Serco Leisure sale facing delays

Serco Group recently announced its half year results, which showed operating profit fell to a £24.8m loss – down from profits of £28.1m during the same period last year. The filing noted that the sale of Serco’s Environmental Services and Leisure businesses may be delayed by ‘up to a year’.

Serco Leisure – which manages around 60 UK locations including Bisham Abbey and Lilleshall National Sports Centres, plus the National Water Sports Centre – had been expected to be sold this summer, with two UK buyers initially understood to have been in contention. However, a well-placed source has told Leisure Opportunities that the sale may now not be completed for up to a year. Serco's Environmental Services business is also up for sale and it's thought the complexity of divesting from the various leisure and environmental contracts it has in place with local authorities is part of the reason for the slow progress.

Serco Group recently announced its half year results, which showed operating profit fell to a £24.8m loss – down from profits of £28.1m during the same period last year. The filing noted that the sale of Serco’s Environmental Services and Leisure businesses involves “the process of novating a large number of individual contracts with multiple local authority customers.”

Asked by Leisure Opportunities for comment on the delay of the Serco Leisure sale, a spokesperson replied: “As we said in the publication of our half year results in August, the potential disposals of both our Environmental Services and Leisure businesses in the UK are ongoing. There is no further update to give at this time.” Meanwhile, Soames’ strategy to offload several of Serco’s ‘non-core’ businesses is gradually edging forward in other areas, with the company having recently sold its private sector business process outsourcing (BPO) operations for around £250m.

Details: http://lei.sr?a=H5k5O_0

Potter studio tour set for expansion

The Harry Potter studio tour is about to get a “significant expansion” as Warner Bros has announced multi-million pound development plans for its studios in Hertfordshire.

Following a 10-year masterplan submitted for planning application earlier this month, the Leavesden facility – which has filmed blockbusters including all eight Harry Potter movies, Goldeneye and Star Wars: The Phantom Menace – will increase its size by around a quarter. Since opening to the public in 2012, the active movie studio-cum-visitor attraction has welcomed over five million visitors – more than Edinburgh castle, London Zoo or Stonehenge, according to the studios’ economic and social assessment report. The studio tour has recently announced Halloween events featuring the Dark Arts, running from October 16 through November 1, but has not yet outlined what the expansion plans entail.

Details: http://lei.sr?a=M6Z7U_0

The studio tour recently added Platform 9 3/4 economic and social assessment report. The studio tour has recently announced Halloween events featuring the Dark Arts, running from October 16 through November 1, but has not yet outlined what the expansion plans entail.

Details: http://lei.sr?a=M6Z7U_0

Exclusive: Serco Leisure sale facing delays

Serco Leisure – which manages around 60 UK locations including Bisham Abbey and Lilleshall National Sports Centres, plus the National Water Sports Centre – had been expected to be sold this summer, with two UK buyers initially understood to have been in contention. However, a well-placed source has told Leisure Opportunities that the sale may now not be completed for up to a year. Serco's Environmental Services business is also up for sale and it's thought the complexity of divesting from the various leisure and environmental contracts it has in place with local authorities is part of the reason for the slow progress.

Serco Group recently announced its half year results, which showed operating profit fell to a £24.8m loss – down from profits of £28.1m during the same period last year. The filing noted that the sale of Serco’s Environmental Services and Leisure businesses involves “the process of novating a large number of individual contracts with multiple local authority customers.”

Asked by Leisure Opportunities for comment on the delay of the Serco Leisure sale, a spokesperson replied: “As we said in the publication of our half year results in August, the potential disposals of both our Environmental Services and Leisure businesses in the UK are ongoing. There is no further update to give at this time.” Meanwhile, Soames’ strategy to offload several of Serco’s ‘non-core’ businesses is gradually edging forward in other areas, with the company having recently sold its private sector business process outsourcing (BPO) operations for around £250m.

Details: http://lei.sr?a=H5k5Q_O

400,000+ READERS

EXECUTIVE APPOINTMENTS

Regional Facilities Manager

SEE PAGE 20
Paralympic hero champions diversity

Nine-time Paralympic champion Lord Holmes and former head of diversity at London 2012, Stephen Frost, are among four new advisers brought in to tackle the Civil Service’s poor diversity record.

Lord Holmes – Britain’s most successful Paralympic swimmer – will join Frost, Karen Blackett (CEO of MediaCom) and Helena Morrissey (founder of the 30% Club) in the four-strong group tasking with making the Civil Service “more representative of modern Britain”.

The appointments were made by cabinet secretary Sir Jeremy Heywood, who is keen to increase the numbers of people in the workforce from under-represented groups.

Several studies have called the civil service’s track record on diversity into question. Current figures from the Office for National Statistics show that just 4.7 per cent of top civil servants are black or from an ethnic minority.

Another report by the government’s own Social Mobility and Child Poverty Commission in 2014 showed that, while just 7 per cent of the UK public attended private school, 55 per cent of Whitehall’s permanent secretaries were privately educated.

“A diverse and inclusive workforce is proven to be more effective,” Heywood said. “I want Stephen, Karen, Chris and Helena to take a no-holds-barred approach and tell us where we can improve. I’m passionate about encouraging individuals from all backgrounds to aim high, achieve their potential, and in doing so help the civil service become truly socially inclusive.”

Details: http://lei.sr?a=v6P8C_O

‘Cohesion needed’ to boost participation

A government report has called for Sport England and UK Sport to work “better and more closely together” in the areas of participation and the governance of national governing bodies.

The Triennial Review of UK Sport and Sport England, published by the Department for Culture, Media and Sport (DCMS) last month, says that while Sport England and UK Sport remain “necessary”, the boards of UK Sport and Sport England must agree a memo of understanding on working together on both talent and participation by December 2015.

Recommendations in the report include:

• The relaxation of National Lottery funding rules to allow Sport England and UK Sport to explore partnerships with the private sector.
• The publishing of a single set of governance requirements for UK Sport and Sport England by the end of 2015 – in time for the next funding cycle.
• UK Sport and Sport England should develop a shared vision with NGBs for future efficiencies by June 2016, including the creation of clusters and ‘hub locations’ across the country to enable co-location. As part of this work, NGBs should be encouraged to realise further cost savings from moving to shared services.

James Allen, head of policy at the Sport and Recreation Alliance said: “We’re digesting the findings and recommendations with interest – some look far reaching and significant for our sector.”

Details: http://lei.sr?a=m2p4v_O

The UK’s two major sporting bodies could work together ‘more closely’
Tottenham Hotspur Football Club (Spurs) has revealed further details of the transformation of its White Hart Lane stadium into a 61,000 seat multi-purpose stadium – set to become the largest club stadium in London.

Plans released yesterday show the £400m project will include four asymmetrical stands, a stadium wrapped in a sculptured mesh and a glass facade to the new home end.

There will also be special design features to allow Spurs to host two National Football League (NFL) games each season under a 10-year partnership signed with the NFL in July.

A retractable grass field, used by Spurs for its home games, will hide underneath it an artificial surface – which will be used to host the NFL games. The artificial playing surface will also be capable of hosting other sporting, entertainment and community events.

Plans also show that the stadium will have three tunnels, one for football and one each for the NFL home and away sides. The asymmetrical stands will allow supporters to be closer to the pitch than at any other comparably sized stadium, while the home ‘kop’ stand will be the largest in the country, holding 17,000 fans.

Work has begun on preparation efforts and the stadium is set to open in time for the 2018-19 season. Details: http://lei.sr?a=m3h5D_O

London Olympic Stadium back in action

The re-configured London Olympic Stadium hosted its first major event since its radical £272m transformation when France lined up against Romania for a Rugby World Cup game last month.

Designed by sports architects Populous, the stadium has been completely remodelled from its London 2012 configuration and is now the only stadium in the UK specifically designed to host football, athletics, rugby, cricket and concerts.

Work since London 2012 has included the installation of a new flexible seating system to retain the original running track. The automated system allows all four sides of the lower bowl to be moved over the track when in football mode. The fabric roof used during the Olympic Games has also been removed and replaced with the world’s largest cantilevered roof – measuring 4,000 sq ft in size and 276ft tall at its deepest point.

The new roof is expected to improve acoustics by reflecting the noise of the terraces and projecting it towards the pitch.

In order to preserve some of the Olympic Stadium’s identity, the iconic triangular lighting towers that used to stand over the old roof have been inverted and now hang underneath the new larger roof.

The stadium will become the new home to English Premier League club West Ham from the beginning of the 2016-17 season and now meets UEFA Category 4 classification, the highest available – as well as being fully compliant to IAAF Category 1 standards for elite athletics events. Details: http://lei.sr?a=j7t2y_O
**Gym goers at significant risk of ‘bigorexia’ disorder**

Gym goers have been warned of the dangers of ‘bigorexia,’ an anxiety disorder which can lead to depression, steroid abuse and – in extreme cases – suicide.

Muscle dysmorphia, described as a form of “reverse anorexia,” is particularly prevalent among men, whose body insecurities can cause them to go to dangerous lengths to make themselves bigger and more muscular. Symptoms can include abuse of supplements, steroids and protein shakes; prioritising working out over family and social life.

The Body Dysmorphic Disorder Foundation says one in 10 men in UK gyms have the condition, with many cases going unreported. Details: http://lei.sr?a=D5n2r_O

**Nuffield Health names Steve Gray as new CEO**

Nuffield Health has announced that Steve Gray will replace David Mobbs as chief executive when the charity’s longstanding leader stands down at the end of this year.

Having led the growth of the health and wellbeing offering at both Lloyds Pharmacy and subsequently at Superdrug, Gray has a strong background in healthcare and was described as the “outstanding candidate” by Nuffield Health chair Russell Hardy.

“Steve’s strategic insights into the UK healthcare market combined with his vision for Nuffield Health over the next stage of its development were compelling,” said Hardy.

“He has a proven track record of innovation and success across healthcare markets. Nuffield Health is in safe hands.”

Gray faces a tough job filling the void left by David Mobbs, who was hailed as a “visionary in healthcare provision.”

Sports Direct Fitness is laying the foundations for its ‘aggressive’ expansion over the next year by bringing in fresh blood and setting aside £250m to turbocharge the gym chain’s growth.

**Sports Direct readies ‘war chest’**

Sports Direct aims to capitalise on the synergy between its retail and gym divisions by offering the two prospects side-by-side under one roof.

**Time for gyms to ‘get theatrical’**

Gym managers should treat their role like that of a theatre manager and focus on getting the public through the door by promoting and selling an unmissable experience.

That’s the view of Les Mills UK chief executive Martin Franklin and global markets COO Keith Burnet, who say gyms need to be able to tell a story that engages and excites their customers if they are to succeed in a competitive market.

Speaking to Leisure Opportunities at last month’s LIW show in Birmingham, the recently-promoted pair warned of painful changes ahead for fitness businesses not aligned to meeting and anticipating consumers’ fast-changing expectations.

They said a reluctance to ‘get digital’ and re-engineer a business towards innovation and experiences can prove fatal, citing the example of one well-known brand which lost 90 per cent of its capital value in less than two years, simply by failing to adapt to market changes.

“An industry in general, we’re very short term and I think club managers are too bogged down in the minutiae of running a club to identify threats coming from up ahead,” said Burnet.

“Managers might be able to tell you where the threats and opportunities are coming from, but very few are in a position to produce a strategy that can deal with them. It’s scary to think that a business can fall away so quickly, but these are the dangers if you fail to embrace digital.”

Details: http://lei.sr?a=V7p4p_O
HEALTH & FITNESS

Bannatyne: I’ve been ‘betrayed’

TV Dragon and leisure entrepreneur Duncan Bannatyne has said he feels ‘betrayed’ over revelations of fraud and money laundering by former staff at The Bannatyne Group.

Newly-published accounts show Bannatyne Fitness profits dropped from £10m to £3m in the past year. The accounts make clear what is believed to be the cause: “During the year, the directors identified that misappropriation of the company and the group’s assets had been occurring for a number of years by former employees.”

Former Bannatyne Group finance director Christopher Watson is expected to confess to charges of fraud and money laundering when he appears for a plea hearing, according to the Northern Echo. Prosecutors say electronic cash transfers from Bannatyne company accounts to Watson’s personal accounts and those of his businesses between July 2008 and July 2014 totalled almost £8m, although he is reportedly due to dispute the amount. A Crown Prosecution Service spokesman said: “These sums of money were allegedly used to gamble, settle personal debts and buy and renovate properties.”

Watson has not been the only former Bannatyne employee to face police scrutiny recently. In December 2014, former chief executive and MD of the company Nigel Armstrong, was arrested on suspicion of fraud and bailed. Armstrong has since been cleared of any wrongdoing over the case, and is reportedly planning to take Bannatyne to court, seeking a £10m payout for unfair dismissal. Bannatyne has indicated he will strongly contest the claims of his former friend. Details: http://lei.sr?a=r7N2C_O

Gym Group turns to tech for pricing model

The Gym Group has sought an edge in the competitive budget sector by commissioning a statistical model to understand the impact of price changes on member acquisition and retention.

Budget gyms have harnessed technology and data-driven insight to become the industry’s biggest success story of the last decade and The Gym Group has been at the forefront of this. The new data model – created by Retention Guru Dr Paul Bedford and respected fitness industry consultant Rob Gregory – will enable the company to make strategic decisions about pricing and promotions that will have a direct link to products and services.

“We have invested heavily in technology to underpin our business model and this infrastructure enables a wide breadth of high fidelity data across our 1.6 million member records,” The Gym Group COO Jim Graham told Leisure Opportunities. “We believe that this analytical work, coupled with our combined insight into the human psychology of engagement with and adherence to exercise, is really adding value to our members and will further differentiate us from less data-rich operators.”

The data model included analysis of more than 800,000 member records from 50 of The Gym Group’s UK sites and took six months to complete. Dr Bedford said the chain’s extensive use of technology provided a rich stream of data. Details: http://lei.sr?a=P7U6Z_O

For more information on our SPORTEC® and EUROFLEX® product ranges email us at sales@floors4gyms.com or call us on +44 (0) 1706 260 220

www.floors4gyms.com

TVS SPORTS SURFACES are a leading provider of sports and fitness flooring with a wide range of materials suitable for indoor and outdoor applications.

We offer:
- Quality materials.
- Professional installation.
- Customised floor designs.
- Impact protection.
- Acoustic solutions.

Details: http://lei.sr?a=7J_y1F
**£215m Tate Modern addition set for June 2016**

A £215m extension for London’s Tate Modern will open next year, it has said.

The announcement should assuage fears that construction work for the popular visitor attraction was running behind schedule. The designs have been on the table since 2008, and the extension was originally slated to open in time for the capital’s 2012 Olympic Games. The 11-storey addition, designed by acclaimed architecture firm Herzog & de Meuron, will officially open on 17th June 2016, according to Sir Nicholas Serota, director of the Tate Modern.

The 65m-tall building will add 21,500sq m of space to the gallery’s existing 35,000sq m. 
Details: http://lei.sr?a=4Q5Z2_O

**British Music Experience heads north**

The British Music Experience (BME), which since 2009 has called London’s O2 Arena home, is about to position itself as one of the UK’s most prominent and compelling music attractions when it makes a permanent move to Liverpool – the city that gave the world The Beatles.

Following a five-year run at the O2, the BME will be making its new home in the iconic Grade II-listed Cunard Building, with an extensive collection of music and artefacts paying homage to the impact British music has had on culture, fashion, art and politics.

Using tablets and smartphones, guests can “unlock” display cases and listen to tracks by various artists. An interactive studio will allow people to try out instruments, while a dance booth will teach signature moves. The attraction will also include a café and shop with music and pop-culture-related products.

Liverpool’s mayor, Joe Anderson, and BME chair Harvey Goldsmith have teamed up to bring the attraction to Liverpool. It includes more than 600 rare items, such as David Bowie’s Ziggy Stardust costumes and original handwritten lyrics by New Order.

“[This is a fantastic addition to the city’s existing attractions and it makes perfect sense that a museum which celebrates the importance of British music and its influence on society, has its home in Liverpool,” said Anderson. “Music is inherent here and is entwined with the city’s history, present and future.”

Details: http://lei.sr?a=P5V6z_O

**VR startup Jaunt secures £64.6m to develop tech**

A startup virtual reality company in California’s Silicon Valley has secured £42m from a number of global firms, including Disney, as media and entertainments companies start to invest in new forms of immersive technology.

Other investors in Jaunt, which has total capital of around £64.6m include companies such as Sky, German media conglomerate Axel Springer and ProSiebenSat.1 Media, government investment firm China Media Capital and Evolution Media Partners.

Jaunt offers a different kind of virtual reality to other companies, creating and distributing live-action VR content, differing from the computer-generated content filling the market right now. Using a spherical 24-lens camera, Jaunt takes footage shot from each lens and puts it all together into one single image, creating a high-definition representation of the real world. The technology offers the potential to completely immerse users into movies or even put them into a live sporting event using a VR headset.

Details: http://lei.sr?a=f643G_G_O

**Museums ‘must devise’ digital strategies**

A new study identifying future trends in the museum sector has said that museums must develop digital strategies to survive, as more and more people turn to the internet to soak up culture.

The NMC Horizon Report: 2015 Museum Edition – created by The New Media Consortium in partnership with the Balboa Park Online Collaborative – looked at which trends and important developments in technology will drive changes to museum education and interpretation, the challenges ahead and how to overcome them. Compiled by a body of 34 experts, the report charts the “five-year horizon,” looking at more than 13 years of research and publications to identify future trends.

With the need identified for museums to start developing digital strategies if they haven’t already, concerns were raised about privacy issues. The report said steps were already being taken by institutions such as New York’s Metropolitan Museum of Art, which has created its own digital department headed by a chief digital officer, with allocated resources and facilities to enhance innovation and adapt to a changing museum environment. Also raised was the need to improve the “digital literacy” of museum professionals, so they can adapt and interact with an ever-more technology-reliant consumer.

“At the centre is the notion of museums needing to be more responsive to audiences’ evolving behaviours to stay relevant,” reads the report. “As a result, they are being urged to balance digital infrastructure and digital mindset.”

Details: http://lei.sr?a=q8W5n_O
From functional training, to indoor cycling, to completely original exercise protocols, Matrix offers exciting and exclusive products and programming that will inspire loyalty and generate revenue for your facility.
MORE THAN 300 EXHIBITORS
– OVER 100 SPEAKERS
– PLUS DESTINATION SPA
  A DEDICATED SPA FEATURE WITH THE VERY BEST SUPPLIERS AND TALKS FROM THE HEALTH AND WELLNESS SECTOR

SEMINARS AND SPEAKERS JUST ANNOUNCED

TAMMY KENYON
Limewood

ALISTAIR JOHNSON
Spa Creators

ANDREW STEMBRIDGE
Chewton Glen Hotel & Spa

ANNA HUBBARD
Good Spa Guide

AND MANY MORE...

REGISTER FREE AT INDEPENDENTHOTELSHOW.CO.UK

ADDITIONAL SPA IMAGES PROVIDED BY CHESHIRE WELLNESS
Consulting agency Luxury Branding has published a new report that shows the world’s most popular luxury hotel brands, compiled using data on travel feedback site TripAdvisor. The study analysed the reviews of nearly 1,600 hotels across 59 global brands; the results represent the opinions contained in 2.25 million reviews.

According to the report, The Ritz-Carlton is the world’s most popular luxury hotel brand. Others in the top 10 include (in order) Oberoi Hotels & Resorts; Raffles Hotels & Resorts; Langham Hotels and Resorts; Rocco Forte Hotels; Dorchester Collection; Capella Hotels and Resorts; Park Hyatt; Shangri-La Hotels and Resorts; and Armani Hotels & Resorts.

“The concept is a spa boutique, with a very artistic, creative vibe,” said de Savary. “It’s all about an overall lifestyle experience, where you can enjoy the whole ambiance.”

De Savary said having a private spa only for guests is a way to keep things less busy, and less crowded. He wants the experience to be “charming, user-friendly, not intimidating – and not just for women.” The spa will include both indoor and outdoor components, with five indoor treatment rooms and two to three gazebo tents on the terrace for treatments when the weather is nice.

“The spa is very much on a relaxation theme,” Peter de Savary explained.

The de Savarays are also planning a new spa at their hotel in Devon, The Cary Arms, which is currently undergoing a £1.5m expansion – also adding six chic beach huts and three Riviera villas, all on the water’s edge with views across Lyme Bay. The Cary Spa is set to open in May 2016. Details: http://lei.sr?a=q9m5D_S

The study analysed the reviews of nearly 1,600 hotels across 59 global brands in the top 10 include (in order) Oberoi Hotels & Resorts; Raffles Hotels & Resorts; Langham Hotels and Resorts; Rocco Forte Hotels; Dorchester Collection; Capella Hotels and Resorts; Park Hyatt; Shangri-La Hotels and Resorts; and Armani Hotels & Resorts.

“Due to the internet, luxury travellers are better informed than ever and with the continued rapid growth of sites like TripAdvisor, a more reliable assessment of luxury hospitality has emerged,” said Piers Schmidt, who founded Luxury Branding in 2002.

“These findings may surprise quite a few in the industry, but the brands’ guests have spoken, and now they’re being heard.”

Mr. Schmidt noted that despite a persistent industry perception that high-net-worth consumers “don’t write reviews” or engage with social media, digitally native travelers rely both on their own experiences and those of friends and family in making brand decisions. Details: http://lei.sr?a=z7r8E_O
TOURISM

Ex-Man Utd boss to open WTM

The former chief executive of world-famous football club Manchester United will open the World Travel Market London 2015 when it kicks off on 2 November.

The event, which is among the biggest in the global travel industry calendar, is expected to attract 5,000 exhibitors and 9,000 buyers during its run from 2-5 November, with a total of more than 50,000 travel professionals expected to attend.

David Gill, who joined Manchester United as finance director in 1997, helped the Red Devils become one of the richest football clubs in the world, while presiding over a period of unprecedented success on the football pitch. He stepped down as United chief executive in 2013, but remains a non-exec director.

Gill will open World Travel Market London 2015 at the WTM Leaders Lunch, which will host 200 of the industry’s most senior executives. Last year’s event guest speaker was retail legend Justin King, former CEO of Sainsbury’s, and in 2013, former Marks & Spencer chair and CEO Sir Stuart Rose took to the stage.

During this year’s lunch, BBC presenter Stephen Sackur will interview Gill about his career in the football business as well as his previous careers within travel, offering the senior travel industry audience inspiration and practical business insight.

“I am delighted David Gill has agreed to open World Travel Market London 2015,” said World Travel Market senior director Simon Press. “Such a successful and well-known businessman, Gill’s knowledge of International business will no doubt offer transferable knowledge to the senior industry leaders of global travel brands sat in the room before him.”

Details: http://lei.sr?a=a5j7Y_O

Banksy’s Dismaland ‘brings in £20m’

Banksy’s twisted spin on Disneyland generated more than £20m for the seaside town of Weston-super-Mare in the five weeks from its debut in the middle of August.

Satirising the theme park and tourism industries, particularly Disneyland, Dismaland has somewhat ironically given a great boost to the industry it has poked fun at, with the town’s tourism businesses – such as hotels, B&Bs, restaurants and seaside attractions – reporting significant boosts in revenue, according to the local tourism body Visit Somerset.

The Hoteliers Association also reports that an additional 50,000 nights have been sold in Weston-super-Mare’s hotels, with each guest spending an average of £150 per night including dinner and drinks. In addition, local shop owners have received boosts in sales, restaurants have often been fully booked and Great Western Railways say that numbers on the Paddington to Weston line have more than doubled. Having closed its doors on Sunday 27 September, more than 150,000 people visited the art installation-cum-theme park based in a derelict lido during its five-week run. More than 4,000 tickets were sold every day online and a further 500 queued up daily for a chance to enter the pop-up, which sold out its entire ticket allocation.

Details: http://lei.sr?a=c4t8k_O

150,000 people visited the art installation-cum-theme park
“Government-backed apprenticeships help engineer our success”

Oliver Mangham, Applications Director at Fairfield Control Systems

Businesses taking on their first apprentice can get a grant of at least £1,200 and help with their training. To discover how Fairfield benefited from Government support and how you can too, visit greatbusiness.gov.uk/apprenticeships or call 08000 150 600

Transforming lives National Apprenticeship Service
Health Club Management Retention Hub

We’ve pulled together the latest retention series written for Health Club Management by leading industry experts Dr Melvyn Hillsdon, Dr Paul Bedford and Guy Griffiths. This one-stop online shop gives you quick access to the latest thinking, stats, trends and reports in this vital field.

Let the experts keep you up to speed on the latest retention trends
healthclubmanagement.co.uk/retention
Diverse speaker lineup for GWS

The Global Wellness Summit, set to take place 13-15 November at The St. Regis Mexico City, has announced key elements of its 9th annual conference agenda.

Keynote speaker Dr Deepak Chopra heads up a list of high-profile presenters which includes executives from companies as diverse as Cirque du Soleil and online retailer Zappos; Mexico City’s Ministers of Tourism and Health; and panelists from organisations such as Johnson & Johnson, the Mayo Clinic, Duke Integrative Medicine and Harvard Chan School of Public Health.

In addition, top findings from the Global Wellness Institute’s major research report on the Future of Workplace Wellness will be presented.

This year’s inclusive theme, “Building a Well World,” will attract attendees from more than 40 countries and provide a comprehensive look at how the dramatic growth of the £2.1tn wellness sector is transforming personal and professional lives – and what the outlook is for the future. In addition to Dr Deepak Chopra, delegates will hear from: author Agapi Stassinopoulos, filmmaker Louie Schwartzberg, founder of Technogym Nerio Alessandri, Cirque du Soleil’s Martin Boudreau, Zappos.com’s Maggie Hsu, wellness analyst Thierry Malleret, Zeel USA CEO Samer Hamadeh and Grupo Diarq CEO Gina Diez Barroso. Giselle Fernandez, a five-time Emmy award winning journalist and Mexico native, will emcee this year’s event. Details: http://lei.sr?a=n3Q8u_O

Illusion of soft skin acts as ‘social glue’

Researchers at the University College London have found that participants in a study consistently rated the skin of another person as being softer than their own, whether or not it really was. The researchers suggest that this phenomenon may exist to ensure that humans are motivated to build social bonds through touch.

“What is intriguing about the illusion is its specificity,” said Antje Gentsch of the University College London. “We found the illusion to be strongest when the stroking was applied intentionally and according to the optimal properties of the specialised system in the skin for receiving affective touch.” Gentsch explained that this system typically responds to gentle stroking found in intimate relationships and encodes the pleasure of touch.

“The illusion reveals a largely automatic and unconscious mechanism by which ‘giving pleasure is receiving pleasure’ in the touch domain,” said lead researcher Aikaterini Fotopoulou. Many studies have focused on the benefits of touch for the person receiving it. Yet, Fotopoulou and her colleagues said, remarkably, little is known about the psychological benefits of actively touching others. Researchers believe that this rewarding illusion in the brain from human touch acts as a kind of “social glue,” bonding people to each other. Details: http://lei.sr?a=W4F6M_O
**Bouygues wins £1bn Battersea contract**

Battersea Power Station Development Company (BPSCDC) has selected Bouygues UK as preferred contractor for Phase 3 of the largest single development project in central London since Canary Wharf.

With the long-running Battersea saga apparently on the road to resolution, Bouygues UK has landed the £1bn+ design and build contract for Phase 3, which features a new pedestrianised high street for London, known as The Electric Boulevard, as well as a number of mixed-use developments. The boulevard will be the main gateway to the entire Battersea development, connecting the Northern Line Extension station to the south of the site with the Power Station.

The team from Bouygues UK will work alongside the Phase 3 principal consultants already appointed. The roll call of big names includes Foster + Partners, the architects responsible for the long sinuous ‘Battersea Roof Gardens’ building that will comprise new homes, a hotel and one of the largest roof gardens in the capital. Also involved are Gehry Partners, architects of ‘Prospect Place’, a collection of five buildings each with striking sculptural façades inspired by London’s famous John Nash Regency terraces, and Prospect Park, which houses a new community centre and children’s playground.

Work is due to start in 2016, alongside the ongoing construction of Circus West (Phase 1) and regeneration of the Power Station itself (Phase 2). Details: [http://lei.sr?a=F7x5Q_O](http://lei.sr?a=F7x5Q_O)

---

**£2.9m Howe Bridge upgrade starting to take shape**

Howe Bridge Leisure Centre has opened its brand new health and fitness suite – part of the ongoing £2.9m transformation being carried out at the WLCT-operated site.

Members can now take advantage of a new Technogym-equipped 80-station gym, sauna and steamroom, indoor cycling studio, group exercise studio and new changing rooms. As part of the first phase of improvements, the centre’s reception area has also been modernised and a new catering offer, The Subs Bench, has opened for business. The latest development follows the recent opening of the 3G FIFA 2 star pitch. Next to come is a range of innovative leisure products including adventure climbing, an indoor extreme skate park and adventure play facilities.

Wigan Council has invested £2.4m into the project, while WLCT secured an additional £500,000 from the National Lottery’s Sport England Improvement Fund. Details: [http://lei.sr?a=N9s4K_O](http://lei.sr?a=N9s4K_O)

---

**Consultation for Taunton’s major mixed use scheme**

Taunton Deane Council, working in conjunction with development partner St Modwen, is about to kick off a public consultation about what to do to transform a derelict former cattle market.

Proposals for the site will be unveiled next week, but are set to include a hotel, waterfront cafés, bars and restaurants, a cinema, retail, a supermarket, offices and homes.

An important part of the council’s regeneration plans, the £105m Firepool development would be one of the biggest mixed-use schemes in the region, with the potential to create more than 1,800 jobs.

Council leader John Williams said: “Taunton needs to be competitive and provide high-quality facilities to attract continued inward investment and satisfy the needs of its growing population. The mix of uses proposed achieves just that.” Details: [http://lei.sr?a=Uapgh_O](http://lei.sr?a=Uapgh_O)

---

**Science Museum refurb pushes ahead**

London’s Science museum has set a November deadline for architects to submit plans for its latest development as part of its ongoing five-year £60m transformation.

In 2015, Zaha Hadid and Muf were awarded separate contracts to redevelop the museum’s Maths Gallery and Interactive Gallery respectively. Now, the famous museum is seeking a world-class architect to work on its Exhibition Road entrance, which is expected to welcome more than 3.3 million people through its doors every year.

The 1,200 sq m (12,900sq ft) area of public space, which the Science Museum has taken over from the Royal Mail, was earmarked for development following the museum’s purchase of the Post Office building on the north east corner of the site in South Kensington.

The entire Exhibition Road site runs from Hyde Park to South Kensington and has undergone significant development in recent times, most notably the new entrance being built for the nearby V&A Museum.

The outdoor site was developed in 2011 at a cost of £28m and doesn’t have kerbs or pavements, with signs, traffic signals and barriers removed to form a “clutter-free” street.

The Science Museum’s masterplan will transform around a third of the world-renowned institution over the next five years. Currently in the first stage, the £60m figure has been raised through a combination of generous donations and grants from the Heritage Lottery Fund (HLF). Details: [http://lei.sr?a=j9E6F_O](http://lei.sr?a=j9E6F_O)
DELIVERING INTELLIGENT SOLUTIONS FOR 30 YEARS

AFLS+P specialises in major sport, leisure and community infrastructure projects across Europe, the Middle East, Africa and Asia. With more than 30 years’ experience, we advise on, develop and deliver the very best solutions for our clients.

We’ve developed a reputation for providing exceptional solutions which recognise operating requirements and maximise development profitability.

www.AFLSP.com
Isle of Wight property experts covering all sectors of the leisure industry.

CONTACT: 01983 527727
Nick Callaghan, Lisa Mercer or Janet Morter
www.hose-rhodes-dickson.co.uk

To advertise call +44 (0)1462 431385 email leisureopps@leisuremedia.com
**Wearables: PTs need ‘better education’**

Exercise professionals need better training to be able to adequately advise their clients on the booming wearable tech market, according to the American Council on Exercise (ACE).

The organisation questioned 58,000 health and fitness professionals on wearable tech to understand how the industry is adapting to this growing trend. It found that 72 per cent of trainers are regularly asked by their clients for insight and feedback on such devices, but only 51 per cent felt prepared to answer those questions. The wearable tech market has boomed in recent years and shows no signs of abating, with devices like the Apple Watch pushing wearables firmly into the mainstream. Currently worth an estimated £3.2bn, the market has been forecast to triple in value over the next decade.

Wearables are able to produce an ever-growing array of metrics and information; however, the interpretation of this data is where the opportunity lies for the fitness industry. ACE said the key takeaway from the survey is that better education is needed to ensure clients and trainers are making the most of their investments in wearable technology.

“Wearable activity devices can monitor everything from steps taken and heart rate to calorie expenditure and sleep quality,” said Cedric X. Bryant, Ph.D., chief science officer at ACE. “However, it’s the trainer’s job to translate all of these data into a tangible action plan to drive sustainable lifestyle change.”

Details: [http://lei.sr?=5m4x6_O](http://lei.sr?=5m4x6_O)

**Fitness courses ‘lagging in tech uptake’**

Fitness training providers and colleges are failing to capitalise on the benefits of integrating technology-enabled learning into the curriculum, according to a new report.

The *Lessons in Technology-Enhanced Learning* study from YMCA Awards – the result of interviews with a group of major UK colleges and private training providers – suggests the health and fitness education sector has ‘a long way to go’ before it is fully harnessing the benefits of digital learning.

The report reveals that while providers involved in the study are hungry to modernise learning, many feel they are being held back by a lack of resources and the necessary funds needed to meet the essential costs of development, setup and maintenance.

The report highlights a number of persistent barriers to adoption, such as compliance issues and financial restrictions, as well as the surprising digital illiteracy of many vocational students. Meanwhile, participants complained that they were hindered by ‘supplier hype’, overwhelming choice, and off-the-shelf eLearning products being too inflexible.

These issues aside, tutors and participants alike said they found eLearning beneficial. YMCA Awards piloted an eLearning course as part of the study and found it helped support flexible learning, with 26 per cent of students choosing to learn outside normal classroom hours in addition to face-to-face learning, while 14 per cent opted to work at weekends.

Details: [http://lei.sr?=X4q5M_O](http://lei.sr?=X4q5M_O)
Hit the Ground
Running with an 
Active IQ Qualification

Discover the opportunities available to your students when you become an Active IQ approved centre. We will ensure you are fully prepared to offer students everything they need to start their careers in the active leisure sector.

Visit www.activeiq.co.uk/join to become approved and get your first 5 registrations free - quote “5REG15”

Connect with us in #activequalifications

---

**REHABILITATION COURSES**

Department of Sport and Health Sciences

- Designed and delivered by leading researchers
- Flexible study options
  - (Part-time, Full-time, mixed mode delivery)
- Standalone modules, PGCert, PGDip and MSc
- Specialist Pathways available

**Functional Recovery from Stroke**
A new module pending endorsement by SkillsActive at Level 4.

**Exercise Prescription for Long-Term Neurological Conditions**
REPS 4 accredited module. Fully endorsed by SkillsActive at Level 4.

**Rehabilitation (MSc, PGDip, PGCert)**
Four pathways to suit your specific educational and career needs: Musculoskeletal/Neurological/Paediatric Neurological/Exercise. The above modules are part of the Exercise Rehabilitation MSc and can be accredited towards it.

For further information about our courses please go to shs.brookes.ac.uk/courses/rehabilitation

---

**BECOME A FIRST AID INSTRUCTOR**

Start your career with one of our Level 3 First Aid Instructor Courses

Nuco Training hold monthly courses throughout the UK, view our website now to find out more about our extensive range of courses and how you can become a First Aid Instructor.

Visit www.nucotraining.com

JOIN THE LARGEST PROFESSIONAL NETWORK OF FIRST AID AND COMPLIANCE INSTRUCTORS
- Nuco Training will provide you with everything you need to start a career as a First Aid Instructor with first class back-up and support.
- All courses allow you to teach a range of regulated qualifications

---

Visit www.nucotraining.com

Nuco Training Ltd | Tel: 03456 444999 | Email: sales@nucotraining.com | www.nucotraining.com
CREW training programmes will help your staff make that vital difference to your bottom line! Helping your customers make choices that make them happy and underpin your business.

- Admissions Sales
- Guidebook Sales
- Saver Tickets
- Secondary Spend
- Retail Up-selling
- Catering Up-selling
- Customer Service
- Repeat and Recommended Business

“The benefits include improved sales of the guidebook, more visitors using the Roman Baths Kitchen café. Staff are engaging with our customers and selling more proactively than before they had the CREW training. Customer spend per head has improved significantly.”

Katie Smith, Visitor Services Manager, Heritage Services, the Roman Baths

www.crewtraining.uk.net
info@crew.uk.net
0845 260 4414
To support its continued growth strategy, the Gym Group is seeking to appoint a **Regional Facilities Manager** to take ownership of the management and delivery of all property maintenance across its estate in the Midlands, South-West and Berkshire region.

The Midlands/South-West region is key to the company’s growth strategy – currently consisting of nearly 20 gyms, it will grow to have more than 30 sites over the next few years.

The Gym Group has over 1,000,000 sq ft of Gym space across over 65 locations, serving over 350,000 members. There are plans to open between 15 - 20 sites per year over the next few years, and over £50m of funding has been secured to aid the continued growth of this ambitious and exciting company.

The 13th fastest growing company in the Sunday Times Fast Track 100 and a top 15 Sunday Times Best Companies to Work For – the Gym Group increased revenues by 27% last year to £45.9 million - a result of opening more Gyms, of delivering high quality facilities and a model that is fit for purpose for today’s economic climate.

Likely to be home-based or at a Gym local to home, this new role has been created to ensure high levels of service continue to be delivered to the operations in the region as the estate continues to grow and mature.

For a confidential discussion and to find out more about this exciting opportunity, please call our retained advisor Michael Emmerson on 07796 066158 or please apply in confidence by submitting your CV and a covering letter via our recruitment website: [www.leisureopportunities.co.uk/GymGroup/RFM](http://www.leisureopportunities.co.uk/GymGroup/RFM)

---

**THE ROLE**

- Ensure the region’s property portfolio is maintained and developed to meet the needs of the business as the region expands.
- Deliver the planned maintenance schedule for the Gym’s in the region and ensure all Gym’s in the region are attended every six weeks.
- Deliver levels of service to maximise customer satisfaction and minimise member complaints and other adverse feedback.
- Manage outsourced facilities management provider ensuring performance and service levels are monitored and improved where appropriate.
- Ensure that all works comply with relevant statutory requirements.
- Ensure that all legal requirements are met and that The Gym maintains a robust system of statutory compliance in relation to principle areas of responsibility.

**THE CANDIDATE**

- Significant experience of facilities management within a large organisation.
- Experienced in managing an outsourced facilities services provider across a multi-site estate.
- Experienced in operational facilities and property management experience together with the ability to work in a collaborative environment.
- Understanding and knowledge of industry trends and direction.
- Excellent customer service and people skills and ability to communicate effectively in written format and oral presentations.
- Demonstrable track record of collaborating with other business areas to meet company goals and standards.
- Strong knowledge of property management, building maintenance, leases and construction terms and practices.
- Proven record of effecting strategic change and initiatives.
- Preferably BIFM or equivalent qualified.
Bay Leisure Ltd, the multi site leisure operator based in South Wales, is opening an exciting new health and fitness facility in Cwmbran.

We are looking for a General Manager and Duty Managers to take responsibility for delivering an excellent product and achieving commercial targets. You must be customer focused and have a passion for high standards. If you are interested in applying for this role, please email David Evans d.evans@bayleisureltd.co.uk by the 30th October 2015 outlining why you are interested, and with an explanation of why you think you would be an outstanding success in this role, along with a completed Bay Leisure Ltd application form (www.bayleisureltd.co.uk/careers).

Interviews for the General Manager position will be held on the 4th November 2015. Competive salary and benefits package.

For further information on the roles please visit http://simplygym.net/jobs
For more details on the following jobs visit www.leisureopportunities.co.uk or to advertise call +44 (0)1462 431385

JOBS ONLINE

General Managers
Company: The Gym Group
Location: Various locations, UK

Regional Facilities Manager
Company: The Gym Group
Location: Midlands / South-West / Berkshire corridor, UK

Pool Operators Manager
Company: Fusion Lifestyle
Location: London, England

Climbing Wall Instructor
Company: Parkwood Leisure
Location: Bristol, UK

Sports General Manager
Company: Oxford University Sport
Location: Iffley Road, Oxford, UK

Gymnastic Coaches
Company: Everyone Active
Location: Fareham, Hampshire, UK

Lifeguard
Company: GLL
Location: Various locations, UK

Reception / Front of House
Company: énergie group
Location: Dundee, UK

Personal Trainers
Company: The Gym Group
Location: Various locations, UK

Personal Trainer
Company: Everyone Active
Location: Various locations, UK

Recreation Assistant
Company: Royal Automobile Club
Location: Epsom, UK

Football Coaching - USA
Company: UK Elite Soccer
Location: USA, United States

Front of House Apprentice
Company: Everyone Active
Location: Staines upon Thames, UK

Fitness Instructor
Company: Norton House Hotel & Spa
Location: Edinburgh, UK

Assistant General Manager
Company: The Gym Group
Location: Croydon Purley Way, UK

Recreation Assistants
Company: Parkwood Leisure
Location: North Somerset, UK

Leisure Partnerships Officer
Company: Wiltshire Council
Location: Wiltshire, UK

Operations Manager
Company: Charterhouse Club
Location: Godalming, Surrey, UK

Sales Manager
Company: School Lettings Solutions
Location: Bolton – occasional travel, UK

Leisure Attendant
Company: Brio Leisure
Location: Ellesmere Port, UK

Recreation Assistant
Company: Everyone Active
Location: Fareham, Hampshire, UK

Swimming Teacher
Company: Stonyhurst College
Location: Clitheroe, Lancashire, UK

Facilities Assistant
Company: GLL
Location: London, UK

Assistant General Manager
Company: The Gym Group
Location: London Charing Cross, UK

Duty Manager
Company: Impulse Leisure
Location: Thurrock, Essex, UK

Gym Manager
Company: énergie group
Location: Tunbridge Wells, UK

Spa Therapists
Company: The Academy
Location: North Yorkshire, UK

Sales Advisor/Club Promoter
Company: énergie group
Location: Tunbridge Wells, UK

Personal Trainers
Company: The Regent’s Place Health
Location: London, UK

General Manager
Company: The Original Bowling
Company (AMF)
Location: High Wycombe, UK

Deputy Manager
Company: The Original Bowling Co
Location: Bristol, UK

Catering Assistant
Company: GLL
Location: Swindon, UK

Personal Trainer
Company: Pure Gym Limited
Location: Various locations, UK

Health and Wellbeing Trainer
Company: Let’s Get Healthy
Location: Birstall, Leeds

Wet/Pool Operations Manager
Company: Fusion Lifestyle
Location: Various locations, England

Recreation Assistants
Company: Parkwood Leisure
Location: Bristol, UK

Assistant Gym Manager
Company: Pure Gym Limited
Location: Edinburgh West, UK

Sport and Leisure Traineeship
Company: Nottingham Forest FC
Location: Midlands, UK

Membership Advisor
Company: Parkwood Leisure
Location: Bexleyheath, UK

Lifeguard
Company: Everyone Active
Location: Stratford - Upon - Avon, UK

Membership Consultant
Company: Everyone Active
Location: Staines upon Thames, UK

Fitness Instructor
Company: Parkwood Leisure
Location: Bristol, UK

Sway Dance Teacher
Company: Parkwood Leisure
Location: Bristol

Personal Trainer
Company: énergie group
Location: Various locations, UK

Sports Recreation Assistant
Company: Wycombe Abbey School
Location: High Wycombe, UK

Senior Operations Assistant
Company: Shenley Leisure Centre Trust
Location: Milton Keynes, UK

Exercise Referral Instructor
Company: Parkwood Leisure
Location: Bristol, UK

General Manager
Company: Fusion Lifestyle
Location: Essex, England

Maintenance Service Engineer
Company: Xercise 4 Less
Location: Midlands & South England, UK

General Manager
Company: The Gym Group
Location: London Ealing, UK

Sport Facilities Assistant
Company: Southampton Solent Uni
Location: Southampton, UK

Assistant General Manager
Company: The Gym Group
Location: Manchester, UK

Fitness Instructors
Company: Ben Dunne Gyms
Location: Liverpool, UK

Operations Manager
Company: Henst Watt University
Location: UK

Personal Trainers
Company: Ben Dunne Gyms
Location: Liverpool, UK

Fitness Instructor
Company: énergie group
Location: Banbury, UK

Senior Sports Assistant
Company: Xercise 4 Less
Location: North Somerset, UK

Fitness Operations Manager
Company: Fusion Lifestyle
Location: Surrey, England

Regional Account Manager
Company: Core Health & Fitness
Location: North of England, UK

Dry side Leisure Assistant
Company: GLL
Location: Various locations, UK

Duty Manager
Company: énergie group
Location: Lincoln, UK

Membership Advisor
Company: Long Eaton, UK

Senior Recreation Assistant
Company: GLL
Location: Bath & North E Somerset, UK

Maintenance Technician
Company: Everyone Active
Location: Stowmarket, UK

Assistant Manager
Company: The Original Bowling
Company (AMF)
Location: Glasgow, Bargeddie

Contract Manager
Company: énergie group
Location: Essex, England

Fitness Tutor & Assessor
Company: Xercise 4 Less
Location: Nationwide, UK, UK

General Manager
Company: Fusion Lifestyle
Location: Bedfordshire, England

Club Manager
Company: énergie group
Location: Essex, England

Sales Manager
Company: Fusion Lifestyle
Location: Middlesex, England

Front of House Receptionist
Company: Everyone Active
Location: Ely, UK

Membership Sales Advisor
Company: énergie group
Location: Long Eaton, UK

Promotional staff
Company: énergie group
Location: Lincoln, UK

Outdoor Event Manager
Company: Big Bang Promotions
Location: Windsor, UK

Fitness Motivator
Company: Everyone Active
Location: St Albans, UK

Fitness Operations Manager
Company: Fusion Lifestyle
Location: Essex, England

Swimming Services Engineer
Company: Ipswich Borough Council
Location: Ipswich, UK

Membership Consultant
Company: Everyone Active
Location: Watford, UK

Head Trampoline Coach
Company: North Warwickshire BC
Location: Coventry, UK

Membership Consultant
Company: Everyone Active
Location: Sutton, UK

Fitness Instructors
Company: Tandridge Trust
Location: Caterham and Oxsted, UK

Leisure Assistant (lifeguard)
Company: Tandridge Trust
Location: Caterham and Oxsted, UK

Sales Manager
Company: Tandridge Trust
Location: Oxsted, UK

Swimming Teachers
Company: Tandridge Trust
Location: Caterham and Oxsted, UK

Duty Manager
Company: Tandridge Trust
Location: Oxsted, UK
Casual Receptionists
Company: Tandridge Trust
Location: Caterham and Oxted, UK

Swimming Co-ordinator
Company: Tandridge Trust
Location: Caterham and Oxted, UK

Programme Manager
Company: Valley Leisure Ltd
Location: Hampshire, UK

Fitness Instructors
Company: Ben Dunne Gyms
Location: Manchester, UK

Membership Consultant
Company: Everyone Active
Location: Southam Leisure Centre, UK

Swim Teacher
Company: Everyone Active
Location: Southam Leisure Centre, UK

General Manager
Company: The Gym Group
Location: East Midlands

Every Body Active Co-ordinator
Company: Valley Leisure Ltd
Location: Ramsey, Hampshire, UK

Health & Wellbeing Manager
Company: YMCA East Surrey
Location: Redhill, Surrey, UK

Partnership Manager
Company: Belfast City Council
Location: Belfast, UK

Gym Manager
Company: énergie group
Location: F4L Catford, UK

Fitness Instructor
Company: énergie group
Location: F4L Catford, UK

General Manager
Company: The Original Bowling Co
Location: Bracknell, UK

Dry Side Leisure Assistant
Company: GLL
Location: Bristol, Bath, UK

Apprenticeship in Fitness and Customer Services
Company: énergie group
Location: Wallington, UK

Lifeguard
Company: Swimming Tales
Location: Rayleigh, Essex, UK

Centre Manager
Company: BikePark Wales
Location: South Wales, UK

Membership Sales Advisor
Company: énergie group
Location: Various locations, UK

Personal Trainers
Company: The Gym Group
Location: Liverpool, UK

Head of Corporate Sales
Company: Pure Gym Limited
Location: Field based, UK

Duty Manager
Company: Legacy Leisure
Location: Reading, UK

Casual Cycle Staff
Company: Parkwood Leisure
Location: Farnham, UK

Fitness Instructor
Company: énergie group
Location: Various locations, UK

Level 3 Personal Trainer
Company: The Body Training Studio
Location: Wallingford, Oxfordshire, UK

Level 2 Gym Instructor (P/T)
Company: The Body Training Studio
Location: Wallingford, Oxfordshire, UK

Personal Training Tutors
Company: The Training Room
Location: Various, UK

Assessors / Internal Verifiers
Company: Diverse Trainers
Location: Nationwide, UK

Part Time Fitness Motivator
Company: Everyone Active
Location: Stowmarket, UK

Apprenticeship in Fitness and Customer Services
Company: énergie group
Location: Southwark, London, UK

Casual Recreational Assistants
Company: Parkwood Leisure
Location: Coventry, UK

Play Leader/Party Host X2
Company: Parkwood Leisure
Location: Bexleyheath, UK

Personal Trainer
Company: Matt Roberts
Location: Mayfair, UK

Regional Sales Manager
Company: Sports Art Fitness
Location: North, UK

Sales and Marketing Manager
Company: Xercise4Less
Location: Various locations, UK

General Manager
Company: Xercise4Less
Location: Various locations, UK

Membership Consultant
Company: Xercise4Less
Location: Nationwide, UK

Impact Sales Consultant
Company: Xercise4Less
Location: North West & Scotland, UK

Personal Trainer
Company: Xercise4Less
Location: Nationwide, UK

Swimming Teacher
Company: Becky Adlington’s Swim Stars
Location: Nationwide, UK

Personal Trainers Needed
Company: Lifetime
Location: Nationwide, UK

Spa Therapist
Company: Fawley Hall Hotel and Spa
Location: Daventry

Group Spa Manager
Company: Center Parcs Ltd
Location: Nottingham, UK

Spa Therapists
Company: Hand Picked Hotels
Location: Nationwide, UK

Training Manager
Company: ESPA International
Location: Farnham, Surrey (with international travel), UK

Spa Attendant
Company: Dormy House
Location: Worcestershire, UK

Senior Spa Therapist
Company: LivNordic Cayan Tower
Location: Dubai, United Arab Emirates

Therapist
Company: Coworth Park
Location: Berkshire, UK

General Manager
Company: The Wellbeing (London) Co
Location: London, UK

Senior Spa Therapist
Company: Tresco Island
Location: Isles of Scilly, UK

UK Sales Representative
Company: Blinc Inc
Location: UK

Beauty Therapist
Company: Center Parcs Ltd
Location: Brandon, Suffolk, UK

Qualified Head Spa Trainer
Company: Myoka Spas
Location: Malta

Spa Therapists
Company: Everyone Active
Location: St Albans, UK

Spa Therapist
Company: Four Seasons Hotel
Location: Hampshire, UK

Beauty Therapy Tutors
Company: The Training Room
Location: Various, UK

Spa Therapist
Company: Lakeside Hotel & Spa
Location: Newby Bridge, Cumbria, UK

Spa Manager
Company: Gomersal Park Hotel
Location: West, Yorkshire, UK

Therapists / Beauticians
Company: Raison d’Etre
Location: Cairo, Egypt

Champagne Lounge Guest Services Assistant
Company: The Eye Brand
Location: London, UK

Park Operations Host
Company: SEA LIFE
Location: Weymouth, UK

Zoo Manager
Company: Drayton Manor
Location: Tamworth, Staffs, UK

Senior Sculptor
Company: Merlin Entertainments Group
Location: UK

Head of Island Operations
Company: St Michael’s Mount
Location: West Cornwall, UK

Customer Service Hosts
Company: SEA LIFE
Location: Manchester, UK

Operations Supervisor
Company: The Cornish Seal Sanctuary
Location: Gweek, Cornwall, UK

Social Media and Marketing Manager
Company: NAMCO UK Ltd
Location: London, UK

Park Operations Manager
Company: Banham Zoo
Location: Norfolk, UK

Senior Project Manager
Company: AECOM
Location: Hong Kong or Shanghai, China

Water Park Operations Manager
Company: Legoland Discover Centre
Location: California–Carlsbad, US
Britain feeling better about itself

An increasing number of UK adults are feeling more positive about their lives, according to a Office for National Statistics (ONS) report.

Figures from the Personal Wellbeing in the UK, 2014/15 show that reported personal wellbeing has improved every year since the financial year ending 2012 – when data was first collected. On average people in the UK rated their life satisfaction as 7.6 – on a scale from zero to 10 – in the financial year ending 2015.

People in London reported lower personal wellbeing than the equivalent UK averages, but London has seen improvements across all the average measures of personal wellbeing, particularly in reductions to anxiety since data was first collected.

ONS director of wellbeing, Glenn Everett said: “We often talk of how the country is doing, usually in economic terms.

“Today’s figures address how people are feeling about their lives. Overall, people are generally rating their lives higher than they did four years ago.” Everett added, however, that just as is being seen with economic wealth – the happiness inequality gap is getting wider.

“What is interesting is that the figures show a slight growth in inequality between people rating their lives highly and those reporting low levels of personal wellbeing. In other words, a growing inequality that policymakers need to consider.”

The ONS report could be good news for those offering leisure activities, as spending on leisure that policymakers need to consider.

The figures from the Wellbeing in the UK, 2014/15 report. People in London reported lower personal wellbeing than the equivalent UK averages, but London has seen improvements across all the average measures of personal wellbeing, particularly in reductions to anxiety since data was first collected.

ONS director of wellbeing, Glenn Everett said: “We often talk of how the country is doing, usually in economic terms.

“Today’s figures address how people are feeling about their lives. Overall, people are generally rating their lives higher than they did four years ago.” Everett added, however, that just as is being seen with economic wealth – the happiness inequality gap is getting wider.

“What is interesting is that the figures show a slight growth in inequality between people rating their lives highly and those reporting low levels of personal wellbeing. In other words, a growing inequality that policymakers need to consider.”

The ONS report could be good news for those offering leisure activities, as spending on leisure that policymakers need to consider.

Zaha Hadid wins RIBA Gold Medal

Zaha Hadid has been awarded the 2016 Royal Gold Medal from the Royal Institute of British Architects (RIBA) – becoming the first woman to win the honour in her own right.

Hadid, whose trademark dynamic swoops and complex curves have made her a global architecture star, was approved personally by the Queen for the award, which is presented in “recognition of a lifetime’s work.” Previous winners include Frank Gehry (2000), Norman Foster (1983), Ludwig Mies van der Rohe (1959) and Le Corbusier (1953).

The Iraqi-born, London-based Hadid first came to prominence in 1991 with her striking design for the Vitra Fire Station in Weil Am Rhein, Germany. But it has been her work in the leisure sphere which has brought her biggest triumphs, such as the MAXXI: Italian National Museum of 21st Century Arts in Rome (2009), the London Aquatics Centre for the 2012 Olympic Games (2011) and the Heydar Aliyev Centre in Baku (2013).

Hadid also became the first woman to be awarded the Pritzker Architecture Prize in 2004. Details: http://lei.sr?e=P8n9A_O

On average, UK people rated their wellbeing at 7.6 out of 10 – the happiness inequality gap is getting wider.

“What is interesting is that the figures show a slight growth in inequality between people rating their lives highly and those reporting low levels of personal wellbeing. In other words, a growing inequality that policymakers need to consider.”

The ONS report could be good news for those offering leisure activities, as spending on leisure that policymakers need to consider.

Zaha Hadid has ascended to architecture’s highest echelons – just as is being seen with economic wealth – the happiness inequality gap is getting wider.

“What is interesting is that the figures show a slight growth in inequality between people rating their lives highly and those reporting low levels of personal wellbeing. In other words, a growing inequality that policymakers need to consider.”

The ONS report could be good news for those offering leisure activities, as spending on leisure that policymakers need to consider.