### **Find great staff**

# spa opportunities

6-19 JULY 2018 ISSUE 297

Daily news & jobs: www.spaopportunities.com

# Champagne to get Biologique Recherche spa

The storied history of Champagne one of the world's great wine regions - will take on another dimension this summer with the launch of the Royal Champagne Hotel & Spa in the French countryside.

The hotel will make its debut as the destination's first contemporary luxury hotel, which embraces the lush bounty of the wineries and the surrounding Unesco World Heritage Site. Guests will have exclusive access to private Champagne houses, harvesting sessions with local wine producers and tastings with Champagne producers, personally curated by the in-house concierge team.

The Royal Champagne Hotel & Spa will also include world-class destination spa spanning 16,000sq ft (1,486sq m), created in partnership with French skincare brand Biologique Recherche. The wellness centre comprises nine treatment rooms, state of the art fitness



The Royal Champagne Hotel & Spa is set in the Champagne wine region

facilities, a wood-lined yoga studio, eucalyptusinfused sauna, manicure and pedicure stations and a mosaic tiled hammam.

Completing the experience are two temperature-controlled, chaise-longue-lined swimming pools - one indoor, one outdoor - along with dedicated staff who will deliver

coming to Watermark

Under a Tree Health and Wellness

Consulting has been retained by Watermark

Retirement Communities to create

wellness programming and signature hospitality for the company's 52 senior living

Amy McDonald, owner and CEO of Under a Tree, said she will pilot many of

and care communities across the US.

Senior wellness

juice blends and guide guests to multiple relaxation lounges.

Biologique Recherche will offer signature treatments, including the 'Soin seconde peau / Second skin treatment', a regenerating and lifting facial treatment. Gharieni has supplied ten MO1wellness beds for the spa. The Royal Champagne Hotel & Spa is situated in the middle of the vineyards that stripe the hills of Epernay, the capital of Champagne, and the historic villages of Champillon and Hautvillers of Dom Perignon fame.

Reimagining a wine-country retreat for all seasons, local architect Giovanni Pace has designed the property in the style of a contemporary amphitheatre, incorporating the original 19th Century Post House where it is said that King Charles X of France stopped over before heading to Reims for his coronation. Continued on back cover

THE LANGLEY BUCKINGHAMSHIRE

THE LUXURY COLLECTION

Currently recruiting a team for a new spa hotel in Buckinghamshire

**SEE PAGE 12** 

community in Tucson, Arizona – The Hacienda at the River – before expanding to additional communities coast to coast. This includes planned new residences at the company's upcoming flagship location in Tucson – The Hacienda at the Canyon – as well as its expansion to areas including Brooklyn,	"Watermark is transforming ageing, taking what we know of the best destination spas and their approach to caring for guests – including innovative programming like equine and horticultural therapy – and integrating it into each community," said McDonald. "There is great alignment between both companies."
2	1-
New York and Napa Valley, California.	Continued on back cover

Amy McDonald will create the programming

GET SPA OPPS	Magazine sign up at spaopportunities.com/subs	<b>PDF</b> for iPad, Kindle & smart phone spaopportunities.com/pdf	Online on digital turning pages spaopportunities.com/digital	Twitter 🎔 follow us: @spaopps @spaoppsjobs
	Job board live job updates spaopportunities.com	Ezine sign up for weekly updates spaopportunities.com/ezine	Instant sign up for instant alerts at spaopportunities.com/instant	RSS sign up for job & news feeds spaopportunities.com/rss

### CONTACT US

The Leisure Media Company Portmill House, Portmill Lane, Hitchin, Herts SG5 1DJ, UK Tel: +44 (0)1462 431385 Fax: +44 (0)1462 433909 e-mail: please use contacts' fullname@leisuremedia.com

#### Subscriptions

Denise Adams +44 (0)1462 471930 subs@leisuremedia.com

#### Editor in chief

Liz Terry +44 (0)1462 431385

#### Editor

Jane Kitchen +44 (0)1462 471929

Deputy editor, news and products

Lauren Heath-Jones +44 (0)1462 471927

#### Reporters

Tom Anstey +44 (0)1462 471916 Katie Barnes +44 (0)1462 471925 Luke Cloherty +44 (0)1462 471915 Kim Megson +44 (0)1462 471915 Tom Walker +44 (0)1462 471934

#### Publisher

Astrid Ros +44 (0)1462 471911

#### Recruitment

Gurpreet Lidder +44 (0)1462 471914

#### Design

Ed Gallagher +44 (0)1905 20198

#### Web team

Michael Paramore +44 (0)1462 471926 Dean Fox +44 (0)1462 471900 Emma Harris +44 (0)1462 471921 Tim Nash +44 (0)1462 471917

#### **Circulation manager**

Michael Emmerson +44 (0)1462 471932

Subscribe to Spa Opportunities: Online: www.leisuresubs.com Email: subs@leisuremedia.com Tel: +44 (0)1462 471913 Annual subscription rates are UK £20, Rest of world £26, students (UK) £13.

Spa Opportunities is published fortnightly by The Leisure Media Company Limited, Portmill House, Portmill Lane, Hitchin, Herts SG 1DJ, UK The views expressed in this publication are those of the author and do not necessarily represent those of the publisher The Leisure Media Co Ltd. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by means, electronic, mechanical, photocopying, recorded or otherwise, without the prior permission of the copyright holder, Cybertrek Ltd. Printed by Preview Cromatic Ltd. Distributed by Royal Mail Group Ltd and Whistl Ltd in the UK and Total Mail Ltd globally. @Cybertrek Ltd 2018, ISSN Print: 1753-3430 Digital 2397-2408 To subscribe to Spa Opportunities log on to www.leisuresubs.com or email: subs@leisuremedia.com or call +44 1462 47/390.

# Spa Strategy works on Phoenician

The Phoenician Resort in Arizona, US, has unveiled a three-storey spa as part of a multi-year resort renovation – the largest ever undertaken since the resort opened nearly thirty years ago.

The new spa was created in partnership with consultants Spa Strategy, whose scope included business analysis for growth as well as design technical review services.

"Arizona is one of the most competitive spa markets in North America and Scottsdale has a very high concentration

of luxury spas. A challenging market to operate in, it was imperative that the new spa set the benchmark high," said Claire Way, managing director of Spa Strategy.

"Our business analysis, combined with input from director of spa Sheryl McCormick and the resort team, created a wish list of items for the new spa that would set it apart from its competitors and drive business growth – a key reason for the renovation."

The 24-treatment-room Phoenician Spa replaces the former and original Centre for



The spa was expanded to three storeys with a rooftop pool

Well-Being. A significant change was the decision to create a slightly larger footprint, so that the spa could enhance the guest experience and expand key revenue areas.

Changes include a larger fitness area so membership can be offered, expanded retail space, updated luxury changing rooms, a hydrotherapy suite, a luxurious spa suite, dedicated relaxation area and a vertical expansion to add a third floor with a rooftop pool with views over Camelback Mountain. *Details: http://lei.sr?a=3h7S8\_S* 

# Hyatt to open 40,000sq ft exhale spa

The first exhale spa to open since Hyatt acquired the brand last year will be in the Ocean Resort Casino, due to make its debut soon in Atlantic City, New Jersey. The 1,399-bedroom resort is part of The Unbound Collection by Hyatt, and will include a 40,000sq ft exhale spa with 31 treatment rooms and a 3,000sq ft bathhouse.

"We are excited to bring the full exhale wellbeing experience to Ocean Resort Casino this summer. Exhale

will provide the resort and local community with a central sanctuary for transformation, rejuvenation and social connection," said exhale founder and CEO Annbeth Eschbach. "The brand will be infused beyond the spa, gym and boutique fitness studio — it will be integrated throughout the resort's entire 20-acre property to deliver a holistic wellbeing experience."

Exhale previously operated a spa at the hotel when it was under different ownership, and



The bath includes a salt grotto with halogenerator from GHS

has worked with DLDT on the exhale studio design and build-out under the Hyatt brand.

At the core of the spa will be an expansive co-ed bathhouse designed for detoxification, relaxation, and socialisation, which includes a salt grotto with Halogenerator FX from Global Halotherapy Solutions, heated pools, steam rooms and a bathhouse bar. A Bathhouse Detox Therapy will be offered, which includes a body wash followed by two-step exfoliation. Details: http://lei.sr?a=t7T8Y\_S





# The Morpheus Spa opens in Macau

An indulgent two-storey spa at Macau's Morpheus Hotel has opened, complete with two relaxation lounges, stateof-the-art wet facilities and a sleek Scandinavian aesthetic.

The Morpheus Hotel is Zaha Hadid Architects' (ZHA) flagship hotel for the City of Dreams resort, and opened earlier this month.

Conceived as an "urban window connecting the hotel's interior communal

spaces with the city", Morpheus is notable for the series of sculptural voids carved through its centre – inspired by the fluid forms within China's rich traditions of jade carving.

The Morpheus Spa includes three luxury treatment rooms, one single spa suite and two couples' spa suites.

A serene 'snow garden' designed by interior designer Peter Remedios uses real snow, and is kept at a temperature five degrees Celsius below the ambient temperature to generate its mystical scene, transporting guests to another world as part of their Morpheus Spa journey.

Signature treatments include a platinum mask from Margy's Monte Carlo. Offered as



The Morpheus Hotel was designed by Zaha Hadid Architects

a 20-minute add-on to other treatments, the mask is said to slow down collagen depletion and detoxify skin, helping to restore elastin.

The 'Morpheus Awakening' signature treatment has been created by ayurvedic skincare brand Subtle Energies to help reduce sleep issues and ease symptoms of insomnia. Other skincare brands include Christophe Robin, Sachajuan, and Uka. The Madison Collection has supplied a custom-made line of towels and robes to the hotel and spa. Gharieni PediSpa de Luxe treatment beds allows guests to undergo a four-in-one pedicure, manicure, hair treatment, and facial. Details: http://lei.sr?a=y9M4C\_S

# **Details revealed for Six Senses Bhutan**

The first three lodges in the Six Senses Bhutan collection will open in November, with the remaining two set to debut in early 2019. Set in the western and central valleys of Bhutan, each lodge has its own character, environment and experiences.

Located in Thimphu, Punakha, Paro, Gangtey and Bumthang, the lodges will allow guests to embark on a 'Six Senses Journey' across the key valleys of Bhutan. Thimphu, Punakha and Paro

will open this November, with Gangtey and Bumthang completing in early 2019.

Each location will have its own Spa & Wellness Centre with extensive facilities and treatments reflecting the valley in which they are set. Therapies range from hot stone baths in Thimphu and Bumthang to a pyramid meditation room and swedana treatment at Gangtey, to a dip in the heated outdoor pool at Punakha or treatment in a spa room overlooking the ruins in Paro.



The first three lodges in the resort will open in November 2018

The focus on wellbeing is emphasised with programmes that include Six Senses Integrated Wellness in Punakha to start with, Sleep With Six Senses and Eat With Six Senses.

Accommodation will range from onebedroom suites to three-bedroom villas. Architecturally, Six Senses is blending local design styles with modern luxuries, and all lodges are inspired by the colourful Kingdom's reputation as the 'happiest place on earth.' *Details: http://lei.sr?a=z2u6Z\_S* 



Kim Marhall, left, and Darlene Fiske will specialise solely on wellness clients

### Marshall, Fiske team up for S'well public relations firm

Two public relations and branding executives in the spa and wellness field have joined forces to create a new communications firm specialising in wellness.

Kim Marshall and Darlene Fiske have launched S'Well Public Relations as a subsidiary company to their established lifestyle agencies – The Marshall Plan and The Fiske Group – that focuses solely on wellness clients. The agency will use strategic positioning, informed storytelling, media relations and influencer vetting to distribute content via multi-channel platforms.

Marshall launched The Marshall Plan in the mid-90s to specialise in spas, and Fiske spent ten years working at Lake Austin Spa Resort before launching her own firm. *Details: http://lei.sr?a=r2S4x\_S* 

### Resense partners with EarthCheck for sustainability

Global spa management company Resense has partnered with EarthCheck, a scientific benchmarking certification and advisory group for travel and tourism.

The strategic partnership will mean the companies can deliver a range of advisory services for sustainable spa and wellness resort operation and development. One of the first projects is the enhancement of EarthCheck's wellness benchmarking methodology.

"EarthCheck have been engaging the visitor economy for the past 30 years and we recognise that by combining our expertise, we can further enhance our wellness initiatives to ensure the spas we create and support are not only commercially sustainable, but are sustainable for the environment too," said Kasha Shillington, CEO of Resense. *Details: http://lei.sr?a=7w6Y9\_S* 



# INTRODUCING



- LUXURIOUS DESIGN
- COMPACT MANI/PEDI
- RETRACTABLE FOOTBATH livingearthcrafts.com



## Bulgari Shanghai has 2,000sq m spa

The newest Bulgari Hotel has opened in Shanghai, featuring a 2,000sq m spa created with the guidance of spa and wellness consultants GOCO Hospitality. Designed by Italian firm Antonio Citterio Patricia Viel, the sixth Bulgari hotel includes a 48-storey tower that adjoins the restored Chamber of Commerce Shanghai building, which was originally completed in 1916. The extensive spa features



GOCO Hospitality helped with the creation of the Bulgari Spa

five single treatment rooms, a double treatment room, a foot massage room and a couples' spa suite that provides exclusive access to a Roman-inspired hot tub and private sauna. The spa is equipped with ten Gharieni MO1 wellness beds and two Gharieni PediSpas.

These are complemented by a 25m signature Bulgari indoor heated swimming pool and a vitality pool. A salon; traditional Italian male barber; juice bar; mind & body studio; and Workshop Gymnasium with Technogym equipment, private training and yoga studio round off the wellness offering.

The spa's treatment menu combines advanced beauty treatments alongside traditional local wellbeing rituals. The Bulgari Signature Journeys have been inspired by the classic wellness traditions of the world. An ancient wellness practice from the palaces of central Java provides an exotic and stress relieving experience. Details: http://lei.sr?a=U8b3z\_S

## Mandarin to open on Grand Cayman

Mandarin Oriental Hotel Group will manage a luxury resort and residences on Grand Cayman in the Caribbean, currently scheduled to open in 2021.

Mandarin Oriental, Grand Cayman will be a 100-bedroom beachfront resort with 89 branded Residences at Mandarin Oriental and a 1,300sq m (14,000sq ft) spa with eight treatment rooms.

Situated on 67 acres at St. James Point, on the

southern shore of the island, the site benefits from an elevated position overlooking its own secluded white-sand beach.

The contemporary bedrooms and suites will all face the sea, and there will be five restaurants. The development will also have its own farm, which will provide a 'farm-to-table' dining experience.

The resort will feature a range of wellness options. In addition to the Spa at Mandarin Oriental, it will also include a comprehensive fitness centre, several outdoor swimming pools and tennis courts. Landscaped walking and cycling trails will traverse the 67-acre site and a Beach Club will offer a variety



The hotel will include a 1,300sq m spa with eight treatment rooms

of leisure and water sports activities. The project is owned by Melkonian Capital Management and will be developed by New York-based RAL Development Services.

"This exciting new project will be the Group's second property in the Caribbean and a fitting extension to our growing global resort portfolio," said James Riley, group CEO of Mandarin Oriental Hotel Group. "The owner has assembled a spectacular site and has the long-term vision to create a unique resort experience that, together with Mandarin Oriental's renowned service, will ensure an exceptional offering in Grand Cayman." Details: http://lei.sr?a=H8g8R\_S



# (RE)DISCOVER PARADISE MLX QUARTZ











Dynamic Flow Massage System

Touchscreen Display



Inversion Gravity



www.gharieni.com

MADE IN GERMANY



A central spa will be added to the resort

#### Israel plans investment in Dead Sea Resort

According to media reports in Israel, the country's government is planning to expand and upgrade the neglected Dead Sea resort area into "one of the world's top tourism destinations."

National newspaper *Haaretz* reports that the District Planning Committee for the south has agreed to invest 1bn shekels (US\$276m, €236m, £208m) in the scheme, which will upgrade the main hotel zones of Ein Bokek and Hamei Zohar, and link them as a single attraction.

The publication added that ageing facilities and a lack of shopping and entertainment offerings have led to a decline in the number of Israeli visitors to the famous site, although it still attracts one million tourists each year due to the health-enhancing properties of its extremely saline water. *Details: http://lei.sr?a=s2y4j\_S* 

#### New 'world class' £10m spa planned for Cheshire, UK

Carden Park Hotel in Cheshire, UK has broken ground on a new £10m luxury spa.

Expected to open next summer, the spa will be a stand-alone facility located in the estate grounds, and will play host to 14 treatment rooms, relaxation areas, as well as a restaurant and lounge area, offering far reaching views of the surrounding countryside. A beauty lounge will offer a range of beauty treatments including manicures, pedicures and lash and brow services.

A number of different thermal experiences, including a vitality pool, ice fountain, snow shower, experience showers, foot baths and heated loungers, will be on offer, as well as an outdoor-spa garden with hydrotherapy pool, outdoor sauna, hot tubs, private 'secret garden' relaxation spaces, fire pits and a champagne bar. *Details: http://lei.sr?a=d3H2S\_S* 

## Estonia's Spa Trail highlights wellness

To coincide with its 100th anniversary celebrations for 2018, Visit Estonia has launched a "Spa Trail" to invite visitors to discover some of the best wellness, sauna and spa offerings available across the country.

The map highlights the key areas that provide a range of wellness experiences across five key categories: city spas, wellness spas, eco spas, saunas and sauna centres,

and enables guests to choose their own trail across the country. Experiences range from Estonian traditions such as juniper body peels and home-brewed beer treatments, to more luxurious offerings and smoke saunas.

Tallinn, Estonia's capital city, features a wide range of urban spas, from the luxury 19th century Telegraaf Hotel's Elemis Spa to The Eforea Spa at Hilton Tallinn Park, where a variety of body treatments and fitness experiences are available.

Experiences include Estonian traditions, such as smoke saunas

Tartu's Dorsat Spa offers a full range of spa, sauna and medical staff comprising of rehabilitation specialists, dermatologists and even a leech therapist whose treatments can help increase blood circulation.

Among the top-rated wellness spas in Estonia is The Emeraude Spa in the heart of Rakvere, a town close to the scenic Lahemaa National Park, which is part of the AQVA Hotel & Spa, featuring a waterpark and sauna centre. *Details: http://lei.sr?a=P6Y4P\_S* 

### Family spa opens at Swiss spa Bad Ragaz

Children can now enjoy their own spa facilities at the Grand Resort Bad Ragaz in Switerland.

An experience has been created for children across 550sq metres in Grand Hotel Hof Ragaz. The different water zones range from 0.2 to 1.3 metres deep and are filled with balmy 33-degree Celsius warm water.

This is part of the East Switzerland luxury resort's expansion plan for its threegeneration strategy. Aas Marco R. Zanolari, general manager of the Grand Hotels,

said: "Children and their parents need space to let their hair down and to feel good."

The creative mind behind the expansion is interior designer Claudio Carbone, who has also headed up other projects in Grand Resort Bad Ragaz, including the Spa Suites Tower, which opened in 2009.

Carbone recreated the Tamina Gorge in rustic rock faces. A wooden Alpine hut is a reminder of the story of Heidi and all manner of water games like the mini slide invite youngsters to splash around in the warm water. Activities include mermaid swimming, aqua



The spa includes different water zones filled with local thermal water

Latin dance, learning about the underwater world and a kids' party on Saturday evenings. The spa also offers swimming lessons for those not yet confident in the water.

The spa's wellness menu also offers special child-friendly treatments, including the Funny Choco massage, the Sweet Honey massage, Bling Bling Fingers and Happy Feet. Nail care is part of the programme as well as trendy nail polish and sparkling jewels.

The spa is supplied with Gharieni treatment tables.

Details: http://lei.sr?a=N2g6T\_S



# ONE AH-HA MOMENT AFTER ANOTHER.

NE

C

CC

REGISTER

TODAY

AND SAVE

2018 ISPA CONFERENCE & EXPO | SEPT PHOENIX, ARIZONA | 24–26

SPA.

ATTENDISPA.COM

# CALENDAR

#### 29-31 July 2018

Cosmoprof North America

Mandalay Bay Convention Center, Las Vegas, US A B2B beauty event for new beauty brands, product innovations and more. www.cosmoprofnorthamerica.com

#### 6-9 September 2018

#### CIDESCO International Congress Stockholm, Sweden

Interact and network with people across the beauty industry, landscape professionals, corporates, distributors, manufacturers, salon chains, spa chains, products, brands, equipment manufactures and dealers, educational institutes, sector skill council, trade media and many more. www.cidesco.com/events

#### 24-26 September 2018 ISPA

#### Phoenix, Arizona, US

This global gathering includes speaker presentations an Expo filled with the latest spa products. This year, ISPA moves from Las Vegas to Phoenix, Arizona, where it will be held at the Convention Center. www.attendispa.com

#### 30 September - 1 October 2018 Olympia Beauty

#### London

Now in its fourteenth year, Olympia Beauty brings over 500 of the biggest beauty brands to London. In 2017, Olympia Beauty saw over 18,500 industry professionals descend on the Olympia Exhibition Centre London. The event features live stages, seminars, interactive features, competitions and awards. Also includes the Salon & Spa Owners' Club and Restaurant. www.olympiabeauty.co.uk

#### 7-8 October 2018

#### **Professional Beauty Ireland** Dublin, Ireland

Showcasing the latest innovations and unveiling next year's beauty trends. www.professionalbeauty.co.uk/ireland

#### 16-17 October 2018 Independent Hotel Show

Olympia, London

A curated collection of more than 300 product and service providers from across the hotel supply chain. www.independenthotelshow.co.uk

The event will take place this year at Technogym's headquarters in Cesena, Italy

#### 6-8 October 2018 Global Wellness Summit

Technogym Headquarters, Italy An invitation-only international gathering that brings together leaders and visionaries to positively impact and shape the future of the US\$3.7tr global

22-26 October 2018 Bali wellness study tour

#### Various locations

Organised by the Asian Pacific Spa and Wellness Coalition in cooperation with the Bali Spa & Wellness Association, this educational 5-day tour will delve into some of the lesser-known traditional and cultural healing and spiritual practices that make Bali so unique, while showcasing some of the island's leading retreats, spas and wellness offerings.

www.apswc.org

#### 23-26 October 2018 Spatec Middle East

The St. Regis Dubai Al Habtoor Polo Resort A results-oriented event that brings together spa operators from the Middle East region to meet with suppliers to participate in a series of one-on-one meetings. www.spatecevents.com wellness economy. The 2018 Summit's theme is "Shaping the Business of Wellness," and delegates are challenged to look at the way business is done and to create new, collaborative models for the future.

www.globalwellnesssummit.com

#### 3-6 November 2018

#### Spa and Wellness International Congress Astana, Kazakhstan

An annual event addressing managers and owners of spa and wellness facilities in Russia and Eastern Europe. www.1swic.ru

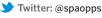
#### 4-7 November 2018

#### **Spatec North America**

Four Seasons Westlake Village, California Brings together spa operators and suppliers for a series of one-on-one meetings. www.spatecevents.com/northamerica-fall

#### 13-14 November 2018 SpaLife UK

Hilton Birmingham Metropole A spa-dedicated conference that includes product innovations, industry insights, networking opportunities and education. www.spa-life.co.uk





**GLOBAL WELLNESS** SUMMIT 2018 OCTOBER 6-8 | TECHNOGYM VILLAGE, ITALY

# SHAPING THE BUSINESS OF WELLNESS

Delegates to the 12th-annual Global Wellness Summit will come together in Italy to focus on future business opportunities and trends in all ten sectors of the multi-trillion dollar global wellness economy. They will also be the first to see the highly anticipated 2018 Global Wellness Economy Monitor (2015 data is below).

Fitness & Mind-Body \$542b

Complementary & Alternative Medicine \$199b

> Wellness Lifestyle Real Estate \$119b

Medicine and Public Health Wellness Tourism

\$563b

Spa Industry \$99b

\$534b

Preventive & Personalized

> Healthy Eating, Nutrition, & Weight Loss \$648b

# Beauty & Anti-Aging

Wellness

\$43b

\$999b

Mineral

Join us and be part of Shaping the Business of Wellness.

2018 GLOBAL WELLNESS SUMMIT October 6-8 | Technogym Village, Cesena, Italy

**Register at globalwellnesssummit.com** 



Meetings include Como Shabala Cuisine

#### Como Metropolitan debuts Healthful Meetings

White the employee wellness increasingly being linked to productivity, Como Metropolitan London, home to the Como Shambhala Urban Escape, has launched new a Healthful Meetings package that capitalises on the spa's expertise in holistic wellness.

The Healthful Meetings package, designed to encourage better focus and energy throughout the day, can be tailored to any business meeting or event.

Clients can choose from a number of different venue options within the hotel, as well as a host of tailored activities to promote physical and mental wellbeing.

Delegates can expect to be greeted with a Como Shambhala juice, and a midmorning break offers healthy snacks to keep energy levels boosted. A lunch of Como Shambhala Cuisine is rounded off with ginger and manuka honey tea, which is an aid for digestion. A second wellness juice is served mid-afternoon.

Como Shambhala Cuisine is a style of cooking developed by the company over 20 years, which relies on a greater quantity of raw ingredients and unprocessed sugars, as well as warming broths and health-giving salads. A sample menu might include a blood orange, artichoke and broad bean salad with shaved fennel and an almond and orange blossom dressing; poached chicken and mango salad with fresh coconut chutney and curry leaves; and spiced lamb skewers with tahini yogurt sauce.

As well as healthy cuisine, delegates are invited to choose activities from the hotel's new wellness menu, which has been created to showcase the wide range of services available from the resident experts at Como Shambhala Urban Escape. Options include 10-minute massages for team members, hour-long sessions on stress management, meditation, or controlled breathing lessons with the spa's yoga teachers. **Details: http://lei.sr?a=P2j5T\_S** 

## Anantara to add Vietnamese resort

Anantara is adding a third property to its portfolio of luxury resorts in Vietnam, a villa retreat scheduled to open in late November 2018.

Located in a secluded bay in south central Vietnam, Anantara Quy Nhon Villas will comprise 26 one- and two-bedroom ocean-facing villas set amid 7.2 hectares of landscaped tropical gardens.

Perched on the hillside overlooking a serene bay,

the resort's Anantara Spa will include natureinspired treatment suites with double massage beds and oversized bathtubs for coconut milk soaks, as well as cliffside pavilions to bring the art of relaxation to new heights.

Anantara Quy Nhon guests will be able to take advantage of Anantara's signature Balance Wellness concept, offering a flexible approach to feeling good through a range of wellness experiences and the freedom to explore and indulge in between. The Masters



The spa will include nature-inspired treatment suites and cliffside rooms

of Wellness visiting practitioner calendar allows guests to book private sessions with alternative therapists in holistic healing.

A creative collaboration between HB Design and Marques and Jordy (M&J) architectural firms, Anantara Quy Nhon is designed to blend into the natural environment, with locally sourced materials, traditional craftsmanship and regional influences incorporated into the resort's contemporary design. *Details: http://lei.sr?a=5B2k9\_S* 

### Glion offers executive wellness education

Leading hospitality management institute Glion Institute of Higher Education is enhancing its focus on wellness and sustainability through the development of two new initiatives: Wellness to Business, a range of executive education programmes, and Fresh, a public restaurant specialising in healthy and sustainable cuisine.

The Wellness to Business Executive Education offers online learning, on-campus courses, customised workshops and consultancy services for hotel general

The programme is led by spa and wellness expert Mariana Palmeiro

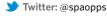
managers, spa directors and other leaders in the wellness and hospitality industry.

The programme aims to fulfil a need for industry-relevant executive education, with an emphasis on how a strategic approach to wellness innovation and technology can drive business success.

Wellness to Business is led by Mariana Palmeiro, a spa and wellness expert and faculty member at Glion with more than a decade of experience in luxury spa and hotel operations.

"Through Wellness to Business, Glion will offer face-to-face, digital and tailored company programmes on current topics in spa and wellness innovation," said Palmeiro. "The health and wellness market offers great potential, and we are pleased to introduce this new educational offering at the executive level."

In addition, Glion will offer an immersive learning experience this September in Bali, and a three-day course in October on innovation, technology and wellness. Glion has also partnered with the Swiss international private clinic Clinique La Prairie to develop business case studies and better standards. *Details: http://lei.sr?a=6h8c9\_S* 



# booker

# All the Features You Need to Manage Your Spa and Delight Your Customers

Online Booking • Staff Scheduling • Integrated POS • CRM • And More

	•	
••000 🗢	4:36 PM	≠ 100% <b>==</b> •+
≡ <	Today, Wed	>
Da	y Week Month 7 Day	28 Day
E NET SALES		<b>090.40</b> Average: \$4,199.34
Let New Custo	MERS	14 Your Average: 14
% SCHEDULE E		• <b>18.80</b> Your Average: 20.81
	ENTS BOOKED	° 16

Learn why Booker is the leading spa management software
www.booker.com/spabusiness

#### TO ADVERTISE call +44 (0)1462 431385 email sales@spaopportunities.com



We are recruiting a new Team for a 1,600m2 new spa hotel currently under construction in Iver, Buckinghamshire, due to open in autumn 2018.

The former country estate of the Duke of Marlborough is being renovated to create a world-class five-star hotel and spa, set in the heart of the Buckinghamshire countryside.

We are building a state of the art facility, sympathetically blended into the original estate.

We have a range of different positions that we're recruiting for including:

#### **Senior Spa Therapist**

circa £24,000 plus benefits scheme (Full time) and

#### **Spa Therapists**

circa £20,000 plus benefits scheme (Full time/ Part-Time/Casual)

#### **Essential Attributes :**

- Experience of working in a similar business.
- A passion for customer service excellence.
- Beauty Therapy qualification NVQ Level 3 or equivalent.
- Exceptional treatment standards.
- Ability to work as part of a team.
- Reliable, efficient and pro-active.
- Keen for personal development and learning.
- Experience of working with Premier Core and further beauty qualifications are an advantage.

#### **Spa Receptionist**

circa £20,000 plus benefits scheme (Full-time)

#### **Essential Attributes:**

- Experience of working in a similar position.
- Reception, reservations or customer facing experience.
- Good IT skills to include Microsoft Office packages.
- Reliable, efficient and pro-active.
- Keen for personal development and learning.
- Ability to work calmly under pressure.
- Pool Plant, Lifeguard, Fitness Instructor or Beauty Therapy qualifications are advantageous.

#### In addition, we offer the following benefits:

- Bonus Scheme
- 28 days holiday
- Training programmes
- Meals on duty
- Uniform
- Dry Cleaning Service
- Social Events and Activities
- Pension Scheme
- Discounted hotel and F&B rates for Marriott globally (the hotel will be a member of one of the world's leading luxury hotel brands)
- Childcare voucher scheme

To apply and view all vacancies available please visit: http://lei.sr?a=z4l9f

#### TO ADVERTISE call +44 (0)1462 431385 email sales@spaopportunities.com



# Spa Therapist

### Location: Gloucester, UK Competitive Salary & Benefits

Hatherley Manor Hotel and Spa is a new luxury Spa. The Spa opened in early June 2018 and is looking for full and part-time spa therapists to join our team.

The new £3m spa will include six luxury treatment rooms, a swimming pool with garden views, vitality pool, thermal suite, sensory showers, sauna, steam room, heated loungers, relaxation room and a gym.

The spa will also boast its own private relaxation lounge, a rooftop terrace, an exclusive champagne bar and five luxury spa bedrooms with private balconies.

#### **Brief Job Description**

The Spa Therapist is responsible for delivering the ultimate customer experience to The Spa at Hatherley Manor. To deliver an exceptionally high standard of treatments and customer care including prescriptive and rebooking advice on services, packages and product recommendations. To drive treatment and retail sales, achieving sales targets set by the Spa Manager.

#### **Qualifications:**

Beauty Therapy qualification at least to NVQ Level 3 or equivalent

#### **Previous Experience and Knowledge:**

- At least one-year practical experience
- Proven record of retail selling skills
- Previous experience working within a professional Spa environment highly desirable

### Apply now: http://lei.sr?a=M8z1H

# **¬-***TotalFit*

# **Pool/Spa Maintenance Engineer**

# Competitive Salary & Benefits Location: London

TotalFit require a pool/spa maintenance engineer to work along side a small team of operatives looking after 20 pools in the London region.

We offer a competitive salary and benefits

A minimum of 2 years experience is required in a similar role.

Candidates be a member of the ISPE and PTWAG.

# **Self–Employed Personal Trainers**

# Competitive Salary & Benefits Location: London

Exciting opportunities for Self–Employed Personal Trainers to work in 5 star developments throughout London.

Paid shift work is required in order to gain clients. This would be a minimum of 2 shifts a week and 2 shifts per weekend in a month. This in turn gives you the rest of the time for Personal training. Personal training is on top of the shift work.

Competitive rate for shifts and PT is unlimited earning potential.

### Apply now: http://lei.sr?a=n7R5A

#### TO ADVERTISE call +44 (0)1462 431385 email sales@spaopportunities.com



# SPA THERAPIST

NEWPORT, UNITED KINGDOM

Highly trained 🗸 Qualified to NVQ Level 3 🗸 Experienced 🖌 Enthusiastic to learn more 🗸

If you are magic at massage and fantastic at facials, then you could be for us. We're looking for a Spa Therapist to join our award winning team and spa\*.

The Celtic Manor Resort houses two luxurious spas with 16 gorgeous treatment rooms, offering the latest in therapies with leading products, ready and waiting for you to get your hands on.

When you join the Celtic Manor family, you get some pampering too!

#### Celtic Manor Resort family benefits include:

- Very competitive rates of pay, which are reviewed on a regular basis £8.30 - £9.58 per hour, depending on experience.
- Attractive commission scheme
- Own in house Celtic College
- 28 holiday days per year
- Free Meals on Duty
- Discounted Leisure Membership

- Childcare Voucher Scheme
- Cycle 2 Work Scheme
- Discounted Room Rates
- Discounted Food & Beverage Rates
- Discounted Spa & Resort Retail
- Discounted On-Site Activities
- Staff Accommodation £459pcm (subject to availability)

\*Voted Readers' Choice Best UK Hotel Spa & Best UK Spa Manager 2015 Spa Traveller awards.

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of the eligibility will be required from candidates as part of the recruitment process.

The Celtic Manor Resort is an equal opportunity employer and would welcome interest from applicants of all ages.



Apply now - http://lei.sr?a=i3G2m

#### ADDRESS BOOK

# 16,000sq ft spa coming to Champagne

Continued from front cover Each of the 49 bedrooms and suites affords views of the Champagne valley, and are appointed with Hermès amenities. The original property has been closed since 2014, after it was acquired by Boston-based Champagne Hospitality collection, a group of boutique luxury hotels and spas that includes the Le Barthelemy Hotel & Spa in St. Barths. The hotel will be led by Nicolas Béliard, formerly general manager of the Peninsula Paris.



eral manager The spa includes two swimming pools - one indoor, one outdoor

"It is my great pleasure and privilege to introduce Royal Champagne Hotel & Spa," said Béliard. "We are embarking upon something absolutely unique in this very special place, enveloping our guests in a sensory experience that is wholly restorative and as uplifting as the bubbles in a glass of champagne. The beauty of our surroundings will be matched only by the inner sanctuary we're creating at Royal Champagne." Two-star Michelin chef Jean-Denis Rieubland will be the Royal Champagne Hotel & Spa's Executive Chef, where he will lead the two gastronomic dining experiences – a gourmet dining room, Le Royal, and a more casual, all-day restaurant, Bellevue. Rieubland's cuisine will be influenced by the local surroundings, working closely with farm producers of the region. Details: http://lei.sr?a=9F7V2\_S

# Watermark gets into senior wellness

Continued from front cover McDonald will work on concept, design and pre-opening for each of the upcoming properties as the company's hospitality wellness expert.

She said she'll also use her knowledge of five-star hospitality to bring a sense of high-end guest service to the communities. Signature touch points may include daily rituals for residents, selfcare programmes for skilled nurses or caregivers, and the integration of wellness into

the communities' design features.

"At Watermark, we're committed to creating extraordinary and innovative communities where people thrive," said David Barnes, president and CEO of Watermark. "To truly thrive means to achieve wellness on many levels, and we're pleased to partner with Under a Tree to ensure our residents benefit from exceptional, whole-person wellness and care."

McDonald also plans to help enhance intention and mindfulness at Watermark communities, and to create programmes that draw from the local and internal community.



The communities will add programmes like equine therapy

She also plans to work with adult children of residents to engage them in the process of their parent's journey and celebration of their life.

"My mom lived fully into her late 80s and my father into his late 90s. I was fortunate enough to apply what I know about wellness and integrative health into their lives and witness their physical, intellectual, emotional and spiritual wellbeing flourish. I know the difference that transformative programmes and whole-person wellness can make in people's lives." Details: http://lei.sr?a=y4g8M\_S

Argentina Spa Association T: +54 11 4468 0879 W: www.asociacionspa.org Association of Malaysian Spas (AMSPA) T: +603 4253 3478 W: www.amspa.org.my Australasian Spa Association T: +61 4 3003 3174 W: www.spaandwellness.com.au Bali Spa and Wellness Association (BSWA) W: www.balispawellness-association.org Brazilian Spas Association T: +55 11 2307 5595 W: www.abcspas.com.br Bulgarian Union for Balneology and Spa Tourism (BUBSPA) T: +359 2 942 7130 W: www.bubspa.org China Spa Association T: +86 21 5385 8951 W: www.chinaspaassociation.com Association of Spas of the Czech Republic T: +420 606 063 145 W: www.jedemedolazni.cz The Day Spa Association (US) T: +1 877 851 8998 W: www.dayspaassociation.com **Estonian Spa Association** T: +372 510 9306 W: www.estonianspas.eu European Spas Association T: +32 2 282 0558 W: www.espa-ehv.com Federation of Holistic Therapists (FHT) T: +44 23 8062 4350 W: www.fht.org.uk French Spa Association (SPA-A) W: www.spa-a.com German Spas Association T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de Hungarian Baths Association T: +36 1 220 2282 W: www.furdoszovetseg.hu/en The Iceland Spa Association W: www.visitspas.eu/iceland The International Medical Spa Association T: +1 877 851 8998 W: www.dayspaassociation.com/imsa International Spa & Wellness Association (ISWA) T: +49 69 130 25 86 0 W: www.iswa.de International Spa Association (ISPA) T: +1 859 226 4326 W: www.experienceispa.com Japan Spa Association W: www.j-spa.jp Leading Spas of Canada T: +1 800 704 6393 W: www.leadingspasofcanada.com National Guild of Spa Experts Russia T: +7 495 226 4289 W: www.russiaspas.ru Portuguese Spas Association T: +351 217 940 574 W: www.termasdeportugal.pt **Romanian Spa Organization** T: +40 21 322 01 88 W: www.romanian-spas.ro Salt Therapy Association W: www.salttherapyassociation.org Samui Spa Association T: +66 7742 08712 W: www.samuispaassociation.com Serbian Spas and Resorts Association T: +381 36 611 110 W: www.serbianspas.org South African Spa Association T: +27 11 447 9959 W: www.saspaassociation.co.za Spanish National Spa Association T: +34 902 1176 22 W: www.balnearios.org Spa Association of India T: +91 995 889 5151 W: www.spaassociationofindia.in Spa Association Singapore T: +65 6223 1158 W: www.spaassociation.org.sg Spa & Wellness Africa Association W: www.spaassociationofafrica.com Spa & Wellness International Council (SWIC) T: +7 4957640203 W:www.1swic.ru Taiwan Spa Association W: www.tspa.tw Thai Spa Association T: +66 2168 7094 W: www.thaispaassociation.com **Turkish Spa Association** T: +90 212 635 1201 W: www.spa-turkey.com The UK Spa Association T: +44 8707 800 787 W: www.spabusinessassociation.co.uk Ukrainian SPA Association T: +3 8044 253 74 79 W: www.spaua.org

