spa opportunities

3 JUNE - 16 JUNE 2011 ISSUE 113

Daily news & jobs: www.spaopportunities.com

GSS launches spaevidence.com

LIZ TERRY

Susie Ellis, board member of the Global Spa Summit (GSS), has announced the launch of spaevidence.com a portal which consolidates clinical evidence about 22 key spa therapies from four pre-existing databases - Natural Standards, the Cochrane Library, Pub Med and the Trip Database.

The portal has been developed with support from Dr Ken Pelletier, Dr Daniel Friedland, Dr Marc Cohen and Nader Vasseghi.

In announcing the launch,

Ellis paid tribute to industry contributors, sponsors and supporters for bringing the portal to fruition over the last year, since the idea was proposed at the Global Spa Summit in Istanbul in 2010.

The portal is available in white label format, so it can be linked to spas' websites to enable



Susie Ellis (far left) announcing the launch of spaevidence.com at GSS

operators to present the evidence as part of guest engagement programmes. In addition, it's been designed to be user-friendly.

Ellis said "the aim is to present the evidence - good or bad - so decisions can be made in an informed way." To read more about this year's GSS event, see page 11.



An artist's impression of what the spa will look like

Spring 2012 launch for Pézenas scheme

PETE HAYMAN

France-based developer Garrigae Group has revealed that its luxury resort development in Pézenas - La Distillerie des Templiers is to open to guests in spring 2012.

The scheme is currently under construction and will feature 49 apartments and facilities such as a 1,399sq ft (130sq m) spa with Roman bath and private treatment rooms. A heated outdoor pool; Mediterranean gardens; tapas bar; and a conference room are also proposed.

Details of Buxton spa event revealed

TOM WALKER

Details have been revealed for the inaugural Buxton Spa Forum, which is being organised by the University of Derby and held on the dates of the cancelled BISA Annual Conference.

The theme of the two-day event, which will be held on 23-24 June at the University of Derby campus in Buxton, will be Spa Responsibility and Sustainability.

Key note sessions will include speeches by Noella Gabriel from Elemis and Andrew Gibson, group director of spas at Mandarin Oriental.

Work starts on The Healing Spa

PETE HAYMAN

Tierra Verde Development Company LLC has commenced work on the construction of The Healing Spa at Tierra Verde - part of a wider 'green' scheme in Wichita, Kansas, US.

The destination spa will offer an extensive range of services and facilities, as well as offering an environment for patients to recover from surgical and medical procedures.

Skilled medical concierge services will be offered by fully-certified nursing staff, an on-call doctors and an aesthetician, as well as massage therapists. The facility will also include The Wellness Center at Tierra Verde, which will provide dance, fitness and strength



The spa will mix beauty and medical treatments

training programmes, alongside holistic and medical treatments.

Places Architects are also working on The Healing Spa at Tierra Verde scheme, which will feature a Cardio-Cor Exerbike from Cardio Infrared Technologies.

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Park Hyatt enters Maldives

TOM WALKER

Hyatt Hotels has entered into an agreement with Driftwood Maldives Private to manage the first Hyatt-branded spa resort in the Maldives.

Park Hyatt Maldives Hadahaa Island is situated in the Indian Ocean's largest and deepest atoll, Huvadhoo.

The resort offers 50 luxurious villas with private decks and bedrooms with living area, designed by SCDA Architects of Singapore. A further 36 villas include intimate gardens

featuring outdoor baths and rain showers with some also boating individual plunge pools.

The Spa by Mandara features five couples' treatment rooms offering massages, skin care and beauty treatments. Other facilities include a relaxation area and a large freshwater swimming pool and a spa garden. All treatments are complemented by the Spa by



The hotel will include a Spa by Mandara that has five treatment room

Mandara's signature products, such as White Hadahaa Tea, the bespoke tea blend created exclusively for the property.

The hotel initially opened in late 2009 and has been operating as Alila Villas Hadahaa.

During its first year of operation, the hotel was named among Condé Nast Traveler's Best New Spas in 2010.

New owners unveil vision for The Malvern

TOM WALKER

Huw Watson and Helen Rogers, the new owners of The Malvern hotel, spa and health club in Worcestershire, UK have announced plans to further grow the business. The pair had been overseeing the running of The Malvern since

September 2010 and have introduced new spa treatments and branding initiatives.

A second swimming pool and 30 additional rooms are now to be added as part of plans for the redevelopment of the property, which will be carried out over the next three years.

US luxury hotel development remains steady

TOM WALKER

While economic pressures have lead to major falls in the number of hotel rooms in the pipeline for the US market, the luxury sector seems to be largely unaffected.

According to the latest STR/McGraw Hill Construction Dodge Pipeline Report, while the number of rooms in the total active pipeline in April 2011 fell by 12.2 per cent when compared to April 2010, the luxury market remained static which a marginal loss of 3.5 per cent.

Meanwhile, confidence

in the economy and midscale markets seem to have taken a battering, with planned pipelines down by more than a third (36 per cent) and 22 per cent respectively.



Confidence in the luxury hotel sector has remained relatively strong

The STR pipeline report is seen as a good indicator on the hotel sector's confidence in new projects, and an updated report is published on a monthly basis.



Fiesta to expand Jamaican resort

PETE HAYMAN

Fiesta Hotel Group (FHG) has revealed that it is to start work on expanding its 1,056-room Grand Palladium Resort and Spa in Hanover, Jamaica.

The scheme will see the Spain-based hotel and resort operator invest US\$280m (£170.8m) in the creation of 900 additional suites with concierge service and swimming pool. Facilities at the Grand Palladium Resort and Spa already include a Renova Spa, which has 18 indoor 'chambers' - 13 single and five

couple's - a Vichy shower and a wet area.

Hydromassage; a whirlpool; and a sauna and steamroom are also on offer at the resort, as well as a fitness suite and sports facilities such as tennis courts and a soccer field. FHG also has plans for the construction of a further 2,000 rooms in the next phase of its expansion



plan, which will also feature a convention centre and an 18-hole golf course.

Jamaican tourist minister Edmund Bartlett said: "The effort to improve and constantly increase the number of high-quality rooms you have in the country is the imperative of the day.

Como to open new Thailand resort in 2012

PETE HAYMAN

Singapore-based Como Hotels and Resorts has announced that it is to develop and operate a new property in Phang Nga Bay on Phuket's Yamu peninsula, Thailand.

Due to open in September 2012, the 129-bedroom resort will be constructed in partnership with Campbell Kane; the KS Group; and Hotel Properties, Facilities will include a Como Shambhala Retreat with yoga studio; a 100m swimming pool; two restaurants; and a private

beach overlooking the Andaman Sea.

It had been reported that construction work on the development had been halted as a result of the economic downturn, but the scheme is now back on track.



The resort will include a Como Shambhala-branded retreat and spa

Como Hotels and Resorts vice president of business development Harry Apostolides said: "The addition of this Phuket property is aligned with Como Hotels and Resorts' expansion plans within the region."

Marriott to operate trio of hotels in Mecca

TOM WALKER

Marriott International is to operate three hotels in the holy city of Mecca, Saudi Arabia, under a long-term agreement with Jabal Omar Development Company. The three properties are the 636-room luxury JW Marriott

Hotel Makkah; the 540-room deluxe Makkah Marriott Hotel; and the 432-room mid scale Courtyard by Marriott Makkah.

The hotels will be opened in phases with the first one, Makkah Marriott, currently scheduled to launch in 2014.



A spa will open at the Montcalm later this year

Soft launch for the Montcalm London City

PETE HAYMAN

The Montcalm Group has completed the soft launch of its new hotel in the heart of London - The Montcalm London City at The Brewery - following an overhaul of a former brewery.

Housed in the Grade II-listed former Whitbread and Co premises, the hotel currently offers 100 rooms and is due to be officially unveiled at the end of September. A further 135 rooms will be made available later this year, as well as a wellness centre using Elemis and Aqua de Palma products. The products will also be available in guest rooms.

The Chiswell Street Dining Rooms a contemporary British restaurant and cocktail bar run by ETM - is now open, with a gastro pub due to be added to the dining options by September.

Dating back around 260 years, the original building was one of Britain's first purpose-built mass production breweries after Samuel Whitbread moved his operations to the site.

Australian group 8Hotels opens Bali villa resort

TOM WALKER

Australian hotel operator 8Hotels gas opened its Chandra Villas resort in Bali.

The luxurious private villas are located in the Oberoi area of Seminyak, north of Legian and have been designed by Balibased architect Maria Paiva.

Each villa is boasts outdoor rock showers, freestanding bathtubs, sun decks and private lap pools.

8Hotels chief executive officer, Paul Fischmann said: "We're thrilled with the addition of Chandra, the villas are a perfect complement to our Australian hotel collection and apartments in Paris."

New public spa to open as part of Knowsley project

PETE HAYMAN

Knowsley Leisure and Culture Park in Merseyside, UK – a new £16.1m multi-purpose complex being developed in Huyton, Merseyside – is scheduled to open its doors to the public on 26 September.

Designed by Broadway Malyan, the 6,600sq m (71,042sq ft) complex will feature a wet spa area with steamroom, sauna and whirlpool, as well as treatment rooms and a relaxation area.

Two swimming pools; a six-court sports hall; a fitness suite with up to 120 stations; squash courts; dance studios; and a 400m outdoor velodrome are among planned sports facilities.

A BMX track and an adult activity base

offering a range of activities for disabled
visitors – will also form part of Knowsley
Leisure and Culture Park.

Knowsley Council cabinet member for leisure, community and culture Eddie Connor said: "It will provide a wide range of new and exciting activities for everyone to enjoy."



The large leisure resort is 'operating as normal'

Northern Irish spa and golf resort enters administration

PETE HAYMAN

John Hansen and Stuart Irwin of KPMG's Belfast office have been named administrators of Lough Erne Hotel and Golf Resort near Enniskillen, Northern Ireland.

An operator has been appointed by the administrators to ensure the ongoing management of the 120-bedroom property.

Facilities at the resort include two Championship golf courses – including one designed by Nick Faldo – and the Thai Spa, which features six individual and one dual treatment rooms.

First Abu Dhabi hotel for RCHC

TOM WALKER

The Ritz-Carlton Hotel Company (RCHC) has announced that it has secured an agreement with Abu Dhabi National Hotels (ADNH) to open its first property in the Emirate state.

Due to open in late 2011, the waterfront Ritz-Carlton Abu Dhabi, Grand Canal will boast a 2,000sq m (21,528sq ft) ESPA-managed spa area with 20 private treatment rooms.

The 447-bedroom property will also incorporate 85 villas;

a fitness centre; outdoor tennis courts, and heat and water experiences, such as a 1,6000q m (1,72229q ft) swimming pool. Designed by Otak International, the hotel will also feature a number of dining options and 2,0400q m (21,9580q ft) of flexible space for conferencing.

RCHC president and chief operating officer Herve Humler said: "Together with the



The Ritz-Carlton hotel will open in 2011 and facilities include a spa

owning company Abu Dhabi National Hotels, we will create a prestigious luxury hotel that will be the highlight of the new waterfront development."

ADNH chair H.E. Salem Mohamed Athaith Al Ameri added: "Our partnership with a world-class hospitality group such as the Ritz-Carlton Hotel Company solidifies our plans."

July launch for Malaysian wellness resort

PETE HAYMAN

A new spa and organic wellness resort, which has been modelled on the 18th century Haut Koesnigburg castle in France, is due to open in Malaysia by the end of July.

The 210-room Chateau Spa and Wellness Resort is sited in the Berjaya Hills amid a 150-million-year-old rainforest and will be the world's first organic destination spa resort. Facilities will include the La Santé spa, which will use Voya organic products

certified by the US Department of Agriculture and the Soil Association.

European-style thermal facilities - including a herbal infused sauna chamber and a soap brush/aquaveda heated bed – will be on offer at La Santé. Personalised therapies and treatments

The spa facilities include a soap brush/aquaveda heated treatment bed

will help meet the specific wellbeing needs of guests, while a nutritional consultation service will also be available.

A salt grotto, a salt pool, one deluxe couple suite with hydro bath and two couple suites are also included as part of the spa offering.

Renaissance adds Tuscan spa hotel to portfolio

TOM WALKER

The Il Ciocco hotel in Barga, Tuscany, Italy, will be rebranded as Renaissance Tuscany Il Ciocco Resort & Spa in Barga following a franchise agreement between Marriott – owner of the Renaissance brand – and Shaner Ciocco.

The 200-bedroom property, situated in the Serchio Valley, was originally built as a family retreat and facilities include a luxurious spa and indoor and outdoor pools overlooking the Tuscan landscape. Marriott will undertake a complete redevelopment of the hotel.





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Third Space opens at The Marylebone

TOM WALKER

Independent health club operator Third Space has opened its second site - at the The Marylebone Hotel in London.

The club has rented out a 15,000sq m (1,400sq m) space at the hotel, which is owned by The Doyle Collection.

Facilities at the club include an 18m ozone-treated swimming pool and Third Space's first full service spa.

The spa@THirdSpace offers sauna and steamroom and a treatment menu supplied by French company Payot.

The gym has been equipped with Technogym equipment and also includes a free weights studio and Powerplate Zone as well as a group exercise room offering combat, dance, Pilates and yoga.

The opening is part of Third Space's expansion plans which include a number of new sites in the capital.



Hilton's hotels in China include one in Hefei

Hilton signs deal for three Chinese hotels

TOM WALKER

Hotel giant Hilton Worldwide has signed a management deal with New Huadu Industrial Group for sites in China.

The agreement will see the opening of a Waldorf Astoria-branded resort and a Hilton Hotels & Resorts property in Hainan and a Hilton Hotels & Resorts property in Hunan. Scheduled to open between 2013 and 2014, Waldorf Astoria Hainan Baoting Resort, Hilton Hainan Baoting Resort, Hilton Hainan Baoting Resort, on this changsha East will add another 930 hotel rooms to Hilton Worldwide's fastgrowing pipeline in China.

Waldorf Astoria Hainan Baoting Resort will have 100 luxurious villas; Hilton Changsha East will boast 480 rooms; while Hilton Hainan Baoting Resort will have 350 rooms – including luxury villas.

Rocco Forte enters Abu Dhabi

TOM WALKER

Rocco Forte Hotels has confirmed that its new flagship Middle East property in Abu Dhabi – the first to bear the name of the group's chair and CEO – is to open by the fourth quarter of 2011.

The 281-bedroom Rocco Forte Hotel Abu Dhabi will offer one of the emirate state's largest spas, covering 2,000sq m (21,528sq ft) and offering separate facilities for men and women. Facilities at the hotel's spa will comprise 5 treatment rooms. two of which will be

double - one with a Vichy shower - and five Hammam treatment rooms.

A Moroccan Hammam; a sauna; a whirlpool; an indoor plunge pool; a steamroom; a gym; relaxation areas; a 25m outdoor pool; and a 10m children's pool are also proposed. Rocco Forte Hotels is working in partnership



The flagship hotel's 2,000sq m luxury spa will have 15 treatment rooms

with Tourism Development and Investment Company (TDIC) and Al Farida Investments Company to develop the new property.

The design of the Rocco Forte Hotel Abu Dhabi features a 10-storey wave-shaped tower with a blue and green glass façade, and will be surrounded by public gardens.

Elemis sponsors Polo at the Manor

TOM WALKER

UK-based skincare and spa brand Elemis has become the title sponsor for Polo at the Manor, a brand new event taking place this summer at The Celtic Manor Resort. The sponsorship extends a long-running business partnership

between the brand and Celtic Manor, whose Forum Spa is now an Elemis sole-brand spa. Elemis Polo at the Manor takes place for the first time on Saturday 2 July 2011 on a specially created polo field at the venue which hosted the 2010 Ryder Cup.

New aquatic centre opens in South Australia

PETE HAYMAN

The Government of South Australia has announced the official opening of a new AU\$100m (£65.1m, EUR72.7m, US\$108.5m) aquatic centre and leisure complex in Marion.

YMCA has been appointed to operate the South Australia Aquatic and Leisure Centre, which was unveiled on 9 April by state premier Mike Rann. Candetti Construction

started work on the 26,400sq m (284,167sq ft) venue in October 2009, with a GP Plus Health Care facility also part of the complex. The 10,000sq m (107,639sq ft) Aquatic and Leisure Centre features a 52m swimming pool; a 55m water polo and diving pool; and fixed and springboard diving platforms. Facilities also include two thermal hydro spas; a polar-



The multi-use centre includes sports, leisure and spa facilities

chilled hydro spa; a sauna; a steamroom; two waterslides; and a group fitness studio, as well as a health club due to open in July.

More than 40 pieces of cardiovascular machines and 24 pieces of resistance equipment will be on offer in the health club, along with group fitness pieces and the TRX suspension system.



DIARY DATES

18-20 JUNE

International Esthetics, Cosmetics and Spa Conference

Las Vegas Conference Center, Las Vegas, Nevada, US

This trade exhibition features skincare, wellness and equipment companies, plus conferences. It is co-located with the Beauty Show Las Vegas.

Tel: +1 203 383 0516 www.iecsc.com/lv

23 JUNE

Forum HOTel & SPA

The Ritz Hotel, Paris, France A networking event and conference for leaders in the spa and hospitality sectors. Tel: +33 1 43 21 05 69

www.parishotspa.com

23-24 JUNE

Buxton Spa Forum

Buxton, Derbyshire, UK

The Buxton Spa Forum, Spa responsibility & sustainability event takes place at the University of Derby's Campus in Buxton, which has a great and long spa history and is renowned for Buxton Spa Water. The twoday event will include a number of key note speakers and a roundtable discussion on medical spas.

Tel: +44 1332 594606

28-29 IUNE

Spa & Resort/Medical Aesthetics Expo & Conference New York

Jacob K. Javits Convention Center, New York, US

The expo will give spa professionals the tools to move their spa business forward by providing networking opportunities. Tel: +1 609 759 7606

www.spaandresortexpo.com

24-26 JULY

Cosmoprof North America

Mandalay Bay, Las Vegas, Nevada, US This international beauty and cosmetics fair - now in its ninth year - attracted 700 exhibitors and 25,000 visitors in 2010. Tel: +1 480 281 0424

www.cosmoprofnorthamerica.com



13-14 AUGUST

Sydney International Spa & Beauty Expo Conference

Sydney Convention & Exhibition Centre, Sydney, Australia

One of Australia's largest spa and beauty trade events.

Tel: +61 2 9422 2535

www.internationalbeautyexpo.com.au

17-18 AUGUST

SPLASH! New Zealand Pool and Spa Trade Expo

Wellington Town Hall, Wellington New Zealand

The exhibition provides the opportunity to launch new products, network, come face to face with spa professionals, meet the press and build brand awareness. Tel: +61 2 9660 2113

www.splashnzexpo.co.nz

28-30 AUGUST **Brazilian Spa Congress**

Sheraton Hotel Sao Paulo, Brazil

The largest spa event in the country aims to attract both local and international professionals and will be held jointly with the Medical Travel Meeting Brazil. Tel: +55 11 2307-5595

www.congressodespas.com.br

7-10 SEPTEMBER **SPATEC North America Fall**

Ritz Carlton Laguna Niguel, California, US A four-day forum featuring one-to-one 20-minute meetings between corporate spa owners, directors and design/management companies and suppliers.

Tel: +1 603 529 0077

www.mcleaneventsinternational.com

11-14 SEPTEMBER **European Spa Exhibition & Summit**

Porte de Versailles, Paris, France

Founded in 2007, this benchmark event mostly targets hotel professionals and covers the challenges in setting up and managing a spa. It is held in parallel with the Beyond Beauty trade show.

Tel: +33 1 44 69 95 69

www.beyondbeautyparis.com

16-17 SEPTEMBER 2010 Natural Health Conference & Expo Auckland

Aotea Centre, Auckland, New Zealand A trade event for complementary healthcare professionals, naturopaths, beauty therapists, pharmacists and health food retailers. Tel: +61 1300 789 845

www.naturalhealthconferenceandexpo.

18-19 SEPTEMBER

Olympia Beauty

Olympia, London, UK

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www.olympiabeauty.co.uk

6-9 OCTOBER Inner IDEA

Hilton La Jolla Torrey Pines, San Diego,

California, US A US-based conference which highlights

mind-body-spirit programmes. It is aimed at Pilates Instructors, Yoga Teachers, and Group Exercise Instructors.

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HOW REVIEW

Global Spa Summit 2011

The GSS was held in Asia for the first time this year. Katie Barnes, managing editor of Spa Business, attended the industry's top event

sponsors Themarium and Precor at the close of the event

Champagne toast by GSS board members and

record 275 delegates from 35-plus countries gathered for the fifth annual Global Spa Summit (GSS), held in Bali, Indonesia on 15-18 May, making the event a sell out success.

Susie Ellis, board member of the GSS says: "Highlights for me included seeing 275 likeminded people gather together to establish and renew relationships that end up leading to improvements in our industry. The value of this collaboration is greater than I might have imagined when the GSS began five years ago."

The theme of this year's top spa executive conference was 'Engage the Change: The Customer. The Money. The Future' and over the three days delegates explored fresh ways of capturing consumers, new business models, investment opportunities, valuable industry research and tourism and wellness concepts.

Because of the location, there was a strong contingent from across Asia (3p per cent) — which is the fastest-growing spa, hotel and tourism market in the world – and Mandarin translations were provided. Conversations focusing on entry strategies into China, its business and people, culture, opportunities for development and pitfalls to avoid dominated general and breakout sessions. Dave McCaughan, executive vice-president at marketing firm McCann Worldgroup, Asia-Pacific, and James Kaplan, senior vice-president at Fairmont Rafles, both

executed insightful talks on the country; while Tony Cheung, managing director of PA Wellness Consultancy, chaired a panel of Chinese spa delegates who gave an insider's view on running spa businesses in China.

Another key highlight included the inspirational presentation by retail trend forecaster Kate Ancketill, managing director for GDR Creative Intelligence. Ancketill outlined how brands have used technology – mobile apps, iPads, social network sites and gaming – innovatively to increase their market share and the growing possibilities for spas to get in on the act. Her top recommendation for spa operators was "to get your services on video".

As ever, new industry research grabbed the attention of many delegates. The anti-ageing and wellbeing US market grew from USs1.3bn (€917m, £800m) in 2006 to USs2.8bn (€2bn, £1.7bn) in 2010, according to Euromonitor Singapore research analyst Yulia Fransisca who detailed new customers and trends for operators to watch out for. Darlena Zhai, consultant at Horwath Asia-Pacific, who presented performance figures for the Asia hotel sector disclosed that in 2010 urban hotel spas in Bangkok and Shanghai had the highest annual revenue per treatment room, while Phuket and Koh Samui were the winning destinations for resort spas.

An in-depth, GSS commissioned report – Wellness Tourism and Medical Tourism: Where Do Spas Fit? – outlined ways for the spa industry to take advantage of opportunities in the wellness and medical tourism sectors.

Overall, the atmosphere at the summit was positive and energetic. A live poll revealed that 78.2 per cent of the delegates expect their gross revenue in 2011 will be 'significantly greater' or 'somewhat greater' than in 2010.

The last day saw the unveiling of spaevidence. com – a portal which pulls together research on the efficacy of 22 spa therapies (see p1).

The event ended with two announcements. Firstly, that the 2012 GSS will be held on 4-6 June in Aspen, Colorado, US, in conjunction with The Aspen Institute, a global think tank that has attracted leaders such as Nelson Mandela and entrepreneurs such as Sir Richard Branson. Secondly, that Philippe Bourguignon has been appointed to the GSS board of directors. Bourguignon is the vice-chairman of Steve Case's Revolutions Places, CEO of Miraval and previously served as the co-CEO of the World Economic Forum for two years running.

Bourguignon, together with fellow GSS board member Richard Dusseau, founder of Spa Strategy, will also act as the GSS co-chairs for 2012. Ellis concludes: "We are thrilled to be planning our next summit along with the prestigious Aspen Institute... it will be an outstanding event that will take us to yet another level of accomplishments and influence."





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We now seek a unique and talented individual to assist us in the role of Spa Operations Manager. Reporting directly to the Spa Director you will be responsible for managing a team of 27 therapists. 10 Spa Receptionists and 3 Spa Assistants to deliver exceptional customer experiences, Ideally you will currently be in a Spa Manager role within a boutique Spa or a Treatments Manager within a laraer Spa seeking your next career move.

YOU WILL HAVE:

- Previous experience in delivering customer centric five star standards of service within a similar environment
- Degree level education combined with advanced qualifications in therapy techniques
- High levels of self motivation
- Exceptional attention to detail
- A strong team working ethos together with a demonstrable ability to be decisive and lead from the front
- Highly effective communication, organisation and planning skills

IN RETURN YOU WILL ENJOY:

- A highly competitive salary commensurate with the prestige nature of the role
- A comprehensive range of benefits as associated with a globally recognised brand
- A truly unique and luxurious working environment with daily opportunities for success
- · Ongoing training and development

If you believe you have the skills, qualities and experience to assist us on the next part of our journey in the delivery of Spa excellence then apply directly to Andrew Leaver. HR Services Manager, with full CV and covering letter.

BY POST: HR Department, Gleneagles Hotel & Resort, Auchterarder, Perthshire, Scotland, PH3 INF.

BY E-MAIL: andrew.leaver@gleneagles.com

OR CALL: 01764 694241 for an application form.

We take this opportunity to thank Kathryn Cousins, our Treatments Manager since opening the new Spa in 2008, for all her assistance and hard work in developing the Spa to where it is today and we wish her every success in her new role at the Landmark Mandarin Oriental Hotel, Hong Kong.

Applications also considered for full and part time Spa Therapists and Receptionists. Salary and package are dependent on experience while being highly competitive for the strongest candidates together with an extensive range of associated benefits.







Condé Nast Traveller Readers' Travel Awards 2010 - Best UK Hotel Spa

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Beauty Therapists

SOPWELL HOUSE HOTEL, COUNTRY CLUB & SPA

O gwell House Hotel, Country Cub. & Spa is a prestigious 4 star, 129 bedroom, Georgian hotel set amongst 12 acres of beautiful gardens. Our two restaurants include the relaxing Brasserie, with its own stylish Terrace and our Fine Dining Restaurant "The Restaurant", which has a modern sophisticated look. We also have two contemporary bars, The Cockall Ber and Terrace Bar. Our Country Club and Spa which consists of 12 treatment rooms, indoor swimming pool, hairdressers, 2 cym areas and studio.

We offer lourious Spa Breaks and pampering days to improve the well being of our guests. To ensure we can provide the ultimate relaxation experience in holistic therapies, we require qualified Beauty Therapists with a minimum of 2 years experience who take pride in their work to join our hard working professional team. Experience in Clarins and ESpa products would be preferred. Our Spa team perform a wide range of treatments including waxing, facials, massage, body wraps and Hot Stones treatments. From top to toe we provide all manner of treatments including Jessica manicrues and pedicures.

Training is an integral part of our philosophy to ensure you are equipped with the product knowledge and skills required to provide a wider range of treatments to our guests. We require flexibility and a willingness to work on a fulltime basis and during our busiest times i.e. both midweek and weekends.

To apply please contact for an application form or email a CV to:

- Lisa.coleman@abhotels.co.uk
- Group Human Resources Manager 01727 750430
- Nicola.bullen@sopwellhouse.co.uk
- Assistant Country Club and Spa Manager 01727 750 721
- Eileen.gibson@sopwellhouse.co.uk Membership Manager 01727 750423



Would you like to work in a Spa that is as bright as you?

SPA RECEPTIONIST & SPA ATTENDANT

Coworth Park is the Dorchester Collection's new 70 room country house hotel and spa. The ground breaking eco-luxury Spa at Coworth Park is an architectural wonder, partially submerged in the Spa's landscape, its upper floor takes in breathtaking views of the surrounding English parkland.

We have an exciting opportunity for a full time Spa Receptionis: with experience in a luxury spa or salon environment, preferably with a therapy background. We also require a Spa Artendant to join our team of Spa professionals. In this role you will be responsible for the perfect presentation of all spa areas.

To ensure the Spa provides the finest service to our guests we are looking for passion, personality and a flexible approach in our team members who are required to work shifts and weekends.

We also accept applications from multi skilled massage and beauty therapists.

COWORTH · PARK

)(Dorchester Collection

spa opportunities

JOBS ONLINE



For more details on the following jobs visit www.spaopportunities.com

■ Spa Receptionist

Company: Coworth Park

Location: Ascot

■ Spa Membership Sales Advisors

Company: Shire Hotels Ltd

Location: Kettering, Northamptonshire , UK

■ Spa Membership Sales Advisors

Company: Shire Hotels Ltd

Location: Knutsford, Manchester, UK

■ Spa Therapist

Company: Virgin Active

Location: Sheffield, UK

Senior Spa Receptionist

Company: One Spa

Location: City Centre Edinburgh

■ Beauty Therapists

Company: Sopwell House

Location: St Albans, UK

■ Spa Therapist

Company: Virgin Active

Location: Chelmsford, UK

■ Spa Operations

Company: ESPA International

Location: Farnham, Surrey, UK

■ Spa Director

Company: SpaStaff.com Ltd

Location: Hawaii, USA

■ Weekend Beauty Therapist

Company: Center Parcs

Location: Penrith, Cumbria, UK

■ Spa Operations Manager

Company: Gleneagles Hotel Location: Perthshire, UK

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Galaxy Macau resort launches

PETE HAYMAN

Galaxy Macau, a HK\$15bn (£1,2bn, EUR1,4bn, US\$1,9bn) destination resort, has opened its doors in Cotai, Macau - a special administrative region of China. The resort comprises Banvan Tree Macau. Hotel Okura Macau and Galaxy Hotel, which offer 2,200 rooms, suites and villas - 12 per cent of the region's current room total.

At the centre of the property is the Grand Resort Deck, which boasts a 350-ton white

sand beach around a 4,000sq m (43,056sq ft) skytop wave pool - one of the world's largest. A 3,400sq m (36,597sq ft) Banyan Tree Spa is

also on offer at Galaxy Macau, which is one of the largest in the Banyan Tree Group and features more than 20 treatment rooms.

Banyan Tree Spa Macau has been designed with a contemporary Asian theme, with a water



The resort will include the largest Banyan Tree Group spa ever built

court; a bamboo-motif reception area; and a bamboo courtyard with glass skylight.

Massage options range from traditional Thai, Swedish, Balinese and Hawaiian Lomi Lomi to specialist sports and back massages, while other treatments are also available. Galaxy Macau also boasts more than 50 food and beverage outlets.

Centara unveils new Vietnamese resort

Thailand-based operator Centara Hotels and Resorts has announced the opening of its first Boutique Collection resort in Vietnam - Chen Sea Resort and Spa in Phu Quoc.

Operated under a management contract, the resort - formerly known as Chen La Resort and Spa - is Centara's fourth overseas location and includes the SPA Cenvaree.

Created around a traditional Vietnamese house from the city of Hu, the spa aims

to combine modern concepts with local culture and offers a range of traditional treatments - including the signature Chen Sea Herbal Compress Body Massage.

The resort also boasts 12 large pool and spa villas, which were originally timber houses in



The SPA Cenvaree includes a number of treatment villas and rooms

the port city of Hoi An and were relocated to the island of Phu Ouoc.

An ocean-facing swimming pool; Mediterranean dining concept Il Ristorante; Ghe Lounge Bar; and tennis courts feature among the other facilities at the resort.

Alila enters Cambodian market with Siem Reap resort

Read Spa Opportunities online: www.spaopportunities.com/digital

TOM WALKER

Singapore-based Alila Hotels and Resorts has opened its first Cambodian property - the luxury boutique resort Alila Sothea in the city of Siem Reap. Alila Sothea lies nestled in the heart of Siem Reap, the seat of Khmer culture, famed for the UNESCO World Heritage Angkor Temples.

Facilities at the 39-bedroom resort include the Alila spa, which boasts three treatment rooms, two massage rooms, separate men's and women's steam/sauna room and spa pools.

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