spa opportunities

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Hellenic philosophy inspires Euphoria Retreat

A new holistic wellness destination with a dramatic fourstorey spa has opened in the Greek Byzantine town of Mystras.

The Euphoria Retreat includes 45 bedrooms and suites, some with their own whirlpool or hammam bath, and takes a pioneering approach to nutrition, using metabolic medicine: the study of how what we eat determines our health.

The new destination spa blends a range of philosophies and medicines designed to enable emotional and physical transformation. Their core concept draws inspiration

from a number of sources: Ancient Greek philosophers, Hippocratic medicine, Taoist philosophy and Chinese medicine.

Landscaped into the earth, the spa rises over four levels, with a 25-metre Waterwell Kneipp Therapy at its heart. Other facilities include a sphere pool with



The destination spa is landscaped into the earth in the town of Mystras

hydrotherapy jets, a warm water Watsu pool, Byzantine Hammam, infrared and laconium Finnish saunas, speleotherapy-salt room, tepidarium and herbal steam baths.

Guests are offered a selection of goal-specific programmes and signature retreats up to 21 days in length. All health programmes start with a 3GL test, which analyses the level of glutathione, said to be a key biomarker of metabolic health. Every guest is given a customised diet designed to guard against a range of metabolic disorders, from 21 types of cancer to heart attacks, strokes and type 2 diabetes.

Staying true to the healing traditions of Ancient Greece, Euphoria Retreat's philosophy is centred around achieving balance in body, mind and soul. Most wellbeing programmes will focus on the five constitutional elements of Earth (Gaia), Fire (Pyr), Water

(Ydor), Wood (Air) and Metal (Aethir), and their related energies and emotions.

The retreat will offer a cleansing experience through personalised treatments, transformation consultation, physical exercise, diet and mental coaching.

Continued on back cover

APPOINTMENTS SOFITEL LUXURY HOTELS LONDON HEATHROW SPA THERAPIST Competitive Salary & Benefits Package SEE PAGE 15

Noella Gabriel named president of Elemis

Noella Gabriel, co-founder of Elemis, has been named president of the UK-based skincare company.

The move was announced by Elemis CEO Séan Harrington, who said Gabriel had helped the company achieve "unprecedented growth and success in the UK and EU markets".

"To have Noella by my side as we continue to grow the company and lead the future of the brand is a privilege and an honour," Harrington said. "She has incredible magic and ingenuity as a leader – this next step for her is only natural, and so well-deserved. Since day one, Noella's commitment and passion have touched all areas of Elemis and beyond. Her brilliance is evident not only in the rising numbers, but also at every touchpoint in our consumer journey."



Gabriel will help drive business in the US for Elemis

In her new role, Gabriel – who until recently held the role of managing director – will continue to oversee and manage the UK business, while supporting and driving the US business, as Elemis looks to expand into specialty retail. Harrington will concentrate on expanding business worldwide.

Details: http://lei.sr?a=h6p3u_S

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Renovation for LA's Sunset Tower

The iconic Sunset Tower hotel – considered the one of the best examples of Art Deco design in Los Angeles – will emerge from a multi-million-dollar renovation this August that will include a new 7,000sq ft fitness centre and spa.

Led by owner Jeff Klein, who has owned the property since 2004, the hotel is located on Sunset Boulevard and first opened its doors in 1931.

Designed in 1929 by architect Leland A. Bryant, Sunset Tower has long been a favourite with Hollywood clientele; its former residents include the likes of Truman Capote, Jean Harlow, Clark Gable, Greta Garbo, Joan Crawford, Errol Flynn, Marilyn Monroe and Elizabeth Taylor. Along with the Hollywood clientele come stories that add to the rich history. John Wayne, whose former apartment is now the hotel's spa and gym, kept his pet cow on the balcony so that guests could have fresh milk with their coffee.

In 2004, the hotel embarked on a new journey when hotelier and restaurateur Jeff Klein became owner. Klein's vision for the Sunset Tower's refurbishment was to let the hotel design itself. He wanted to restore its heart and soul without losing its character or having a named designer take over such a landmark building.



The new spa is housed in John Wayne's former apartment at the Art Deco hotel

Klein has worked to ensure the hotel's classical cachet remains intact, staying true to the Art Deco influences and offering classic interiors in a palette of muted pinks, creams, and salmon.

Details: http://lei.sr?a=Z5w4g_S

Onassis resort gets Marriott rebrand

Domes Miramare – a resort in Corfu originally built for the Onassis family in the late 1960s – has emerged from a renovation, and will operate under Marriott's Luxury Collection brand from 1 August.

The beachfront retreat is one of a trio of Domes Resorts in Greece, and currently features a boutique spa, with plans for a larger one in the future.

The current spa includes three treatment rooms – one

double, one single and one hydrotherapy vichy shower room – a whirlpool and experience shower. It offers signature hydrotherapy rituals with horizontal showers for detox, easing muscle tension and nourishing the skin.

"This is our third collaboration with Domes Resorts in another exclusive and luxurious resort," said Ioannis Charalambous, director of brands & development Relia Trading, the distributor for Elemis in Greece and Cyprus. "Attention to detail and commitment to



The resort has a boutique spa, with plans for a larger one in future

excellent hospitality is just one of the reasons why we have found compatibility in the way we work. I couldn't be prouder to be bringing Elemis in this iconic location in Greece."

Originally designed by architect Charalambos Sfaellos, Domes Miramare remains faithful to Sfaellos' characteristic modernist style. The adult-only resort will offer 113 bedrooms and villas that have been reimagined by Kristina Zanic Design Consultants. Details: http://lei.sr?a=F8z5q_S



Etruscan spa opens at new Belmond

Belmond Castello di Casole has opened in the Tuscan countryside, set within a castle dating to the year 998 in an untouched nature reserve between Siena and Florence, Italy. Originally named Querceto Manor, the property was restored by the aristocratic Bargagli family in the 20th century and sits within its own medieval village, featuring original Etruscan artefacts and architecture.

Located in the former medieval village in the grounds, the Essere Spa aims to connect guests with Etruscan history while they disconnect from modern-day living.

The spa is set in the old wine cellar and features original stone walls and Etruscan artifacts dating back to the 4th century. The spa terrace is a space to relax and enjoy sunrise yoga with long views over the expansive valley.

Signature treatments use local ingredients – rosemary, grape seed and olive oil – and ancient Etruscan methods. The Divino Ritual is inspired by Belmond Castello di Casole's vineyards, featuring a red wine bath and hydromassage enriched with red wine extracts.



The hotel is set within a castle in Tuscany dating to the year 998

Joining its Tuscan sister hotel, Belmond Villa San Michele in Florence, the storied castle hotel is situated atop rolling hills with views of the surrounding villages and patchwork farmland, including olive groves and vineyards, producing the property's own olive oil and 'C' private-label signature wines. Each of the castello's 39 all-suite rooms are designed to capture the spirit of the region. Design features include original stone flooring, terracotta colours and traditional alabaster from the local region of Volterra. Suites located in the original 10th century medieval tower feature original fireplaces and stone wall detailing.

Details: http://lei.sr?a=a4R8J_S

The hotel's 199 bedrooms will all have views of the Atlantic Ocean from Knights Key

Florida Keys to get new luxury hotel and spa

The Florida Keys will get a new luxury hotel in early 2019 with the opening of Isla Bella Beach Resort. Located on Knights Key in Marathon, Florida, US, at the threshold of the iconic Seven Mile Bridge, Isla Bella will include a 4,000sq ft spa.

Set on 24 acres of tropical landscaping, the 199-bedroom resort is being developed by Pritam Singh & The Singh Company, and will be the first full-service luxury hotel in Marathon, and the first new resort built since Hurricane Irma impacted the destination in 2017.

The Il Mare Spa will feature a relaxation room and six treatment rooms. A 1,000sq ft Fitness Center will be adjacent to Il Mare Spa and offer the latest in fitness technology for a full-body or cardio workout.

Details: http://lei.sr?a=D4v2M_S

WTS to manage Ocean Edge's spa

Corcoran Jennison Hospitality, which owns and operates the Ocean Edge Resort in Cape Cod, Massachusetts, US, has appointed WTS International to manage its Beach House Spa. The spa, which opened last year, has been designed to "capture New England charm" and combine it with "urban sophistication".

The appointment is a continuation of WTS involvement in WTS also create the spa project, as the company was part of the original team that created the Beach House.

"Our team of highly trained specialists played a vital role in the pre-opening process, providing support in recruiting and training staff, creating a spa concept and philosophy, developing a treatment menu, offering marketing support and financial forecasting and budgeting services," said Kim Matheson, WTS senior vice president. "The Beach House Spa is a gorgeous



WTS also created the spa concept and developed the treatment menu

space and we are honored to be part of the Ocean Edge Resort & Golf Club team."

Current signature treatments at the spa have been inspired by the ocean, circadian rhythms and the power of the tides and combine elements of the sea with oxygen, botanicals and innovative technology.

"WTS has worked to elevate the spa experience and bridge the gap between the spa and hotel," said Matheson. Details: http://lei.sr?a=p5R8e_S

Four Seasons Kuala Lumpur opens in sleek skyscraper

A 65-storey Four Seasons hotel has opened in Kuala Lumpur, with a spa inspired by Malaysian healing traditions included.

Designed by Wilson Associates, the spa features eight treatment rooms, including two couples suites. Signature treatments include the Four Seasons Rotan Manau Aroma Massage and the Urutan Malaysian Massage.

A 145sq m (1,561sq ft) fitness centre overlooking Kuala Lumpur's skyline complements the spa, along with a 200sq m (2,153sq ft) infinity pool. Private yoga sessions can also be arranged poolside.

Designed by NRY Architects, the 209-bedroom hotel – a sleek skyscraper outfitted with contemporary interiors from Susan Issac and Andy Png of Wilson Associates – is located in the Golden Triangle neighbourhood.

Details: http://lei.sr?a=V7R7n_S

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Pahel named spa director at Carillon

Spa industry veteran Tammy Pahel has been named director of spa at the Carillon Miami Wellness Resort in Miami Beach, US. In her new role, Pahel manages a team of 100 professionals in the property's integrated spa, fitness, salon and wellness facilities.

With nearly three decades of notable experience in the spa industry, Tammy Pahel is respected for the successful relationships she creates

between spas and top wellness brands," said Carillon Miami Wellness Resort managing director Paul Nash. "Pahel's expertise in negotiating collaborations among wellness brands will continue to establish Carillon Miami Wellness Resort as the leader in elevating spa brands through strategic partnerships."

Most recently at Turnberry Isle Miami, Pahel led the rebranding of the spa to Ame Spa & Wellness Collective, which involved creating a successful collective between



Tammy Pahel most recently worked for Turnberry Resort in Miami

spa-equipment brand Gharieni, an integrativemedicine company, a top plastic-surgeon brand, and an Oriental-medicine company.

"At Carillon Miami, I am working on new, innovative partnerships," said Pahel. "There are so many brands for which I have relationships that are interested in working with Carillon Miami. Together, we will create one-of-a-kind guest experiences that will elevate the property to the pinnacle of wellness resorts in the world." Details: http://lei.sr?a=k5r4N_S

Carneros Spa undergoes renovation

Carneros Resort and Spa in Napa Valley, California, has transformed the 5,919sq foot spa after a US\$3.5m (€3m, £2.7m) renovation.

Designed by Oaklandbased firm Nina Ciappa Interiors and design firm TLCD Architecture, the spa includes a new entrance, airy guest reception and retail space, expanded relaxation area, and newly designed treatment rooms and suites.

"We are constantly striving to enhance the

guest experience at Carneros Resort and Spa and offer the highest quality amenities in Napa Valley," said Edward Costa, managing director of the resort. "The spa renovations reflect the resort coming full circle since its rebranding and renovations in 2016 and is the last piece to establishing the property's identity as a 'destination resort."

The spa renovations are described as a "sophisticated modern farmhouse design", and the spa's outdoor entrance is adorned with a Mediterranean-style garden with a central water fountain, benches, lounge chairs and planted trellis. The spa interior features elements of rift-cut stained oak,

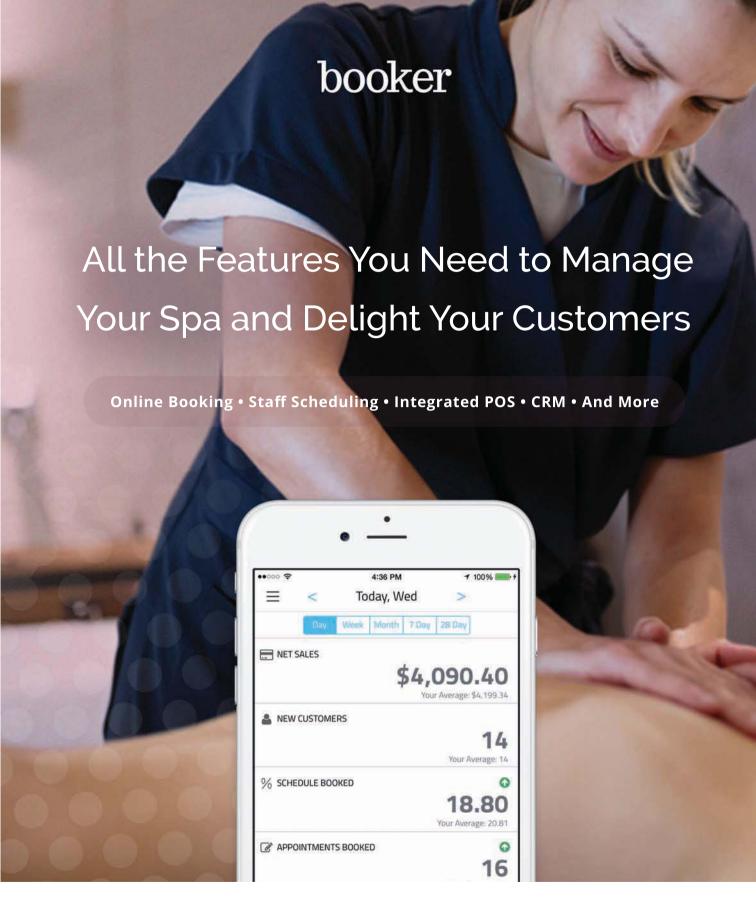


The spa includes a new entrance and newly designed treatment rooms

ivory-colored walls, limestone patterned floors, chevron pattern oak cabinets and black iron accents. Upon entering the spa, a 26-foot open ceiling exposes a centre tower, creating a dramatic visual experience that balances the farmhouse architecture.

"We exposed the center tower and support beams to establish a focal architectural element that incorporates the existing footprint of the building and reinforces the modern farmhouse theme," said Nina Chiappa, designer of the project. "Every element, from the architectural aspect to the finish, furniture and fabric are interrelated."

Details: http://lei.sr?a=J2Y7B_S



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Meditation expert to keynote at GWS

Bob Roth, CEO of the nonprofit David Lynch Foundation and an expert on Transcendental Meditation, will keynote at the Global Wellness Summit taking place 6-8 October at Technogym Village in Cesena, Italy.

Over the past 45 years, Roth has taught Transcendental Meditation (TM), a technique that utilises a mantra to calm the mind, to many thousands of people: from at-risk youth

and inmates, to CEOs and military leaders, to celebrities like Oprah Winfrey, Hugh Jackman, Katy Perry, Ellen DeGeneres, J Lo, Dr Oz, Jerry Seinfeld and George Stephanopoulos.

Transcendental Meditation is a natural technique that involves silently thinking a mantra (a word or sound with no meaning) for 15 to 20 minutes twice a day, sitting comfortably in a chair with the eyes closed. The David Lynch Foundation (founded by filmmaker David Lynch) has brought the technique at no cost



Bob Roth is CEO of the nonprofit David Lynch Foundation

to over one million inner-city youth in schools in 35 countries, to veterans who suffer from post-traumatic stress, and women and children who are survivors of domestic violence.

"I'm thrilled that Bob Roth – one of the most experienced meditation teachers in the world – will help lead what I think will be industry-changing conversations about paths to mental wellness at this year's Summit," said Susie Ellis, GWS chair and CEO.

Details: http://lei.sr?a=m6X9n_S

World Wellness Weekend sees growth

World Wellness Weekend (W₃), an international wellness event created to help people adopt healthier lifestyles, has reported exponential growth in the past year, with an estimated 70 countries expected to take part in this year's event, compared to only two last year.

Founded by Tip Touch International CEO Jean-Guy de Gabriac, W3 takes place between 22 and 23 September, the weekend of the Autumn Equinox. The second edition of W3 will be celebrated by more

than 400 properties, including Brisas Spas, Corinthia, GOCO Hospitality, Kamalaya Koh Samui, Langham Hotels - Chuan Spas, Marriott, Sandals, and Shangri-La-Chi Spas.

As part of the celebrations, organisers, including spa operators and salon owners, will stage thousands of free events, designed to inspire people to engage in physical activity and try new things. Organisers have been encouraged to be creative and come up with unique activities showcasing their expertise.

Some of the programming on offer includes anti-gravity yoga in Mexico, tae kwon do in



The second World Wellness Weekend takes place 22-23 September

Islamabad, ballroom waltz in Cairo, painting in the South of France, sunrise yoga in Malta, and goat yoga at Serenbe in the US, and a sunrise ritual with pre-Hispanic dancers in Cancun.

"Instead of talking about scary statistics, we focus on bringing more joy to the world," said de Gabriac. "When people smile and have fun, their body chemistry changes and blooms with serotonin and oxytocin. When they experience how good it feels to be well they are likely to become repeaters and adopt fun and healthy choices in their lifestyle."

Details: http://lei.sr?a=h3d5K_S





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CALENDAR

6-9 September 2018 **CIDESCO International Congress**

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www.cidesco.com/events

24-26 September 2018

Phoenix, Arizona, US

This global gathering includes speaker presentations an Expo filled with the latest spa products. This year, ISPA moves from Las Vegas to Phoenix, Arizona, where it will be held at the Convention Center.

www.attendispa.com

30 September - 1 October 2018 **Olympia Beauty**

Now in its fourteenth year, Olympia Beauty brings over 500 of the biggest beauty brands to London. In 2017, Olympia Beauty saw over 18,500 industry professionals descend on the Olympia Exhibition Centre London. The event features live stages, seminars, interactive features, competitions and awards. Also includes the Salon & Spa Owners' Club and Restaurant. www.olympiabeauty.co.uk

6-8 October 2018 **Global Wellness Summit**

Technogym Headquarters Cesena, Italy

An invitation-only international gathering that brings together leaders and visionaries to positively impact and shape the future of the US\$3.7tr global wellness economy. The 2018 Summit's theme is "Shaping the Business of Wellness," and delegates are challenged to look at the way business is done and to create new, collaborative models for the future.

www.globalwellnesssummit.com

7-8 October 2018 **Professional Beauty Ireland**

Dublin, Ireland

Showcasing the latest innovations in spa and beauty and unveiling next year's beauty trends for Ireland.

www.professionalbeauty.co.uk/ireland



22-23 September 2018 World Wellness Weekend

Locations worldwide

A global event with local activities in more than 400 properties in 50 countries across all continents. Participating properties organise free fun and creative

wellness treatments and activities, such as classes, and workshops, that showcase the expertise and passion of their team. Coordinated by Jean-Guy de Gabriac, founder and CEO of Tip Touch International.

www.world-wellness-weekend.org

16-17 October 2018 **Independent Hotel Show**

Olympia, London

A curated collection of more than 300 product and service providers from across the hotel supply chain.

www.independenthotelshow.co.uk

22-26 October 2018 Bali wellness study tour

Various locations

Organised by the Asian Pacific Spa and Wellness Coalition in cooperation with the Bali Spa & Wellness Association, this educational five-day tour is designed for those in the spa industry. It will delve into some of the lesser-known traditional and cultural healing and spiritual practices that make Bali so unique, while at the same time showcasing some of the island's leading retreats, spas and wellness offerings. www.apswc.org

23-26 October 2018 Spatec Middle East

The St. Regis Dubai Al Habtoor Polo Resort An event that brings together spa operators from the Middle East region to meet with suppliers for one-on-one meetings. www.spatecevents.com

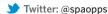
3-6 November 2018 **Spa and Wellness International Congress** Astana, Kazakhstan

An annual event addressing managers and owners of spa and wellness facilities in Russia and Eastern Europe.

www.1swic.ru

13-14 November 2018 SpaLife UK

Hilton Birmingham Metropole A spa-dedicated conference with networking opportunities and education. www.spa-life.co.uk



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Leila El Enjari died in a car accident on 4 July

'Loved by everyone': industry mourns loss of Leila El Enjari of RKF

eila El Enjari, vice president of luxury spa linen supplier RKF Group, died in a tragic car accident on 4 July. She was 37 years old.

El Enjari had worked for RKF for the past fifteen years, starting her career there when she was just 22.

She worked her way up through the company, and in her most recent role, was responsible for coordinating RKF's international projects and helping to build the brand's reputation in the international hospitality industry.

On the day she died, she had taken off work to look after her mother, who was also killed in the accident.

El Enjari leaves behind her husband, Issam, who also works for RKF Group, as well as their three young children, age 3, 5, and 11.

Her sister, Heidia, and brother, Oilid, are also employed at RKF.

"Leila impacted every single person she met with her professionalism and her cheerful personality," said Riadh Bouaziz, chair and CEO of RKF Group.

"She was a central pillar in our group. She was loved by everyone who met her employees, clients, suppliers and partners. Her memory will remain forever etched in our hearts, and her joy for life is something we will need to carry on. The whole team of RKF Luxury Linens sends its most sincere condolences to her family."

Condolences have been pouring in on social media, where El Enjari was remembered as a wonderful, dynamic and kind mother, daughter, sister, collaborator and friend, with a radient smile. Details: http://lei.sr?a=y5V2Y_S

Preidlhof adds Dream Well Suite

The Preidlhof Hotel and Spa in South Tyrol, Italy, has unveiled a Dream Well Suite, which has won this year's Innovation Award at the European Health and Spa Awards. Guests staying in the Dream Well Suite at Preidlhof can awaken to a slow-starting bird concert and sunbeams finding their way through treetops, or fall asleep to a sunset at a small mountain lake.



The suite has a special acoustic ceiling that's been modeled on nature

Daniel Lathan at Sonami AG - who has 20 years of experience in natural sounds, psychoacoustics, room acoustics, architecture and lighting design – has designed the room for Preidlhof. The Dream Well Suite features a special acoustic ceiling, designed to reduce the reverberation time and echo in the room to create optimal conditions for a restful sleep.

The room acoustics were developed and modeled on nature, and the ceiling absorbs certain frequencies in the forest and/or reflects

them in different directions, similar to the effect of the treetops in a forest. Controllable colour LEDs simulate sunrises and sunsets.

"The goal was to create a completely authentic space that was as close as possible to the acoustic environment of a deciduous forest," said Lathan. "Multiple combined sound and light programmes selectable via a touch panel allow for an optimised sleep and wake up process".

Details: http://lei.sr?a=P2N7q_S

Baker named board president of GSN

The nonprofit trade association Green Spa Network has named new leadership positions to its board of directors.

Bonnie Baker, cofounder of Satteva Spa & Wellness Concepts, has been appointed board president after her tenure as vice president. Thor Holmes, general manager for Osmosis Day Spa Sanctuary, will replace Baker as vice president and will also serve as board finance chair. Molly Allene, partner at Alpine Glow Skincare, will serve as board secretary.

"Green Spa Network is dedicated to leading the spa and wellness industry in creating long-term, regenerative, and life-sustaining practices," said Baker. "With the new leadership team, GSN is evolving to meet the growing interest in sustainability and the need for information, resources, and expertise. GSN is moving towards a curriculum of events, education, and action initiatives designed to stimulate spa professionals into a deeper exploration of the relationship between people and planet."

Additionally, Caline Assilian, executive director of Intentional Health & Wellness



Bonnie Baker is cofounder of Satteva Spa & Wellness Concepts

and Mind Body Spa Director for exhale Spa, has joined the GSN board. Rose Fernandez, CEO of Algenist; Tracie Ridder-Wertz, corporate accounts director for Hydrafacial; Karen Short, president of Universal Companies; and Adar Venyige, director of sales for Dazzle Dry and VB Cosmetics, will continue as members of the board.

GSN is a nonprofit trade association serving the spa industry with a mission to promote the connections between wellbeing, economic sustainability and the health of our planet. Details: http://lei.sr?a=u3v7c_S

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Salary: £22,000 per annum plus retail commission plus fantastic benefits

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quality – and benefits - without the hassle. From sheer indulgence to all sorts of outdoor activity across the 300-acre estate, our world-class, award-winning Sequoia Spa and Health Club soothes and stimulates, revitalises and inspires. To continue exceeding our guests' expectations, we need to rely on, and develop, every member of the team.

As a Spa Therapist, you will need relevant qualifications (BTEC, NVQ, ITEC, CIBTAC or equivalent), preferably with ESPA training and product knowledge. Your spa experience will certainly have included delivering predominately massage treatments. But more than that, we're looking for a positive focus on customer care, the flexibility to work shifts and weekends, the ability to communicate and interact with guests, in English, and the desire to play your part in a fantastic team.

Essential:

- BTEC, NVQ levels 2 & 3, ITEC, BABTAC, CIBTAC or equivalent qualification in beauty therapy Good customer care skills.
- Courteous and willingness to help Good verbal communication and listening skills and show ability to build rapport Flexible and adaptable.
- Good team player Ability to organize self.
 Plan and prioritise High level of personal presentation Clear, conversational English

Desirable:

- Experience within the beauty industry Knowledge of ESPA
- · Positive attitude and open to new ideas.
- · Selling skills

Company benefits include:

- Use of leisure facilities including gym and swimming pool
- One free meal whilst on duty in the staff canteen
- Uniform provided
- Staff shuttle bus to Watford town centre and train station (£1 per journey)
- Generous discount for you and your family/ friends on food and beverage, room rate, golf and spa treatments
- · Annual overnight loyalty stays
- · Dental care
- Holiday entitlement which increases after 2 years' service
- · Subsidised staff accommodation if required
- Excellent training and development opportunities from a gold standard Investor in People
- Discounts with high street retailers through our Benefits App



Spa Therapist

Location: Gloucester, UK Competitive Salary & Benefits

Hatherley Manor Hotel and Spa is a new luxury Spa. The Spa opened in early June 2018 and is looking for full and part-time spa therapists to join our team.

The new £3m spa will include six luxury treatment rooms, a swimming pool with garden views, vitality pool, thermal suite, sensory showers, sauna, steam room, heated loungers, relaxation room and a gym.

The spa will also boast its own private relaxation lounge, a rooftop terrace, an exclusive champagne bar and five luxury spa bedrooms with private balconies.

Brief Job Description

The Spa Therapist is responsible for delivering the ultimate customer experience to The Spa at Hatherley Manor. To deliver an exceptionally high standard of treatments and customer care including prescriptive and rebooking advice on services, packages and product recommendations. To drive treatment and retail sales, achieving sales targets set by the Spa Manager.

Qualifications:

Beauty Therapy qualification at least to NVQ Level 3 or equivalent

Previous Experience and Knowledge:

- At least one-year practical experience
- Proven record of retail selling skills
- Previous experience working within a professional Spa environment highly desirable

Apply now: http://lei.sr?a=M8z1H





Spa Therapist

S O F I T E L

Location: Heathrow Airport, London, United Kingdom Competitive Salary & Benefits

LONDON HEATHROW

Award-winning luxury hotel directly connected to Heathrow Airport's Terminal Five with 605 bedrooms & suites, 45 meeting rooms, five restaurants and bars and a luxury spa with a thermal suite.

The spa is responsible for the delivery of a wide array of luxurious spa treatments to both our hotel guests and day guests & visitors ensuring an exceptional experience every time. We have five treatment rooms including, one couples suite a full hydro suite, relaxation room & gym facilities.

Spa Therapist is responsible for the delivery of a wide array of luxurious spa treatments to both our hotel guests and visitors. They also look after our Hydro Suite facilities ensuring the wellbeing of clients at all times.

Duties and Responsibilities

- Performing all spa treatments as per product and spa guidelines to include, head and body massages, facials, manicure, pedicure, hot stone treatments etc.
- Full and proper use of all Spa equipment as per treatment guidelines and training.
- Delivery of exceptional client care at all times.
- Outstanding cleanliness and hygiene across all areas of the spa.
- Up-selling spa products where possible and carry out Spa reception duties if required.
- Assist with demonstrations as and when required.
- Maintaining all equipment and work areas, including key security and comply with Health and Safety guidelines.

Skills & Experience

- Recognized Beauty Therapy Level 3 qualification (e.g. NVQ3 BTEC/CIDESCO/CIBTAC/BABTAC or similar) is preferred
- Previous experience in 5* spa environment would be an advantage
- Capable and dedicated to delivering high levels of guest care
- A smart, polished and professional appearance
- A positive attitude and excellent communication skills
- Willingness to drive treatment & products sales
- Previous knowledge of ESPA products and treatments would be an advantage

What we offer:

- Staff uniform provided
- Meals provided on duty
- 28 days annual leave (pro rata for part-time)
- A friendly working team environment
- Working with a luxury treatment brand with full training provided
- Continuous training on new products and spa treatments
- Reduced parking rate for members of staff
- Staff incentive programme
- Discounted/preferential rates at hotels within Accor and Arora hotels
- Discount of 30% off food and beverage in Hotel dining outlets

APPLY NOW: http://lei.sr?a=n7J0l

Euphoria Retreat now open in Greece

Continued from front cover The healing and rebalancing journey is supported throughout Euphoria Retreat, with the spa facilities, restaurant and accommodation designed to fully complement the therapies.

Personalised healing programmes take a holistic approach to addressing physical, emotional and spiritual needs. Programmes are tailored around individual needs, including detox, weight loss, rejuvenation, self-aware-



The four-storey spa includes a sphere pool with hydrotherapy jets

ness, personal development, yoga or relaxation.

A variety of individually designed programmes include Signature Retreats, mini retreats, wellness consultations and mental coaching, as well as a range of massage therapies, signature bodywork experiences, holistic healing practices, face and body treatments, wellness coaching, and body and movement fitness activities that focus on bringing balance and harmony.

In addition, a wide selection of treatments will be availablee. These include consultations, massages, energy healing treatments, specialised therapies, cosmetic facials, hydrotherapy treatments, emotional guidance and healing sessions, body treatments, body movement and fitness – including forest meditation, holistic transformative sessions, mindfulness treatments and mind detox sessions.

Details: http://lei.sr?a=Z7Q4M_S

The Massage Company adds location

Franchise massage company The Massage Company (TMC) is set to expand its UK footprint with the opening of its second massage centre in Tunbridge Wells, Kent.

Expected to open in September this year, the £500,000 centre will be located inside a 200-year-old brewery on Monson Street and will house 14 treatment rooms, including a duo treatment room for couples, and a large reception area.

Paul Nichols from

Savills and Darrell Barber from Bracketts were responsible for the acquisition of the site, which offers accessible parking and 4,000 sq ft (370 sq m) floor space.

Owned by Taran Bassi, TMC's first franchisee, the centre will be the first of three locations operated by Bassi. It will employ up to 30 members of staff and will offer a range of massage treatments, including Swedish, deep tissue, sports and maternity massages, which, due to TMC's monthly membership scheme, will be available to members 12 hours a day, seven days a week.



The franchise company will open its second location in Kent, England

Designed to make massage more accessible, The Massage Company's membership model encourages clients to think of massage as a form of self-care, rather than a luxury or treat, by putting them in control of their appointment.

The company has also set up The Massage Company Training Academy in order to train qualified massage therapists to deliver advanced massage techniques to target areas of concern, including anxiety, stress relief and physical ailments.

Details: http://lei.sr?a=b4T4x_S

ADDRESS BOOK

Argentina Spa Association

T: +54 11 4468 0879 W: www.asociacionspa.org

Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: www.amspa.org.my

Australasian Spa Association

T: +61 4 3003 3174 W: www.spaandwellness.com.au

Bali Spa and Wellness Association (BSWA)

W: www.balispawellness-association.org

Brazilian Spas Association

T: +55 11 2307 5595 W: www.abcspas.com.br

Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: www.bubspa.org

China Spa Association

T: +86 21 5385 8951 W: www.chinaspaassociation.com

Association of Spas of the Czech Republic

T: +420 606 063 145 W: www.jedemedolazni.cz

The Day Spa Association (US)

T: +1 877 851 8998 W: www.dayspaassociation.com

Estonian Spa Association

T: +372 510 9306 W: www.estonianspas.eu

European Spas Association

T: +32 2 282 0558 W: www.espa-ehv.com

Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: www.fht.org.uk

French Spa Association (SPA-A)

W: www.spa-a.com

German Spas Association

T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de

Hungarian Baths Association

T: +36 1 220 2282 W: www.furdoszovetseg.hu/en

The Iceland Spa Association

W: www.visitspas.eu/iceland

The International Medical Spa Association

T: +1 877 851 8998 W: www.dayspaassociation.com/imsa

International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: www.iswa.de

International Spa Association (ISPA)

T: +1 859 226 4326 W: www.experienceispa.com

Japan Spa Association

W: www.j-spa.jp

Leading Spas of Canada

T: +1 800 704 6393 W: www.leadingspasofcanada.com

National Guild of Spa Experts Russia

T: +7 495 226 4289 W: www.russiaspas.ru

Portuguese Spas Association

T: +351 217 940 574 W: www.termasdeportugal.pt

Romanian Spa Organization

T: +40 21 322 01 88 W: www.romanian-spas.ro

Salt Therapy Association

W: www.salttherapyassociation.org

Samui Spa Association

T: +66 7742 08712 W: www.samuispaassociation.com

Serbian Spas and Resorts Association

T: +381 36 611 110 W: www.serbianspas.org

South African Spa Association

T: +27 11 447 9959 W: www.saspaassociation.co.za

Spanish National Spa Association

T: +34 902 1176 22 W: www.balnearios.org

Spa Association of India

T: +91 995 889 5151 W: www.spaassociationofindia.in

Spa Association Singapore

T: +65 6223 1158 W: www.spaassociation.org.sg

Spa & Wellness Africa Association

W: www.spaassociationofafrica.com

Spa & Wellness International Council (SWIC)

T: +7 4957640203 W:www.1swic.ru

Taiwan Spa Association

W: www.tspa.tw

Thai Spa Association

T: +66 2168 7094 W: www.thaispaassociation.com

Turkish Spa Association

T: +90 212 635 1201 W: www.spa-turkey.com

The UK Spa Association

T: +44 8707 800 787 W: www.spabusinessassociation.co.uk

Ukrainian SPA Association

T: +3 8044 253 74 79 W: www.spaua.org