

# spa opportunities

27 SEPTEMBER - 11 OCTOBER 2019 ISSUE 329

Daily news & jobs: [www.spaopportunities.com](http://www.spaopportunities.com)

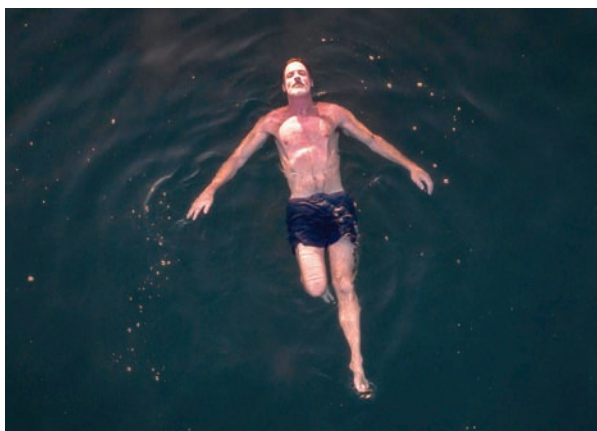
## Danubius launches Ensana health spa brand

Danubius Hotels Group (DHG), one of Europe's largest health spa operators, has launched a brand for its health spa hotels.

Called Ensana Health Spa Hotels, the portfolio will consist of 26 rebranded DHG sites across Europe which treat millions of people a year and are famous for tapping into local/natural resources – from thermal bathing in Hungary to mud pools in Slovakia and salt baths in Romania.

The DHG brand will still be used for its 16 city hotels, while Ensana will focus on natural healing and modern medical expertise.

Ensana, derived from the Latin “mens sana” meaning “healthy mind”, was created in response to the worldwide growth in the wellness tourism market, worth a reported €580bn (£519bn, \$640bn), and aims to meet the growing demand for natural health and wellbeing treatments and experiences.



Ensana-branded spas will have a focus on natural healing experiences

It will place a significant focus on safeguarding guests from future health issues using its “hundreds” of naturally occurring, healing resources. The therapeutic properties of thermal and mineral waters, muds and salt, have been harnessed to treat a range of health

conditions affecting the muscles, bones, organs, metabolism and skin, as well as enhance future wellbeing.

They're suitable for guests who want to simply boost their wellbeing or for those seeking support for a variety of conditions – such as mobility or fertility issues.

In addition, the brand will offer Active Life, a series of programmes developed by group spa director Sven Huckenbeck, that feature a blend of fitness and relaxation activities, including massage, acupuncture and physical training to improve guests overall health and wellbeing.

Mark Hennebry, chair of Ensana, said: “We are custodians of some of Europe's most powerful and historic natural resources and we're harnessing them in new and increasingly innovative ways to enhance the health of our guests.”

*Details: [http://lei.sr/w9X8k\\_S](http://lei.sr/w9X8k_S)*

## Ishga phases out plastic packaging

Ishga, a luxury skincare brand specialising in organic seaweed products, has announced plans to completely phase out its plastic packaging, replacing it with sustainable alternatives in a bid to reduce the amount of plastic waste entering the oceans.

The brand, which is certified by the Soil Association in line with COSMOS standards, carried out a comprehensive review of its products, packaging and manufacturing processes in 2018, and is now implementing changes based on the results.

*Details: <http://lei.sr/x5d3H>*

## Canyon Ranch to open Redwood forest resort

Destination spa brand Canyon Ranch has opened reservations for stays beginning on 1 November for its newest brand extension, Canyon Ranch Wellness Retreat – Woodside. The company's first retreat model sits among the Redwood forest in Woodside, California, near Silicon Valley.

The retreat includes 14 guest rooms in the main retreat lodge, encircled by 24 treehouses, and offers 16 acres of grounds designed for self-reflection with lawns and trails throughout.

“According to the Global Wellness Institute, people today spend an average of 90 percent of their time indoors. With Canyon Ranch Wellness Retreat – Woodside, we invite our guests to escape to nature and immerse themselves in the healing and restorative power



The retreat includes 14 guest rooms in the main retreat lodge encircled by 24 treehouses

of the ancient Redwoods,” said Susan Docherty, Canyon Ranch CEO.

“The response to our new retreat model has been overwhelmingly positive with an increasing need among guests familiar with our brand as well as those new to Canyon Ranch, to reconnect and recharge.”

*Continued on back cover*

GET  
SPA  
OPPS

**Magazine** sign up at  
[spaopportunities.com/subs](http://spaopportunities.com/subs)

**Job board** live job updates  
[spaopportunities.com](http://spaopportunities.com)

**PDF** for iPad, Kindle & smart phone  
[spaopportunities.com/pdf](http://spaopportunities.com/pdf)

**Ezine** sign up for weekly updates  
[spaopportunities.com/ezine](http://spaopportunities.com/ezine)

**Online** on digital turning pages  
[spaopportunities.com/digital](http://spaopportunities.com/digital)

**Instant** sign up for instant alerts  
[at spaopportunities.com/instant](http://spaopportunities.com/instant)

**Twitter** follow us:  
[@spaopps](https://twitter.com/spaopps) [@spaoppsjobs](https://twitter.com/spaoppsjobs)

**RSS** sign up for job & news feeds  
[spaopportunities.com/rss](http://spaopportunities.com/rss)

## CONTACT US

The Leisure Media Company  
Portmill House, Portmill Lane,  
Hitchin, Herts SG5 1DJ, UK  
Tel: +44 (0)1462 431385  
Fax: +44 (0)1462 433909  
e-mail: [pleaseusecontacts@leisuremedia.com](mailto:pleaseusecontacts@leisuremedia.com)  
[fullname@leisuremedia.com](mailto:fullname@leisuremedia.com)

### Subscriptions

[subs@leisuremedia.com](mailto:subs@leisuremedia.com)

### Editor in chief

Liz Terry +44 (0)1462 431385

### Editor

Jane Kitchen +44 (0)1462 471929

### Deputy editor, news and products

Lauren Heath-Jones  
+44 (0)1462 471927

### Editorial assistant

Megan Whitby +44 (0)1462 471906

### Reporters

Tom Anstey +44 (0)1462 471916  
Katie Barnes +44 (0)1462 471925  
Tom Walker +44 (0)1462 471934

### Publisher

Astrid Ros +44 (0)1462 471911

### Recruitment

Gurpreet Lidder +44 (0)1462 471914

### Subscribe to Spa Opportunities:

Online: [www.leisuresubs.com](http://www.leisuresubs.com)

Email: [subs@leisuremedia.com](mailto:subs@leisuremedia.com)

Tel: +44 (0)1462 471913

Annual subscription rates are UK £60,  
Rest of world £114, students (UK) £42.

Spa Opportunities is published fortnightly by  
The Leisure Media Company Limited, Portmill House,  
Portmill Lane, Hitchin, Herts SG5 1DJ, UK. The views  
expressed in this publication are those of the author  
and do not necessarily represent those of the publisher  
The Leisure Media Co Ltd. All rights reserved.

No part of this publication may be reproduced, stored  
in a retrieval system or transmitted in any form or by  
means, electronic, mechanical, photocopying, recorded  
or otherwise, without the prior permission of the  
copyright holder, Cybertrek Ltd. Printed by Preview  
Cromatic Ltd. Distributed by Royal Mail Group Ltd and  
Whistl Ltd in the UK and Total Mail Ltd globally.

©Cybertrek Ltd 2019.

ISSN Print: 1753-3430 Digital: 2397-2408 To subscribe  
to Spa Opportunities log on to [www.leisuresubs.com](http://www.leisuresubs.com) or  
email: [subs@leisuremedia.com](mailto:subs@leisuremedia.com) or call +44 1462 471930.

## Vegas hotel to focus on wellness

The Majestic Hotel, a new US\$850m, 620ft tall Las Vegas hotel that will begin construction in May 2020, will feature a focus on health and wellness.

The brainchild of Las Vegas native and developer Lorenzo Doumani, The Majestic Hotel is slated for completion in early 2023, and will include a four-level, 70,000sq ft fitness, nutrition, and medi spa facility.

Serving as a state-of-the-art medical wellness destination, it will not only offer traditional body treatments and activities such as yoga and spinning, it will also have amenities such as personal nutritionists and comprehensive executive physicals.

Drawing inspiration from architect Paul Williams' iconic La Concha design, which was built by the Doumani family in 1961, the Majestic Las Vegas is a contemporary structure by architect Paul Steelman with a design that is both futuristic and a throwback to the 1960s.

The five-star, non-gaming, 720-room, all-suite ultra-luxury resort will sit on the site



The design draws inspiration from architect Paul Williams' La Concha

formerly occupied by the Clarion Hotel, directly across from the site of the new Las Vegas Convention Center opening in 2021, and two blocks from the Las Vegas Strip.

"It is time for Las Vegas to provide a luxury option for those who visit our city who want something that is non-gaming," said developer Doumani. "When one walks into Majestic Las Vegas, you can instantly sense that this is a very special place."

Details: [http://lei.sr/N6Y4h\\_S](http://lei.sr/N6Y4h_S)

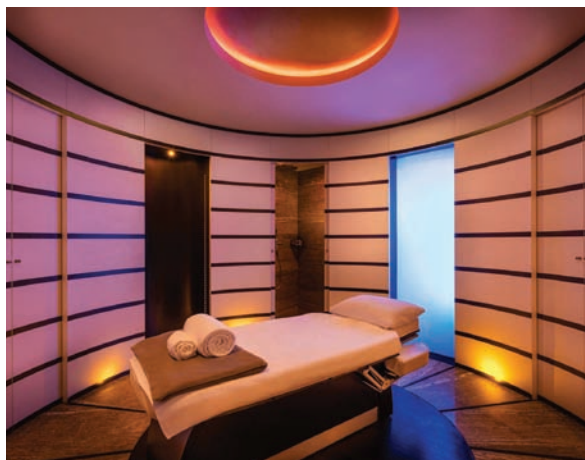
## CitySpa Cocoons opens 24-hour spa

Hotel spa consultant Peter Droessel has created a 24-hour wellness concept for Capella's five-star Breidenbacher Hof hotel in Düsseldorf, in partnership with Dior.

The concept, CitySpa Cocoons, offers tailored treatments in noiseless circular cocoon treatment rooms to create a relaxing atmosphere.

Also on offer is a Forest Air treatment, using specialist breathing stations from Spiroyal. Droessel and his team of therapists will manage the spa on behalf of the hotel and will take reservations for treatments up until 11pm. After this, guests contact the spa's hotline, which connects to a Cocoon holistic therapist. Guests can also book treatments in advance and visit the hotel's gym 24 hours a day.

Therapists, known as corpières, are trained by Droessel. He told *Spa Business*: "Guests will benefit from the 24-hour concept, especially if they're travelling from different time zones."



Peter Droessel has created the 24h concept for Breidenbacher Hof hotel

The Breidenbacher Hof Hotel has four treatment cocoons and one for consultations. Before treatments, guests have a 15-minute consultation and are offered a complimentary glass of champagne.

Dior has partnered with other spas previously such as Es Saadi in Marrakech and Plaza Athénée in France.

Details: [http://lei.sr/S8k4e\\_S](http://lei.sr/S8k4e_S)





# Mayo Clinic unlocks ageing science

New science has revealed a potential solution to age-related diseases which works on a systemic basis, improving overall health and reducing the need to treat individual, age-related ailments.

A human trial in the field of senolytics – medicines which remove aged, toxic cells from our bodies – has found these treatments can decrease and potentially eliminate the presence of senescent cells in the body. These cells are responsible for fuelling age-related diseases, as they've ceased to divide and go on to accumulate in the body, eventually becoming harmful to the tissues around them.

Cells with senescent properties are linked to the occurrence of age-related diseases and have been found in the affected tissues of people with Alzheimer's, pulmonary fibrosis and osteoarthritis. Senescent cells are also found in people suffering from obesity.

The trial, published by The Lancet in the EBioMedicine Journal on September 18th, was conducted at the Mayo Clinic in Minnesota.



The Mayo Clinic's findings are seen to represent "hope for a future systemic solution" to ageing and age-related diseases

During the study, nine subjects, aged between 50-80 years and receiving diabetes therapy, were administered with senolytic drugs for three days.

Scientists concluded that 'interventions (in this instance, the administration of senolytic drugs) targeting fundamental ageing processes such as cellular senescence could delay, prevent, or alleviate multiple age-related diseases' in humans.

*Details: [http://lei.sr/w6p4k\\_S](http://lei.sr/w6p4k_S)*



Mandarin Oriental's Jeremy McCarthy was honoured with the 2019 ISPA Visionary Award

## More than 2,000 attend ISPA Conference & Expo

A crowd of over 2,200 spa community members came together 11-13 September for the 29th annual ISPA Conference & Expo, which took place at The Venetian Resort in Las Vegas, US. The annual event hosts spa industry leaders from around the world as they attend keynote presentations, educational sessions and an expo floor featuring the latest spa industry products.

"We are grateful to our dedicated members and generous sponsors who helped make this year a success," said ISPA president Lynne McNees. "This year's ISPA Conference & Expo challenged our attendees to evolve in all aspects of their professional and personal lives, and we look forward to seeing the innovations that are created from this year's event."

*Details: [http://lei.sr/J3W8W\\_S](http://lei.sr/J3W8W_S)*

# Eco spa inspired by Finnish mysticism

This winter, an innovative new wellness concept – Arctic Elements Lakeside Spa – will open in Finland's far north, with an ecological focus.

Due to open on 1 December 2019, the spa is located in Muonio, and sits on the shore of Lake Jeris, next to the Pallas-Ylläs National Park.

The new wellness centre is accessible to those staying at the Hotel Jeris, which has been newly renovated for winter 2019.

With strong eco credentials, the new spa uses electricity that is entirely renewable, taken from wind, water and solar sources, and geothermal heating generated by Lake Jeris and enhanced by extracting heat from shower water. The shower water itself is collected from a nearby natural spring.

With a concept based around Finnish mythology and folk tales, Arctic Elements Lakeside Spa will offer five different saunas, representing the elements found in traditional shamanic wellbeing rituals, with



Arctic Elements Lakeside Spa will offer five different saunas

ancient Finnish gods named as the protectors of the saunas.

For Finns, the sauna is a place of relaxation, meditation and mental and physical cleanliness and, at Arctic Elements Lakeside Spa, it is where the four elements of earth, water, air and fire combine to create the fifth element – löyly, or sauna steam, the spirit of the sauna.

All five saunas, named after mythological Gods and Goddesses.

*Details: [http://lei.sr/s2T8k\\_S](http://lei.sr/s2T8k_S)*

## RLA names Jessica Schorr director of spa & wellness

Resources for Leisure Assets (RLA), an international consultancy specialising in leisure and wellbeing in real estate, has named Jessica Schorr as director of spa & wellness. Schorr will provide clientele with development and operational expertise for both new and existing projects.

Prior to joining RLA, Schorr held leadership positions in spas including Fairmont's Sonoma Mission Inn, The Villaggio, and The Kenwood Inn and Spa.

Schorr will now serve as the point of contact and project manager for all spa and wellness related projects. Her responsibilities include spa, wellness, fitness and recreation design concepts, equipment specifications, design development direction, treatment menu development, operational services, training, recruitment, and pre-and post-opening functions.

*Details: [http://lei.sr/7F9k8\\_S](http://lei.sr/7F9k8_S)*



## F.A.S.T. RESPONSE™ Customer Service App

Assistance  
at your fingertips!



If your product ever  
needs service, you are  
just one click away  
from LEC's renowned  
customer service team.



livingearthcrafts.com

## Mountaintop wellness hotel opens

The third phase of the Pingjiang Homey Wild Luxury Hotel in China has been built on top of a mountain overlooking the forest landscape that surrounds it and the other hotel buildings below.

Within the building, which was designed by Vague Edge, spacious bedrooms and living spaces look out across the surrounding mountainous terrain, while, at the other end of the site, guests can take in the views from a 122m (400ft) infinity pool.

The Dinghui building covers an area of 1,190sq m (12,800sq ft), but was designed to fit the unusual site on which it is built. The structure is a 45m (148ft) long, narrow block that curves with the elongated shape of the mountain and the site level drops about 4.8m (15.7ft) from end-to-end. Dinghui is the part of the hotel to have been built.



The Pingjiang Homey Wild Luxury Hotel comprises three buildings

Around 35m (115ft) lower, on a smaller hilltop site, is the Yanshang: a smaller residence whose rooms are laid out around a central hall and hidden under the building's eaves.

The free-curved oval shape of the structure makes the shape of each room slightly different.  
*Details: [http://lei.sr/W2Q2t\\_S](http://lei.sr/W2Q2t_S)*

## W Hotels Debuts in Oman

Marriott International has opened its latest W Hotels in Oman, the second W to open in the Middle East this year.

The 279-bedroom W Muscat is set against the backdrop of the rugged Al Hajar Mountains, which form a stark contrast to the historic capital city's lively waterfront.

All of the guestrooms and suites at W Muscat provide uninterrupted views ocean, with their design drawing inspiration from the ocean as well as the asymmetrical lines of the nearby mountains, caves and desert. The Escape's Away

Spa offers 10 treatment rooms, a steam room, a hammam and a couples' treatment room. The design is inspired by the ancient ritual of stargazing, where guests are enveloped under a bejeweled night sky with the intimacy of cave-like comfort. The spa also includes a Beauty Bar for touch-ups and 'quick fix' treatments.

A 1,800sq m beachfront pool offers views of the Gulf of Oman and forms part of the W brand's WET experience. Here, guests can swim, soak up the sun and enjoy signature beverages while listening to live DJ performances. W Muscat will be hosting a FUEL Weekend in



The 279 guestrooms provide uninterrupted views of the ocean

October – the W brand's signature fitness and wellness retreat – where WET will take centre stage. The hotel's FIT fitness centre boasts sea views and state-of-the-art equipment

"Muscat is a fascinating and exciting city," said Anthony Ingham, global brand leader, W Hotels Worldwide. "Its cultural DNA honours millennia of tradition while looking to what's new and next – an ideal match for the W brand."

"The arrival of W Muscat – which reinterprets Omani design – marks a new chapter for the brand and this buzzing metropolis."

*Details: [http://lei.sr/d6J6s\\_S](http://lei.sr/d6J6s_S)*

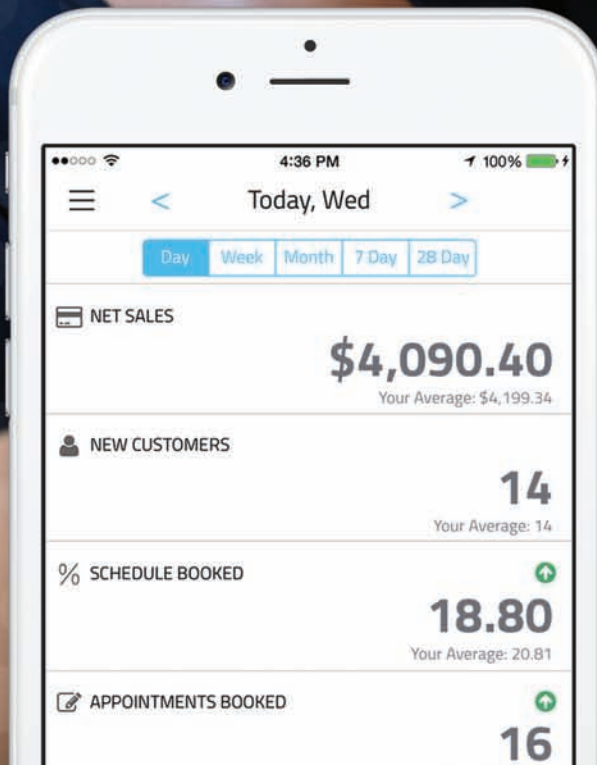




booker

# All the Features You Need to Manage Your Spa and Delight Your Customers

Online Booking • Staff Scheduling • Integrated POS • CRM • And More



Learn why Booker is the leading spa management software  
[mindbodyonline.com/spa-software](https://mindbodyonline.com/spa-software)



Candy joins Four Seasons Resort Lanai from the Resort at Squaw Creek in California

## Jessica Candy named spa director at Four Seasons Lanai

Four Seasons Resorts Lānai in Hawaii has named Jessica Candy as spa director.

She will be responsible for overseeing daily spa operations, including staff training, treatments and retail, fitness facilities as well as the Resort's Yoga and Wellness programme.

Candy has a distinguished spa and wellness background with over 15 years' experience in the spa industry.

She joins Four Seasons Resort Lanai from the Resort at Squaw Creek in California, US and has worked in a variety of spa facilities from day and medical spas to salons and resort spas.

Hāwanawana Spa, whose Hawaiian name translates to whispering ocean - offers eight treatment rooms including four new couples' suites featuring rain showers.

*Details: [http://lei.sr/y8B6y\\_S](http://lei.sr/y8B6y_S)*

## Jean-Guy de Gabriac creates "anniversary massage"

Italian wellness equipment manufacturer Lemi has partnered with spa industry veteran and Tip Touch International CEO Jean-Guy de Gabriac to develop a new massage treatment to commemorate the brand's 30th anniversary.

Inspired by the ocean, the treatment, called Ocean Dream Massage, is designed to be performed on Lemi's Spa Dreams table, which features heated water cushions that make users feel weightless.

The movements of the massage, inspired by the flow of waves, combined with the peaceful ebb and flow of the water beneath, provides a tactile experience for the client, while the heat relaxes muscles, relieves pain and eases tension, and the movement of the water soothes the mind, and the cushions gently cradle the body.

*Details: [http://lei.sr/S8E9v\\_S](http://lei.sr/S8E9v_S)*

# GSN Announces Planet Pledge

Green Spa Network (GSN), a nonprofit trade association serving the spa industry in support of a sustainable future, has created a Pledge for the Planet campaign to encourage the wellness industry to commit to eight principles of environmental sustainability by Earth Day 2020.

The United Nations convened a Climate Action Summit on 23 September 2019, with concrete and realistic plans to accelerate action to implement the Paris Agreement. As part of that effort the UN called upon all to take action to tackle climate change.

GSN is doing its bit with the Pledge for the Planet campaign – an eight-point plan created in an effort to remain responsive to the developments and apply "best environmental practices" in ways that will make a difference for the wellness industry.



Joanna Roche, GSN's director (left) and Bonnie Baker, GSN president

The pledges include limiting plastics, reducing water usage, recycling, switching to alternative energy, planting trees, choosing organic food and products, reducing meat and dairy consumption, and sharing education and resources.

*Details: [http://lei.sr/m2w8X\\_S](http://lei.sr/m2w8X_S)*

## Oberoi to open Marrakech spa resort

The Oberoi Group will open its newest resort in Marrakech, Morocco on 1 December 2019, located on 28 acres of landscaped gardens with citrus orchards, olive groves and views of the Atlas Mountains.

The 84-bedroom resort features a design inspired by the history of Moroccan architecture. The courtyard of the main building incorporates the design of the historic Medersa Ben Youssef, built in the 14th century and one of Marrakech's most famous historic monuments.

The resort's Oberoi Spa is located on a natural water body, surrounded by olive and citrus orchards. Guests can experience authentic, personalised Moroccan and ayurvedic treatments, as well as a hammam and herbal therapies. The Oberoi, Marrakech will also include two temperature controlled swimming pools – one outdoor (30 metres) and one indoor (20 metres).

The Oberoi, Marrakech is located twenty five minutes from the Djema el-Fna square and the ancient walled city.



The resort's design has been inspired by the Moroccan architecture

"We are delighted to announce the opening of The Oberoi, Marrakech," said P.R.S. Oberoi, executive chair of The Oberoi Group. "We look forward to extending The Oberoi Group's presence in one of the world's most exotic destinations. Several Oberoi Hotels & Resorts have been recognised as amongst the best in the world. I am confident that The Oberoi, Marrakech, with its exceptional location, aesthetic design and committed team will offer the distinctive Oberoi service to travellers from around the world."

*Details: [http://lei.sr/k2n9u\\_S](http://lei.sr/k2n9u_S)*





# nuvola

FLOATING BEAUTY FORMULA

The sustainable lightness of being

[nuvolaexperience.it](http://nuvolaexperience.it)

STARPOOL

# CALENDAR

**29-30 September 2019**

**Olympia Beauty**

Olympia Exhibition Centre,  
The Grand Hall, London, UK  
Now in its 15th year, the show attracts around 20,000 beauty professionals to London, UK. Aimed at all professionals and students involved in the global wellness and beauty industry, the event also attracts some of the biggest brands in make up, skin care, education & training, haircare, holistic therapy and other related sectors.  
[www.olympiabeauty.co.uk](http://www.olympiabeauty.co.uk)

**6-7 October 2019**

**International Esthetics, Cosmetics and Spa Conference (IECSC) Florida**

Broward County Convention Center, US  
IECSC events are among the leading spa and wellness events in the country, offering educational sessions and a show floor.  
[www.iecscflorida.com](http://www.iecscflorida.com)

**7-9 October 2019**

**Spa Fest 2019**

St Michaels Resort, Falmouth, UK  
Spa Fest offers delegates an opportunity to listen to inspiring speakers and learn about their own wellbeing.  
[www.madeforlife.org/spa-fest-2019](http://www.madeforlife.org/spa-fest-2019)

**9 October 2019**

**Thailand Fitness & Wellness Networking Evening**

Glowfish Sathorn, Bangkok, Thailand  
Invitation only networking event for regional health, fitness and wellness leaders.  
[www.thefitsummit.com](http://www.thefitsummit.com)

**12-13 October 2019**

**Global Thermal Think Tank**

Bishuiwan Hot Spring Resort  
Guangzhou, Guangdong, China  
Event for the wellness industry's hot springs owners, senior operators and academics specialising in the study of hot springs.  
[globalwellnessinstitute.org](http://globalwellnessinstitute.org)

**15-17 October 2019**

**Global Wellness Summit**

Grand Hyatt Hong Kong  
GWS is an invitation-only gathering that brings together leaders and visionaries to positively impact and shape the industry.  
[www.globalwellnesssummit.com](http://www.globalwellnesssummit.com)



The event aims to change the definition and expectation of a spa conference

**26-29 January 2020**

**Green Spa Network Congress**

The Oaks  
Ojai, California, US  
The Green Spa Network Congress is marketed as "the event that changed the definition and expectation of a spa

conference". This year's congress will have the theme of "Transformation". Topics being discussed during talks and sessions will include leadership, sustainability, wellness, collaboration, and experience.

[www.greenspanetwork.org](http://www.greenspanetwork.org)

**15-18 Oct 2019**

**Piscina & Wellness Barcelona**

Gran Via Exhibition Centre, Barcelona, Spain  
The leading trade show for swimming pools and wellness and public pools.  
[www.piscinawellness.com](http://www.piscinawellness.com)

**20-23 October 2019**

**Spas of Central Europe (SPA-CE)**

Grand Hotel Rogaska Resort  
Rogaška Slatina, Slovenia  
The host and initiator of the trade show is The Slovenian Spas Association.  
[www.spa-ce.si](http://www.spa-ce.si)

**28 October 2019**

**Women in Wellness Leadership Conference**

The Waterfront Beach Resort, California, US  
A conference for women aspiring to leadership in the wellness industry. The sessions and conference programme have been devised to address pressing issues facing women leaders.  
[www.americanspawiw.com](http://www.americanspawiw.com)

**5-8 November 2019**

**Spa and Wellness International Congress**

Courtyard by Marriott Hotel  
Tbilisi, Georgia  
Now in its sixth year, the agenda of the event will be composed of scientific and business conferences and panels, round table discussions, as well as free consultations to attendees from SWIC experts. The congress will be supported by an exhibition, featuring designers, consultants and suppliers.  
[spaandwellnesscongress.com/eng](http://spaandwellnesscongress.com/eng)

**11-12 November 2019**

**Spa Life International (UK)**

Hilton DoubleTree Hotel, Coventry, UK  
Now in its sixth year, the agenda of the event will be composed of scientific and business conferences and panels, round table discussions, as well as free consultations to attendees from SWIC experts. The congress will be supported by an exhibition.  
[www.spaandwellnesscongress.com/eng](http://www.spaandwellnesscongress.com/eng)





GLOBAL WELLNESS  
SUMMIT 2019

# SINGAPORE



Be part of the world's most important  
business conference on the \$4.2 trillion  
global wellness economy.

October 15-17, 2019 | Grand Hyatt Singapore  
APPLY TO ATTEND AT [GLOBALWELLNESSSUMMIT.COM](http://GLOBALWELLNESSSUMMIT.COM)



# A luxury spa experience begins with BC Softwear

South Lodge,  
West Sussex

## ECO SAVVY SPA LINEN

The SupremeSoft collection of couch covers, massage towels and bathrobes can help reduce drying times by 70% in comparison with traditional towels.



## REPUTATION FOR QUALITY

Use our expertise and reliable supply of bathrobes, towels and slippers to enhance your business from top to toe.



Bannatyne Spa, Shrewsbury

## PURE SPA LINEN

Discover the new 5-star collection of Pure Spa Linen for outstanding natural softness. A luxury spa experience begins with BC Softwear.



Pure Spa Linen made for treatment beds

**BC** **SOFTWEAR**  
*'Towels & robes with the softest touch...'*

The ultimate in luxury spa linen, robes and slippers for your hotel and spa

UK & INTERNATIONAL  
enquiries@bcsoftwear.co.uk  
Sales: +44 (0) 845 210 4000  
www.bcsoftwear.co.uk

FRANCE  
c.fejoz@orange.fr  
Mobile + 33 626 570 166  
www.bcsoftwear.fr





# Aman to open Bangkok resort

Hotel and resort brand Aman has signed a long-term partnership with Nai Lert Group to manage a hotel and branded residences in Bangkok, which is set to open in 2022.

This will be Aman's first hotel and residences in Bangkok, and its second in Thailand after Amanpuri in Phuket, which was the first-ever Aman hotel. Construction of Aman Nai Lert is set to commence in the coming months.

"Thailand holds a special place in our hearts ever since the conception of Amanpuri, and our brand, in Phuket over 30 years ago," said Vladislav Doronin, chair and CEO of Aman.

"Aman Nai Lert Bangkok will be situated in its namesake iconic central city parkland and will further cement our vision to bring the Aman ethos to global cities.



This will be Aman's first hotel and residences in Bangkok

"Nestled in the century-old tropical gardens of Nai Lert Park, Aman Nai Lert Bangkok will offer a unique connection to the rich heritage and history of Bangkok enhanced by the gracious traditions of Thailand."

Aman now has 38 hotels and resorts in 22 destinations across the world, with locations in Kyoto, New York and Mexico opening soon.

**Details:** [http://lei.sr/Q4F7r\\_S](http://lei.sr/Q4F7r_S)

# Emerald opens first Maldivian site

The Emerald Collection – owned by the Scarapicchia family – is expanding its portfolio with the opening of three new resorts, the five-star Emerald Maldives Resort and Spa, and two further resorts in Zanzibar.

The 20-hectare Emerald Maldives Resort, which has just opened, is located in the Northern Maldives archipelago in the Raa Atoll and has a 120-hectare lagoon which is home to 1.7km of coral reef, as well as its own private marina which can be accessed by seaplane.

The US\$200m property has 120 villas which have been constructed using bamboo, natural stone and "Langhi Langhi" leaves.

"We wanted to create a real sanctuary from the external chaotic modern life, able to accommodate both couples and families," said Simone Scarapicchia, partner and director for sales and marketing at the Emerald Collection.

The Emerald Spa has 10 air-conditioned bungalows and offers Thai and Balinese treatments. Guests can also enjoy a wide range of leisure opportunities, including watersports, tennis, diving and a gym, equipped by



The resort includes 120 villas which have been designed using bamboo

Technogym. The resort also has four concept restaurants – the Aqua Restaurant, the Beach Club Grill, Le Asiatique and the Amazonico.

"We want to stimulate the creation of longlasting memories for all our guests by meeting and exceeding their expectations at all times, and by surprising them with what we call the natural elegance of the Maldives," Scarapicchia added.

The two new resorts in Zanzibar are currently on-site, with openings expected within the next 12-18 months.

**Details:** [http://lei.sr/Z4p7g\\_S](http://lei.sr/Z4p7g_S)

## CIDESCO World Congress explores beauty

CIDESCO, the world standard for the beauty and spa industries, has held its 67th World Congress and Exhibition.

The event took place from 19 to 23 September at the Hyatt Regency Chicago in Chicago, US. This year's congress explored the topic of 'The Architecture of Beauty' and featured talks from industry experts as well as seminars, workshops and education sessions.

Speakers included Samuel Shatkin Jr; medical director of the Aesthetic Associates and board certified plastic surgeon, who delivered a presentation entitled: 'Illuminating medical esthetics - shining a light on low-level light therapy'.

Other speakers included Lydia Sarfati, founder and CEO of skincare brand Repêchage who gave a speech called 'Renew and life: Non-invasive solutions to improve the signs of ageing.'

**Details:** [http://lei.sr/3x4A8\\_S](http://lei.sr/3x4A8_S)



Pasternak is a nutritionist, celebrity trainer and New York Times bestselling author

## Four Seasons and Harley Pasternak team up for videos

Four Seasons has teamed up with fitness expert and Four Seasons Global Fitness Advisor Harley Pasternak, have teamed up to create a comprehensive video series designed to give guests help with five of the most common fitness challenges experienced by travellers.

Pasternak's expertise is showcased in more than 20 supporting how-to videos, offering a deep-dive into the exercises that she has curated for each routine.

"As wonderful and fulfilling as travel can be, it also brings with it a unique set of challenges, especially when it comes to personal fitness," said Christian Clerc, president, worldwide hotel operations for Four Seasons.

**Details:** [http://lei.sr/t7m3S\\_S](http://lei.sr/t7m3S_S)



# Therapist

**LONDON**

**COMPETITIVE SALARY AND BENEFITS**

**Strip Wax Bar is a pioneer in hair removal industry, specialising in waxing and laser hair removal.**

Established in 2005, Strip Wax Bar has grown to become one of the most respected beauty brands in luxury hair removal with a market leading presence. The company now boasts a customer base across 6 London boroughs with an international reach.

Strip Wax Bar offers excellent customer service and champions both new and renowned waxing and laser hair removal techniques, as well as stocks a broad range of beauty and lingerie brands online and in-stores.

We have an inclusive and supportive company culture, and believe in getting the right fit when it comes to people joining the company. We place a high value on people and believe we can offer a fun and friendly environment to work in, as well as a great place to learn and develop.

We offer competitive rates of pay with built in commission on treatments and retail as well as staff perks along the way to show how much we appreciate the hard work. On top of that we offer different contract opportunities for senior or part time therapists. We warmly welcome freelance therapists as well.

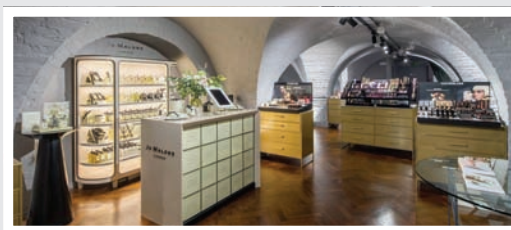
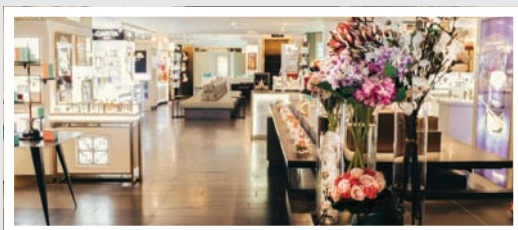
Strip Wax Bar is an equal opportunity employer and is determined to ensure that no applicant or team member receives less favourable treatment on the grounds of gender, age, disability, religion, belief, sexual orientation, marital status, or race.

*Please mention Spa Opportunities when applying for this job.*

**Apply now: <http://lei.sr/g7J4T>**



## URBAN RETREAT



## VACANCIES

### Knightsbridge, London, Competitive Salary and Benefits

From the creators of Urban Retreat, 'The White House' a new hair, beauty and hospitality concept is set to open in Knightsbridge this Spring.

Be a part of this amazing team set to redefine the London beauty scene.

We are currently recruiting for 2 roles and are looking for individuals who are hardworking, highly skilled and professionals! If you are someone who has real passion for the beauty industry, who would like to be part of the best team in luxury surroundings, and able to provide services of the highest standards then we'd love to hear from you!

## Beauty Therapist

### Essential key skills:

- Minimum of 2 years' experience in a professional salon environment
- Professionally recognised qualification equivalent to NVQ Level 2 and have certifications or comparable
- Experience in manicure, pedicure, gel, everlasting and acrylic services
- Demonstrable experience of delivering customer excellence
- Excellent organisational and time management skills
- Fluency in English and excellent communication skills
- Sales-driven with the ability to achieve targets
- Sales / retail ability or experience
- Ability to work cohesively with other employees as part of a team
- A high level of professionalism and understanding of client confidentiality
- Must be flexible and prepared to work evenings weekends and Bank Holidays
- Must adhere to salon standards of exceptional personal grooming, representing the Urban Retreat brand to the highest of standards

## Hair Specialist

For the right candidate, The White House are offering the opportunity to spend three weeks training in the Frederic Fekkai salon in NY.

### Essential key skills:

- Minimum 3 years shop floor and column generating experience
- Excellent all-round colour skills; possess the ability to perform classic, contemporary and trend styles
- Excellent all-round knowledge and experience with colour techniques
- Ability to blow-dry and finish in a modern way
- Good command of English both verbally and in written communication
- Level 3 NVQ or equivalent
- Documented professional development over your career
- Certified training with any of the major providers such as L'Oreal
- Ability to work in areas such as session work, shows, competitions, seminars etc.

To find out more about these roles click the link below!

Apply now: <http://lei.sr/J5o9Z>

HandPICKED  
HOTELS  
BUILT FOR PLEASURE

# Spa Therapists

## Nationwide Competitive Salary plus Benefits

### We are looking for talented Spa Therapists to join the Hand Picked Hotels team.

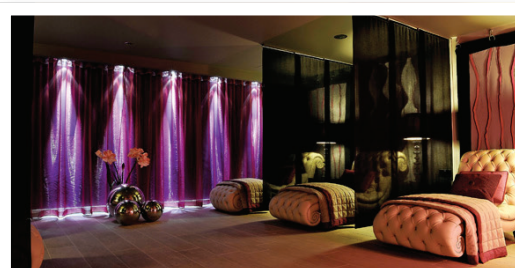
We have a range of Full Time & Part Time positions available to include weekend shifts on a rota basis and live in accommodation available at some of our sites starting from only £52 per week.

Our spa teams are passionate and dedicated to their profession. They aim to optimise the effectiveness of the treatments and therapies offered. When guiding our clients towards the right choice of treatment and product we take into account their overall lifestyle and its requirements and also their individual circumstances on the day and how they wish to feel.

Working at the spa is fun and we want you to love your job and embrace the warm, friendly personalities of our guests and be focused on delivering first-class experiences and exceeding their expectations at every turn. We are a family and we treat our team like family.

#### What we need from you:

- To be passionate about delivering the very best spa experience each and every day
- To be smart and well presented
- To have previous experience in a similar role or a real desire to prove yourself as a first-time therapist
- NVQ Level 3 or similar level spa related qualifications and be fully qualified as a minimum in manicures, pedicures, waxing, massage and facials
- Excellent level of spoken and written English
- To be able to work shifts as required that will include weekends and bank holidays
- Proof of eligibility to live and work in the UK



#### What we can offer you:

- Competitive salary
- Live in accommodation is available at some of our Hotel properties
- Annual leave rising with service
- Free car parking
- Discounted hotel accommodation across the Hand Picked group of hotels
- Employee of the month/year awards
- Full Elemis product and treatment training and development opportunities
- Uniform
- Meals on duty

Hand Picked Hotels is a collection of 19 country house hotels throughout the United Kingdom and Channel Islands. With a welcoming and charming service delivered in inspirational surroundings, our guests are encouraged to feel at home, relax, kick off their shoes and indulge!

Our core values of family, individuality, initiative, welcoming and local engagement are not just words - it's what we do - every day.

**Candidates must be eligible to live and work in the UK.**

**Apply now: <http://lei.sr/OW7m7>**



# Global Head of Sales for VOYA Organic Beauty

VOYA Organic Beauty is looking for a dynamic Head of Sales from November 2019 for a 1 year fixed contract with excellent future opportunities for the right candidate.

## Role Duties

Overall Goal - to increase VOYA brand awareness globally, generating sales on expected growth projections.

- Managing and overseeing the sales and training team effectively.
- Supporting the company's CEO in increasing the market share of the VOYA brand.
- Liaising and supporting the marketing team effectively.
- Please note: Flexibility is required for trade shows, press events and international travel which may include evenings and weekend.

## Essential Experience

- NVQ Beauty or Equivalent Spa Management.
- Experience in the Spa & Wellness Industry.
- Management of Sales and Training Teams.
- Strategic Planning Experience.
- Budgeting Experience.
- New Product Development Experience.
- Experience in public speaking and giving presentations.
- Retail Experience.

## Desired Criteria

- Experience working with a Luxury Spa Brand.
- Business Related, Sales and Marketing Degree.

## Required Skills

- Proficient in Excel, Word, Powerpoint.
- Confident in Adobe Tools.
- Excellent Team Player.
- Energetic & Motivated.
- Passionate about skincare and wellness.
- Excellent communication skills.
- Strong leadership skills.
- Full Clean Driving Licence.

## Role Benefits

- 20 Days Holiday Per Annum.
- Award-Winning Wellness Program for Employees.
- Business Phone, Laptop and Company Car.
- OTE Bonus and Commission Structure.

Apply now: <http://lei.sr/B4I8c>

# VOYA

[www.voya.ie](http://www.voya.ie)

## Canyon Ranch's new Redwood resort

*Continued from front cover*

"At our new Woodside resort, we've answered the customers' needs to reconnect and recharge with activities like hiking and biking through trails canopied by the forest, an outdoor obstacle course and serene spaces for reflective moments," said Susan Docherty, Canyon Ranch CEO.

The 16-acre retreat property, formerly Skylonda Lodge, has been redesigned by Cole Martinez Curtis & Associates. The new aesthetic will embrace the surrounding natural beauty and create connectivity with the outdoors throughout each space, with an aim to develop a deeper sense of place.

The property features inviting guest rooms, an indoor/outdoor training zone, a boutique spa, sauna, an indoor saline pool and whirlpool, and plenty of opportunities to enjoy the surrounding beauty from the expansive wraparound decks, labyrinth and grounds. Immersed among the towering Redwoods, with private decks nestled



The resort features a signature Canyon Ranch spa and wellness area

in the forest, luxury treehouses are elevated on stilts so both guest rooms 'retreat to nature.'

The scenic property combines intimate sizes and singular natural settings with multi-day, intentions-based programmes.

It has the core belief that uniting like-minded people together around specific goals and guiding them with science-backed programming is a recipe for true change in participants' lives.

*Details: [http://lei.sr/9u3J6\\_S](http://lei.sr/9u3J6_S)*

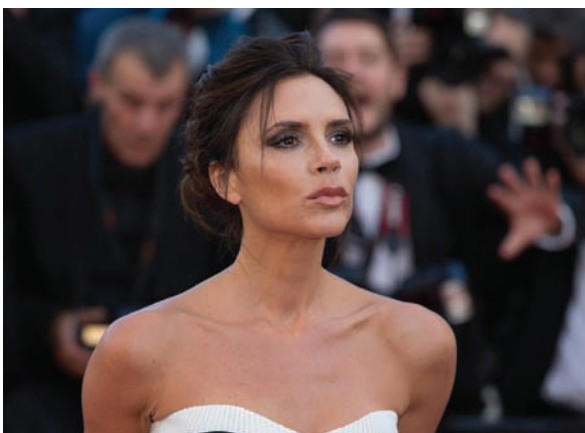
## Is Victoria Beckham entering wellness?

Fashion designer Victoria Beckham has indicated she may move into the wellness market, potentially mounting a challenge to Kourtney Kardashian's Poosh and Gwyneth Paltrow's Goop.

Beckham launched a new make-up brand, Victoria Beckham Beauty, recently, and hinted there is more to come, saying: "I talk a lot about my lifestyle, the vitamins I take and about the working out, so that's what's next – wellness. It's not about skincare that makes you look younger, it's about being the best version of yourself".

Victoria Beckham Beauty was launched at London Fashion Week, with the strapline: 'a clean beauty movement for a life in motion'.

Beckham is primarily known for her fashion brand, however, she delved into the world of beauty in 2016/2017, when she collaborated with Estée Lauder. Beckham developed the new Victoria Beckham Beauty brand with Sarah Creal – former global head of product development at Estée Lauder – who is co-founder of the new VB brand.



Victoria Beckham has become a celebrated fashion designer

Creal worked with Beckham during her collaboration with Estée Lauder in 2016-17.

"I want to take care of women inside and out," Beckham has said, "Providing them with the must-have items in wellness, skincare, makeup and fragrance that I feel I need in my own life".

Beckham says the new company is 'committed to formulating all products with safety, transparency, education, and inclusivity'. The brand also emphasises sustainability, the use of minimal plastic and recycled materials.

*Details: [http://lei.sr/v2X3E\\_S](http://lei.sr/v2X3E_S)*

### Argentina Spa Association

T: +54 11 4468 0879 W: [www.asociacionspa.org](http://www.asociacionspa.org)

### Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: [www.amspa.org.my](http://www.amspa.org.my)

### Australasian Spa Association

T: +61 4 3003 3174 W: [www.abcs spas.com.au](http://www.abcs spas.com.au)

### Bali Spa and Wellness Association (BSWA)

W: [www.balispawellness-association.org](http://www.balispawellness-association.org)

### Brazilian Spas Association

T: +55 11 2307 5595 W: [www.abcs spas.com.br](http://www.abcs spas.com.br)

### Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: [www.bubspa.org](http://www.bubspa.org)

### China Spa Association

T: +86 21 5385 8951 W: [www.chinaspaassociation.com](http://www.chinaspaassociation.com)

### Association of Spas of the Czech Republic

T: +420 606 063 145 W: [www.jedmedolazni.cz](http://www.jedmedolazni.cz)

### The Day Spa Association (US)

T: +1 877 851 8998 W: [www.dayspaassociation.com](http://www.dayspaassociation.com)

### Estonian Spa Association

T: +372 510 9306 W: [www.estonianspas.eu](http://www.estonianspas.eu)

### European Spas Association

T: +32 2 282 0558 W: [www.espa-ehv.com](http://www.espa-ehv.com)

### Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: [www.fht.org.uk](http://www.fht.org.uk)

### French Spa Association (SPA-A)

W: [www.spa-a.com](http://www.spa-a.com)

### German Spa Association

T: +49 30 24 63 692-0 W: [www.deutscher-heilbaederverband.de](http://www.deutscher-heilbaederverband.de)

### Hungarian Baths Association

T: +36 1 220 2282 W: [www.furdoszovetseg.hu/en](http://www.furdoszovetseg.hu/en)

### The Iceland Spa Association

W: [www.visitspas.eu/iceland](http://www.visitspas.eu/iceland)

### The International Medical Spa Association

T: +1 877 851 8998 W: [www.dayspaassociation.com/imsa](http://www.dayspaassociation.com/imsa)

### International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: [www.iswa.de](http://www.iswa.de)

### International Spa Association (ISPA)

T: +1 859 226 4326 W: [www.experienceispa.com](http://www.experienceispa.com)

### Japan Spa Association

W: [www.j-spa.jp](http://www.j-spa.jp)

### Leading Spas of Canada

T: +1 800 704 6393 W: [www.leadingspasofcanada.com](http://www.leadingspasofcanada.com)

### National Guild of Spa Experts Russia

T: +7 495 226 4289 W: [www.russiaspas.ru](http://www.russiaspas.ru)

### Portuguese Spas Association

T: +351 217 940 574 W: [www.termasdeportugal.pt](http://www.termasdeportugal.pt)

### Romanian Spa Organization

T: +40 21 322 01 88 W: [www.romanian-spas.ro](http://www.romanian-spas.ro)

### Salt Therapy Association

W: [www.salttherapyassociation.org](http://www.salttherapyassociation.org)

### Samui Spa Association

T: +66 7742 08712 W: [www.samuispaassociation.com](http://www.samuispaassociation.com)

### Serbian Spas and Resorts Association

T: +381 36 611 110 W: [www.serbiasspas.org](http://www.serbiasspas.org)

### South African Spa Association

T: +27 11 447 9959 W: [www.saspaassociation.co.za](http://www.saspaassociation.co.za)

### Spanish National Spa Association

T: +34 902 1176 22 W: [www.balnearios.org](http://www.balnearios.org)

### Spa Association of India

T: +91 995 889 5151 W: [www.spaassociationofindia.in](http://www.spaassociationofindia.in)

### Spa Association Singapore

T: +65 6223 1158 W: [www.spaassociation.org.sg](http://www.spaassociation.org.sg)

### Spa & Wellness Africa Association

W: [www.spaassociationofafrica.com](http://www.spaassociationofafrica.com)

### Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: [www.iswic.ru](http://www.iswic.ru)

### Taiwan Spa Association

W: [www.tspsa.tw](http://www.tspsa.tw)

### Thai Spa Association

T: +66 2168 7094 W: [www.thaispaassociation.com](http://www.thaispaassociation.com)

### Turkish Spa Association

T: +90 212 635 1201 W: [www.spa-turkey.com](http://www.spa-turkey.com)

### The UK Spa Association

T: +44 8707 800 787 W: [www.spabusinessassociation.co.uk](http://www.spabusinessassociation.co.uk)

### Ukrainian SPA Association

T: +3 8044 253 74 79 W: [www.spaua.org](http://www.spaua.org)