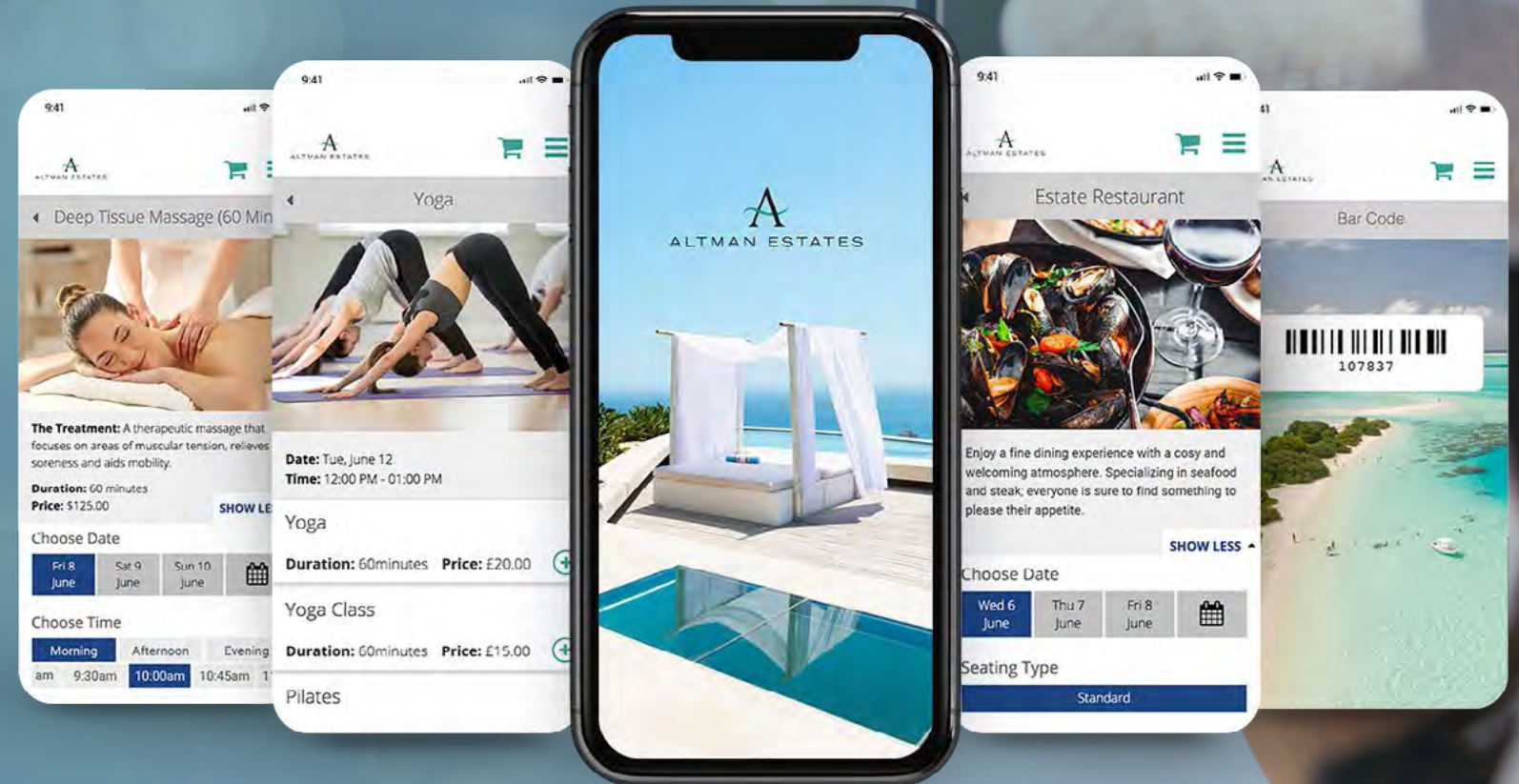


ResortSuite MOBILE

Empower your guest to self-discover your property and create their own ideal experience with your own branded app.

Combine your own static content with the app's dynamic functionality, which can include booking capabilities, mobile check-in, access to rooms with a digital key, and shake-and-pay functionality.



“Releasing a mobile guest app has been a very significant task, but it has delivered real benefits to our guests and reduced the number of team interactions needed to ensure a guest has a seamless and enjoyable stay.

Progressively touchless technology is

**removing day-to-day admin tasks
from our guest facing teams, enabling
them to become great hosts**

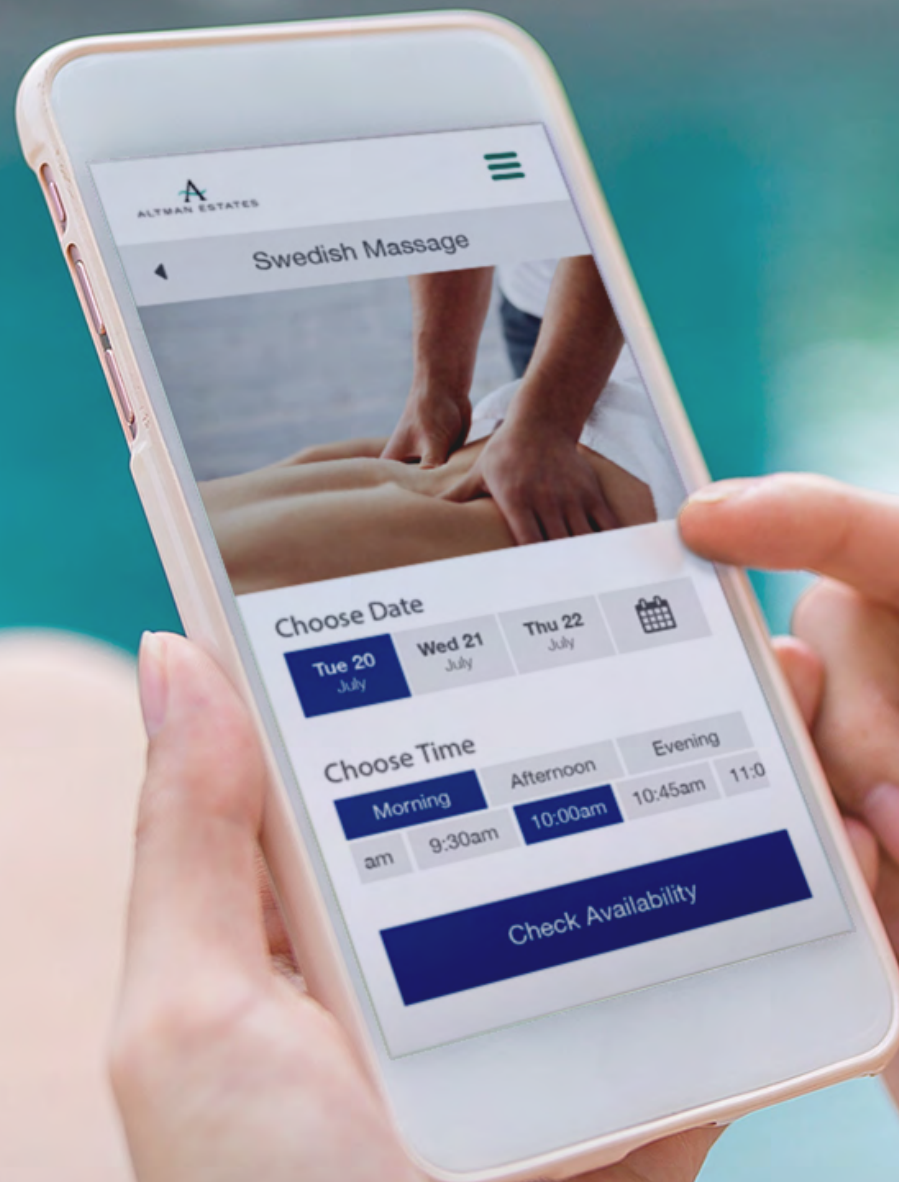
who have the time to enhance a guest’s stay through insight and service.”

— JUDI BLAKEBURN, BRAND DIRECTOR,
WATERGATE BAY




Your Guests Receive

- ✓ Seamless real-time booking of everything your property has to offer (spa treatments, classes, activities, tee times, dining reservations, etc.)
- ✓ A more touchless experience with mobile check-in, intake forms that can be filled out on their phone, a digital room key, and shake-and-pay functionality allowing for purchases to be charged to an on-file credit card, to a room, or to a member account
- ✓ Access to their up-to-date itinerary on their own device
- ✓ 2-way text communication with a property's departments such as the front desk and housekeeping (through integration with ResortSuite partners such as ALICE)



Your Team Receives

- ✓ A user-friendly CMS for updating app content
- ✓ Relief from clerical tasks that the guest can handle with the app (booking of spa treatments, classes, activities, tee times, dining reservations, etc., check-in, filling out necessary forms, issuing of a digital key, and updating address and contact information)
- ✓ 2-way text communication with guests (through integration with ResortSuite partners such as ALICE)
- ✓ A property-branded app for Apple and Android users
- ✓ Insights into a guest's app usage with comprehensive app analytics

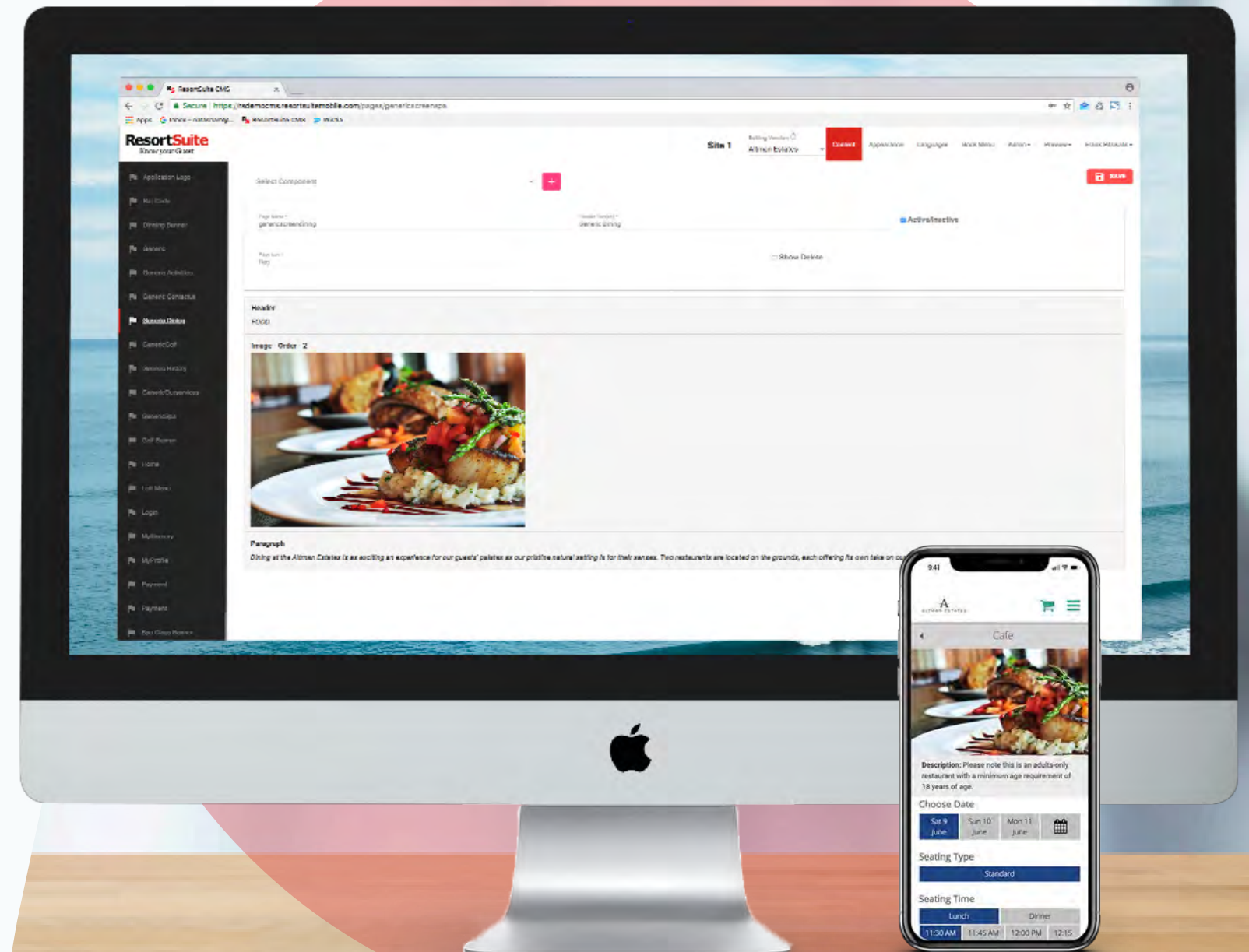


Charging to an on-file credit card or to a room by scanning a barcode

MOBILE Content Management System

MOBILE comes with a user-friendly Content Management System (CMS) that allows your property to update the static content of the app on your own, ensuring it is always fresh and relevant. No coding knowledge is required.

- ✓ Update headings and paragraphs of text
- ✓ Switch out images or update a photo slideshow
- ✓ Add or update maps with points of interest
- ✓ Link to external sites or files
- ✓ Style sheet access is available if further customizations are required
- ✓ View changes and updates using the preview window before making them live
- ✓ Save and revert to older versions of the app
- ✓ Update the app content without having to publish updates to the App Store/Google Play



Edit app content yourself, no coding knowledge required

Integrate MOBILE with these ResortSuite modules and experience the exponential benefits to your operations and your guests' experiences



GOLF

Book tee times, manage tournaments, and coordinate inventory in real-time. Yield manage green fees by date, time and day, and day of the week while considering the assigned course, player type, and course occupancy.

SPA, Activities and Classes

Manage spa treatments, personal training sessions, classes, and retail POS. SPA provides hassle-free payroll reporting, flexible commission structures, and advanced yield-management functions.



F&B and Dining

Manage your food and beverage operations, keep recipe-level inventory of your dishes. Easily post guest charges back to their room.

Additional ResortSuite modules



Sales & Catering

Manage every aspect of your banquet operations from sales task lists, quotations and contracts, BEOs, event management and invoicing.



WEB Online Booking Engine

With your own property-branded online booking engine, guests can book their entire on-property experience. Create an online booking journey that includes prompts for additional services your property offers, further enhancing a guest's stay.



CLUB

Provide your team with membership level control of member management, dues, and discounts. Post charges with line-item detail to a member account and automate batch processing of dues or the settling of account balances.





ResortSuite
Know your Guest

ResortSuite MOBILE.
Get in touch to learn more.
See how ResortSuite can help
streamline your guest experience.
sales@resortsuite.com
1.866.477.8483