at massage and fantastic at facials, then you could be for us. We're looking for a Spa Therapist to join our award winning team and spa\*.

The Celtic Manor Resort houses two luxurious spas with 16 gorgeous treatment rooms, offering the latest in therapies with leading products, ready and waiting for you to get your hands on.

When you join the Celtic Manor family, you get some pampering too!

#### Celtic Manor Resort family benefits include:

- Very competitive rates of pay, which are reviewed on a regular basis £8.30 - £9.58 per hour, depending on experience.
- Attractive commission scheme
- Own in house Celtic College
- 28 holiday days per year
- Free Meals on Duty
- Discounted Leisure Membership

- Childcare Voucher Scheme
- Cycle 2 Work Scheme
- Discounted Room Rates
- Discounted Food & Beverage Rates
- Discounted Spa & Resort Retail
- Discounted On-Site Activities
- Staff Accommodation £459pcm (subject to availability)

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of the eligibility will be required from candidates as part of the recruitment process.

The Celtic Manor Resort is an equal opportunity employer and would welcome interest from applicants of all ages.









Apply now - http://lei.sr?a=i3G2m

<sup>\*</sup>Voted Readers' Choice Best UK Hotel Spa & Best UK Spa Manager 2015 Spa Traveller awards.



# Duty Manager

# A Duty Manager is required for an independently owned 4\*Hotel, spa, restaurant and health club.

You will have experience of working in a similar environment of the same standard and you will have a proven track record of working across a broad range of departments in the hospitality industry. Experience working in health and fitness would be desirable.

You will be required to work closely with the Assistant General Manager and General Manager to oversee the day-to-day operations of this business. You will be the first point of contact for all staff on duty and will be involved in all aspects of the operation.

- Staff supervision
- You will be experienced in using hotel/spa PMS booking systems and competent in hotel reception duties
- Assist in the running of the fitness centre, helping to deliver a fantastic service by planning offers, events and retention activities
- Deal with any guest concerns efficiently and deliver exceptional customer service
- Ability to work closely with the existing management team and assist in the smooth operation of their departments
- Communicate and enforce company policies and procedures
- Strong team manager with experience managing a large team
- Passionate, positive individual
- Self-starter with the ability to adapt quickly to any situation

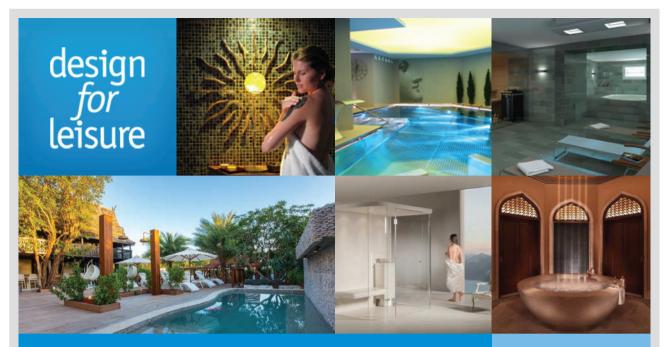
If you are looking to move into a role where you will have the opportunity to get involved in a wide range of departments and learn new skills then this role could be for you.

This is a hands-on full-time position and due to the nature of the business, the role would include daytime, evening and weekend work. You must be flexible and committed with an ability to work as a strong team player. In return we offer...

- An opportunity to work in a hotel where your input counts and you see your ideas - come to life
- A chance to develop within a progressing company
- 40% off all food for you and your guests when dining in any of our restaurants
- Free gym membership
- Discount on treatments and products
- Company pension scheme
- Childcare voucher scheme

This is a full-time position. The hours would be worked over 4 days as a 12-hour shift.

For more information and to apply, please click link: http://lei.sr?a=v0q5e



# Hydrothermal Spa Designer

Salary: c£40,000pa

**Location: North London** 

Design for Leisure are a specialist spa design and consultancy company who create some of the most exciting hydrothermal bathing experiences in the world. Mainly working in the 5\* luxury sector, our state-of-the-art projects are installed in spas, hotels and wellness resorts across the globe and are specified using high-end materials and equipment appropriate for the most luxurious of builds.

We're currently working on more than 40 projects, offering clients a highly specialised technical spa and pool design service to support project teams, with detailed technical drawings and specifications for wet spa areas and pools of all types.

With such a variety of workload we're expanding our London-based design team and are now looking to recruit a technically capable designer, quite possibly with industry experience to provide MEP support on our design and in some cases installation projects.

Working from existing schematic designs, you'll develop detailed service drawings and specifications based on best practice to ensure the optimum solution is developed. No two projects are ever the same, so you'll be facing new challenges and working with new disciplines all the time. Working together with our offices in Austin, Texas our style is highly collaborative, so strong team-working skills are vital as is the ability to take the lead on technical issues with clients and project managers.

Our projects are all over the world, so the ability to work with and understand different national standards and codes is essential, as is the ability to work with both metric and imperial weights and measures.

There will be occasional international travel for project meetings and visits to some key manufacturers in Germany as part of your induction into the company.

#### You must have:

- A successful track record of working in building services
- Quantifiable experience of mechanical, electrical and plumbing (MEP) service design and drawing and/or a background designing within the swimming pool industry
- Excellent working knowledge of Microsoft Office Suite, AutoDESK AutoCAD, Photoshop, Adobe Acrobat and SketchUp
- Experience of working in project management and work effectively in a team-working environment

#### Ideally you'll also have:

- Experience of designing pools and of specifying pool filtration systems
- Experience of working in the spa/wellness sector
- The ability to undertake general CAD work
- An understanding of SolidWorks, Revit and Vectorworks

To find our more about Design for Leisure, visit our website: www.designforleisure.com or download a copy of our company profile.

For a confidential discussion and to find out more about this exciting opportunity, please call our retained advisor Michael Emmerson on 07796 066158 or email your CV with a covering note to MichaelEmmerson@HR-Support.org.uk

Apply now: http://lei.sr?a=P8C0g

# Luxury tented retreat to open in Bali

Continued from front cover Balinese dance-inspired classes, rainforest and rice paddy trekking, jungle boot camps and community-based and cultural experiences including boreh making - the tradition of creating a centuries old healing recipe of herbs and exotic spices used to revive the body as a mask and scrub.

Another signature wellness experience is the "24-Hours Confined to Quarters" programme, which allows guests to disconnect from

their devices, connect to nature and reconnect with a loved one while being pampered from head to toe. 'Confined to Quarters' includes an Auriga moon treatment, yoga sessions, raw detox lunches and a camp roast dinner hosted by the chef with a camp ambassador tending to their every wish, in the privacy of the guest's tented retreat and its immediate surroundings. The programme concludes with a signature bedtime ritual followed by



The luxury tented resort has been designed by architect Bill Bensley

a spiritual purification ritual and "jamu" (a turmeric elixir), the following morning.

Other wellness experiences can include the spiritual treatment of a water purification ritual where a guest is blessed by a local priest in the ancient spring of The Beji, situated in the near the sacred Wos river at Capella Ubud, Bali, sound healing, chakra balancing and Tai Chi.

Details: http://lei.sr?a=s6N5A\_S

# WFC hosts roundtable at Mayo Clinic

Continued from front cover At the end of the daylong event, attendees identified three topics to move the industry towards being more cancer-aware.

Because many hotel brands are reluctant to train their staff in cancer-aware treatments because of perceived liability concerns, WFC will hire a third-party to conduct a risk analysis survey and provide guidelines on how to mitigate risks. The initiative will also continue to work

with leading wellness brands to enable the industry to better understand this topic as part of a brand's wellness strategy.

WFC will also conduct a feasibility study to measure skin health during and after cancer treatment to help skincare brands see the necessity for beauty treatments for those who have had cancer. The initiative will also continue to define cancer-aware guidelines that Bach and her team have been working on over the past three years.

Evidence-based roundtable presentations from Mayo Clinic and University of Colorado



The roundtable identified topics to move the industry forwards

Cancer Center - as well as presentations and participation from wellness brands and non-profits working within the cancer arena - helped structure the research themes, secure seed-funding for research, and define future pilot programmes, starting with exercise.

"I'd like to thank everyone who attended this roundtable to move the conversation and the industry - forward when it comes to safely treating our guests who have had cancer as normal wellness-seeking guests," said Bach. "The event achieved what I'd hoped it would." Details: http://lei.sr?a=G7G8n\_S

#### **ADDRESS BOOK**

#### Argentina Spa Association

T: +54 11 4468 0879 W: www.asociacionspa.org

Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: www.amspa.org.my

#### Australasian Spa Association

T: +61 4 3003 3174 W: www.spaandwellness.com.au

Bali Spa and Wellness Association (BSWA)

W: www.balispawellness-association.org

#### Brazilian Spas Association

T: +55 11 2307 5595 W: www.abcspas.com.br

Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: www.bubspa.org

#### China Spa Association

T: +86 21 5385 8951 W: www.chinaspaassociation.com

Association of Spas of the Czech Republic

T: +420 606 063 145 W: www.jedemedolazni.cz

The Day Spa Association (US)

T: +1 877 851 8998 W: www.dayspaassociation.com

#### **Estonian Spa Association**

T: +372 510 9306 W: www.estonianspas.eu

#### **European Spas Association**

T: +32 2 282 0558 W: www.espa-ehv.com

#### Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: www.fht.org.uk

French Spa Association (SPA-A)

W: www.spa-a.com

#### German Spas Association

T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de

**Hungarian Baths Association** 

T: +36 1 220 2282 W: www.furdoszovetseg.hu/en

#### The Iceland Spa Association

W: www.visitspas.eu/iceland

#### The International Medical Spa Association

T: +1 877 851 8998 W: www.dayspaassociation.com/imsa

International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: www.iswa.de

International Spa Association (ISPA) T: +1 859 226 4326 W: www.experienceispa.com

#### Japan Spa Association

W: www.j-spa.jp

#### Leading Spas of Canada

T: +1 800 704 6393 W: www.leadingspasofcanada.com

#### National Guild of Spa Experts Russia

T: +7 495 226 4289 W: www.russiaspas.ru

#### Portuguese Spas Association

T: +351 217 940 574 W: www.termasdeportugal.pt

#### Romanian Spa Organization

T: +40 21 322 01 88 W: www.romanian-spas.ro

#### Salt Therapy Association

W: www.salttherapyassociation.org

#### Samui Spa Association

T: +66 7742 08712 W: www.samuispaassociation.com

#### Serbian Spas and Resorts Association

T: +381 36 611 110 W: www.serbianspas.org

#### South African Spa Association T: +27 11 447 9959 W: www.saspaassociation.co.za

Spanish National Spa Association

T: +34 902 1176 22 W: www.balnearios.org

#### Spa Association of India

T: +91 995 889 5151 W: www.spaassociationofindia.in

#### Spa Association Singapore

T: +65 6223 1158 W: www.spaassociation.org.sg

#### Spa & Wellness Africa Association

W: www.spaassociationofafrica.com

Spa & Wellness International Council (SWIC)

T: +7 4957640203 W:www.1swic.ru

Taiwan Spa Association

W: www.tspa.tw

#### Thai Spa Association

T: +66 2168 7094 W: www.thaispaassociation.com

#### Turkish Spa Association

T: +90 212 635 1201 W: www.spa-turkey.com

#### The UK Spa Association

T: +44 8707 800 787 W: www.spabusinessassociation.co.uk

#### Ukrainian SPA Association

T: +3 8044 253 74 79 W: www.spaua.org