

spa opportunities

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The Massage Company expands into India

UK-based The Massage Company (TMC) has signed a deal with FranGlobal, Asia's largest franchise reseller, to open 50 massage centres across India, potentially delivering up to an estimated US\$50m (€45m, £39m) in network revenue.

TMC was founded in 2016 by Elliot Walker and Charlie Thompson, who until recently was chair of the industry body UK Spa Association.

A membership-based massage franchise, TMC now has centres in Surrey, Kent and Buckinghamshire, UK, with more centres planned in London, Hampshire and Birmingham within the next year.

The company says that the FranGlobal deal indicates a major milestone in its growth plans. "We aim to become the global leader in membership-based massage, and we consider India to be a sizeable market which will enable us to achieve this goal," said Thompson.



TMC was founded by Charlie Thompson, MD (left) and Elliot Walker, CEO

TMC's partnership with FranGlobal – which has also partnered with the likes of global estate agency network REMAX and food travel experts SSP Group – includes aggressive plans to "revolutionise the Indian massage sector", starting with the launch of a centre in Delhi

NCR before penetrating deeper into Tier-1 cities across India.

"Our network of more than 70 brokers across India will help us to make TMC the leader in membership-based massage," said Gaurav Marya, chair of FranGlobal.

FranGlobal plans to launch TMC during The Master Franchise Show 2019 held in Delhi in June, which draws more than 50,000 attendees.

UK TMC centres have so far opened with multiple pre-bookings in place and are already operating in excess of forecasted revenue.

"With the support of partners such as FranGlobal in countries across the

world, we're confident that we can continue our plan to bring regular, high-quality massage to the mainstream, transforming views which consider it a one-off treatment, to massage becoming a vital part of a balanced lifestyle," said Walker.

Details: http://lei.sr/K9G9h_S

GWS to focus on workplace wellness

The Global Wellness Summit (GWS) has announced a new topic for the event: how purpose needs to be at the very heart of corporate culture and how creating a purpose-focused company is the path to more profitable, successful businesses.

Some of the world's top corporate strategy consultants will explore how a new focus on purpose is the very future of wellness at work and how purpose-driven companies attract and retain the best employees.

The 13th annual Summit takes place in Hong Kong from 15-17 October 2019.

Details: http://lei.sr/5g9c3_S

Jungle Spa set to open at Crete's Casa Cook

Casa Cook is set to open its first bespoke, family-friendly hotel, designed with the post-modern family in mind, on a pristine stretch of Crete close to the ancient city of Chania.

Following the success of the first two Casa Cook Hotels in Rhodes and Kos, Casa Cook Chania is the latest lifestyle hotel by leading holiday company Thomas Cook.

The project has been led by Remo Masala, group creative director of Thomas Cook, and Tobias Gaertner, head of Casa Cook brand development. Thomas Cook teamed up with the Berlin-based design agency Lambs and Lions – led by creative director Michael Schickinger – to develop the architectural concept and interior design. Collaborators include Berlin-based interior stylist Annabell



Casa Cook Chania is the latest lifestyle hotel by leading holiday company Thomas Cook

Kutucu, and the Athens-based architectural team of K-Studio, led by Konstantinos and Dimitris Karampatakis.

Throughout the boutique property, a series of "soulful spaces and sanctuaries" merge minimalist mid-century modernism with sustainable design in "one seamless union".

Continued on back cover

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Resense designs Kempinski spa

Spa consultancy Resense has been commissioned to design, implement and support the management of the new Kempinski The Spa at Kempinski Hotel 8 Conlay, Kuala Lumpur.

The 260-room Kempinski Hotel 8 Conlay Kuala Lumpur is planned to open in Q1 2022.

The Resense-designed spa, gym, and pool deck will be located on the 9th floor, so that guests can make the most out of the views of Kuala Lumpur.

The 1,200sq m (12,917sq ft) wellness space will offer four single treatment rooms, two double treatment rooms, one Vichy room, one foot massage room and one VIP suite.

Visitors will be able to indulge in a wide variety of heat experiences through a circuit that includes different heat rooms, an aroma-infused steam room and a glass-fronted bio sauna. A relaxation lounge will be at the heart of the space, for guests to spend time prior or post-treatment, and the spa will also include a retail area where international product brands will be available for purchase.



The spa's design aims to blend luxurious interiors with Malaysian culture

Resense has designed the spa with the goal of differentiating it from other wellness facilities in the city, through well-sized and placed features to maximise performance, along with innovative spa treatments and top-quality service. Unique features from the spa will come in the form of advanced semi-medical skin care treatments and skin analysis technologies, as well as advanced cosmeceutical treatments, which will complete the offering.

Details: http://lei.sr/K4q5H_S

Huichol-inspired spa for Auberge

Spa consultant Diana Mestre has created a spa concept for the upcoming Auberge Susurros del Corazon in Punta de Mita, Mexico that has been inspired by the traditions of the local Huichol people.

"Susurros means 'whispers,' and for Auberge Susurros, the experience draws inspiration from the spiritual healing whispers and knowledge of the ancient Huichol ancestral community of the region of Nayarit," said Mestre.

Due to open in 2021, the spa will include 11 treatment rooms, each of which will be accessed from the outside to create continuity with the landscape surrounding the spa.

The Huichol are known as shamans and many live past the age of 100, so longevity programmes are a central part of the spa.

"Much of the Huichol population practices shamanism for everyday healing and balancing of the forces of nature around them," Mestre added. "Members of the



Due to open in 2021, the spa will include 11 treatment rooms

Huichol community believe in healing the planet through shamanic chants that they sing in each equinox; their medicine transcends the personal, reaching into a spiritual journey that connects with the divine.

"All this knowledge will be harvested to create a spa healing treatment menu that highlights the cultural elements of the Huichol people."

Details: http://lei.sr/M9n7J_S



Blu Spas launches social concept

International spa consultancy and design team Blu Spas Inc. has launched Blu Galaxy, a modular, eco-friendly contrast bathing concept designed to be easily dropped into plans for hospitality, hot springs, retail or residential projects.

Blu Galaxy's globally inspired design is based upon the healing effects of water, and informed by the more than 400 spas that Blu has developed in 40 countries.

A festive take on the age-old tradition of contrast bathing, Blu Galaxy incorporates wellness benefits

such as relaxing in a variety of soaking and salt flotation pools, a salt cave, exotic showers, river walk, mud house, cowboy baths, lounges and entertainment experiences. The Blu Galaxy template has communal and private zones, a café, elixir bar, retail as well as spa offerings.

"We love the numbers and adaptability for this wellness model; it's a game-changer compared to a traditional spa, whose revenues dwarf in comparison with Blu Galaxy," said Gary Collier, co-founder of Blu Spas.



Gary Collier and Doug Chambers, founders of Blu Spas and Blu Galaxy

Collier and co-founder Doug Chambers have taken inspiration for Blu Galaxy from cultures around the world that have community bathing experiences, including the Greek Laconica, the Finnish Sauna and the Japanese Sento.

"We designed Blu Galaxy with the voices of hundreds of clients in our heads and the responsibility we feel to the end users, to spa operators and the planet we all share," said Doug Chambers.

Details: http://lei.sr/M6v7B_S

Dusit opens its first spa hotel in Qatar

Thailand-based Dusit International has made its debut in Qatar with the launch of the luxury Dusit Doha Hotel. The 264-bedroom hotel will include a Devarana Spa, which will take up the entire 29th floor of the hotel, offering separate male and female spaces.

The Devarana Spa will feature 17 treatment rooms, including 12 single rooms for male and female, 2 double rooms, 2 hammam rooms for male and female and 1

VIP suite. The spa concept draws on authentic Thai healing therapies and western disciplines, for 'East meets West' treatments including massages, body scrubs, body wraps and facials, as well as herbal preparations.

The Devarana Spa is complimented by hydrothermal facilities that include steam, sauna, vitality pool, four season and Bi-thermal shower rooms, along with relaxation areas.

"A modern oasis for people to meet, dine, stay and relax, Dusit Doha Hotel delivers the



The Devarana Spa will feature 17 treatment rooms

ultimate in luxury and comfort for locals and international visitors alike," said Gerhard Stutz, cluster general manager, Dusit Doha Hotel.

"Qatar is one of the fastest growing countries in terms of tourism, and its reputation as a destination of choice is only set to be cemented further when the FIFA World Cup is held here in 2022. As such, there could not have been a more opportune time to launch Dusit Doha Hotel."

Details: http://lei.sr/R6c5V_S



Skye Niseko has views of Mount Yotei

Wellbeing-centric ski resort for Japan

Australian architecture group Architectus and interior design practice Wilson Associates (WA) have completed the expansive Skye Niseko resort in Hokkaido, Japan. Situated opposite the Mt. Fuji-lookalike Mt. Yotei, the 105-key hotel boasts a variety of wellness amenities, including three onsen spas, a float tank (said to be the first in Hokkaido), and a gym.

Highlights of the spa's treatment menu include a number of bodywork services, massage treatments, facials, and stress recovery baths. Skye Niseko also features five penthouses, a restaurant, a sports shop, and ski facilities.

The design team also made extensive use of "locally sourced and fabricated materials," such as Japanese ceramic tiles and sustainably harvested timber.

Details: http://lei.sr/K6k4R_S

Zenoti raises US\$50m in Series C funding

Enterprise cloud platform Zenoti has closed a US\$50m Series C funding round led by Tiger Global Management, with participation from Norwest Venture Partners and Accel. A software company specialising in salon and spa chains, Zenoti has customers in 44 countries.

The company said the investment positions them to "accelerate the pace of innovation to reshape the industry, to expand into both existing and new geographies and to continue hiring top talent".

With this latest funding, Zenoti has raised a total of US\$71m (£56m, €63m).

"The beauty and wellness markets are large and growing. Zenoti is improving productivity for many salon and spa operators, and we are excited to partner with Sudheer and his team as they continue innovating," said Shleifer.

Details: http://lei.sr/X5H7d_S

'Ask Beata' concept launched

Beata Aleksandrowicz, massage expert and founder of the Pure Massage Spa Training Method, is set to launch 'Ask Beata', a new social media-led interactive concept designed to offer advice and support for spa therapists, managers and directors.

With an ultimate goal of 'expanding knowledge and understanding in the wider world of wellness and wellbeing', Aleksandrowicz will share her extensive knowledge through 'Ask Beata' sessions, held on Instagram, Facebook, Facebook Live and LinkedIn, and will give industry professionals a space to learn and ask questions.

Aleksandrowicz said: "I decided to create the 'Ask Beata' sessions to share my knowledge with spa professionals in an open and interactive way. By holding these sessions online, spa therapists, spa managers and even



Beata Aleksandrowicz is founder of the Pure Massage Training Method

spa directors can join in and ask about any issues they are currently facing.

"I'm hoping that it will be of benefit to everyone, as we can all learn together."

Participants will be able to submit their questions in advance through Beata's website or via social media, or during the sessions.

Details: http://lei.sr/M3J9u_S

Iconic Eden Rock to be upgraded

A design collaboration led by the Eden Rock Design Group and Martin Brudnizki Design Studio will transform the iconic Eden Rock St Barths hotel – with the work including a new spa concept.

The hotel, which is part of the Oetker Collection, is set to reopen on 20 November following an extensive two-year renovation.

Inspired by the island of St Barths, owner Jane Matthews has been at the helm of the Eden Rock Design Group, which includes the Martin Brudnizki Design Studio London – marking its first project in the Caribbean – and Architectonik St Barths. Together, the group has redesigned and refurbished the entire property with a fresh look and feel, while preserving its heritage.

The brand-new Eden Spa will take up residence inside the top of the famous "Rock".

The new yacht-on-land themed sitting room and three wellness cabins will invite guests to enjoy a Caribbean spa journey.

In partnership with local brand Ligne St Barth, an extensive treatment menu will be available using natural and sundrenched products. All



The new Eden Spa will take up residence inside the top of the "Rock"

Ligne St Barth products are created on the island using ingredients of natural origin, including frangipani flower, melon, sugar cane and mango butter. Three beach cabanas are also available.

Additionally, all rooms, suites and villas throughout the hotel have undergone a complete transformation.

Three new rooms with sea views have been built on top of the Sand Bar area, while three additional suites – two of which with private swimming pools – have been built on the Rock.

Details: http://lei.sr/B9C5q_S

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if we
tag
along?*

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IS YOUR
DESTINATION,
WE KNOW THE
WAY.

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journey.*

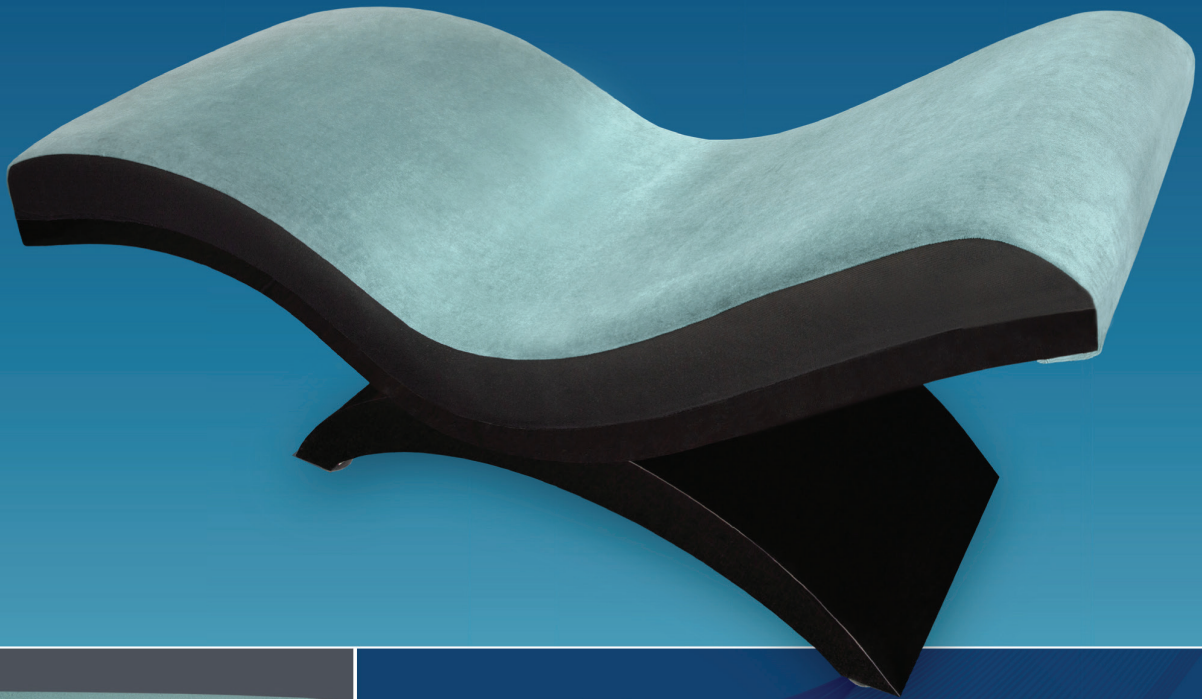


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The spa is located adjacent to the swimming pool

Four Seasons opens second hotel in India

The Four Seasons Hotel Bengaluru at Embassy One has opened in India, featuring an 11-treatment-room Infuse Spa designed by Yabu Pushelberg.

The Four Seasons includes a 230-bedroom hotel and 105 Four Seasons Private Residences, the first of their kind in India.

Set on the lower level alongside the pool, the spa includes a design aesthetic with light colours and an aqua colour scheme.

Signature treatments created especially for Infuse Spa include the Coffee Scrub, which harnesses the powers of locally grown coffee from nearby Coorg; the sensual Candle Massage; the Flower at Four Seasons experience inspired by the Hotel's green setting in the Garden City; and the On the Chocolate and Spice Trail. Minu Budhathoki has been named spa manager. *Details: http://lei.sr/D2j8H_S*

Made for Life Organics secures Formby Hall deal

Formby Hall, an independent hotel, spa and golf resort in Liverpool, UK, has announced a new partnership with skincare brand Made for Life Organics that will see the hotel's Leisure Suite expand its treatment menu to include a range of the brand's wellness treatments, including its specialist Cancer Touch Therapy.

Developed for guests suffering with – or recovering from – cancer, Cancer Touch Therapy is a holistic treatment that can be tailored to the individual. It is designed to nourish the body from the inside and out, and features 100 per cent Soil Association-certified organic products, handmade in Cornwall from natural and locally sourced ingredients, such as herbs, flowers and oils.

Facilities at the Leisure Suite include a 20m pool and thermal suites including a steamroom, sauna, laconium and Rasul.

Details: http://lei.sr/q4p2F_S

Nobu opens latest spa resort

Robert De Niro's lifestyle brand Nobu Hospitality has opened its latest location in Los Cabos, Mexico. The 200-bedroom Nobu Hotel Los Cabos features a 13,691sq ft (1,270sq m) Esencia Spa, created by international spa consultants Blu Spas.

"The spa at Nobu Los Cabos is distinguished by its simple, natural elements with subtle references to Asian-inspired design and traditions," said Doug Chambers, principal at Blu Spas. An outdoor, coed hydrotherapy garden includes a water circuit, experiential shower, cabana jacuzzi, outdoor shower, steam and sauna areas and a Watsu treatment pool.

The spa has nine treatment rooms, a salon, indoor hydrotherapy areas and a 3,723sq ft (346sq m) fitness facility with an indoor/outdoor area for yoga and spinning. WATG was the project architect for the spa, including



Facilities at the resort includes an Esencia spa and four swimming pools

the landscape architecture, while Studio PCH is responsible for the interior design.

Signature spa experiences draw from the best practices in wellness and relaxation and use products from skincare brand Natura Bissé.

The signature Nagomi Ritual is designed to increase relaxation, flexibility and the flow of energy, and begins with a floral foot bath.

Details: http://lei.sr/v2C9x_S

Hemingway-inspired resort for Cuba

Kempinski Hotels and Grupo de Turismo Gaviota SA have signed a management contract for Cayo Guillermo Resort Kempinski, the first five-star resort complex in Cuba.

After having managed the country's first five-star city hotel, Gran Hotel Manzana Kempinski La Habana, for almost two years, the brand will enhance its presence on the Caribbean island and will further extend its footprint in the Americas.

Cayo Guillermo Resort Kempinski is currently under construction and is scheduled to open during 2019.

The all-new resort hotel, located about 500 kilometres from Havana in Cayo Guillermo, will be Cuba's first non-all-inclusive resort.

Inspired by Ernest Hemingway's legacy and love for the Cayo, the resort will be built like the bow of a boat advancing into the Atlantic Ocean. Surrounded by a natural landscape and extensive gardens, it will offer 245 bedrooms and suites. These will include six over-water villas with panoramic views and a 200sq m (2,152sq ft) over-water presidential suite, all of which will have private pools.



The resort will include six over-water villas, all with private pools

Cayo Guillermo Resort Kempinski has been designed around the experience of "barefoot luxury", a concept which includes spa, yoga and extensive pool landscapes.

"With Gran Hotel Manzana Kempinski, we introduced the concept of luxury hospitality to the city of Havana, and are honoured to have also been selected as management company for the first ever luxury resort in the country," said Markus Semer, chair of the management board and CEO of Kempinski Hotels. "We are proud of the strong partnership."

Details: http://lei.sr/H5H4G_S

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CALENDAR

28-31 May 2019

WTA Members Meeting

Canyon Ranch, Tucson, Arizona, US

Three nights and two days of networking and education for members of the Wellness Tourism Association.

www.wellnesstourismassociation.org

3-5 June 2019

Spa Life International

Health Reserve Freiburg, Germany

Spa Life goes international with this two-day conference that also includes speed dating and a new product exhibition.

www.spa-life.eu

6 June 2019

Swiss Medical Spa & Hospitality Think Tank

Campus Passugg, Switzerland

The Swiss Medical Spa & Hospitality Think Tank is a one-day expert & academic forum

www.medicalspathinktank.ch

19-22 June 2019

Spatec Europe

Grand Hotel Dino, Baveno, Italy

Spatec Europe will bring together Europe's spa operators of hotel resort, destination, athletic, medical and day spas to meet with key leading domestic and international suppliers.

www.spateceu.com

4-6 August 2019

American Spa CBD Conference

A first-of-its-kind event is for those in the spa industry to learn information, best practices, and solutions from industry experts on CBD-infused experiences.

www.americanspabds Summit.com

5-7 September 2019

Annual SWAA Conference

Sarova Whitesands Beach Resort & Spa, Mombasa, Kenya

The event will look to define Africa's role in the global wellness phenomenon.

www.swaafrika.org

5-7 September 2019

CIDESCO World Congress & Exhibition

Chicago, United States

The show offers wellness, beauty and spa professionals interact and network with each other during three days.

www.cidesco.com/events



The 2019 edition of Global Wellness Day is expected to involve events in more than 130 countries

8 June 2019

Global Wellness Day

Locations worldwide

With the slogan "One day can change your whole life, Global Wellness Day is an entirely not-for-profit day, a social project dedicated to living well. First celebrated in

2012, Global Wellness Day was established in Turkey as the "first" day dedicated to living well, and has now been accepted worldwide. In 2018 Global Wellness Day was celebrated simultaneously in 130 countries at 5,000 different locations.

www.globalwellnessday.org

11-13 September 2019

ISPA Conference and Expo 2019

The Venetian, Las Vegas, US

The annual ISPA Conference & Expo brings professionals from all spa industry sectors together in one location.

www.attendispa.com

14-16 September 2019

SpaChina Summit

Venue TBC, China

The event provides delegates a unique insight into the growing Chinese market.

www.spachina.com

19-20 September 2019

Termatalia

Expourense, Ourense, Spain

Officially entitled the 19th International Fair of Thermal Tourism, Health and Welfare, the event aims to be the "thermal bridge between Euroasia and America".

www.termatalia.com

29-30 September 2019

Olympia Beauty

Olympia Exhibition Centre, London

Now in its 15th year, the show attracts around 20,000 beauty professionals to London.

www.olympiabeauty.co.uk

12 October 2019

Women in Wellness Leadership Conference

The Waterfront Beach Resort Hotel, California, US

A conference for women who aspire to leadership in the wellness industry.

www.americanspawiw.com

15-17 October 2019

Global Wellness Summit

Grand Hyatt Hong Kong

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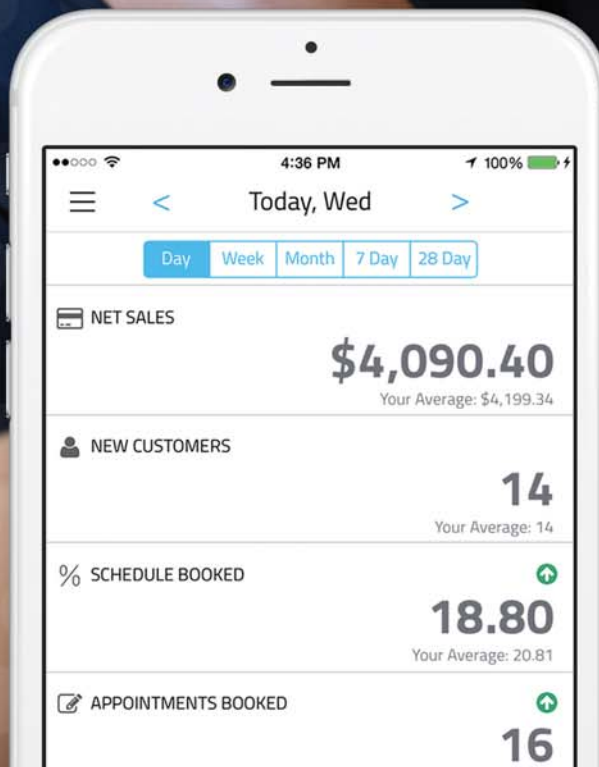
www.globalwellnesssummit.com



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www.wellnesstourismassociation.org



MOHG opens Lake Como resort

Mandarin Oriental, Lago di Como opened this week, following the renovation of the historic lakefront property.

The hotel is located in Blevio, and is surrounded by natural beauty, enjoying a private, serene setting on the sunlit shores of the lake, nestled within verdant botanical gardens.

Mandarin Oriental acquired the resort, which was previously CastaDiva Resort & Spa, last year. The 19th Century Villa Roccabruna is at the heart of the resort, which features 21 rooms, 52



The luxury resort features four private spa suites and a beauty studio

water of the lake, and offers its own distinctive selection of heat and water experiences and Mandarin Oriental's recognised holistic approach to wellbeing. The facility includes four private spa suites, a beauty studio and a fully equipped Technogym fitness centre.

Details: http://lei.sr/J8V4D_S

Kneipp introduced to Montreal

The Four Seasons Hotel and Private Residences Montreal has opened, with a spa described as a "wellness sanctuary". Featuring the city's only Kneipp hydrotherapy facility, the spa focuses on results-oriented therapies as well as pampering.

The Kneipp therapy pool, which uses the health-promoting qualities of hot and cold water, is reached by a reflexology footpath and features a large waterfall as part of the methods originally developed by Bavarian naturopath Sebastian Kneipp in the 19th century.

There are eight treatment rooms at the spa, including the Golden Square VIP Suite for two with its own discreet entrance, all featuring Gharieni's MO1 Evo treatment beds.

Additional spa and wellness facilities include a sauna, whirlpool and relaxation areas; a state-of-the-art gym designed by celebrity fitness expert Harley Pasternak; and a skylit indoor pool with an upstream current generator.

Led by spa director Geneviève Poulos, the spa features treatments from Hungarian skincare line Omorovicza, including the signature Gold Hydra Lifting Facial. London-based 111SKIN, created by cosmetic surgeon Dr Yannis Alexandrides, is also featured, as well as Peoni by Jb Skin Guru, a line created by Montreal skincare expert Jennifer Brodeur.

The 169-bedroom Four Seasons, swathed in black with metallic ribbons, was designed



The 169-bedroom Four Seasons will feature a Kneipp facility

by Lemay and Sid Lee Architecture. Hotel interiors, including guest rooms, spa, Palais des Possibles ballroom and public areas, are designed by Paris-based firm Gilles & Boissier in collaboration with architect Philip Hazan.

Details: http://lei.sr/p7g7w_S

Urban Retreat to open flagship location in London

Luxury spa and salon operator Urban Retreat is set to open its first standalone location in London this June.

Called The White House, the 12,000sq ft flagship is billed as the 'ultimate beauty destination' and will be located inside a former private residence in the London Borough of Kensington.

Designed to resemble a luxurious private members club, The White House will offer a host of facilities including an open plan retail space offering a range of products from specially curated beauty brands, a Frédéric Fekkai hair salon where guests can experience luxurious hair services and treatments and nail care brand CND's London flagship nail salon.

Other facilities will include Flavour by Urban Retreat, a 40-cover in-house restaurant and cocktail bar, offering a balanced and nutritious menu, free from artificial colours and flavourings. Flavour will have its own operating hours to accommodate evening bookings.

Details: http://lei.sr/T3N9n_S



The famous Perfume River lies beyond the hotel's salt water swimming pool

Adrian Zecha opens second Azerai hotel in Vietnam

A historic 122-room boutique hotel on the south bank of the Perfume River in Hue, Vietnam has been transformed into Azerai La Residence, Hue, the second hotel in a new group formed by hotelier Adrian Zecha, founder of Aman Resorts.

The property's spa now features six treatment rooms – four singles and two doubles – each with a dressing area and shower. Separate wet areas for men and women offer steam, sauna and ice fountains. The spa's menu of massages, therapies and scrubs draws from both Eastern and Western traditions.

After opening the 60-bedroom Azerai Can Tho on the Mekong last spring, Azerai has embarked on a path that calls for a new debut every year.

http://lei.sr/X5G6X_S

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Nationwide Competitive Salary plus Benefits

We are looking for talented Spa Therapists to join the Hand Picked Hotels team.

We have a range of Full Time & Part Time positions available to include weekend shifts on a rota basis and live in accommodation available at some of our sites starting from only £52 per week.

Our spa teams are passionate and dedicated to their profession. They aim to optimise the effectiveness of the treatments and therapies offered. When guiding our clients towards the right choice of treatment and product we take into account their overall lifestyle and its requirements and also their individual circumstances on the day and how they wish to feel.

Working at the spa is fun and we want you to love your job and embrace the warm, friendly personalities of our guests and be focused on delivering first-class experiences and exceeding their expectations at every turn. We are a family and we treat our team like family.

What we need from you:

- To be passionate about delivering the very best spa experience each and every day
- To be smart and well presented
- To have previous experience in a similar role or a real desire to prove yourself as a first-time therapist
- NVQ Level 3 or similar level spa related qualifications and be fully qualified as a minimum in manicures, pedicures, waxing, massage and facials
- Excellent level of spoken and written English
- To be able to work shifts as required that will include weekends and bank holidays
- Proof of eligibility to live and work in the UK



What we can offer you:

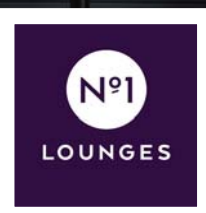
- Competitive salary
- Live in accommodation is available at some of our Hotel properties
- Annual leave rising with service
- Free car parking
- Discounted hotel accommodation across the Hand Picked group of hotels
- Employee of the month/year awards
- Full Elemis product and treatment training and development opportunities
- Uniform
- Meals on duty

Hand Picked Hotels is a collection of 19 country house hotels throughout the United Kingdom and Channel Islands. With a welcoming and charming service delivered in inspirational surroundings, our guests are encouraged to feel at home, relax, kick off their shoes and indulge!

Our core values of family, individuality, initiative, welcoming and local engagement are not just words - it's what we do - every day.

Candidates must be eligible to live and work in the UK.

Apply now: <http://lei.sr/OW7m7>



Spa Beauty Therapist

Location: London Heathrow Airport

Salary: £24,000 – £25,500 plus benefits

Full & part time positions available

We are looking for an exceptional therapist who is passionate about providing first class customer service to exceed our guests' expectations. A brilliant opportunity to work as a Spa Beauty Therapist in a unique airport environment.

We offer a wide range of beauty treatments, massage therapies and body treatments in luxurious surroundings where the emphasis is placed firmly on enhancing our guest's peace and relaxation and overall sense of wellbeing before they take a flight. Our treatments have been specially designed for the discerning traveller both men and women so that everyone who visits the Travel Spa can enjoy a perfectly rounded spa experience.

Our menu of spa experiences includes:

- Aromatherapy Associates massages ranging from 10mins to 85mins
- Full body scrubs
- Dermalogica facials
- Lycon full body waxing warm and hot wax
- OPI lacquer and gel polish manicures and pedicures
- Eyelash/ eyebrow tinting

Being a Spa Therapist you will play a major role in taking our guests on a journey of pure bliss and relaxation, providing the highest standard of treatments as well as preparing treatment rooms and refreshments. You will have excellent attention to detail, ensuring you deliver the experience expected from an elite establishment.

Therapist Attributes/Experience:

- Beauty Therapy Level 3 minimum or Holistic level 3 or Equivalent.
- A confident and welcoming personality.
- Driven by customer care.
- Flexibility to working hours.
- Effective at communicating. Ability to “upsell” and promote retail sales to enhance the guests experience in an unobtrusive manner.
- Impeccable appearance.
- Willingness to learn new treatments.
- A good level of spoken and written English.
- We are based at an international Airport so own transport is not essential as there are excellent public transport links.
- This role can be flexible hours to suit your home/personal life.
- Our peak times are weekends and school holidays.
- We also operate 365 days a year.

Due to our location within the airport, a full 5-year working history in the UK and a clean criminal record is required to allow us to apply for a security ID before your employment commences.

Amazing Package on offer includes:

- £10.50 per hour basic rate + 10% retail commission + 5% treatment commission, average earnings are £24,000 - £25,500.
- Health Care Scheme
- Pension
- Free lounge visits
- Amazing working environment, uniform and staff meals included

We look forward to receiving your application! Apply now: <http://lei.sr/f5F5k>



Location: Straffan, County Kildare, Ireland

Salary: Competitive

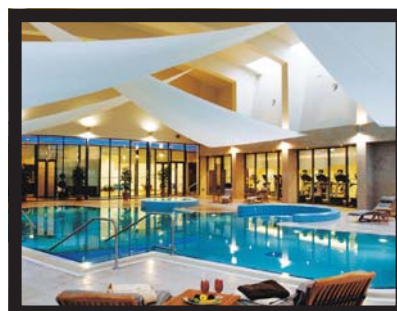
Spa Therapist



At present we have an opportunity for the position of Spa Therapist to join The K Spa at the luxurious 5 Star K Club Hotel & Resort.

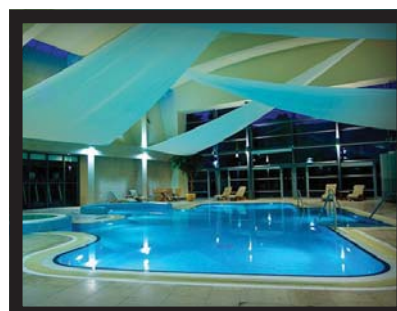
The Position

- To deliver the highest level of consistent Spa Therapy at all times
- To have experience in body and facial work
- To ensure an excellent standard of customer care, service and professionalism are achieved at all times
- To be instrumental in the promotion and selling of Spa treatments leading to bookings and repeat bookings
- To ensure the safety and comfort of your guest at all times while in your care and around all areas of the spa
- To assist in any other duties as required



Experience/Qualifications

- Qualified to CIBTAC, ITEC, BIBTAC, NVQ level 3 or equivalent
- Will have previous experience as a Spa Therapist
- Will possess excellent communication and customer relation skills
- Will have fluency in English, both oral and written
- Will have the ability to work in a fast paced environment
- Will be flexible in their working hours



In Return We Offer

- Car Parking
- Training
- Uniform
- Meals while on duty
- Staff Discounts
- Employee Recognition Awards
- Discounted private health insurance
- Staff social events

For more information
and to apply:

<http://lei.sr/O5a1s>



SPA MANAGER

THE
HEADLAND
CORNWALL

Location: Newquay, Cornwall **Salary:** £30,000 + bonus + benefits

The iconic 4* Headland Hotel is in a world class location on the North coast of Cornwall and attracts a wide range of interesting business all year round. Many guests come from afar to celebrate special occasions and create lasting memories.

With spacious ground floor public rooms, our two rosette Samphire Restaurant and our one rosette Terrace Restaurant, 95 bedrooms and suites, 39 5* self-catering cottages, plus a 5 Bubble Spa, Spa Lounge and gym, there are so many reasons to choose the hotel. We have also commenced a brand-new build, a multi-million pound 'Aqua Club' due for completion Spring 2020.

We now have a fantastic opportunity within our 5 Bubble rated Spa for a Spa Manager to lead our amazing team to deliver ultimate relaxation and wellbeing to our guests and visitors.

About the role...

Deep at the heart of the hotel lies the entrance to another world. A world of balance, pampering and wellbeing, where the emphasis is on delivering flawless Spa experiences. Our spa team really love what they do; full of energy and enthusiasm, they have a genuine desire to deliver the very best treatments.

The spellbinding natural beauty surrounding The Headland Spa starts to work its magic as soon as our Spa guests arrive. As the Spa Manager your aim will be to continually surpass

expectations, to lead and inspire the team to deliver outstanding comfort and seamless attention to detail to every guest, every time!

Sharing your personal passion and knowledge you will develop and manage a dedicated Spa team, encouraging personal progression and training opportunities. As the Spa Manager, you will contribute to budget management, stock control and monitoring and reporting on the Spa's financial performance, to include: treatments, retail and food & beverage.

Our ideal candidate...

The successful candidate for this role will be professional, knowledgeable and committed to delivering 5* experiences to both guests and visitors to the Spa. You will have progressed from a therapist background into a Management role and hold an NVQ Level 2 & 3 qualification.

You will be highly attentive, intuitive with strong communication and interpersonal skills and be confident building relationships with Spa members and hotel guests alike. You will be friendly, enthusiastic and driven to ensure our Spa thrives. Experience working with our current product houses (OPI, Elemis, Delilah & Natural Spa Factory) would be an advantage.

Click the link below to see what fantastic perks we offer with the job.

For more information and to apply:
<http://lei.sr/g4n3U>

Casa Cook to feature Jungle Spa

Continued from front cover

The 102 bedrooms are designed to feel earthy and organic, and centred around the Greek concept of 'parea' – friends gathering to share their experiences about life, philosophies, values and ideas.

Inspired by the healing power of nature, the hotel's Jungle Spa concept aims to take guests on a journey through some of the world's most ancient techniques in body healing.

Each treatment has been designed using local herbs and natural products.

'We've created a fresh, forward-thinking spa menu that encourages and empowers total relaxation,' said Ioannis Charalambous, spa consultant. 'From traditional Cretan treatments to our very own Jungle Spa signature ceremonies, each treatment has been tailored with detail and passion.'

It's a one-of-a-kind spa experience – a soothing and restorative escape, right in the heart of Casa Cook Chania.'



The Jungle Spa has been inspired by the healing power of nature

Signature treatments include the Rainforest Mineral Massage and Four Hands Massage, as well as our Cretan Signature Treatments infused with local botanicals.

The spa uses products by Codage Modern Apothecary, Emma Hardie and Dr. Jackson's, as well as local plants, to achieve skin healing and regeneration. The hotel also will feature a kids' concept designed in collaboration with leading experts in child education and family travel, which encourages children to learn and explore in a natural and creative manner.

Details: http://lei.sr/s6T7y_S

Monaco: the wellness destination

The principality of Monaco will host its first-ever health and wellness festival, 'In Your Element', from 5-7 July, in partnership with the Columbus Monte Carlo hotel and World Class Gym.

Both residents and visitors of Monaco can book to attend the weekend event, which will showcase the latest innovations in health, fitness and wellness.

Festival attendees can take part in workshops and panel discussions with top athletes and experts in fitness, healthy eating & nutrition, holistic therapies and beauty, including Jasmine Hemsley, Naomi Buff and Kim Hartwell.

Designed to restore bodily imbalances back to alignment, the programme for all the family will span yoga, breath work, nutrition-based cookery sessions, holistic therapies including Chinese medicine, bootcamps, cycling and more. Classes will take place at Monaco's World Class Gym, with kids football coaching at former Man City football player, Richard Dunne's FMC Elite Football Academy.



The event will showcase the latest innovations in fitness and wellness

The festival will be based on the four elements, Earth, Air, Fire and Water, designed to serve as guides on how to live in synergy with nature.

Following the Principality's recent 'Green is the New Glam' campaign, 'In Your Element' aims to emphasise the importance of eco-friendly acts such as sustainability and mindful eating through its talks and workshops, whilst also offering a local focus on Monaco's principals of marine ecosystem preservation.

Details: http://lei.sr/A8P8G_S

Argentina Spa Association

T: +54 11 4468 0879 W: www.asociacionspa.org

Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: www.amspa.org.my

Australasian Spa Association

T: +61 4 3003 3174 W: www.abcsandwellness.com.au

Bali Spa and Wellness Association (BSWA)

W: www.balispaandwellness-association.org

Brazilian Spas Association

T: +55 11 2307 5595 W: www.abcsbras.com.br

Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: www.bubspa.org

China Spa Association

T: +86 21 5385 8951 W: www.chinaspaassociation.com

Association of Spas of the Czech Republic

T: +420 606 063 145 W: www.jedmedolazni.cz

The Day Spa Association (US)

T: +1 877 851 8998 W: www.dayspaassociation.com

Estonian Spa Association

T: +372 510 9306 W: www.estonianspas.eu

European Spas Association

T: +32 2 282 0558 W: www.espa-ehv.com

Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: www.fht.org.uk

French Spa Association (SPA-A)

W: www.spa-a.com

German Spa Association

T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de

Hungarian Baths Association

T: +36 1 220 2282 W: www.furdoszovetseg.hu/en

The Iceland Spa Association

W: www.visitspas.eu/iceland

The International Medical Spa Association

T: +1 877 851 8998 W: www.dayspaassociation.com/imspa

International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: www.iswa.de

International Spa Association (ISPA)

T: +1 859 226 4326 W: www.experienceispa.com

Japan Spa Association

W: www.j-spa.jp

Leading Spas of Canada

T: +1 800 704 6393 W: www.leadingspasofcanada.com

National Guild of Spa Experts Russia

T: +7 495 226 4289 W: www.russiaspas.ru

Portuguese Spas Association

T: +351 217 940 574 W: www.termasdeportugal.pt

Romanian Spa Organization

T: +40 21 322 01 88 W: www.romanian-spas.ro

Salt Therapy Association

W: www.salttherapyassociation.org

Samui Spa Association

T: +66 7742 08712 W: www.samuispaassociation.com

Serbian Spas and Resorts Association

T: +381 36 611 110 W: www.serbiasspas.org

South African Spa Association

T: +27 11 447 9959 W: www.saspaassociation.co.za

Spanish National Spa Association

T: +34 902 1176 22 W: www.balnearios.org

Spa Association of India

T: +91 995 889 5151 W: www.spaassociationofindia.in

Spa Association Singapore

T: +65 6223 1158 W: www.spaassociation.org.sg

Spa & Wellness Africa Association

W: www.spaassociationofafrica.com

Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: www.iswic.ru

Taiwan Spa Association

W: www.tspta.tw

Thai Spa Association

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The UK Spa Association

T: +44 8707 800 787 W: www.spabusinessassociation.co.uk

Ukrainian SPA Association

T: +3 8044 253 74 79 W: www.spaua.org