

# spa opportunities

7-13 DECEMBER 2018 ISSUE 308

Daily news & jobs: [www.spaopportunities.com](http://www.spaopportunities.com)

## Deep Nature creates spa for Center Parcs

The Three Forests Center Parcs in Moselle, France, has added a 1,600sq m (17,222sq ft) Deep Nature spa at its 435-hectare forested resort.

Both designed and managed by Deep Nature, the spa is bathed in natural light from a large glass roof, and includes saunas, a pebble course, steam room, scrub room, salt cabin, saltwater pool, indoor pool and whirlpools.

Outdoors, a circular sauna, whirlpool and heated swimming pool allow visitors to enjoy views of the forest year-round, and spa treatments are offered in one of eight individual or two double cabins.

Deep Nature took inspiration from the forested acreage of the resort, with details like a relaxation room equipped with a fireplace that burns logs from the surrounding forest.

Areas are themed around vegetable, mineral and aquatic worlds, including water and



The new Deep Nature spa at the Three Forests Center Parcs in Moselle, France, includes both indoor and outdoor spaces as well as a family spa

vegetation, air and steam, salt and crystal, fire and ice, and wood and nature.

The spa also offers a course for guests to enjoy the benefits of alternating between hot and cold, which includes a sauna, snow shower, cold water bucket, cold shower and ice cannon. A pool with a jet course, bubble

beds, massage nozzles, walking pool and panoramic sauna offers views of the forest from indoors.

There is also a family spa, accessible to children aged 8 to 16 accompanied by parents. Designed as an introduction to wellbeing, the family spa includes two hours of time in the experience pools.

Signature treatments at the main spa include a Bamboo Ritual, a Brush Massage and Ottoman Foam Ritual.

The Brush Massage includes a private hammam session to prepare the skin, followed by a brush to the entire back of the body to stimulate

blood circulation and energy. The Ottoman Foam Ritual also starts with a 15-minute private hammam session, followed by a black soap scrub and a foam massage. The Warm Bamboo Treatment includes a body massage using warm bamboo followed by a facial treatment.

**Details:** [http://lei.sr/U3V4q\\_S](http://lei.sr/U3V4q_S)

### HIRING NOW



#### BEAVERBROOK

*New Luxury  
Health Club & Spa*

SURREY

SEE PAGE 15

## Lopez joins Canyon Ranch in VP role

Wellness destination resort Canyon Ranch has appointed four new executives to its team. Doris Lopez, who comes to Canyon Ranch with 20 years of experience leading healthcare facilities, has joined the company as vice president of health and healing, a newly created position.

In this new role, Lopez will help to develop and execute health and healing strategies, oversee the development of new programming, execute business development opportunities, and help as the brand continues to incorporate technology into clinical experiences. Prior to joining Canyon Ranch, Lopez served as vice president of ambulatory services and faculty practices at Brooklyn Hospital. She has also served as executive



Doris Lopez is VP of health and healing

director of the Brooklyn Plaza Medical Center; administrator of emergency medicine at SUNY Downstate Medical Center on Long Island, New York; VP of patient experience at the Interfaith Medical Center in Brooklyn, New York; and interim executive director for UCSF Benihoff Children's Hospital and Research Center in Oakland, California.

*Continued on back page*

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## CONTACT US

The Leisure Media Company  
Portmill House, Portmill Lane,  
Hitchin, Herts SG5 1DJ, UK  
Tel: +44 (0)1462 431385  
Fax: +44 (0)1462 433909  
e-mail: please use contacts'  
fullname@leisuremedia.com

### Subscriptions

Denise Adams +44 (0)1462 471930  
subs@leisuremedia.com

### Editor in chief

Liz Terry +44 (0)1462 431385

### Editor

Jane Kitchen +44 (0)1462 471929

### Deputy editor, news and products

Lauren Heath-Jones +44 (0)1462 471927

### Reporters

Tom Anstey +44 (0)1462 471916

Katie Barnes +44 (0)1462 471925

Luke Cloherty +44 (0)1462 471915

Andrew Manns +44 (0)1462 471902

Tom Walker +44 (0)1462 471934

### Publisher

Astrid Ros +44 (0)1462 471911

### Recruitment

Gurpreet Lidder +44 (0)1462 471914

### Design

Ed Gallagher +44 (0)1905 20198

### Web team

Michael Paramore +44 (0)1462 471926

Dean Fox +44 (0)1462 471900

Emma Harris +44 (0)1462 471921

Tim Nash +44 (0)1462 471917

### Circulation manager

Michael Emmerson +44 (0)1462 471932

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## Maldivian Anantara adds spa villa

Anantara Kihavah Villas in the Maldives has launched a Spa Villa that offers unlimited daily spa treatments and a dedicated spa therapist. In addition, the resort is opening a new medical spa this month and launching two ayurveda retreat programmes.

Guests at the new Deluxe Spa Pool Villa will be pampered by the villa's spa therapist without leaving the privacy of their villa. Guests enjoy limitless personalised spa treatments, meditation practices and private water aerobics every day from 10.00 am to 10.00 pm.

The enhanced villa features an indoor, en-suite spa room, where guests can choose from more than 25 signature treatments, or they can also enjoy their treatments outside on the private poolside terrace. Consultations are provided before arrival ensuring a bespoke experience.

The over-water Cocoon Medical Spa, which launches this month, includes new therapies designed to detoxify and cleanse performed by senior aesthetic and wellness nurse Nur Laili.

Treatments include Vitamin IV infusion,



The resort has also launched a series of ayurveda retreats

Dermaben Needling, diamond microdermabrasion, velashape fat blast to reduce body fat, and epigenetic analysis for information on the body's level of nutrients.

The newly devised ayurveda retreats at Anantara Kihavah feature a tailored combination of treatments and exercise, as well as diet and lifestyle modifications to bring balance to our vital energies – or doshas. Heading the Ayurveda team at Kihavah is Kerala native Sharath Ram, an all-round practitioner with over a decade's experience across South Asia and the Middle East. Ram has created two specialist programmes: Longevity and Detoxifying.

*Details: [http://lei.sr/E7J9p\\_S](http://lei.sr/E7J9p_S)*

## First Spa by L'Occitane opens in Japan

The first Spa by L'Occitane has opened in Japan, at the Hotel Chinzanso Tokyo, Fujita Kanko's five-star flagship property.

Yu, The Spa by L'Occitane's menu includes five facial and body treatments, all utilising L'Occitane's products with botanical extracts and the skincare brand's original massage techniques.

The Garden Secret Signature Treatment, which will be available only at Yu, The Spa, was created with inspiration from the hotel's renowned garden, featuring different treatment products in each season that highlight seasonal flowers.

"We are honoured to be the first and so far only luxury hotel that is offering L'Occitane's spa in Japan," said Hiroshi Izumi, Hotel Chinzanso Tokyo's general manager. "Our one-of-a-kind Japanese botanical garden provides the perfect environment to offer their nature-rich treatments. We hope our guests and spa lovers will enjoy the exquisite spa experience,



The spa is located in the Hotel Chinzanso in Tokyo

"Provencal retreat meets Japanese hospitality."

The spa also includes an all-weather pool and onsen, or Japanese hot spring bath.

"With our spa, vast garden, nine top-notch restaurants, rooms with a view, and unique activities that we offer, you will not want to leave the hotel once you arrive," said Izumi.

The 267-bedroom Hotel Chinzanso Tokyo opened in January 2013 and is owned and managed by Fujita Kanko Inc.

*Details: [http://lei.sr/6Y8g8\\_S](http://lei.sr/6Y8g8_S)*





# Longevity expands with new resort

Longevity Wellness Worldwide, a wellness resort operator and holiday provider, has announced plans to open a new Longevity Health & Wellness Hotel in Alvor, Portugal.

Billed as 'the Source for Wellness', the hotel, which is expected to open in June 2019, will play host to 70 bedrooms and suites, including standard rooms, junior suites, thematic suites and 'The One' premium suite.

It will also feature an extensive wellness and medical spa that will combine modern integrative and regenerative medicines with preventative diagnostics and wellness therapies and programming. Spread across two floors, the spa will have a focus on diagnosis and prevention and will offer a range of medical and non-medical therapies. Facilities will include a number of treatment rooms, including a Chromotherapy Hammam room and an Epsom Salt infusion room, as well as relaxation and detox pools and a rooftop infinity pool.

The spa's treatment menu will offer ozone therapy, exclusive detox and regeneration IV



The new location in Alvor, Portugal is due to open in June 2019

therapies and osteopathy, as well as dental detox, aesthetic premium facials, body rejuvenation and reshaping treatments.

"Longevity has learned over the years the wide range of clients' issues and needs when they are looking for a health and wellness holiday," said Nazir Sacoer, CEO. "From younger to older clients, from those who lead healthier lifestyles to those who struggle to maintain a wellness way of life, the needs are quite varied amongst different people and the actual needs of one same person evolve over time. Our upcoming flagship Longevity Health & Wellness Hotel is aimed at being a world-class product."

*Details: [http://lei.sr/J7q9u\\_S](http://lei.sr/J7q9u_S)*

## First Salt location debuts in Mauritius

The first property from new hotel brand Salt, launched by the team behind Lux Resorts, has opened in Mauritius.

The 59-bedroom Salt of Palmar has been conceived to champion sustainability, connect with the local community and introduce culturally curious travellers to the "real, unvarnished Mauritius," the company said.

The Salt Equilibrium spa includes a salt room, five treatment rooms and a team of local therapists offering salt-based treatments designed to energise, relax, detoxify and rejuvenate.

Other wellness activities on offer include a Sunrise Run Club, sunrise salutations on the beach, meditation at Brahmakumari, a dawn photography tour, hike & bike programme, yoga at the Salt Farm Shala. Its distinctive look is born out of collaboration between Mauritian architect Jean-François Adam of JFA Architects and French artist Camille Walala, whose vivid murals adorn buildings across the globe.



The new hotel brand includes a Salt Equilibrium Spa with a salt room

Adam repurposed an existing building on Palmar Beach to accentuate the hotel's proximity to the sea. "Everything about the hotel is designed to bring people together," said Adam. "From the communal tables in the bakery, restaurant and beach bar, to Mauritius' first rooftop bar and the inviting spaces in the Salt equilibrium spa, it is all about gathering and sharing stories of travels and enjoyment of this incredible location."

*Details: [http://lei.sr/b5B7k\\_S](http://lei.sr/b5B7k_S)*



The sports complex will also have an ice-skating rink, trampoline park and shops

## Record-breaking Dubai complex to include spa

Emirati real estate developer Viva City Developments has announced that it will supervise the creation of a record-breaking sports complex in Dubai.

Dubbed "The Sports Society", the three-storey structure will occupy 3,717 sq m of space and feature a spa and beauty studios, a physiotherapy clinic, an ice-skating rink, trampoline park, martial arts dojo, bowling alley, and cricket simulator, as well as multiple climbing walls and retail shops.

The project, which is being spearheaded by Edgar Bove, head of design at Viva City, was conceptualised by design company DLR Group and will be implemented by architecture studio Jon R Harris & Partners and landscape specialists Verdaus Landscape Architects.

*Details: [http://lei.sr/c8W2h\\_S](http://lei.sr/c8W2h_S)*

## Swiss art power couple open Scottish hotel, spa

Swiss art power couple Iwan and Mauela Wirth – founders of Hauser & Wirth – will open their first hotel project in the Scottish Highlands, The Fife Arms. Following two years of intensive restoration, the 19th century Victorian coaching inn will re-open in December with more than 12,000 works of art from international artists including Zhang Enli, Guillermo Kuitca, Subodh Gupta, and Bharti Kher, as well as a wide range of Scottish art.

The 46-bedroom hotel will include a spa with three treatment rooms, with a menu that incorporates elements reminiscent of the local flora of Scotland. Located a few miles from the royal family's Balmoral estate, the hotel is also surrounded by the Cairngorms National Park and near the cottage where Robert Louis Stevenson wrote *Treasure Island*.

*Details: [http://lei.sr/D2W2G\\_S](http://lei.sr/D2W2G_S)*



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## Consulting survey releases results

The Global Wellness Institute's (GWI) Spa & Wellness Consulting Initiative – a collection of over 150 global sector consultants – has released the first-ever spa/wellness/fitness consultancy survey results data in the form of an infographic.

“While management consulting is a known commodity, the subset of consultants experienced in creating and operating successful spa, wellness and leisure venues has never been well-defined, until now,” said Lisa Starr, co-chair of the initiative.

More than 60 spa and wellness industry consultants were interviewed for the survey, working on behalf of real estate developers, hotel and resort owners/operators, and spa owner/operators. The resulting data findings help to define the scope of the sector. Some key findings include:

- More than half of project engagements had an average cost of more than US\$1.5m (€1.3m, £1.2m)
- The largest portion of new spa/wellness projects take between 12-18 months to be completed



Initiative chair Lisa Starr helped with the first-ever consultancy survey

- The benefits of utilising a consultant include decreased operational costs; cost savings in design, procurement and training; and expenses outweighed by increased speed to profitability.

Details: [http://lei.sr/q7G2H\\_S](http://lei.sr/q7G2H_S)

## Buckingham to give ISPA keynote

The International SPA Association (ISPA) has announced that Marcus Buckingham will be the day two General Session keynote at the 2019 ISPA Conference & Expo, on 12 September in Las Vegas. Buckingham is a leading authority and best-selling author on employee productivity and best practices of leadership and management.

Buckingham's goal as a 'strengths revolutionist' is to build a world where people are passionate about finding love and purpose in their work. Founder of the Love + Work Movement, Buckingham encourages people to create an impactful community that believes everyone has boundless potential.

“Marcus Buckingham's insights on how to maximise workplace strengths will allow our attendees to build stronger, happier teams,” said ISPA president Lynne McNees. “His unparalleled knowledge on how to strengthen employees makes him the perfect keynote as we look to fill jobs within the growing spa industry.”

In his keynote presentation, Buckingham will provide attendees with insights on how they can harness and apply employee strengths



Marcus Buckingham has written several best-selling books

and how those strengths can translate into long-term success for their organisations.

As a former senior researcher at the Gallup organisation for nearly two decades, he challenged preconceptions about achievement to get to the core of what drives success. He has continued this research and now brings these ideas to companies such as Toyota, Facebook, Coca-Cola and Microsoft.

In his latest book, *StandOut 2.0*, Buckingham provides the framework for you to discover your strengths, and those on your team. This best-selling book includes an assessment and report on your most dominant strengths.

Details: [http://lei.sr/A9Z4M\\_S](http://lei.sr/A9Z4M_S)

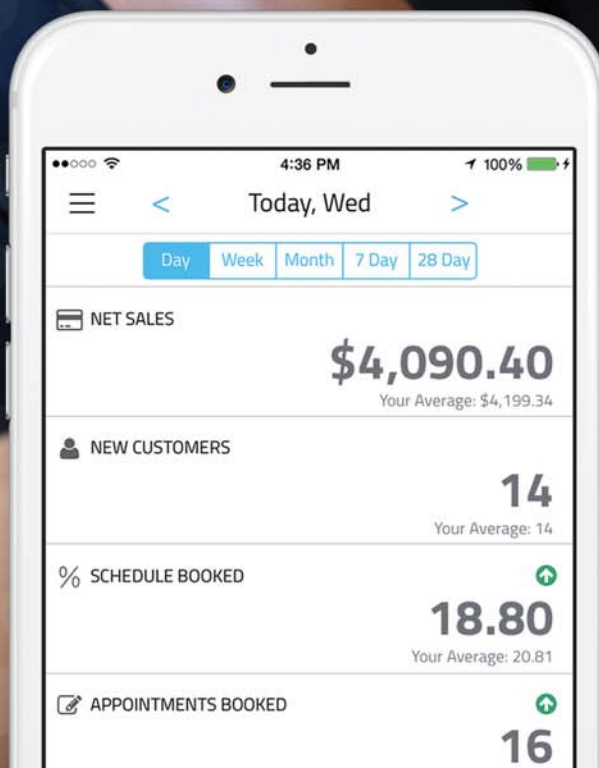




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## SenSpa offers DNAFit for fitness

SenSpa, a luxury Thai-style spa at the Carys Manor Hotel in Hampshire, UK, has partnered with health and fitness company DNAFit to offer the company's bespoke training programme in-spa.

Expected to launch next year, the programme, called DNAFit Testing, analyses user's genes to create personally tailored fitness plans based on how the body responds to different types of exercise and nutrition.

Users undergo a simple swab test; the swab is then scanned and 45 gene variants are tested to determine the body's response to food and exercise, before a detailed report is generated. Trainers then use this report to create bespoke programming tailored completely to the individual.

Lina Lotto, spa director at SenSpa, said: "It takes all the guesswork out of creating a fitness plan for someone. Tailoring fitness programme

to individuals based on DNA analysis is the way things are going. It streamlines everything to make every bit of exercise we do and every piece of food we eat count."

Avi Lasarow, CEO of DNAFit, said: "By exploring their fitness and nutrition genetics, SenSpa customers can now access the most personalised information possible about their unique requirements."

*Details: [http://lei.sr/9y7K9\\_S](http://lei.sr/9y7K9_S)*



The Thai-style spa is located within the Carys Manor Hotel in the UK

## Spa planned for historic English estate

Architecture firm Spratley & Partners has completed a multi-million-pound renovation on the historic Heckfield Place estate, in Hampshire, UK. Formerly a conference centre and wedding venue - and home to Horace Walpole, the 4th Earl of Orford in the 18th century - the Grade II listed Georgian house has been transformed into a lavish country hotel.

It boasts 38 bedrooms, six Signature rooms and one two-bedroom cottage, each designed to provide intimate and familiar environments for guests to relax in. It also hosts two restaurants, a private cinema, the Little Boothy spa, a wine cellar, gardens and a farm.

Future plans for the hotel include the addition of a new spa, The Bothy, which is expected to open next year. Currently being built on the grounds, the spa will feature five treatment rooms, as well as a steam room, relaxation rooms and three training studios, offering personal training, yoga, pilates and ballet sessions.

Spa consultant Rosamond Freeman-Attwood was responsible for crafting the treatment menu, which will use

products inspired by the grounds at Heckfield Place from Wildsmith Skin.

Spratley & Partners made substantial upgrades to the internal structure, transforming the cramped rooms into open spaces. The firm also designed and built extensive facilities, sympathetic to the original design, and re-imagined the use of the grounds.

The interiors were designed by Ben Thompson, who combined a palette of muted greys, greens and blues with natural timber floors, bare brickwork and lime plaster walls.

*Details: [http://lei.sr/y2e7d\\_S](http://lei.sr/y2e7d_S)*



The Grade II listed Heckfield Place estate is located in Hampshire, UK

*Mind  
if we  
tag  
along?*

IF SUCCESS  
IS YOUR  
DESTINATION,  
WE KNOW THE  
WAY.

*Start your  
journey.*



[experienceispa.com/letsgo](http://experienceispa.com/letsgo)



A close-up photograph of a person's back, showing several long, dark green seaweed strips applied vertically to the skin. The background is softly blurred, showing more of the person's back and shoulders.

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# CALENDAR

**24-27 January 2019**

**Les Thermalies**

Carrousel du Louvre, Paris, France

Water and wellness show with a focus on thermal spas and thalassotherapy.

[www.thermalies.com](http://www.thermalies.com)

**29-31 January 2019**

**Spatex 2019**

Ricoh Arena, Coventry, UK

Spatex is the UK's largest international pool and spa exhibition.

[www.spatex.co.uk](http://www.spatex.co.uk)

**10-11 February 2019**

**Professional Beauty GCC**

The Meydan, Dubai

Brings together beauty, hair and spa brands in the Middle East.

[www.professionalbeautygcc.com](http://www.professionalbeautygcc.com)

**13-15 February 2019**

**ForumPiscine**

Bologna Fiera, Bologna, Italy

Three-day congress focusing on pool systems – from large public facilities to those in spas..

[www.forumpiscine.it](http://www.forumpiscine.it)

**24-25 February 2019**

**World Spa & Wellness Convention**

ExCeL London

A two-day conference held alongside the Professional Beauty tradeshow.

[www.professionalspawellness.com/site/WorldSpaAndWellnesConvention](http://www.professionalspawellness.com/site/WorldSpaAndWellnesConvention)

**25-27 February 2019**

**BeautyAsia**

Suntec Singapore, Singapore

Exhibition for beauty and wellness professionals.

[www.beautyasia.com.sg](http://www.beautyasia.com.sg)

**12 March 2019**

**Women in Wellness Leadership Conference**

New York, NY, US

A conference organised by *American Spa* magazine focussing on female leaders.

[www.americanspawiw.com](http://www.americanspawiw.com)

**14-15 March 2019**

**Asia Pacific Spa & Wellness Coalition Roundtable**

Kuala Lumpur, Malaysia

A two-day round table discussion for the Asia-Pacific region.

[www.apswc.org](http://www.apswc.org)



The event attracts leading figures in the spa, hospitality and wellbeing industries

**23 May 2019**

**Forum Hotel & Spa**

Hotel George V, Paris

A meeting point for international leading figures in the spa, hospitality and wellbeing industries, who come together for a day of networking and education.

The 12th edition will focus on the theme of 'Multidiversity in Wellness'. The event also includes the Black Diamond Award, which recognises a leading spa manager, and the Blue Diamond Award, which honours a thalassotherapy spa manager.

[www.forumhotspa.com](http://www.forumhotspa.com)

**29-31 March 2019**

**Beauty Düsseldorf**

Messe, Düsseldorf, Germany

An international beauty show with brands from 77 countries, this event attracts 55,000 trade visitors.

[www.beauty.de](http://www.beauty.de)

**6-7 May 2019**

**Healing Summit**

Pine Cliffs Resort, Portugal

Organised by the Healing Hotels of the World, this event brings together a wide range of attendees.

[www.healingsummit.org](http://www.healingsummit.org)

**14-17 March 2019**

**Cosmoprof Worldwide**

Bologna, Italy

One of the world's biggest beauty trade fairs. Features a two-day spa symposium.

[www.cosmoprof.com](http://www.cosmoprof.com)

**8-9 May 2019**

**Independent Hotel Show Europe**

RAI Exhibition & Conference Centre The Netherlands

The first European Independent Hotel Show will be held in Amsterdam this year.

[www.independenthotelshow.nl](http://www.independenthotelshow.nl)

**24-27 April 2019**

**The Wellness Collective**

The Verdura Resort, Sicily, Italy

A new four-day wellness networking event, to include one-to-one meetings, keynote addresses, seminars, and first-hand wellness activity experiences.

[www.wellnesscollectiveevents.com](http://www.wellnesscollectiveevents.com)

**13-14 May 2019**

**Spa Life Ireland**

Johnstown Estate Hotel & Spa, County Meath, Ireland

A two-day conference that also includes a new product exhibition.

[www.spa-life.ie](http://www.spa-life.ie)



# FORUM HOTEL & SPA *in Paris*

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Our two, large resort locations traditionally see over 20% of online bookings each month and as a company we would like to see that continue to grow

Taylor O. Fields, Corporate Director  
of Spa – PCH Hotel and Resorts



## Maximise your spa technology

Efficient synchronisation between the guest online booking experience and your spa management system allows your spa to maximise revenue and boost appointment bookings. Spa bookings are always in flux, however with SpaSoft's real time, tight integration between the two systems, spas are able to increase bookings throughout the day.

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Guests today expect to be able to book online, whether they're sitting at their desk or sitting by the pool. They want the instant gratification of being able to reserve online when the inspiration hits them and mobile online booking makes that possible.

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Heidi Clark, Spa Director –  
Monterey Plaza Hotel and Spa







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Located in Knightsbridge on the edge of Hyde Park, The Bvlgari Hotel London is both a haven of calm in the centre of the city and yet under a minute's walk from such landmarks as the famous Harrods department store.

## We are recruiting!

We are currently recruiting for a variety of roles to join our award winning luxury Spa. Based over two floors, our Spa comprises numerous treatment rooms offering a variety of specialist products and services, a Spa suite and a 25m swimming pool and adjoining vitality pool. We offer a competitive salary and benefits package

### Spa Sales and Reservationist

In this role you will be responsible for meeting and greeting our guests and members whilst also making repeat and new bookings. You will be responsible for maximising the revenue of the Spa through effective scheduling, treatment room bookings and product sales.

### Spa Attendant

In this role you will be responsible for meeting and greeting our guests and members whilst also making repeat and new bookings. You will be responsible for maximising the revenue of the Spa through effective scheduling, treatment room bookings and product sales.

### Senior/Spa Therapists

Spa Therapists are responsible for delivering exceptional treatments to guests of the spa, in line with ESPA and Hotel brand standards, whilst maintaining the excellent five-star client care, cleaning standards and grooming. Responsible for revenue generation through retail, up-selling and cross sales to other business centres in the spa.

**Did we mention the fabulous benefits we offer too? See below for just some of them...**

- Highly Competitive Salary
- Discount at selected Bulgari retail outlets
- Life Assurance
- Private Dental Insurance
- Service Charge
- My Bulgari Rewards Discount Scheme
- Private Health Insurance
- Group Personal Pension Plan

All our colleagues demonstrate our core values in the service they deliver... Radiance, Grace, Authenticity, Pure Presence, Integrity and Tradition of Excellence... is this you? If you think it is and you would like to join our team please send your CV and letter of application below.

## We look forward to hearing from you!

For more information and to apply: <http://lei.sr/P4t8r>





## Bushey Grove Leisure Centre



# SPA MANAGER

**Location: Bushey Salary: £24,000 + Commission**

InspireAll is leading the way in developing great destination Spa's and Beauty Therapy within Bushey Grove Leisure Centre. With over £2.2m worth of investments through 2018-19 you will be leading a team within the very best working environment.

Your role will be to build and manage a motivated team to deliver first class treatments, to maximise revenue, encourage repeat business, and as the business grows to recruit and train new staff.

A proven track record in Spa Management, a hands on therapist trained to level 4, great people skills, an understanding of driving retail and achieving targets is essential, as is an exceptional work ethic and attention to detail.

You must be able to work on your own initiative, achieving a high standard of work whilst providing an excellent standard of customer service at all times. A major focus of this important role will be on driving revenue and profit and delivering exceptional customer service.

Innovation will be an exciting part of the role, working with the site management to be first to market with new products, treatments and experiences so we stand out from the crowd.

It would also include some shift work including some weekends and you will need to be hands on manager of people, setting the standard in terms of work ethic and standards covering treatments from time to time as and when required.

Training, mentoring and operational support will be provided by one of the industry leading consultants.

### **Working for InspireAll your staff benefits will include:**

- A free leisure card, entitling you and your close family to use of facilities at our Centres for free or reduced fees.
- Discounted access to nursery places and other children's activities
- Pension Scheme
- Employee of the Quarter and Long Service Award schemes
- Excellent career progression and training opportunities

**For more information  
and to apply now:**  
<http://lei.sr/R3B8Z>



# CHAMPNEYS

HEALTH SPA

## ASSISTANT WELLBEING AND FITNESS MANAGER

TRING, UK

Champneys is a destination health spa chain with resorts and day spas located in the English counties of Bedfordshire, Hertfordshire, Leicestershire and Hampshire.

We are currently recruiting for an Assistant Wellbeing and Fitness Manager required at Champneys Tring.

The Assistant Wellbeing and Fitness Manager will assist team members and the Wellbeing and Fitness Manager in the day to day running of the Department/ Club facility and ensure that the guests/members needs are met.

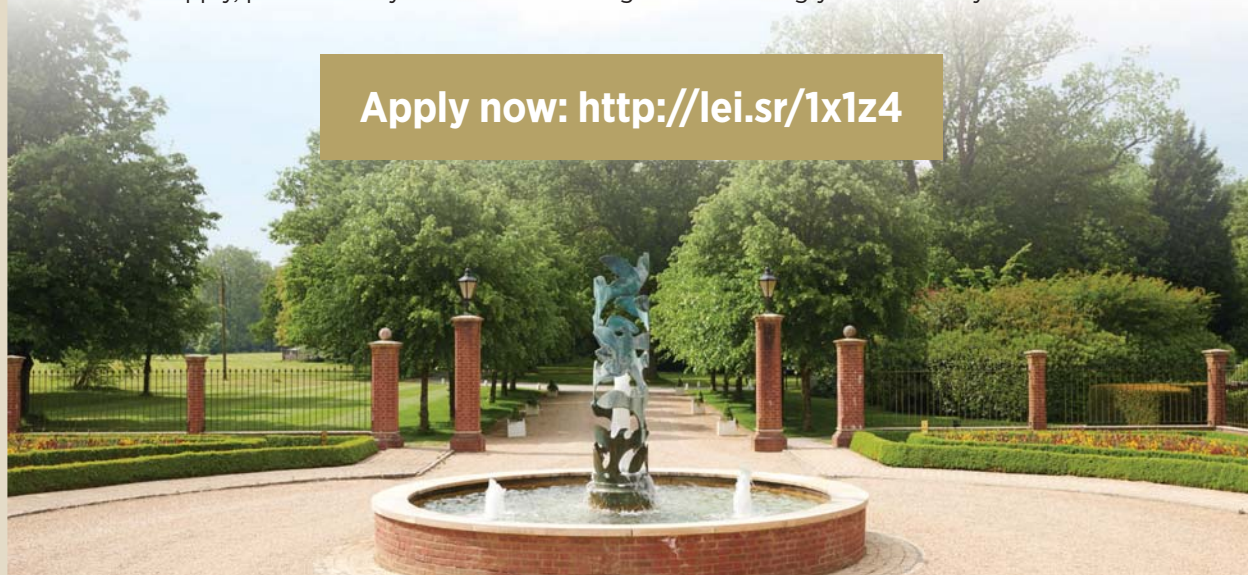
Candidates should be qualified to REPS level 3 instructor including two of the following: Exercise to Music or equivalent, Gym Instructor award, Personal Training Award or Degree.

Significant previous experience in a supervisory / management role in the fitness and wellbeing industry/health resort environment, providing high-quality customer service is an advantage.

We offer industry competitive salaries and an attractive benefits package, which includes contracted 28 days/shifts annual holiday including bank holidays, which increases with service and a generous staff discount scheme.

To apply, please send your CV and covering letter detailing your suitability for the role.

Apply now: <http://lei.sr/1x1z4>





[www.beaverbrook.co.uk/careers](http://www.beaverbrook.co.uk/careers)

RECRUITMENT



## BEAVERBROOK

### *New Luxury Health Club & Spa*

Nestled in the heart of the Surrey Hills, Beaverbrook is a  
World-Class Country Club Estate in Leatherhead.

Inspired by the English countryside, The Coach House Health Club & Spa offers a relaxing, warm and tranquil interior environment. A place in which to unwind and be pampered; doing as little or much as one likes.

We're currently offering fantastic opportunities for talented, committed and passionate employees who are looking to secure a career within a luxurious Estate.

*Both permanent and freelance positions available:*

- Spa Therapists
- Fitness Instructors
- Spa Housekeeping Supervisor
- Cleaning Attendants
- Freelance:
  - Manicurists
  - Holistic Therapists
  - Complimentary Therapists
  - Hairdressers
  - Pilates/Yoga Teachers

**LOCATION:**  
Surrey, UK

**SALARY:**  
Competitive & Benefits

Live in  
accommodation  
is available

We offer competitive rates of pay and a host of benefits.  
If you'd like to be considered please click below to register your interest.

For more information please call 01372 571326 and to apply: <http://lei.sr?a=B901H>

## Technology conference held at Glion

The Glion Institute of Higher Education in Switzerland is hosting a three-day conference on Innovation and Technology, and what it means for the spa and wellness industry.

Part of the Face-to-Face programming for the Wellness to Business executive education, the conference was held from the 3-5 December, and designed for mid- to senior-level executives in the spa, hospitality and wellness industries.

The conference covered the latest insights from the growing wellness industry, as well as insights into artificial intelligence, wearable gadgets, biotechnology and virtual reality in spas and wellness; how innovation and technology can give your business a competitive advantage; and the importance of data management for customer satisfaction.

Faculty includes Mariana Palmeiro, head of Wellness to Business Executive Education at Glion, and Mary Tabacchi, professor emerita



Mariana Palmeiro is head of the Wellness to Business programme

at Cornell University and visiting professor at Glion Institute of Higher Education.

"The spa and wellness industry is evolving very quickly in the fields of biotechnology, neuronet-works and neuroimmunology," said Tabacchi. "This programme will focus on some of the best new research available and on how new innovative companies are motivated to interact with human physiology to bring real impact to your guest experience and to your employees."

**Details:** [http://lei.sr/u8z4h\\_S](http://lei.sr/u8z4h_S)

## Four appointments for Canyon Ranch

*Continued from front cover*

In addition to Lopze, Canyon Ranch has also appointed Lisa Fisher as director of sales, marketing and communications. Fischer will lead the Tucson sales, marketing and communications team, implementing locally focused and in-market strategies.

Fischer began her career in sales at The Ritz-Carlton, San Francisco, then moved on to become the director of sales for Shangri-La Hotels and Resorts, leading the North America global sales team and supporting the vice president of sales & marketing for North America. Fischer later served as the transition director of sales at HEI.

Kerry Kennedy has been named vice president of digital and innovation, and will lead Canyon Ranch's digital efforts and strategies, working closely with the sales, marketing and communications teams.

Kennedy has experience leading the digital efforts for Southwest Airlines, Omni Hotels, Wyndham Hotels, and Hilton



Kerry Kennedy has been named vice president of digital and innovation, and will lead the brand's digital efforts and strategies

Hotels. Through his experience, Kennedy has been successful in leading the industry's first e-commerce solutions at Hilton and Wyndham, and the development of the Global Hotel Alliance website with booking and loyalty capabilities to support 14 worldwide hotel brands in 52 countries.

Dan Hardy has been named executive chef at Canyon Ranch's Lenox location, bringing more than 20 years of culinary experience and a passion for healthy, local fare.

**Details:** [http://lei.sr/W2v8x\\_S](http://lei.sr/W2v8x_S)

### Argentina Spa Association

T: +54 11 4468 0879 W: [www.asociacionspa.org](http://www.asociacionspa.org)

### Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: [www.amspa.org.my](http://www.amspa.org.my)

### Australasian Spa Association

T: +61 4 3003 3174 W: [www.abcsdpas.com.au](http://www.abcsdpas.com.au)

### Bali Spa and Wellness Association (BSWA)

W: [www.balispawellness-association.org](http://www.balispawellness-association.org)

### Brazilian Spas Association

T: +55 11 2307 5595 W: [www.abcsdpas.com.br](http://www.abcsdpas.com.br)

### Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: [www.bubspa.org](http://www.bubspa.org)

### China Spa Association

T: +86 21 5385 8951 W: [www.chinaspaassociation.com](http://www.chinaspaassociation.com)

### Association of Spas of the Czech Republic

T: +420 606 063 145 W: [www.jedmedolazni.cz](http://www.jedmedolazni.cz)

### The Day Spa Association (USA)

T: +1 877 851 8998 W: [www.dayspaassociation.com](http://www.dayspaassociation.com)

### Estonian Spa Association

T: +372 510 9306 W: [www.estonianspas.eu](http://www.estonianspas.eu)

### European Spas Association

T: +32 2 282 0558 W: [www.espa-ehv.com](http://www.espa-ehv.com)

### Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: [www.fht.org.uk](http://www.fht.org.uk)

### French Spa Association (SPA-A)

W: [www.spa-a.com](http://www.spa-a.com)

### German Spa Association

T: +49 30 24 63 692-0 W: [www.deutscher-heilbaederverband.de](http://www.deutscher-heilbaederverband.de)

### Hungarian Baths Association

T: +36 1 220 2282 W: [www.furdoszovetseg.hu/en](http://www.furdoszovetseg.hu/en)

### The Iceland Spa Association

W: [www.visitspas.eu/iceland](http://www.visitspas.eu/iceland)

### The International Medical Spa Association

T: +1 877 851 8998 W: [www.dayspaassociation.com/imspa](http://www.dayspaassociation.com/imspa)

### International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: [www.iswa.de](http://www.iswa.de)

### International Spa Association (ISPA)

T: +1 859 226 4326 W: [www.experienceispa.com](http://www.experienceispa.com)

### Japan Spa Association

W: [www.j-spa.jp](http://www.j-spa.jp)

### Leading Spas of Canada

T: +1 800 704 6393 W: [www.leadingspasofcanada.com](http://www.leadingspasofcanada.com)

### National Guild of Spa Experts Russia

T: +7 495 226 4289 W: [www.russiaspas.ru](http://www.russiaspas.ru)

### Portuguese Spas Association

T: +351 217 940 574 W: [www.termasdeportugal.pt](http://www.termasdeportugal.pt)

### Romanian Spa Organization

T: +40 21 322 01 88 W: [www.romanian-spas.ro](http://www.romanian-spas.ro)

### Salt Therapy Association

W: [www.salttherapyassociation.org](http://www.salttherapyassociation.org)

### Samui Spa Association

T: +66 7742 08712 W: [www.samuispaassociation.com](http://www.samuispaassociation.com)

### Serbian Spas and Resorts Association

T: +381 36 611 110 W: [www.serbiaspas.org](http://www.serbiaspas.org)

### South African Spa Association

T: +27 11 447 9959 W: [www.saspaassociation.co.za](http://www.saspaassociation.co.za)

### Spanish National Spa Association

T: +34 902 1176 22 W: [www.balnearios.org](http://www.balnearios.org)

### Spa Association of India

T: +91 995 889 5151 W: [www.spaassociationofindia.in](http://www.spaassociationofindia.in)

### Spa Association Singapore

T: +65 6223 1158 W: [www.spaassociation.org.sg](http://www.spaassociation.org.sg)

### Spa & Wellness Africa Association

W: [www.spaassociationofafrica.com](http://www.spaassociationofafrica.com)

### Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: [www.iswic.ru](http://www.iswic.ru)

### Taiwan Spa Association

W: [www.tspsa.tw](http://www.tspsa.tw)

### Thai Spa Association

T: +66 2168 7094 W: [www.thaispaassociation.com](http://www.thaispaassociation.com)

### Turkish Spa Association

T: +90 212 635 1201 W: [www.spa-turkey.com](http://www.spa-turkey.com)

### The UK Spa Association

T: +44 8707 800 787 W: [www.spabusinessassociation.co.uk](http://www.spabusinessassociation.co.uk)

### Ukrainian SPA Association

T: +38 044 253 74 79 W: [www.spaua.org](http://www.spaua.org)